

ANNUAL PERMIT NOTICE FOR MOBILE FOOD VEHICLES

Reminder: CASH Payments Not Accepted.

➡ Please use the Portal to make your payment. ⬅

You must PAY permit fees BEFORE making an appointment for inspection. NOTE the *Transaction ID#* when making your payment, then schedule an inspection by calling 559-600-3357.

ROUND-UP IS BACK AT FRESNO FAIRGROUNDS THIS YEAR

You must bring original documents. No copies will be accepted.

Your 2023-2024 Permit to Operate and Vehicle Permit Approval sticker CANNOT be issued until:

- ☐ An ***original*** Commissary Authorization form has been completed, signed and approved. **Do not bring a copy.**
- ☐ All annual permit fees and any outstanding charges have been paid. **You must pay permit fee(s) before scheduling your appointment**, in order to speed the inspection and permitting process.
- ☐ Bring your valid driver's license so that a copy can be made for the file. **Do not bring a copy.**
- ☐ Bring your valid vehicle registration so that a copy can be made for the file. **Do not bring a copy.**
- ☐ Bring your current Food Safety Certificate(s) so that a copy can be made for the file for all vehicles that handle unpackaged potentially hazardous foods including hot dog carts. **Do not bring copies.**
- ☐ A list of all food handlers' name, job title or job performed on the vehicle.
- ☐ Bring all valid California Food Handler Cards for **each food handler**. **Do not bring copies.**
- ☐ Your vehicle(s)* has been inspected and approved (see the "Notice to All Vehicle Owners and Operators" flyer included in this mailing for inspection information including **LOCATION**).

To assist you in obtaining the required inspection, additional inspectors have been assigned to perform mobile food vehicle* inspections at the fairgrounds during the following (10) business days of March only:

Monday, March 20, 2023 to Friday, March 24, 2023
Monday, March 27, 2023 to Thursday, March 30, 2023

INSPECTION APPOINTMENT HOURS: *9:00am to 11:15am and 1:30pm to 3:00pm*

INSPECTION LOCATION: *Fresno Fairgrounds – 4520 E. Kings Canyon, Fresno CA 93702, Kings Canyon Gate*
See "Mobile Round-Up" map online

WEBSITE: <https://FresnoEH.page.link/mobiles>

You must pay health permit fees before you will be able to schedule an inspection appointment. Write your payment Transaction ID# on your portal receipt and bring it with you to your Environmental Health inspection appointment. **Payments must be made through the Portal & can be made using a credit card or e-check online: [Fresno County \(fresnocountyca.gov\)](https://fresnocountyca.gov) or by telephone 1-888-567-6459 by following the instructions.** Have your FA number from your invoice ready when paying. (example: FA101234567)

Please complete payment before calling for your appointment. Inspection appointments will be scheduled beginning with the first week until appointment times are filled. If you have any questions please call (559) 600-3357.

AVISO PARA OPERADORES DE VEHÍCULOS DE VENTA DE COMIDA

¡ACUERDATE! PAGOS EN EFECTIVO NO ACEPTADOS

Utiliza el Portal para hacer su pago

SE REQUIERE EL PAGO DE LA TARIFA DEL PERMISO ANTES DE HACER UNA CITA PARA LA INSPECCIÓN DE SU VEHICULO. CUANDO PAGUE LA TARIFA, ANOTE EL NUMERO DE TRANSACCION Y DESPUES LLAME PARA HACER UNA CITA 559-600-3357.

EI MOBILE ROUND-UP SE REALIZARÁ EN EL FRESNO FAIRGROUNDS ESTE AÑO

Usted debe traer documentos originales a su cita. No se aceptarán copias.

Su 2023-2024 Permiso de Operación y su etiqueta adhesiva de Aprobación de Permiso de Vehículo no puede ser entregado hasta que:

- ☐ Un formulario original de Autorización de Comisaria haya sido llenado, firmado y aprobado. **Copias no serán aceptadas.**
- ☐ Todas tarifas anuales de permiso y cualquier balance pendiente son pagados. **Se requiere que la tarifa para el permiso sea pagada antes de hacer una cita para la inspección de su vehículo.**
- ☐ Traiga su licencia de manejar original. **Copias no serán aceptadas.**
- ☐ Traiga el registro original de su vehículo. **Copias no serán aceptadas.**
- ☐ Traiga su Certificado de Seguridad de Comida para que una copia puede ser archivado para todo vehículo que prepara y vende comida no-empaquetada que es potencialmente peligrosa incluyendo las carretas de hotdogs. **Copias no serán aceptadas.**
- ☐ Traiga una lista de los nombres y títulos o descripción de trabajo de todas las personas que trabajaran en el vehículo.
- ☐ Traiga las tarjetas de "California Food Handler" para todos los trabajadores en el vehículo. **Copias no serán aceptadas.**

Ningún permiso de operar será otorgado sin que el vehículo sea inspeccionado y aprobado por este departamento. (vea "Aviso para todos los Dueños y Operadores de Vehículos" para información acerca de la inspección y **EL NUEVO LOCAL**)

Inspecciones de vehículos de venta de comida para 2023-2024 se realizará durante las siguientes fechas:

<i>Lunes, 20 de Marzo, 2023</i>	<i>a</i>	<i>Viernes, 24 de Marzo, 2023</i>
<i>Lunes, 27 de Marzo, 2023</i>	<i>a</i>	<i>Jueves, 30 de Marzo, 2023</i>

HORARIO PARA LA CITAS DE INSPECCIÓN: 9:00am hasta 11:15am y 1:30pm hasta 3:00pm

LUGAR DE INSPECCIÓN: Fresno Fairgrounds – 4520 E. Kings Canyon Rd. Fresno CA 93702, Entrada de Kings Canyon

Vea el mapa "Mobile Round-Up" que se encuentra online

SITIO WEB: <https://FresnoEH.page.link/mobiles>

Usted necesita **pagar la tarifa para el permiso antes de hacer una cita para inspeccionar a su vehículo.** Escriba el número del "Payment Transaction" en la factura del portal y tráigalo consigo a su cita de inspección. Los pagos de la tarifa se pueden realizar a través del portal usando tarjeta de crédito o e-check en la dirección: **<https://FresnoEH.page.link/payment>** o pagar por teléfono llamando a 1-888-567-6459. Para hacer el pago, debes tener a la mano su numero de FA que se encuentra en su factura. (por ejemplo: FA01234567)

Las citas se darán en orden consecutivo hasta que se llena todo el calendario de inspecciones.. Si tuviera alguna pregunta, llámanos al (559) 600-3357.

NOTICE



TO ALL VEHICLE OWNERS AND OPERATORS

PROCEDURES FOR 2023

NEW

Health permit **fees must be paid before scheduling an inspection appointment.** Save your payment Transaction ID# - this number must be provided to our office when calling to schedule your inspection. Inspections will take place at the **Fresno Fairgrounds located at 4520 E. Kings Canyon Rd, Fresno CA 93702, Kings Canyon Gate** See enclosed map for parking location. Look for the Health Department canopy when entering the complex.

FULLY OPERATIONAL:

Your mobile food vehicle must be fully operational for the inspection in order for you to receive a Permit to Operate or a Vehicle Permit Approval sticker. For example: refrigeration units must be operating at or below proper temperatures, potable water tank filled, hot water heater turned on, hot and cold running water present at all sinks, soap and paper towel dispensers filled and functional, etc.

WRITTEN MENU OF FOODS:

All vehicle operators will need to provide a written menu of foods that will be offered for sale or given away from the vehicle.

FOOD SAFETY CERTIFICATION:

CalCode (California Retail Food Code) Section 113947.1 requires ***all mobile vehicle food facilities that have unpackaged potentially hazardous food*** in California to have an owner, manager or employee successfully pass an approved and accredited food safety certification examination. ***Be advised that without proof of certification, you will not be issued a Permit to Operate or a Vehicle Permit Approval sticker.*** You must present the **ORIGINAL FOOD SAFETY CERTIFICATE** when you arrive for your food vehicle inspection.

CALIFORNIA FOOD HANDLER CARD (CalCard):

CalCode Section 113948 states that **all** food handlers must have a California Food Handler Card. **You must provide documentation of each food handlers CalCard at your inspection.** Please see the CalCard flyer for more information.

**DON'T
FORGET!**



MECHANICAL REFRIGERATION REQUIREMENT:

Permits will not be issued to vehicles that handle potentially hazardous foods without proper mechanical refrigeration. All vehicles that have potentially hazardous food must have mechanical refrigeration that operates independently from the vehicle's engine (i.e. via generator). **Cold plates and dry ice are not allowed.** Temperatures of potentially hazardous foods held in refrigeration must be **41°F or below** at all times. For details, call 559-600-3357.

AVISO

Importante

PARA TODOS LOS DUEÑOS Y OPERADORES DE VEHICULOS

PROCEDIMIENTOS PARA 2023:

NEW

Las tarifas para un permiso para operar tienen que ser pagados **antes** de hacer una cita para la inspección de su vehículo. Al momento de hacer el pago, anote el número de "Transaction ID" – cuando llames para hacer la cita de inspección, tendrá que dar el "Transaction ID" para poder conseguir la cita. **Las inspecciones se llevarán a cabo en nuestro local temporal que se encuentra en El Fresno Fairgrounds , 4520 E. Kings Canyon Rd Fresno CA 93702, Entrada de Kings Canyon**. Vea el mapa adjuntado para ver donde estacionar su vehículo para la inspección. Busque la carpa del Departamento de Salud.

COMPLETAMENTE FUNCIONAL:

Su vehículo móvil de comida tiene que estar funcionando completamente para la inspección antes que usted pueda recibir un Permiso para Operar o una etiqueta adhesiva de aprobación de permiso. Por ejemplo: los refrigeradores deben estar a una temperatura aprobada o más baja, el tanque de agua potable debe estar lleno, el calentador de agua prendido, agua fría y caliente corriendo en todos los fregaderos, las dispensadoras de jabón y toallas de papel deben de estar llenas y funcionando, etc.

MENÚ ESCRITO:

Todos los operadores de los vehículos tendrán que proveer un menú de la comida que se vende en el vehículo

CERTIFICACIÓN DE SEGURIDAD DE COMIDA

Sección 113947.1 del CalCode requiere que **todas las unidades móviles de preparación de comida que tienen comida sin empaquetar que son potencialmente peligrosas** en California tengan un dueño/dueña, supervisor o empleado que tiene en su posesión un Certificado de Seguridad de Comida. (Food Safety Certificate). **Si no tiene prueba de certificación no se le dará un permiso de operación o una etiqueta adhesiva de aprobación de permiso.** Tendrá que mostrar el **CERTIFICADO DE SEGURIDAD DE COMIDA ORIGINAL** cuando llegue a la inspección del vehículo.

TARJETA DE MANEJADOR DE COMIDA (CalCard)

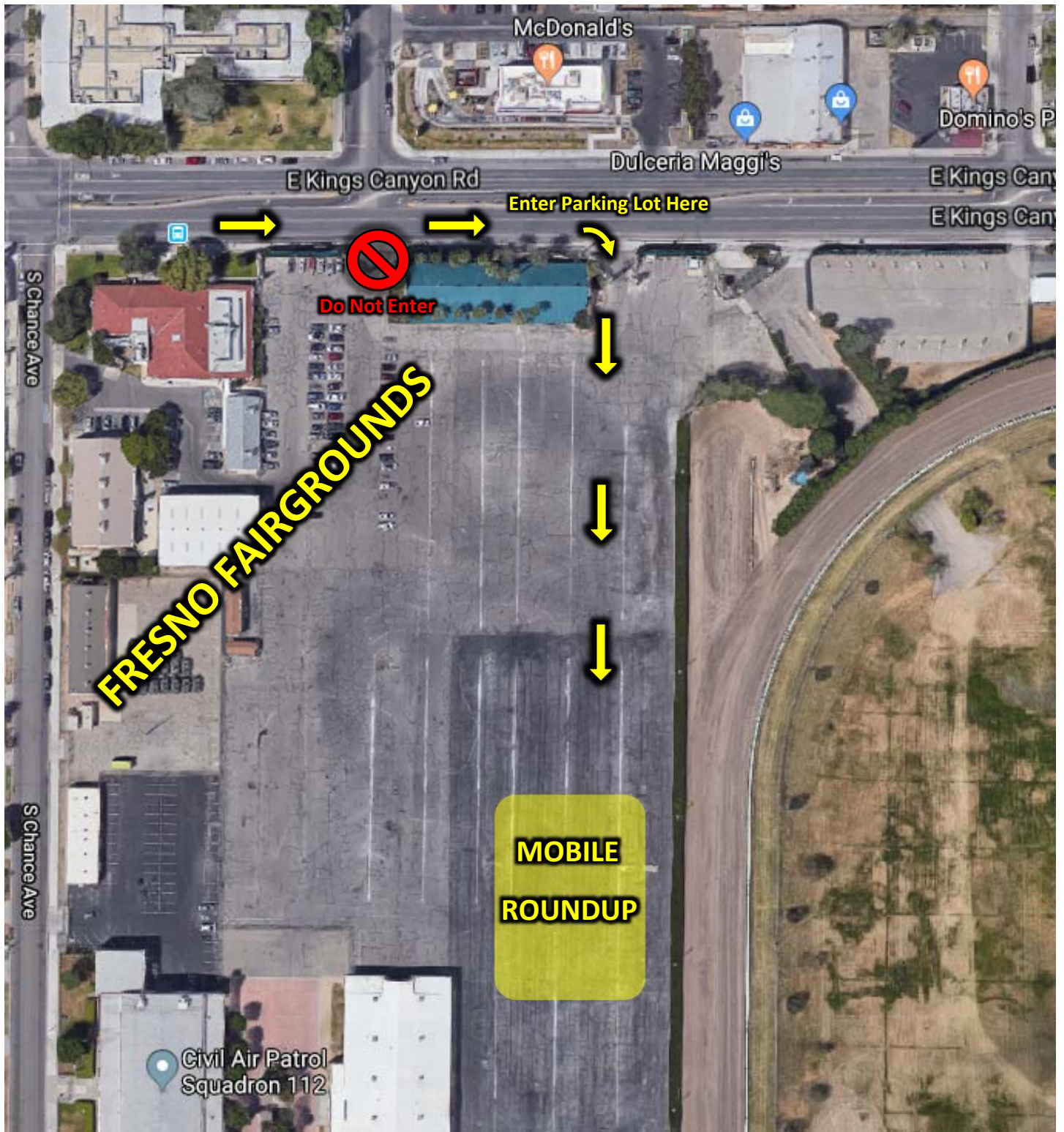
CalCode Sección 113948 afirma que **todos** los que trabajan con comida deben obtener una "California Food Handler Card." **Usted tiene que presentar esa documentación para todas las personas que trabajan con comida en su vehículo al tiempo de la inspección.** Por favor lea el folleto acerca de Cal Card para más información.

No
Olviden!



REQUISITO DE REFRIGERACIÓN MECÁNICA:

Permisos para operar no serán dados para vehículos que trabaja con comidas potencialmente peligrosas sin refrigeración mecánica apropiada. Todos los vehículos que tienen comidas potencialmente peligrosas requieren refrigeración mecánica que opere independientemente del motor del vehículo. **Platos fríos y hielo seco no son permitidos como métodos de mantener comida helada.** Temperaturas de comidas potencialmente peligrosas y mantenidas en refrigeradores deben mantenerse a 41°F o menos todo el tiempo. Para detalles, por favor llame a 559-600-3357.



INSPECTION APPOINTMENT HOURS / HORARIO PARA CITA DE INSPECCION:

9:00 to 11:15am and 1:30 to 3:00pm

NEW INSPECTION LOCATION / NUEVO LUGAR DE INSPECCIONES:

****Fresno Fairgrounds – 4520 E. Kings Canyon, Fresno CA 93702, Kings Canyon Entrance****

YOU MUST PAY PERMIT FEES BEFORE MAKING AN APPOINTMENT FOR INSPECTION. RECORD TRANSACTION ID# WHEN MAKING YOUR PAYMENT, THEN SCHEDULE AN INSPECTION BY CALLING 559-600-3357

SE REQUIERE EL PAGO DE LA TARIFA DEL PERMISO ANTES DE HACER UNA CITA PARA LA INSPECCION DE SU VEHICULO. CUANDO PAGUE LA TARIFA, ANOTE EL NUMERO DE TRANSACCION Y DESPUES LLAME PARA SACAR UNA CITA AL 559-600-3357



Department of Public Health
Environmental Health Division
PO BOX 11867, Fresno, CA 93775-1867, 1221 Fulton Street, (559) 600-3357
www.fcdph.org

COMMISSARY AUTHORIZATION 2023

Operator initials this box upon receiving a copy of this completed form →

Vehicle Facility Information

FA		FOOD
Vehicle Business Name	Vehicle License Plates:	
Vehicle Business Owner	Business Owner	Business Owner Home Phone
Vehicle Owner Address	Business Owner Address	Business Owner Cell Phone
Vehicle City, State, ZIP	Business Owner City, State, ZIP	Business Owner Other Phone
Food Manager's Name (Unpackaged PHF only): Date Certified: ☐ ServSafe ☐ Prometric ☐ Always Food Safe ☐ 360 Training ☐ Above Training/State Food Safety ☐ NRFSP		
Under penalty of perjury, by signing below, I certify that I and/or my employee(s) will use the commissary identified below for all of the indicated services and I will not store food, utensils, vehicles or any other item for retail use at any private home or other unapproved facility as determined by the Environmental Health Division. Furthermore, if I decide to change commissaries in the future, then I will complete another Commissary Authorization form and submit it to the Environmental Health Division office for approval before I start using the new commissary.		
Signature of Vehicle Business Owner:	Print Name	Date Signed

Commissary Information (to be completed by Commissary owner/authorized representative)

Commissary Business Name	Business Owner		
Commissary Business Address	City	ZIP	Phone
Permit Expiration Date	Commissary is located in what County? ☐ FRESNO , ☐ Other county: <i>If other county, please complete the back side of this form</i>		

Authorization (to be completed by Commissary owner/authorized representative)

Under penalty of perjury, by signing below, I, the undersigned, on behalf of the above-identified commissary, will provide the services checked below for the vehicle(s) identified in the "Vehicle Facility Information" section above and its owner(s) or operator(s). The commissary has the capability and capacity to provide the services checked below (check all that apply):

- | | |
|--|---|
| ☐ Disposal of waste water from vehicle waste water tank(s) | ☐ Supply of ice for keeping prepackaged foods cold |
| ☐ Supply of potable water for vehicle water holding tank(s) | ☐ Storage of food and related supplies |
| ☐ Use of facility for cleaning and servicing vehicle(s) | ☐ Supply of food product(s) |
| ☐ Storage of vehicle(s), including on days when vehicle(s) is not operating | ☐ Use of utensil washing facilities |
| ☐ Supply of ice for consumption (must be from an indoor ice machine) | ☐ Use of food preparation facilities |

The vehicle(s) identified above and its owner(s) or operator(s) is hereby granted use of this commissary as indicated above. This authorization expires on **March 31, 2024**. The California Retail Food Code requires that food vehicles operate from approved food facilities. Food vehicles are to report to the commissary at least once each operating day for cleaning and servicing operations.

On behalf of above-identified commissary, I agree to IMMEDIATELY notify the Fresno County Department of Public Health, Environmental Health Division at 559-600-3357, if the vehicle business owner/operator discontinues use of the commissary or if we discontinue their use of this commissary.

Commissary Owner/Authorized Representative Signed	Print Name and Title	Date
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COMPLETE THE REVERSE SIDE IF COMMISSARY IS LOCATED OUTSIDE FRESNO COUNTY

Commissary Authorization, Commissaries Located Outside Fresno County

The following must be completed by the local Environmental Health inspection agency for commissaries located outside Fresno County:

		FA	FOOD
This department does not object to the listed food establishment being used as a commissary for the business identified on the first page. The food establishment has the following two items:			
☐ 1. Current Permit to Operate issued by this department		Permit Expiration Date:	
☐ 2. Current Food Safety Manager	Food Safety Manager's Name		Date Certified
Signature of REHS:		Date	
County of		Phone	

MOBILE MENU/CALCARD 2023

Business Name	Date
Business Address	FA
Business Owner Name	Food
Business Owner Telephone	
Commissary Name	
Commissary Address	

❶ List complete **MENU** that you will be serving (do not list prices): **See attached menu** ☐

❷ List all **EMPLOYEES** and CFM/CalCard information:

Name	CFM or CalCard	Class Provider	Expiration Date

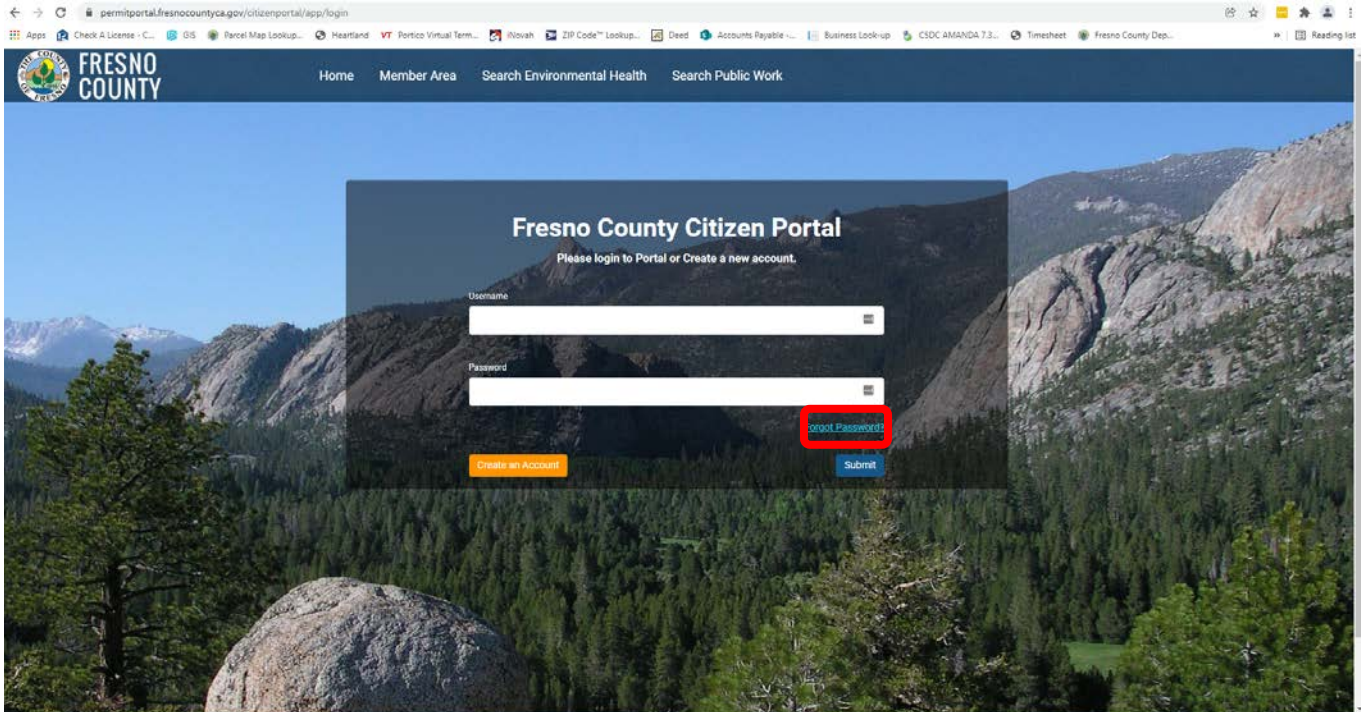
Completed by:

Print Name	Signature	Title
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Quick Guide to the Citizen's Portal

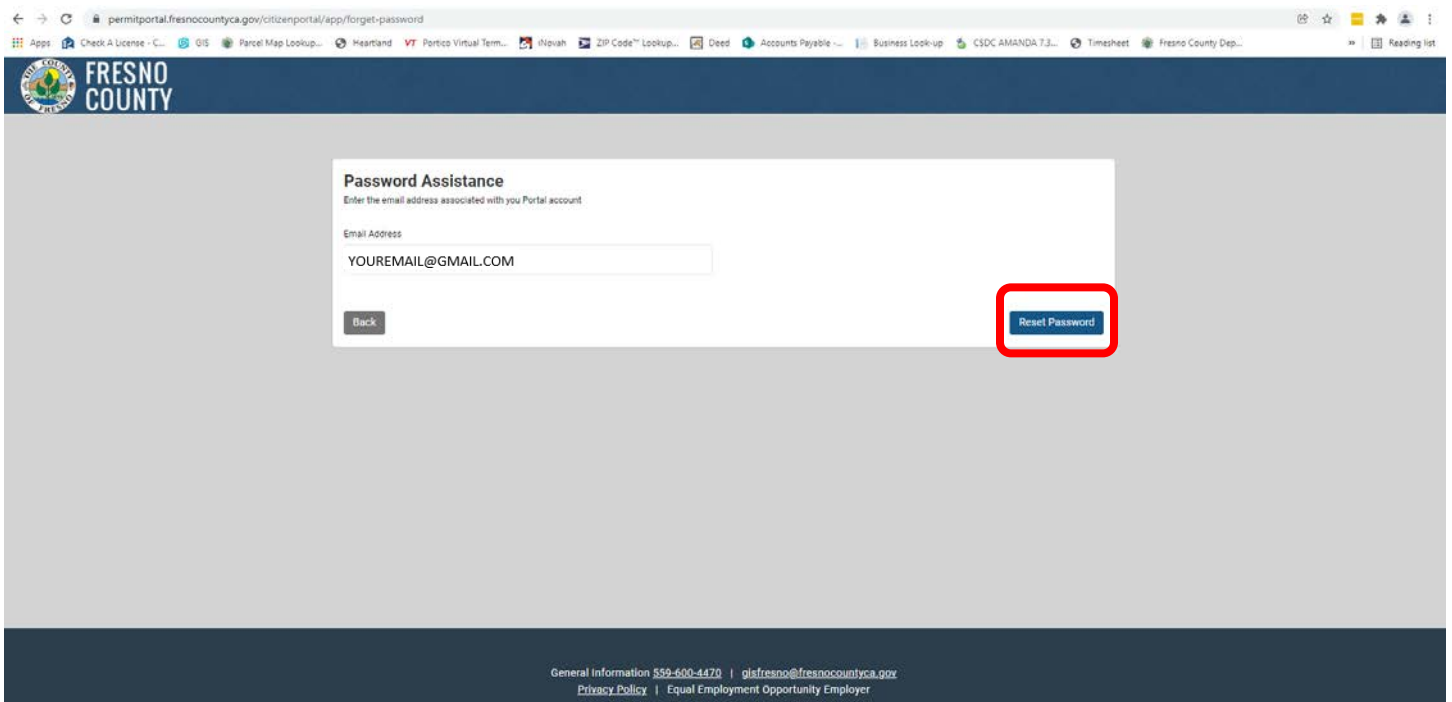
- 1.) If Environmental Health has confirmed your email address matches what we have in our database and we have activated your account, please open the Portal Log-In website:

<https://permitportal.fresnocountyca.gov/citizenportal/app/login> and click Forgot Password



The screenshot shows the Fresno County Citizen Portal login page. The page has a dark blue header with the Fresno County logo and navigation links: Home, Member Area, Search Environmental Health, and Search Public Work. The main content area features a large background image of a mountain landscape. Overlaid on this is a white login form with the title "Fresno County Citizen Portal" and the instruction "Please login to Portal or Create a new account." The form includes fields for "Username" and "Password", both with "Show" and "Hide" icons. Below the password field is a red box containing the text "Forgot Password?". At the bottom of the form are two buttons: "Create an Account" (orange) and "Submit" (blue).

- 2.) Enter your email address and click Reset Password



The screenshot shows the Fresno County Citizen Portal forgot password page. The page has a dark blue header with the Fresno County logo and navigation links. The main content area is light gray. A white box titled "Password Assistance" contains the instruction "Enter the email address associated with your Portal account." Below this is a text input field for "Email Address" with the placeholder text "YOUREMAIL@GMAIL.COM". At the bottom of the box are two buttons: "Back" (gray) and "Reset Password" (blue). The "Reset Password" button is highlighted with a red box.

Quick Guide to the Citizen's Portal

3.) This will pop-up on the screen, click ok

Reset Password Confirmation

Please check your email account for an email with a confirmation code that you can use to reset your password.

If you need additional help, email gisfresno@fresnocountyca.gov or leave a message at (559) 600-4470 and someone will get back to you as soon as possible.

OK

4.) You will receive an email like the one here, click on the link to verify your PIN

noreply

Your Portal Account Verification Code - Dear Stephanie Test: To reset your password: <http://amandaportaldev.fresnocountyca.gov/citizenportal/app/pin-verify?emailAddress=slowsteph.sf@gmail.com&pin=0BD001563085FC3>

Your Portal Account Verification Code

Inbox x

noreply@fresnocountyca.gov
to me

Dear Stephanie Test:

To reset your password: <http://amandaportaldev.fresnocountyca.gov/citizenportal/app/pin-verify?emailAddress=slowsteph.sf@gmail.com&pin=0BD001563085FC3>

Regards
Fresno County

5.) Once you click on the link and the PIN box is filled in with the PIN verification code, click Verify PIN

PIN Verification

Enter the email address associated with you Portal account

Email Address	PIN
YOUREMAIL@GMAIL.COM	0BD001563085FC3

Back

Verify PIN

Quick Guide to the Citizen's Portal

6.) You can now set your password

Set Password

Passwords must contain at least eight characters and characters from three of the following four categories:

- At least one uppercase letter
- At least one lowercase letter
- At least one number
- At least one special character (e.g. !; £; \$; #; &).

New Password

* Password is required

Confirm Password

* Confirm password is required

Back

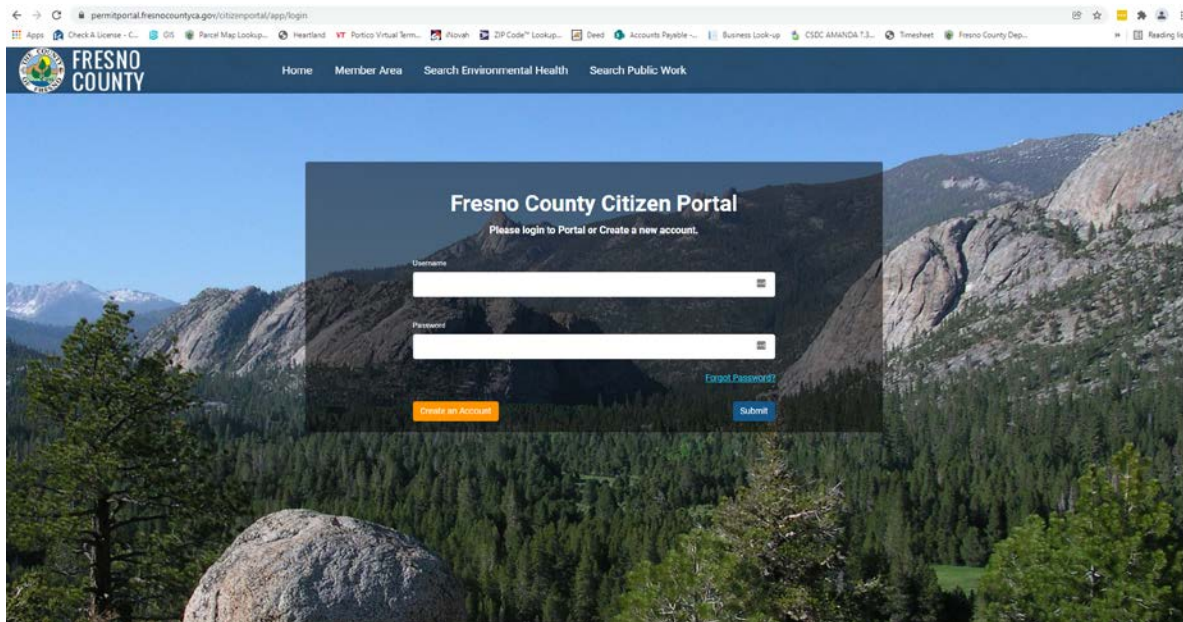
Submit

Set Password Confirmation

Your password has been successfully Set. Please login with your new password.

OK

7.) Use your email as your username and the password you created. Now you should be able to see any facility with your email address on the account.



How to Make a Portal Payment

Link to the Fresno County Citizen's Portal: <https://permitportal.fresnocountyca.gov/citizenportal/app/login>

1. Enter your Username and Password and click submit

Username: Your Email Address

Password: Is the one you created



FRESNO COUNTY Home Member Area Search Environmental Health Search Public Work

Fresno County Citizen Portal

Please login to Portal or Create a new account.

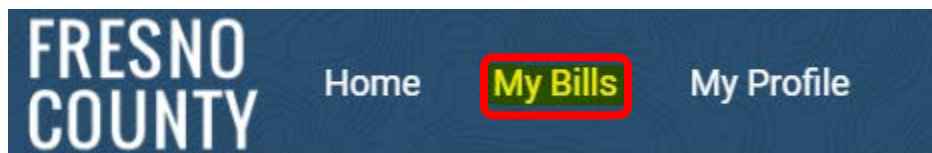
Username

Password

[Forgot Password?](#)

[Create an Account](#) [Submit](#)

2. Click **My Bills**



3. Click Environmental Health Bills

Bill List - By Folder Types

[Public Work Bills](#)

[Environmental Health Bills](#)

How to Make a Portal Payment

4. A list of the outstanding invoices for all of your facilities will appear

Bill List - By Folder Types

Public Work Bills

Environmental Health Bills

Fees & Payment

Please review the bills associated to your profile.

Click and select any unpaid fee rows in table to select fees and make a payment.

☐ Invoice Number ▾

Fee Details

Total

☐ ID: 235452 - Name: DAN'S TEST SITE - Type: FA

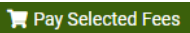
☐ 247373

Liquor Store/Market 1-500 Sq. Ft.
Meat Market
Satellite Food Facility
Confectionery

\$438.00
\$1,046.00
\$430.00
\$445.00

\$2,359.00

0 selected / 1 total

5. Select the invoice(s) you would like to pay by checking the box to the left of the invoice number. A summary of the fees will appear, click 

Fees & Payment

Please review the bills associated to your profile.

Click and select any unpaid fee rows in table to select fees and make a payment.

☒ Invoice Number ▾

Fee Details

Total

☒ ID: 235452 - Name: DAN'S TEST SITE - Type: FA

☒ 247373

Liquor Store/Market 1-500 Sq. Ft.
Meat Market
Satellite Food Facility
Confectionery

\$438.00
\$1,046.00
\$430.00
\$445.00

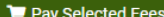
\$2,359.00

1 selected / 1 total

Fees selected for payment:

- \$2,359.00: Bill Number: 247373
Liquor Store/Market 1-500 Sq. Ft. \$438.00
Meat Market \$1,046.00
Satellite Food Facility \$430.00
Confectionery \$445.00

Total Amount: **\$2,359.00**



If you need to remove a fee due to a change in operation, **STOP HERE** and contact us so we can remove the fee

How to Make a Portal Payment

6. Select payment method

Bills to Pay
Permit Fee Payment
Invoice Amount
225801 \$741.00

Pay by Credit

Pay with E-Check

Pay With Multiple Accounts





Cancel

[Privacy Policy](#) | [Terms of Use](#)

7. Enter all the required information and click Next

Credit Card Billing Information

* - Required Field

First Name

Middle Initial

Last Name

Billing Address

Country

United States

State

Select A State

City

Postal Code

Phone

US +1

Email Address

Retype Email Address

Cancel

Back

Next

Payment Information

Verification

How to Make a Portal Payment

8. Enter all the required information, read the Terms and Conditions, and check the I agree checkbox, click Next.

[Credit Card Billing Information](#)

Payment Information

Total Payment Amount \$247.00

* - Required Field

Credit Card Number



Expiration Date

*

*

Name on Card

Card Verification Number



PAYMENT TERMS AND CONDITIONS

AUTHORIZATION

Terms and Conditions

By checking the "I agree to the Terms and Conditions" checkbox below I am confirming my payment is in accordance with the rules and regulations of the agreement between me and my card issuer.

My payment can only be completed upon the acceptance and authorization of my

☐ I agree to the terms and conditions.

How to Make a Portal Payment

9. Verify the information you entered, check the checkbox next to I'm not a robot, click Submit Payment.

[Credit Card Billing Information](#)

Payment Information

Verification

Permit Fee Payment

Invoice Amount

1035298 \$1,018.00

Merchant Name	Fresno County DPHEH
First Name	test
Middle Initial	
Last Name	test
Business Name	FC TEST
Payor Address	1221 FULTON
City	FRESNO
Country	United States
State	California
Postal Code	93721
Phone	
Email Address	
Total Payment Amount	\$1,018.00
Credit Card Number	xxxxxxxxxxxx0000
Expiration Date	xx / xxxx
Name on Card	TEST
Card Verification Number	xxx

☐	I'm not a robot	
		reCAPTCHA
		Privacy • Terms

[Cancel](#) [Back](#) [Submit Payment](#)

How to Make a Portal Payment

[Enter Payor Information](#)

Payment Information

Total Payment Amount **\$20.00**

Account Number		*	 
Retype Account Number		*	
Routing Number		*	
Account Type	Select	*	
Name on Account		*	

Return Notification

By providing an email address, we will endeavor to notify you in the event your ACH payment is returned. If you wish to be notified in the case your payment is returned, please check below.

☐ Please email me at the address provided below if my ACH payment returns.

PAYMENT TERMS AND CONDITIONS

AUTHORIZATION

Terms and Conditions

By checking the "I accept the Terms and Conditions" checkbox below I authorize my bank to debit my specified account for the amount of my payment. This is a one-time payment which will occur on the next business day or as soon as practical thereafter.

If my payment cannot be completed for any reason, including insufficient funds or

☐ I agree to the terms and conditions.

[Cancel](#)

[Back](#)

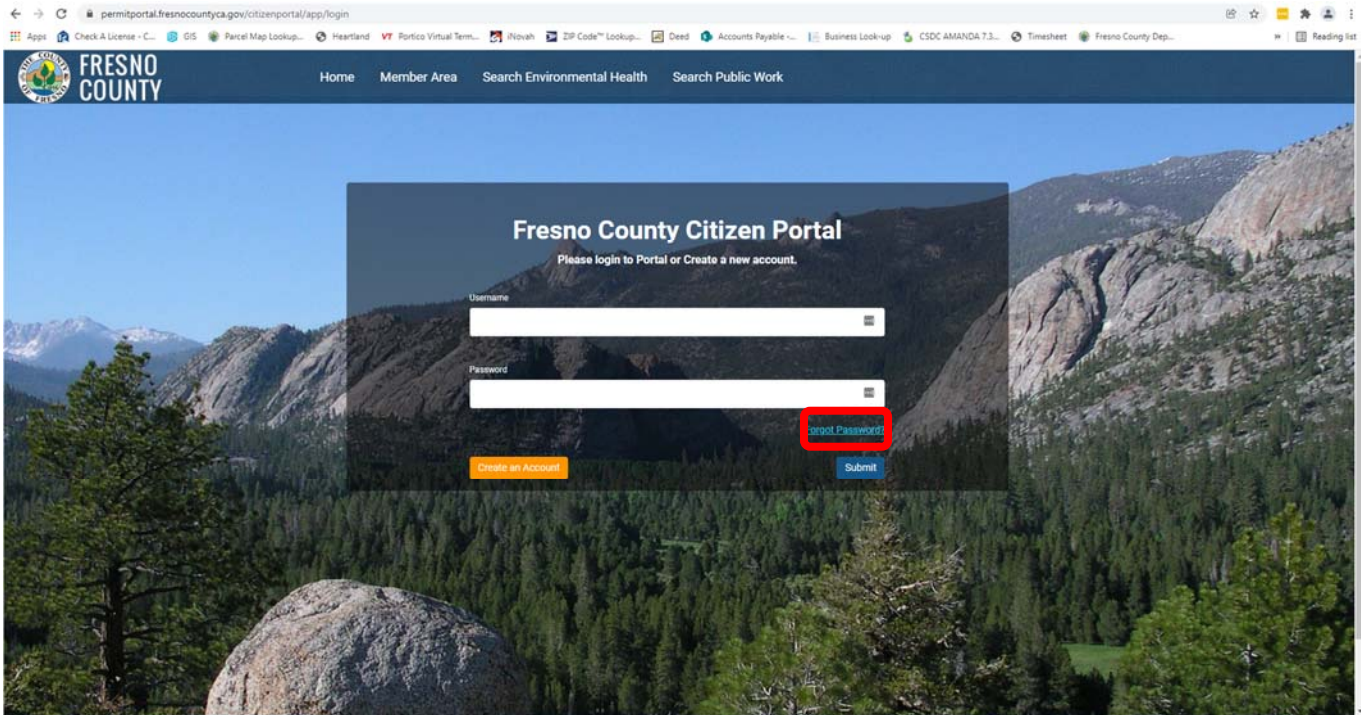
[Next](#)

Verification

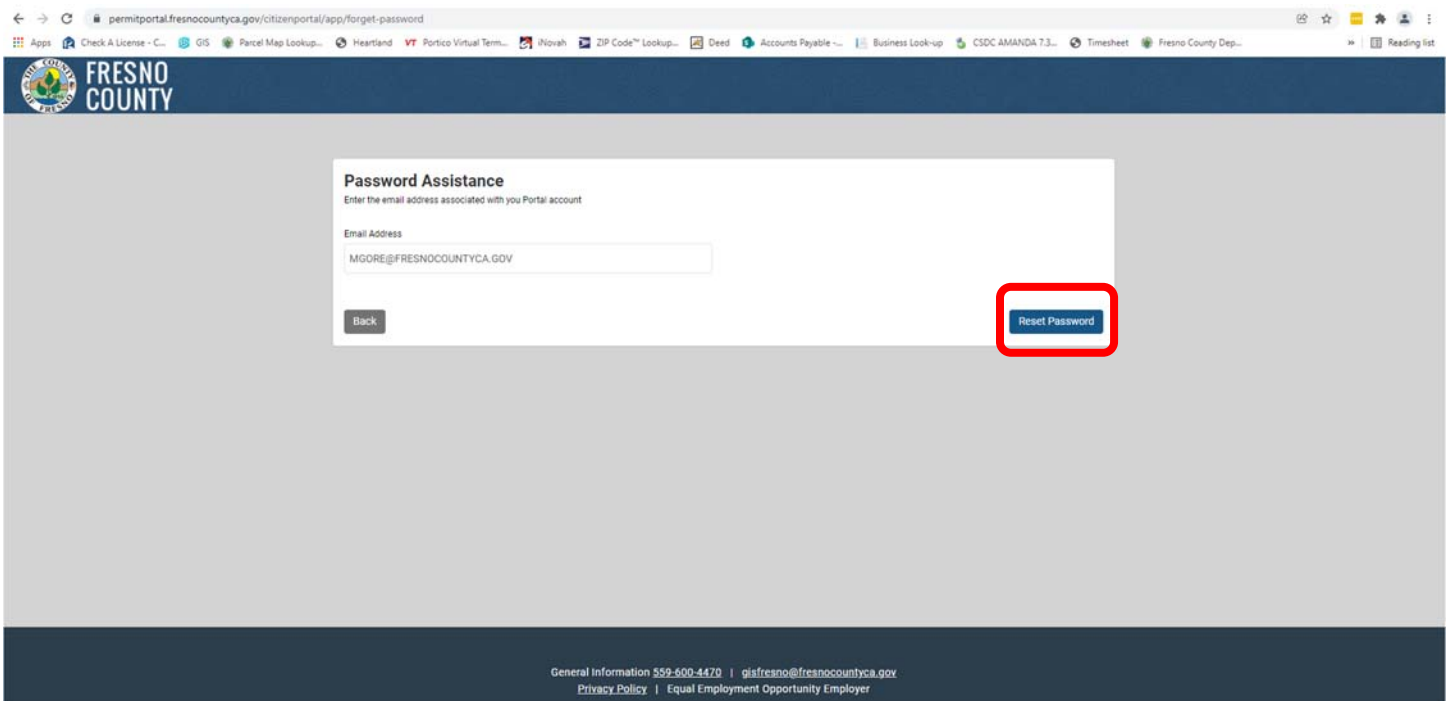
Guía Rápida para el Portal del Publico

1. Si el Departamento de Salud Ambiental ha confirmado que la dirección para su correo electrónico es lo mismo que la dirección que tenemos in nuestros archivos y hemos activado su cuenta, por favor, abre el sitio web del “Portal Log in”:

<https://permitportal.fresnocountyca.gov/citizenportal/app/login> y selecciona “Forgot Password”.



2. Escriba la dirección de su correo electrónico y selecciona “Reset Password”.



Guía Rápida para el Portal del Publico

3. La siguiente ventanilla aparecerá en su pantalla. Selecciona "OK".

Reset Password Confirmation

Please check your email account for an email with a confirmation code that you can use to reset your password.

If you need additional help, email gisfresno@fresnocountyca.gov or leave a message at (559) 600-4470 and someone will get back to you as soon as possible.

OK

4. En seguida, recibirás un correo electrónico similar a lo siguiente. Selecciona el enlace de internet para verificar su "PIN".

noreply Your Portal Account Verification Code - Dear Stephanie Test: To reset your password: <http://amandaportaldev.fresnocountyca.gov/citizenportal/app/pin-verify?emailAddress=>

Your Portal Account Verification Code Inbox x

noreply@fresnocountyca.gov
to me ▾

Dear Stephanie Test:

To reset your password <http://amandaportaldev.fresnocountyca.gov/citizenportal/app/pin-verify?emailAddress=slowsteph.sf@gmail.com&pin=08D001563085FC3>

Regards
Fresno County

5. Una vez que usted ha seleccionado el enlace y ha puesto el "PIN" en la caja indicada, selecciona "Verify PIN"

PIN Verification

Enter the email address associated with you Portal account

Email Address	PIN
MGORE@FRESNOCOUNTYCA.GOV	0BD001563085FC3

Back Verify PIN

Guía Rápida para el Portal del Publico

6. Ahora usted puede escribir su propia contraseña (password).

Set Password

Passwords must contain at least eight characters and characters from three of the following four categories:

- At least one uppercase letter
- At least one lowercase letter
- At least one number
- At least one special character (e.g. !; £; \$; #; &).

New Password

* Password is required

Confirm Password

* Confirm password is required

[Back](#)[Submit](#)

Set Password Confirmation

Your password has been successfully Set. Please login with your new password.

[OK](#)

7. Utilice la dirección de su correo electrónico y la contraseña que usted ha creado. Debe poder tener acceso a cualquier instalación o archivo que esta vinculado con su cuenta.

The screenshot shows the Fresno County Citizen Portal login page. The page has a dark blue header with the Fresno County logo and navigation links: Home, Member Area, Search Environmental Health, and Search Public Work. The main content area features a large background image of a mountain landscape. Overlaid on this is a dark gray login box with the title 'Fresno County Citizen Portal' and the instruction 'Please login to Portal or Create a new account.' Below this, there are two input fields for 'Username' and 'Password', each with a small eye icon to toggle visibility. At the bottom of the login box, there is a blue 'Forgot Password?' link, an orange 'Create an Account' button, and a blue 'Submit' button. The browser's address bar shows the URL 'permitportal.fresnocountyca.gov/citizenportal/app/login'.

Cómo hacer un pago en el portal

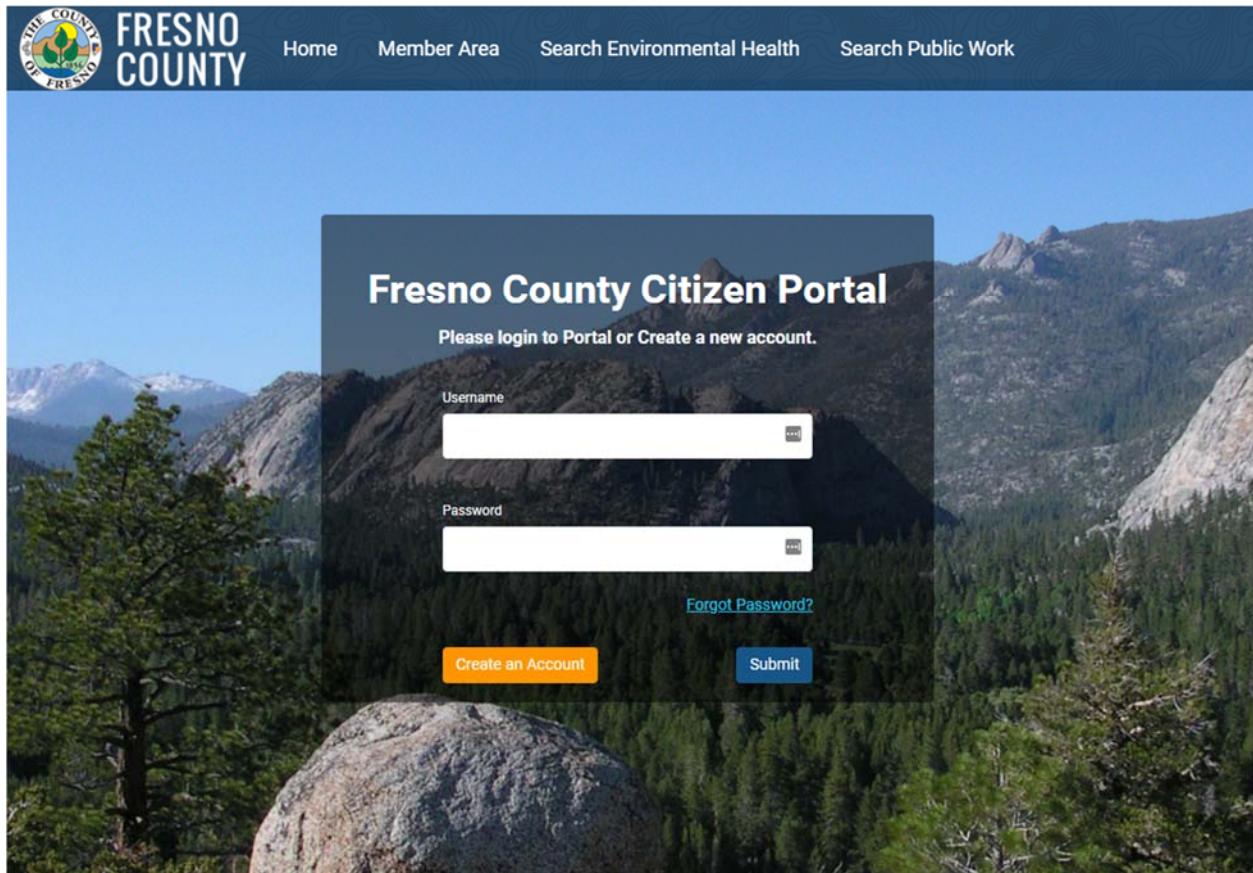
Enlace al Portal del Ciudadano del Condado de Fresno:

<https://permitportal.fresnocountyca.gov/citizenportal/app/login>

1. Escribir el nombre del usuario y contraseña y haga clic en **Submit**

Nombre de usuario: su dirección de correo electrónico

Contraseña: Es la que creaste



The screenshot shows the Fresno County Citizen Portal login interface. At the top, there is a dark blue navigation bar with the Fresno County logo on the left and links for 'Home', 'Member Area', 'Search Environmental Health', and 'Search Public Work' on the right. The main content area features a large, scenic background image of a mountain range with a large rock in the foreground. Overlaid on this image is a dark gray login box. Inside the box, the title 'Fresno County Citizen Portal' is displayed in white, followed by the instruction 'Please login to Portal or Create a new account.' Below this, there are two white input fields: 'Username' and 'Password'. To the right of the 'Password' field is a blue link that says 'Forgot Password?'. At the bottom of the login box, there are two buttons: an orange 'Create an Account' button and a blue 'Submit' button.

Cómo hacer un pago en el portal

- Haga clic en el  **Detail** botón junto al permiso por lo cual desea pagar.

 **FRESNO COUNTY** [Home](#) [My Bills](#) [My Profile](#) 

My Public Works Permits

Please use this section to view and manage your Public Works permits. Click [Apply for New Public Works Permit](#) button to apply for new Public Works permits.

You do not have a permit(s) at this moment

[+ Apply for New Public Works Permit](#)

My Environmental Health Permits

Please use this section to view and manage your Environmental Health permits. Click [Apply for New Environmental Health Permit](#) button to apply for new Environmental Health permits.

Type to filter the table columns...

[+ Apply for New Environmental Health Permit](#)

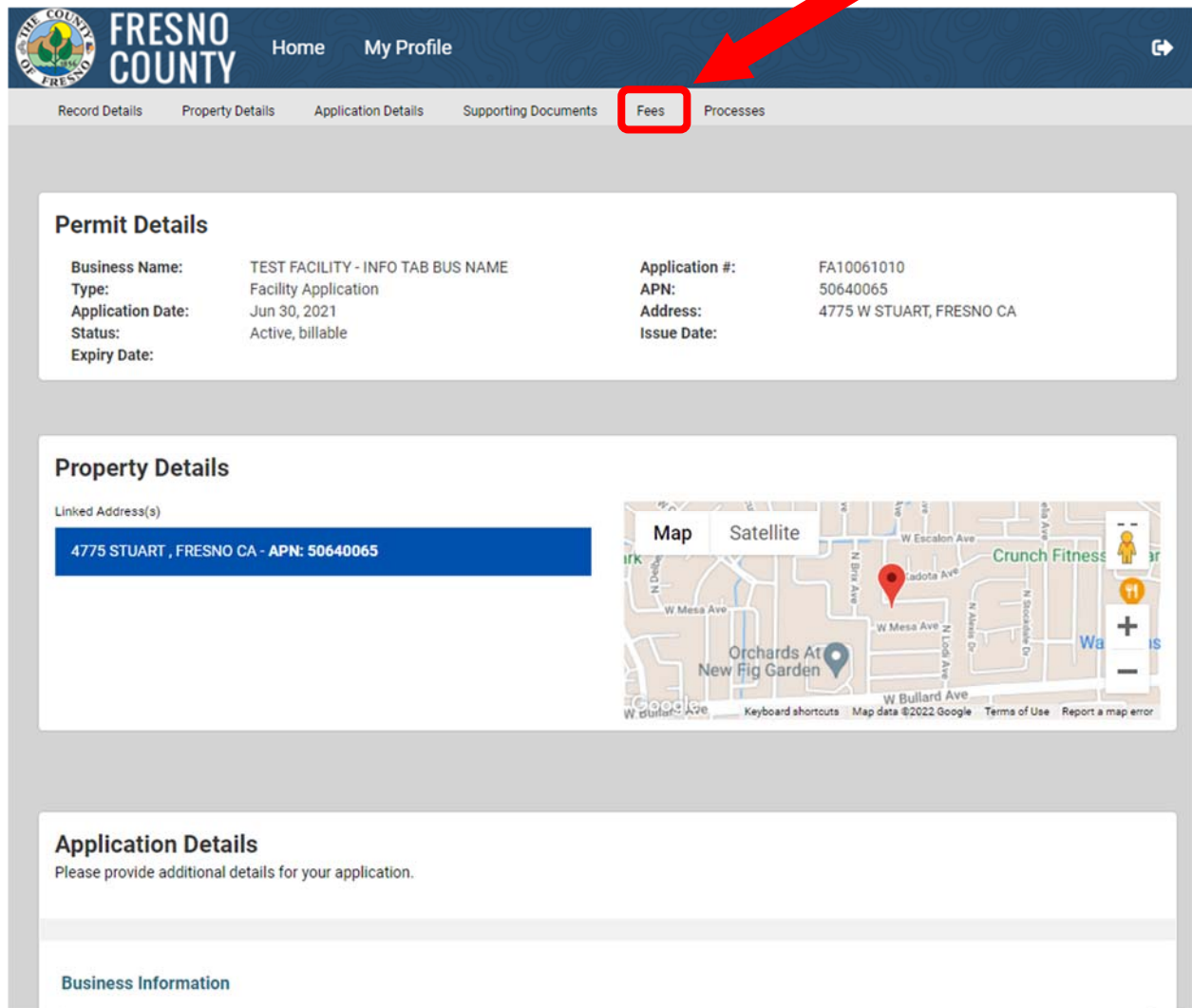
Facility ID	Type	Status	Application Date	Business Name	Address	Actions
FA10061010	Facility Application	Active, billable	Jun 30, 2021	TEST FACILITY - INFO TAB BUS NAME	4775 W STUART, FRESNO CA	 Detail
FA10060924	Facility Application	New	Jun 27, 2021	TEST - JOHN KING		 Detail

0 selected / 2 total

No permit selected

Cómo hacer un pago en el portal

3. Haga clic en **Fees**



The screenshot shows the Fresno County portal interface. The top navigation bar includes the Fresno County logo, 'Home', 'My Profile', and a 'Fees' tab highlighted with a red box and a red arrow. Below the navigation bar, the 'Permit Details' section displays information for a facility application, including business name, type, application date, status, expiry date, application number, APN, address, and issue date. The 'Property Details' section shows the linked address and a map of the property location. The 'Application Details' section prompts the user to provide additional details for their application. The 'Business Information' section is also visible at the bottom.

Permit Details

Business Name:	TEST FACILITY - INFO TAB BUS NAME	Application #:	FA10061010
Type:	Facility Application	APN:	50640065
Application Date:	Jun 30, 2021	Address:	4775 W STUART, FRESNO CA
Status:	Active, billable	Issue Date:	
Expiry Date:			

Property Details

Linked Address(s)

4775 STUART , FRESNO CA - APN: 50640065

Map Satellite

Orchards At New Fig Garden

Crunch Fitness

W Bullard Ave

W Mesa Ave

N Escalon Ave

N Dakota Ave

N Bullard Ave

N Locust Ave

N Lincoln Ave

N Broadway Ave

N Main Ave

N Center Ave

N 1st Ave

N 2nd Ave

N 3rd Ave

N 4th Ave

N 5th Ave

N 6th Ave

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N 99th Ave

N 100th Ave

Keyboard shortcuts Map data ©2022 Google Terms of Use Report a map error

Application Details

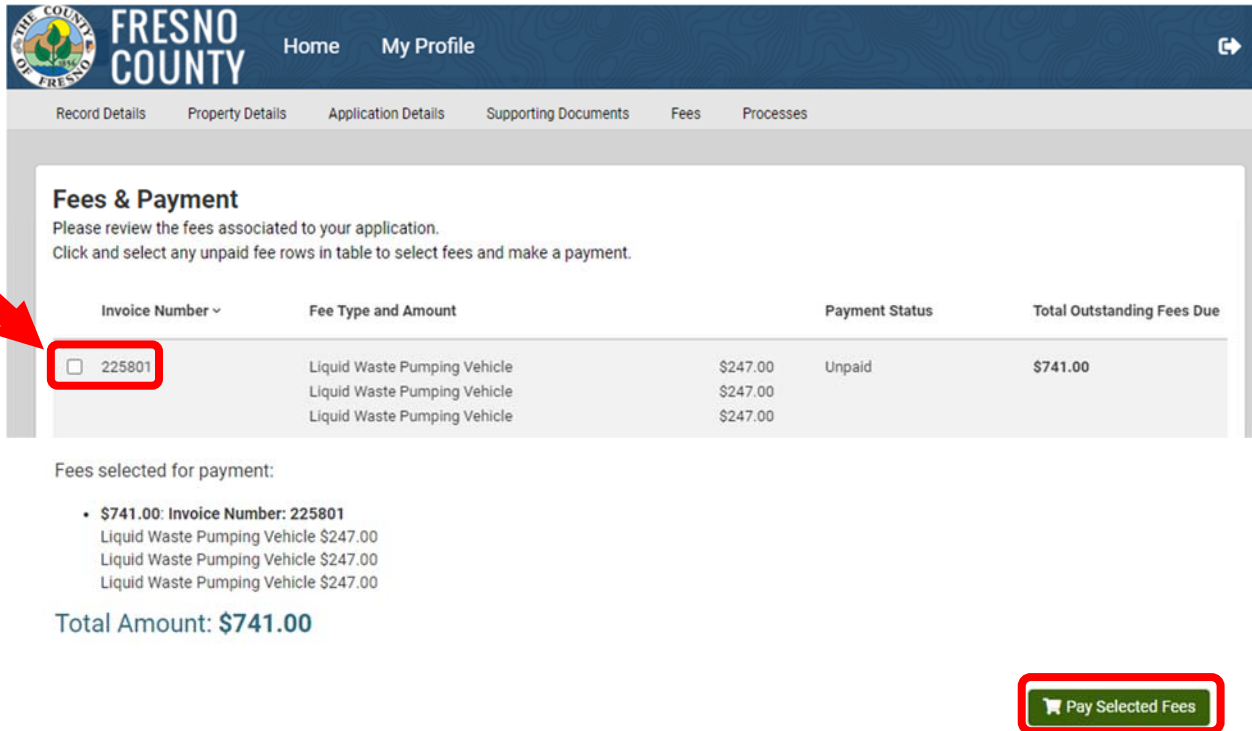
Please provide additional details for your application.

Business Information

Cómo hacer un pago en el portal

4. Seleccione la factura que desea pagar marcando la casilla a la izquierda del número de factura. Aparecerá un resumen de las tarifas, haga clic en 

*****Si necesita eliminar una tarifa debido a un cambio en el negocio, **DETÉNGASE AQUÍ** y contáctenos para que podamos eliminar la tarifa*****



FRESNO COUNTY Home My Profile

Record Details Property Details Application Details Supporting Documents Fees Processes

Fees & Payment

Please review the fees associated to your application.
Click and select any unpaid fee rows in table to select fees and make a payment.

Invoice Number ▾	Fee Type and Amount	Payment Status	Total Outstanding Fees Due
☐ 225801	Liquid Waste Pumping Vehicle \$247.00	Unpaid	\$741.00
	Liquid Waste Pumping Vehicle \$247.00		
	Liquid Waste Pumping Vehicle \$247.00		

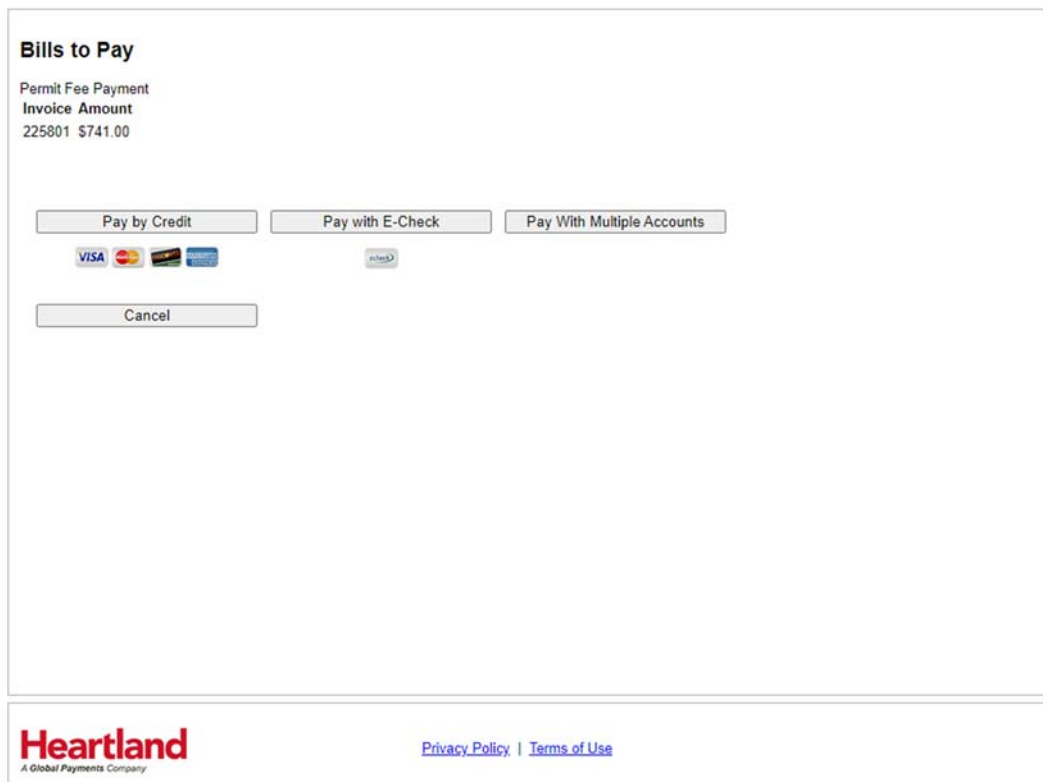
Fees selected for payment:

- \$741.00: Invoice Number: 225801
Liquid Waste Pumping Vehicle \$247.00
Liquid Waste Pumping Vehicle \$247.00
Liquid Waste Pumping Vehicle \$247.00

Total Amount: \$741.00



5. Seleccione el método de pago



Bills to Pay

Permit Fee Payment
Invoice Amount
225801 \$741.00

Pay by Credit Pay with E-Check Pay With Multiple Accounts

VISA Mastercard American Express Discover

Cancel

Heartland
A Global Payments Company

[Privacy Policy](#) | [Terms of Use](#)

Cómo hacer un pago en el portal

6. Ingrese toda la información requerida y haga clic en **Next**

[Credit Card Billing Information](#)

* - Required Field

First Name *

Middle Initial

Last Name *

Billing Address

Country *

State

City

Postal Code *

Phone

Email Address

Retype Email Address

Payment Information

Verification

7. Ingrese toda la información requerida, lea los Términos y condiciones y marque la casilla ***"I agree to the terms and conditions"***, haga clic en **Next**.

[Credit Card Billing Information](#)

Payment Information

Total Payment Amount \$247.00

* - Required Field

Credit Card Number *    

Expiration Date * *

Name on Card *

Card Verification Number * 

PAYMENT TERMS AND CONDITIONS

AUTHORIZATION

Terms and Conditions By checking the "I agree to the Terms and Conditions" checkbox below I am confirming my payment is in accordance with the rules and regulations of the agreement between me and my card issuer.

My payment can only be completed upon the acceptance and authorization of my

☐ I agree to the terms and conditions.

Cómo hacer un pago en el portal

8. Verifique la información que ingresó, marque la casilla junto a ***"I am not a Robot"***, haga clic en ***Submit Payment***.

[Credit Card Billing Information](#)

Payment Information

Verification

Permit Fee Payment

Invoice Amount

1035298 \$1,018.00

Merchant Name	Fresno County DPHEH
First Name	test
Middle Initial	
Last Name	test
Business Name	FC TEST
Payor Address	1221 FULTON
City	FRESNO
Country	United States
State	California
Postal Code	93721
Phone	
Email Address	
Total Payment Amount	\$1,018.00
Credit Card Number	xxxxxxxxxxxx0000
Expiration Date	xx / xxxx
Name on Card	TEST
Card Verification Number	xxx

☐	I'm not a robot	 reCAPTCHA Privacy • Terms
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[Cancel](#) [Back](#) [Submit Payment](#)