

Madera County EMCC



Emergency Ambulance Service
Advanced Life Support Ambulance Service

Provider Performance Report

April 2025

May 2025

June 2025

	April			May			June		
Pistoresi Ambulance	Calls	Late	Comp%	Calls	Late	Comp%	Calls	Late	Comp%
Madera Metro									
Priority 1 & 2 (9min/90%)	395	44	88.86%	428	45	89.49%	381	46	87.93%
Priority 3 (15min/90%)	325	24	92.62%	356	24	93.26%	368	30	91.85%
Priority 4 (15min/90%)	18	1	94.44%	15	1	93.33%	10	2	80.00%
Priority 5 (Pickup+30min)	59	0	100.00%	57	1	98.25%	59	0	100.00%
Madera Suburban									
Priority 1 & 2 (12min/90%)	49	23	BIANNUAL	41	16	BIANNUAL	38	19	59.16%
Priority 3 (20min/90%)	23	4	BIANNUAL	29	9	BIANNUAL	26	4	76.79%
Priority 4 (20min/90%)	0	0	BIANNUAL	0	0	BIANNUAL	0	0	NA
Priority 5 (Pickup+30min)	1	0	BIANNUAL	0	0	BIANNUAL	0	0	100.00%
Madera Rural									
Priority 1 & 2 (20min/90%)	52	6	88.46%	63	5	92.06%	58	3	94.83%
Priority 3 (25min/90%)	40	3	92.50%	37	2	94.59%	26	4	84.62%
Priority 4 (25min/90%)	0	0	NA	0	0	NA	0	0	NA
Priority 5 (Pickup+30min)	0	0	QTRTRY	0	0	QTRTRY	0	0	NA
Chowchilla Metro									
Priority 1 & 2 (9min/90%)	91	14	84.62%	83	18	78.31%	92	17	81.52%
Priority 3 (15min/90%)	81	11	86.42%	60	16	73.33%	60	17	71.67%
Priority 4 (15min/90%)	0	0	NA	0	0	NA	0	0	NA
Priority 5 (Pickup+30min)	0	0	QTRTRY	0	0	QTRTRY	0	0	NA
Chowchilla Rural									
Priority 1 & 2 (20min/90%)	96	3	96.88%	97	4	95.88%	104	3	97.12%
Priority 3 (25min/90%)	40	1	97.50%	44	2	95.45%	32	0	100.00%
Priority 4 (25min/90%)	0	0	NA	0	0	NA	0	0	NA
Priority 5 (Pickup+30min)	1	0	QTRTRY	0	0	QTRTRY	0	0	100.00%

Pistoresi Ambulance	APR		MAY		JUN
Excessive Delay (\$250 per incident)	\$4,500		\$3,500		\$3,500
Percentage Failure (\$100 per 0.1% below 90%)	\$11,800		\$29,000		\$88,600
Response By BLS Unit (\$1000 per incident)	\$0		\$0		\$0
Failure to Equip/Supply Unit (\$50 per incident)	\$0		\$0		\$0
Failure to Staff Ambulance (\$500 per incident)	\$0		\$0		\$0
Failure to License Ambulance (\$500 per incident)	\$0		\$0		\$0
Totals	\$16,300		\$32,500		\$92,100

Status	Zone	Priority	Date	Run Number	Unit	Threshold	Resp Time	Overage	LD\$
Excessively Late	M06	1	04/11/25	0154	M42	00:09	19:11	10:11	\$250
Excessively Late	M02	2	04/05/25	0289	M43	00:09	20:40	11:40	\$250
Excessively Late	M01	2	04/14/25	0806	M43	00:09	53:20	44:20	\$250
Excessively Late	M01	2	04/19/25	0366	M43	00:09	30:11	21:11	\$250
Excessively Late	M02	2	04/21/25	0466	M41	00:09	19:24	10:24	\$250
Excessively Late	M07	2	04/30/25	0610	M42	00:09	38:51	29:51	\$250
Excessively Late	M26	3	04/05/25	0299	M46	00:15	32:59	17:59	\$250
Excessively Late	M01	3	04/13/25	0512	M42	00:15	32:59	17:59	\$250
Excessively Late	M28S	1	4/21/2025	0698	M41	00:12	26:02	14:02	\$250
Excessively Late	M27S	2	04/21/25	0667	M41	00:12	29:09	17:09	\$250
Excessively Late	CH01	1	04/05/25	0668	M41	00:09	21:13	12:13	\$250
Excessively Late	CH01	1	04/19/25	0365	131	00:09	30:37	21:37	\$250
Excessively Late	CH01	1	04/19/25	0594	M47	00:09	23:06	14:06	\$250
Excessively Late	CH01	1	04/19/25	0657	M41	00:09	20:57	11:57	\$250
Excessively Late	CH01	2	04/19/25	0312	M49	00:09	23:24	14:24	\$250
Excessively Late	CH01	3	04/04/25	0821	M42	00:15	54:41	39:41	\$250
Excessively Late	CH01	3	04/11/25	0161	M43	00:15	37:24	22:24	\$250
Excessively Late	CH55	3	04/27/25	0416	M41	00:25	55:51	30:51	\$250
Excessively Late	M01	2	05/08/25	0577	M340	00:09	36:09	27:09	\$250
Excessively Late	M05	3	05/01/25	0601	M340	00:15	37:18	22:18	\$250
Excessively Late	M01	3	05/24/25	0467	M46	00:15	44:10	29:10	\$250
Excessively Late	M01	4	05/10/25	0507	M43	00:15	20:00	05:00	\$250
Excessively Late	M67	1	05/30/25	0629	M46	00:20	43:40	23:40	\$250
Excessively Late	CH01	1	05/05/25	0726	M47	00:09	18:46	09:46	\$250
Excessively Late	CH01	1	05/08/25	0560	M49	00:09	20:43	11:43	\$250
Excessively Late	CH01	1	05/08/25	0619	M41	00:09	24:44	15:44	\$250
Excessively Late	CH01	2	05/10/25	0390	M49	00:09	19:03	10:03	\$250
Excessively Late	CH01	2	05/15/25	0647	M43	00:09	18:04	09:04	\$250
Excessively Late	CH01	2	05/27/25	0441	M40	00:09	22:10	13:10	\$250
Excessively Late	CH01	2	05/30/25	0762	M41	00:09	33:42	24:42	\$250
Excessively Late	CH01	3	05/24/25	0405	M41	00:15	31:21	16:21	\$250
Excessively Late	CH01	3	05/28/25	0332	M46	00:15	32:06	17:06	\$250
Excessively Late	M05	1	06/21/25	0436	M42	00:09	23:27	14:27	\$250
Excessively Late	M02	2	06/24/25	0400	M42	00:09	32:55	23:55	\$250
Excessively Late	M02	3	06/02/25	0641	M49	00:15	33:41	18:41	\$250
Excessively Late	M26	3	06/09/25	0880	M41	00:15	41:02	26:02	\$250
Excessively Late	M02	3	06/12/25	0684	M340	00:15	32:36	17:36	\$250
Excessively Late	M06	3	06/17/25	0637	138	00:15	51:29	36:29	\$250
Excessively Late	M38S	1	06/23/25	0008	M46	00:12	24:12	12:12	\$250
Excessively Late	M11	3	06/11/25	0427	M41	00:25	50:54	25:54	\$250
Excessively Late	M16	3	06/29/25	0785	159	00:25	56:30	31:30	\$250
Excessively Late	CH01	1	06/10/25	0766	M43	00:09	24:01	15:01	\$250
Excessively Late	CH01	1	06/26/25	0802	M46	00:09	18:44	09:44	\$250

	April			May			June		
Sierra Ambulance	Calls	Late	Comp%	Calls	Late	Comp%	Calls	Late	Comp%
Mountain Metro									
Priority 1 & 2 (20min/90%)	99	7	92.93%	101	6	94.06%	84	8	90.48%
Priority 3 (30min/90%)	70	5	92.86%	65	3	95.38%	70	4	94.29%
Priority 4 (30min/90%)	0	0	NA	0	0	NA	0	0	NA
Priority 5 (30min/90%)	4	2	QTRLY	1	0	QTRLY	0	0	60.00%
Mountain Rural									
Priority 1 & 2 (30min/90%)	102	10	90.20%	126	7	94.44%	118	9	92.37%
Priority 3 (40min/90%)	80	4	95.00%	68	4	94.12%	93	5	94.62%
Priority 5 (30min/90%)	4	0	QTRLY	1	0	QTRLY	1	0	100.00%
Wilderness									
Priority 1 & 2(60min/90%)	2	0	100.00%	4	0	100.00%	2	0	100.00%
Priority 3(90min/90%)	3	0	100.00%	2	0	100.00%	1	0	100.00%
Priority 5 (30min/90%)	0	0	NA	0	0	NA	0	0	NA

Status	Zone	Priority	Date	Run Number	Unit	Threshold	Resp Time	Overage	LD\$
Late After Review	M86	2	5/2/2025	684	169	20:00	46:17	00:26:17	\$0
Late After Review	M86	1	6/11/2025	331	M212	20:00	01:04:25	00:44:25	\$0
Late After Review	M82	2	6/9/2025	844	122	20:00	43:18	00:23:18	\$0
Late After Review	M86	3	6/20/2025	479	M12	30:00	01:12:59	00:42:59	\$0
Late After Review	M91	1	6/7/2025	285	M41	30:00	01:00:10	00:30:10	\$0

Pistoresi Ambulance	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	YTD
Excessive Delay	\$3,750	\$6,000	\$2,000	\$4,500	\$3,500	\$3,500	\$0	\$0	\$0	\$0	\$0	\$0	\$23,250
Percentage Failure	\$4,500	\$21,400	\$10,300	\$11,800	\$29,000	\$88,600	\$0	\$0	\$0	\$0	\$0	\$0	\$165,600
Response By BLS Unit	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
Failure to Equip/Supply Unit	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
Failure to Staff Ambulance	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
Failure to License Ambulance	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
Totals	\$8,250	\$27,400	\$12,300	\$16,300	\$32,500	\$92,100	\$0	\$0	\$0	\$0	\$0	\$0	\$188,850

Madera Metro	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	YTD
Priority 1 & 2 (9min/90%)	91.04%	90.27%	87.73%	88.86%	89.49%	87.93%	NA	NA	NA	NA	NA	NA	89.27%
Priority 3 (15min/90%)	94.84%	90.88%	91.67%	92.62%	93.26%	91.85%	NA	NA	NA	NA	NA	NA	92.59%
Priority 4 (15min/90%)	NA	NA	100.00%	94.44%	93.33%	80.00%	NA	NA	NA	NA	NA	NA	91.84%
Priority 5 (Pickup+30min)	NA	100.00%	100.00%	100.00%	98.25%	100.00%	NA	NA	NA	NA	NA	NA	99.49%
Madera Suburban	JAN	FEB	MAR	APR	MAY	JUN*	JUL	AUG	SEP	OCT	NOV	DEC*	YTD
Priority 1 & 2 (12min/90%)	61.90%	56.82%	70.83%	53.06%	60.98%	59.16%	NA	NA	NA	NA	NA	NA	59.16%
Priority 3 (20min/90%)	76.67%	77.42%	72.41%	82.61%	68.97%	76.79%	NA	NA	NA	NA	NA	NA	76.79%
Priority 4 (20min/90%)	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Priority 5 (Pickup+30min)	NA	NA	NA	100.00%	NA	100.00%	NA	NA	NA	NA	NA	NA	100.00%
Madera Rural	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	YTD
Priority 1 & 2 (20min/90%)	95.12%	95.52%	97.92%	88.46%	92.06%	94.83%	NA	NA	NA	NA	NA	NA	93.92%
Priority 3 (25min/90%)	100.00%	91.43%	93.55%	92.50%	94.59%	84.62%	NA	NA	NA	NA	NA	NA	93.27%
Priority 4 (25min/90%)	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Priority 5 (Pickup+30min)	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Chowchilla Metro	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	YTD
Priority 1 & 2 (9min/90%)	86.52%	71.11%	87.50%	84.62%	78.31%	81.52%	NA	NA	NA	NA	NA	NA	81.79%
Priority 3 (15min/90%)	89.04%	87.50%	84.52%	86.42%	73.33%	71.67%	NA	NA	NA	NA	NA	NA	82.88%
Priority 4 (15min/90%)	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Priority 5 (Pickup+30min)	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Chowchilla Rural	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	YTD
Priority 1 & 2 (20min/90%)	97.14%	94.44%	99.00%	96.88%	95.88%	97.12%	NA	NA	NA	NA	NA	NA	96.85%
Priority 3 (25min/90%)	94.12%	96.55%	100.00%	97.50%	95.45%	100.00%	NA	NA	NA	NA	NA	NA	97.42%
Priority 4 (25min/90%)	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Priority 5 (Pickup+30min)	NA	NA	NA	100.00%	NA	NA	NA	NA	NA	NA	NA	NA	100.00%
*Biannual percentages													
Sierra Ambulance Year to Date Performance													
Mountain Metro	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	YTD
Priority 1 & 2 (20min/90%)	94%	97%	96%	93%	94%	90%	NA	NA	NA	NA	NA	NA	94%
Priority 3 (30min/90%)	91%	98%	97%	93%	95%	94%	NA	NA	NA	NA	NA	NA	95%
Priority 4 (30min/90%)	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Priority 5 (30min/90%)	QTRTRY	QTRTRY	100%	QTRTRY	QTRTRY	60%	QTRTRY	QTRTRY	NA	QTRTRY	QTRTRY	NA	71%
Mountain Rural	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	YTD
Priority 1 & 2 (30min/90%)	94%	96%	93%	90%	94%	92%	NA	NA	NA	NA	NA	NA	93%
Priority 3 (40min/90%)	94%	93%	95%	95%	94%	95%	NA	NA	NA	NA	NA	NA	94%
Priority 5 (30min/90%)	QTRTRY	QTRTRY	100%	QTRTRY	QTRTRY	100%	QTRTRY	QTRTRY	NA	QTRTRY	QTRTRY	NA	100%
Wilderness	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	YTD
Priority 1 & 2(60min/90%)	100%	100%	100%	100%	100%	100%	NA	NA	NA	NA	NA	NA	100%
Priority 3(90min/90%)	100%	100%	NA	100%	100%	100%	NA	NA	NA	NA	NA		