

CENTRAL CALIFORNIA EMERGENCY MEDICAL SERVICES

A Division of the Fresno County Department of Public Health

Manual	Emergency Medical Services Administrative Policies and Procedures	Policy Number 164
Subject	EMS Dispatcher Recertification	Page 1 of 2
References		Effective: 04/15/86

I. POLICY

A currently certified EMS Dispatcher may be recertified provided that person completes the following requirements.

II. PROCEDURE

A. The EMS Dispatcher will recertify their certification as an EMS Dispatcher every two years. In order for successful recertification, the EMS Dispatcher must meet the following criteria:

1. Successful completion of the EMS Agency Dispatch Accreditation exam every two years.
2. Current Certification in Medical Priority Dispatch and other certifications as required by individual agreements (i.e., Emergency Fire Dispatch)
4. Shall have current employment with an approved ambulance dispatch center in the Central California EMS region.
5. Shall maintain certification in Basic Life Support or CPR Certification.
6. Provide evidence of 24 hours of continuing education
7. Successful completion of a Live Scan background check. If the applicant has already completed a Live Scan background check for the CCEMSA and it is on file with the CCEMSA, then a Live Scan background check is not required for recertification. Live Scan forms must be obtained from the CCEMSA or the CCEMSA website in order for Live Scan processing.

B. Lapse of Certification

EMS Dispatch recertification may be approved if the following criteria are met:

1. Lapse of certification greater than 6 months and less than two years will require the applicant to complete the all of the following:
 - a. Complete an orientation session on local protocols, policies and procedures, and other instruction as deemed necessary by the EMS Agency; and

Approved By EMS Division Manager	Daniel J. Lynch (Signature on File at EMS Agency)	Revision
EMS Medical Director	Jim Andrews, M.D. (Signature on File at EMS Agency)	04/15/2009

Subject:	EMS Dispatcher Recertification	Policy Number: 164
----------	--------------------------------	-----------------------

- b. Evaluation by an approved dispatch preceptor on ten (10) dispatch calls where pre-arrival instructions are used; and
2. Lapse of Certification greater than two years will require the applicant to complete an entire dispatch course. In accordance with EMS Policy #162.