

SPECIAL MEMORANDUM

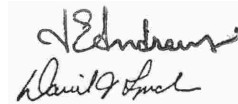
FILE #: F/K/M/T #06-2020

TO: All Fresno/Kings/Madera/Tulare EMS Providers, Hospitals, First Responder Agencies, and Interested Parties

FROM: Jim Andrews, M.D., EMS Medical Director
Daniel J. Lynch, Director

DATE: December 21, 2020

SUBJECT: Implementation of EMS Policies and Procedures



#001 – Table of Contents and Revision Log
#571 - COVID-19 Emergency Response – Assess and Refer

Effective December 21, 2020, the EMS Agency will be implementing the listed policies above. Copies of these policies will be available on the EMS Agency website at www.ccemsa.org

EMS Policy #001 – Table of Contents and Revision Log

The changes to this policy include the update to the latest revision dates of each policy. All users of the EMS policies and procedures manual should assure that they have the latest version of each policy and procedure.

EMS Policy #571 - COVID-19 Emergency Response – Assess and Refer

Increases in non-emergency requests for EMS and the non-emergency visits to the emergency department have had significant impact on the healthcare system. Similar to other counties in California, the EMS Agency has developed an assess and refer policy that allows paramedics and EMTs to respond to requests for EMS services, perform a patient assessment and, if meeting criteria that does not require emergent transport to an emergency department, advise the patient that transport by ambulance is not required. The patient will be advised to seek care at an urgent care, contacting their primary care physician, or utilizing tele-care that is available through most insurance carriers. At this time, the policy does not pertain to skilled nursing care facilities, physician offices/clinics or urgent cares. However, it does pertain to State correctional institutions.

Effective Monday, December 21, 2020, the Assess and Refer Policy is implemented for use in the CCEMSA region.

Please contact Daniel Lynch, EMS Director, at (559) 600-3387 if you have any questions.

JA:DJL:rb