



Central California Emergency Medical Services Agency

A Division of Fresno County Department of Public Health

Dan Lynch, EMS Director
Dr. Miranda Lewis, MD, EMS Medical Director

SPECIAL MEMORANDUM

FILE #: F/K/M/T # 07-2026

TO: All Fresno/Kings/Madera/Tulare EMS Providers, Hospitals, First Responders Agencies, and Interested Parties

FROM: Miranda Lewis, MD, EMS Medical Director
Daniel J. Lynch, EMS Director

DATE: July 1, 2026

SUBJECT: Implementation of Priority 30 (P30)

The EMS Communications Center occasionally experiences issues with the use of BLS staffed ambulances on specific priority 3 calls. The EMS Agency wants to be absolutely certain that a paramedic ambulance is always responding to priority 3 calls that require an ALS level response. To remove any confusion, we are implementing a new priority that identifies priority 3 calls that require an ALS response and priority 3 calls that allow a BLS level response.

Effective July 1, 2026, Priority 3 responses will be subdivided based on the approved level of response:

- Priority 3 (P3): Non-Lights and Siren urgent response for a presumed non-life threatening, but urgent condition (ALS response required).
- Priority 30 (P30): Non-Lights and Siren urgent response for a presumed non-life threatening, but urgent condition (BLS or ALS response appropriate). A BLS unit is considered an appropriate primary response for these incidents.

Operationally, there are no changes to response expectations. The only noticeable difference for field personnel will be the assignment of Priority 30 calls. Crews should respond to Priority 30 incidents in the same manner as any other non-emergent Priority 3 call, with the understanding that a BLS unit is an appropriate response resource. Priority 3 calls will continue to require an ALS response.

The EMS dispatch center will continue to assign the most appropriate unit to all incidents in accordance with CCEMSA protocols. Beginning July 1, 2026, P30 will need to be included in any queries or reports intended to capture all non-emergent responses. Additionally, Vista compliance software will be updated to recognize this new priority designation and will evaluate P30 response times against the same contracted or agreed-upon performance standards currently applied to Priority 3 calls.

CCEMSA [Policy 405 – EMS Dispatch Policy](#) has been updated to reflect this change.

If you have any questions, please contact [Mark Zamora](#), EMS Coordinator at (559) 600-3387.