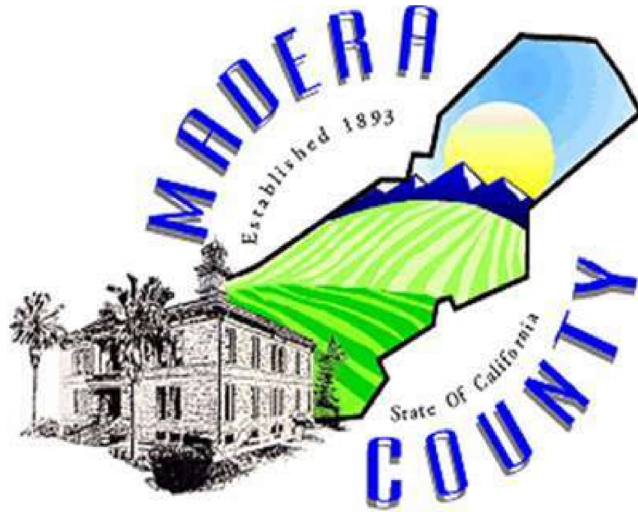


Madera County EMCC



Emergency Ambulance Service
Advanced Life Support Ambulance Service

Provider Performance Report

July 2025
August 2025
August 2025

	July			August			September		
Pistoresi Ambulance	Calls	Late	Comp%	Calls	Late	Comp%	Calls	Late	Comp%
Madera Metro									
Priority 1 & 2 (9min/90%)	398	37	90.70%	433	79	81.76%	405	52	87.16%
Priority 3 (15min/90%)	357	25	93.00%	376	48	87.23%	352	43	87.78%
Priority 4 (15min/90%)	11	0	100.00%	12	1	91.67%	12	1	91.67%
Priority 5 (Pickup+30min)	53	0	100.00%	89	1	98.88%	72	0	100.00%
Madera Suburban									
Priority 1 & 2 (12min/90%)	47	14	BIANNUAL	50	13	BIANNUAL	41	10	BIANNUAL
Priority 3 (20min/90%)	23	2	BIANNUAL	29	2	BIANNUAL	35	2	BIANNUAL
Priority 4 (20min/90%)	0	0	BIANNUAL	0	0	BIANNUAL	0	0	BIANNUAL
Priority 5 (Pickup+30min)	0	0	BIANNUAL	1	0	BIANNUAL	0	0	BIANNUAL
Madera Rural									
Priority 1 & 2 (20min/90%)	53	2	96.23%	79	4	94.94%	66	10	84.85%
Priority 3 (25min/90%)	32	3	90.63%	38	1	97.37%	49	1	97.96%
Priority 4 (25min/90%)	0	0	NA	0	0	NA	0	0	NA
Priority 5 (Pickup+30min)	0	0	QTRLY	0	0	QTRLY	0	0	NA
Chowchilla Metro									
Priority 1 & 2 (9min/90%)	89	16	82.02%	90	10	88.89%	87	14	83.91%
Priority 3 (15min/90%)	67	5	92.54%	76	13	82.89%	74	8	89.19%
Priority 4 (15min/90%)	0	0	NA	0	0	NA	0	0	NA
Priority 5 (Pickup+30min)	0	0	QTRLY	1	0	QTRLY	0	0	100.00%
Chowchilla Rural									
Priority 1 & 2 (20min/90%)	113	0	100.00%	123	4	96.75%	98	5	94.90%
Priority 3 (25min/90%)	53	2	96.23%	52	2	96.15%	27	1	96.30%
Priority 4 (25min/90%)	0	0	NA	0	0	NA	0	0	NA
Priority 5 (Pickup+30min)	0	0	QTRLY	0	0	QTRLY	0	0	NA

Pistoresi Ambulance	JUL		AUG		SEP
Excessive Delay (\$250 per incident)	\$3,000		\$5,250		\$4,500
Percentage Failure (\$100 per 0.1% below 90%)	\$8,000		\$19,500		\$17,400
Response By BLS Unit (\$1000 per incident)	\$0		\$0		\$0
Failure to Equip/Supply Unit (\$50 per incident)	\$0		\$0		\$0
Failure to Staff Ambulance (\$500 per incident)	\$0		\$0		\$0
Failure to License Ambulance (\$500 per incident)	\$0		\$0		\$0
Totals	\$11,000		\$24,750		\$21,900

Status	Zone	Priority	Date	Incident Number	Unit	Threshold	Resp Time	Overage	LD\$
Excessively Late	M07	1	07/08/25	0120	M42	0:09:00	0:20:42	0:11:42	\$250
Excessively Late	M06	1	07/08/25	0648	M46	0:09:00	0:19:08	0:10:08	\$250
Excessively Late	M01	1	07/27/25	0298	M42	0:09:00	0:20:44	0:11:44	\$250
Excessively Late	M01	2	07/30/25	0733	M43	0:09:00	0:18:21	0:09:21	\$250
Excessively Late	CH01	1	07/11/25	0467	M42	0:09:00	0:24:41	0:15:41	\$250
Excessively Late	CH01	1	07/12/25	0775	M42	0:09:00	0:29:49	0:20:49	\$250
Excessively Late	CH01	1	07/15/25	0239	M42	0:09:00	0:18:32	0:09:32	\$250
Excessively Late	CH01	1	07/24/25	0739	M41	0:09:00	0:20:24	0:11:24	\$250
Excessively Late	CH44	2	07/10/25	0263	M340	0:09:00	0:20:32	0:11:32	\$250
Excessively Late	CH01	2	07/27/25	0029	M42	0:09:00	0:38:57	0:29:57	\$250
Excessively Late	CH01	2	07/10/25	0384	M47	0:09:00	0:18:15	0:09:15	\$250
Excessively Late	CH01	2	07/28/25	0736	M47	0:09:00	0:25:28	0:16:28	\$250
Excessively Late	M01	1	08/13/25	0770	M46	0:09:00	0:18:42	0:09:42	\$250
Excessively Late	M36	1	08/14/25	0109	M46	0:09:00	0:18:19	0:09:19	\$250
Excessively Late	M03	1	08/14/25	0695	M43	0:09:00	0:19:16	0:10:16	\$250
Excessively Late	M26	1	08/22/25	0678	M50	0:09:00	0:19:30	0:10:30	\$250
Excessively Late	M06	1	08/22/25	0932	M41	0:09:00	0:20:11	0:11:11	\$250
Excessively Late	M06	1	08/25/25	0531	M53	0:09:00	0:21:33	0:12:33	\$250
Excessively Late	M26	1	08/31/25	0187	M42	0:09:00	0:20:58	0:11:58	\$250
Excessively Late	M07	1	08/22/25	0619	M46	0:09:00	0:26:00	0:17:00	\$250
Excessively Late	M01	2	08/04/25	0444	M43	0:09:00	0:26:00	0:17:00	\$250
Excessively Late	M26	2	08/06/25	0780	M47	0:09:00	0:20:09	0:11:09	\$250
Excessively Late	M05	2	08/13/25	0730	M53	0:09:00	0:22:29	0:13:29	\$250
Excessively Late	M01	2	08/15/25	0509	M46	0:09:00	0:34:20	0:25:20	\$250
Excessively Late	M01	3	08/22/25	0715	M41	0:15:00	0:35:55	0:20:55	\$250
Excessively Late	M02	3	08/29/25	0678	M41	0:15:00	0:38:59	0:23:59	\$250
Excessively Late	M05	3	08/30/25	0340	9043	0:15:00	0:35:33	0:20:33	\$250
Excessively Late	M02	5	08/26/25	0157	M43	0:30:00	1:19:12	0:49:12	\$250
Excessively Late	M27S	2	08/07/25	0680	M41	0:12:00	0:25:59	0:13:59	\$250
Excessively Late	CH01	1	08/03/25	0223	M41	0:09:00	0:18:32	0:09:32	\$250
Excessively Late	CH01	2	08/01/25	0453	M41	0:09:00	0:25:36	0:16:36	\$250
Excessively Late	CH01	2	08/30/25	0211	M41	0:09:00	0:29:16	0:20:16	\$250
Excessively Late	CH01	3	08/23/25	0756	M42	0:15:00	0:51:26	0:36:26	\$250
Excessively Late	M04	1	09/12/25	0380	M42	0:09:00	0:19:08	0:10:08	\$250
Excessively Late	M04	1	09/27/25	0534	M47	0:09:00	0:19:15	0:10:15	\$250
Excessively Late	M04	2	09/19/25	0682	M42	0:09:00	0:25:56	0:16:56	\$250
Excessively Late	M005	2	09/21/25	0316	M42	0:09:00	0:20:33	0:11:33	\$250
Excessively Late	M02	2	09/27/25	0021	M52	0:09:00	0:18:18	0:09:18	\$250
Excessively Late	M01	3	09/09/25	0265	M51	0:15:00	0:45:21	0:30:21	\$250
Excessively Late	M01	3	09/19/25	0744	M50	0:15:00	0:52:17	0:37:17	\$250
Excessively Late	M06	3	09/11/25	0604	135	0:15:00	0:34:22	0:19:22	\$250
Excessively Late	M02	3	09/09/25	0309	M47	0:15:00	0:41:40	0:26:40	\$250
Excessively Late	M05	3	09/03/25	0628	M47	0:15:00	0:30:23	0:15:23	\$250
Excessively Late	M02	3	09/27/25	0034	M43	0:15:00	0:36:36	0:21:36	\$250
Excessively Late	M38S	2	09/18/25	0700	M41	0:12:00	0:43:00	0:31:00	\$250
Excessively Late	M67	2	09/07/25	0076	M43	0:20:00	0:55:51	0:35:51	\$250
Excessively Late	CH01	1	09/17/25	0693	M46	0:09:00	0:18:42	0:09:42	\$250
Excessively Late	CH01	1	09/18/25	0688	M43	0:09:00	0:28:51	0:19:51	\$250
Excessively Late	CH01	1	09/21/25	0334	9047	0:09:00	0:24:12	0:15:12	\$250
Excessively Late	CH01	3	09/17/25	0609	M47	0:15:00	0:41:42	0:26:42	\$250
Excessively Late	CH01	3	09/25/25	0746	M46	0:15:00	0:30:27	0:15:27	\$250

	July			August			September		
Sierra Ambulance	Calls	Late	Comp%	Calls	Late	Comp%	Calls	Late	Comp%
Mountain Metro									
Priority 1 & 2 (20min/90%)	97	4	95.88%	97	6	93.81%	89	10	88.76%
Priority 3 (30min/90%)	81	5	93.83%	63	3	95.24%	65	3	95.38%
Priority 4 (30min/90%)	0	0	NA	0	0	NA	0	0	NA
Priority 5 (30min/90%)	0	0	QTRLY	0	0	QTRLY	0	0	NA
Mountain Rural									
Priority 1 & 2 (30min/90%)	97	7	92.78%	114	7	93.86%	110	3	97.27%
Priority 3 (40min/90%)	93	6	93.55%	78	5	93.59%	80	8	90.00%
Priority 5 (30min/90%)	0	0	QTRLY	0	0	QTRLY	0	0	NA
Wilderness									
Priority 1 & 2(60min/90%)	1	0	100.00%	4	0	100.00%	1	0	100.00%
Priority 3(90min/90%)	2	0	100.00%	2	0	100.00%	3	0	100.00%
Priority 5 (30min/90%)	0	0	NA	0	0	NA	0	0	NA

[illegible]