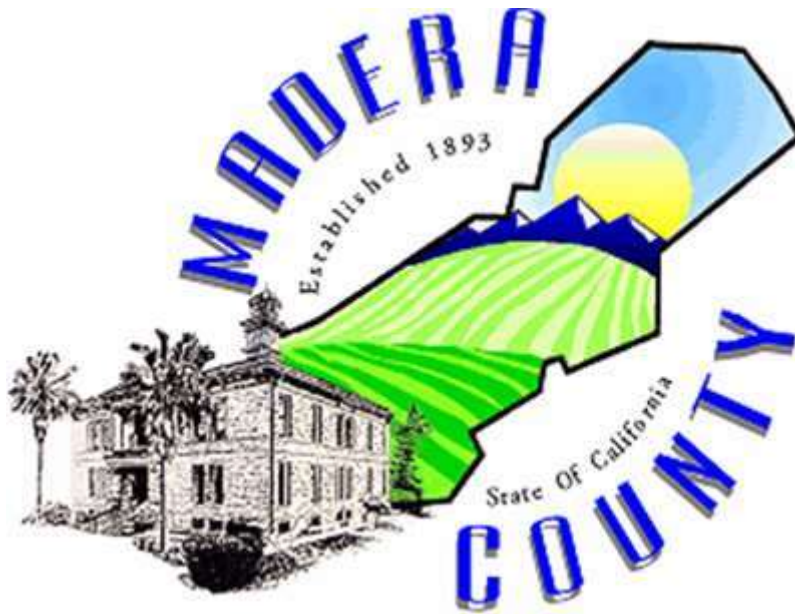


Madera County EMCC



Emergency Ambulance Service
Advanced Life Support Ambulance Service

Provider Performance Report

January 2025
February 2025
March 2025

Madera County EMCC

Membership

Name	Organization
Marisol Torres (Term Expires 12/2025) Stephanie Nathan (Term Expires 12/2025)	Madera County Public Health Department
Tyson Pogue (Term Expires 12/2025) Joseph Wilder (Term Expires 12/2025)	Madera County Sheriff
Monte Pistoiresi (Term Expires 12/2025) Ted Pistoiresi (Term Expires 12/2025)	Pistoiresi Ambulance
Aaron Sundstrom (Term Expires 12/2025) Vacant	Sierra Ambulance
Peter Sotello (Term Expires 12/2025) Justin Smith (Term Expires 12/2025)	Central California Women's Facility
Matt Watson (Term Expires 12/2025) Anthony Garcia (Term Expires 12/2025)	Cal Fire - Madera County
Craig Kunzler (Term Expires 12/2025) Vacant	California Highway Patrol
Dave Riviere (Term Expires 12/2025) Vacant	Chowchilla City Police Department
Dino Lawson (Term Expires 12/2025) Ron Autry (Term Expires 12/2025)	Madera City Police Department
Vacant Vacant	Madera Community Hospital
Fred Gaumnitz (Term Expires 12/2025) Vacant	Chowchilla City Fire Department
Mary Jo Quintero (Term Expires 12/2025) Vacant	Valley Children's Hospital
Jamie Martin (Term Expires 12/2025) Brian Hughes (Term Expires 12/2025)	F/K/M Emergency Medical Services Dispatch
Lisa Epps (Term Expires 12/2025) Shane Clark (Term Expires 12/2025)	SkyLife
Danny Suarez (Term Expires 12/2025) Casey Craig (Term Expires 12/2025)	Madera/Mariposa Cal Fire Dispatch

Performance Report

Pistoresi Ambulance

Sierra Ambulance

	January			February			March		
Pistoresi Ambulance	Calls	Late	Comp%	Calls	Late	Comp%	Calls	Late	Comp%
Madera Metro									
Priority 1 & 2 (9min/90%)	491	44	91.04%	452	44	90.27%	481	59	87.73%
Priority 3 (15min/90%)	407	21	94.84%	340	31	90.88%	324	27	91.67%
Priority 4 (15min/90%)	0	0	NA	0	0	NA	6	0	100.00%
Priority 5 (Pickup+30min)	0	0	NA	1	0	100.00%	22	0	100.00%
Madera Suburban									
Priority 1 & 2 (12min/90%)	42	16	BIANNUAL	44	19	BIANNUAL	48	14	BIANNUAL
Priority 3 (20min/90%)	30	7	BIANNUAL	31	7	BIANNUAL	29	8	BIANNUAL
Priority 4 (20min/90%)	0	0	BIANNUAL	0	0	BIANNUAL	0	0	BIANNUAL
Priority 5 (Pickup+30min)	0	0	BIANNUAL	0	0	BIANNUAL	0	0	BIANNUAL
Madera Rural									
Priority 1 & 2 (20min/90%)	41	2	95.12%	67	3	95.52%	48	1	97.92%
Priority 3 (25min/90%)	39	0	100.00%	35	3	91.43%	31	2	93.55%
Priority 4 (25min/90%)	0	0	NA	0	0	NA	0	0	NA
Priority 5 (Pickup+30min)	0	0	QTRLY	0	0	QTRLY	0	0	NA
Chowchilla Metro									
Priority 1 & 2 (9min/90%)	89	12	86.51%	90	26	71.11%	104	13	87.50%
Priority 3 (15min/90%)	73	8	89.04%	80	10	87.50%	84	13	84.52%
Priority 4 (15min/90%)	0	0	NA	0	0	NA	0	0	NA
Priority 5 (Pickup+30min)	0	0	QTRLY	0	0	QTRLY	0	0	NA
Chowchilla Rural									
Priority 1 & 2 (20min/90%)	70	2	97.14%	72	4	94.44%	100	1	99.00%
Priority 3 (25min/90%)	34	2	94.12%	29	1	96.55%	54	0	100.00%
Priority 4 (25min/90%)	0	0	NA	0	0	NA	0	0	NA
Priority 5 (Pickup+30min)	0	0	QTRLY	0	0	QTRLY	0	0	NA

Pistoresi Ambulance	JAN		FEB		MAR
Excessive Delay (\$250 per incident)	\$3,750		\$6,000		\$2,000
Percentage Failure (\$100 per 0.1% below 90%)	\$4,500		\$21,400		\$10,300
Response By BLS Unit (\$1000 per incident)	\$0		\$0		\$0
Failure to Equip/Supply Unit (\$50 per incident)	\$0		\$0		\$0
Failure to Staff Ambulance (\$500 per incident)	\$0		\$0		\$0
Failure to License Ambulance (\$500 per incident)	\$0		\$0		\$0
Totals	\$8,250		\$27,400		\$12,300

Status	Zone	Priority	Date	Incident Number	Unit	Threshold	Resp Time	Overage	LD\$
Excessively Late	MVMetro	Priority 1	01/21/25	0809	M42	00:09:00	00:24:14	00:15:14	\$250
Excessively Late	MVMetro	Priority 1	01/26/25	0357	405	00:09:00	00:26:45	00:17:45	\$250
Excessively Late	MVMetro	Priority 2	01/18/25	0374	M47	00:09:00	00:27:49	00:18:49	\$250
Excessively Late	MVMetro	Priority 2	01/24/25	0701	M47	00:09:00	00:20:02	00:11:02	\$250
Excessively Late	MVMetro	Priority 2	01/25/25	0768	M47	00:09:00	00:20:49	00:11:49	\$250
Excessively Late	MVMetro	Priority 2	01/25/25	0800	M42	00:09:00	00:20:34	00:11:34	\$250
Excessively Late	MVMetro	Priority 3	01/02/25	0886	M47	00:15:00	00:43:00	00:28:00	\$250
Excessively Late	MVMetro	Priority 3	01/29/25	0751	M340	00:15:00	00:46:32	00:31:32	\$250
Excessively Late	MVSuburb	Priority 2	01/07/25	0876	M47	00:12:00	00:26:17	00:14:17	\$250
Excessively Late	CHMetro	Priority 1	01/24/25	0595	M42	00:09:00	00:22:43	00:13:43	\$250
Excessively Late	CHMetro	Priority 1	01/28/25	0050	M47	00:09:00	00:26:39	00:17:39	\$250
Excessively Late	CHMetro	Priority 2	01/26/25	0288	M47	00:09:00	00:19:38	00:10:38	\$250
Excessively Late	CHMetro	Priority 2	01/26/25	0629	M43	00:09:00	00:18:52	00:09:52	\$250
Excessively Late	CHMetro	Priority 2	01/09/25	0306	M43	00:09:00	00:23:44	00:14:44	\$250
Excessively Late	CHMetro	Priority 3	01/21/25	0337	M43	00:15:00	00:41:27	00:26:27	\$250
Excessively Late	MVMetro	Priority 1	02/14/25	0242	M43	00:09:00	00:21:04	00:12:04	\$250
Excessively Late	MVMetro	Priority 1	02/18/25	0311	M42	00:09:00	00:18:28	00:09:28	\$250
Excessively Late	MVMetro	Priority 2	02/13/25	0975	M43	00:09:00	00:25:22	00:16:22	\$250
Excessively Late	MVMetro	Priority 2	02/14/25	0171	M42	00:09:00	00:24:50	00:15:50	\$250
Excessively Late	MVMetro	Priority 2	02/17/25	0748	M46	00:09:00	00:19:31	00:10:31	\$250
Excessively Late	MVMetro	Priority 2	02/24/25	0223	M46	00:09:00	00:19:27	00:10:27	\$250
Excessively Late	MVMetro	Priority 2	02/28/25	0569	M46	00:09:00	00:46:54	00:37:54	\$250
Excessively Late	MVMetro	Priority 3	02/07/25	0336	M46	00:15:00	00:32:09	00:17:09	\$250
Excessively Late	MVMetro	Priority 3	02/11/25	0210	M41	00:15:00	01:06:22	00:51:22	\$250
Excessively Late	MVMetro	Priority 3	02/14/25	0335	M49	00:15:00	00:36:56	00:21:56	\$250
Excessively Late	MVMetro	Priority 3	02/14/25	0625	M47	00:15:00	00:42:17	00:27:17	\$250
Excessively Late	MVMetro	Priority 3	02/17/25	0628	M46	00:15:00	00:31:20	00:16:20	\$250
Excessively Late	MVMetro	Priority 3	02/18/25	0397	M46	00:15:00	00:33:22	00:18:22	\$250
Excessively Late	MVMetro	Priority 3	02/21/25	0730	M49	00:15:00	00:44:24	00:29:24	\$250
Excessively Late	MVMetro	Priority 3	02/24/25	0637	M46	00:15:00	00:33:31	00:18:31	\$250
Excessively Late	MVRural	Priority 3	02/17/25	0754	M43	00:25:00	01:37:42	01:12:42	\$250
Excessively Late	CHMetro	Priority 1	02/03/25	0740	M41	00:09:00	00:22:02	00:13:02	\$250
Excessively Late	CHMetro	Priority 1	02/11/25	0199	M340	00:09:00	00:21:58	00:12:58	\$250
Excessively Late	CHMetro	Priority 1	02/19/25	0391	M43	00:09:00	00:18:21	00:09:21	\$250
Excessively Late	CHMetro	Priority 1	02/19/25	0673	M340	00:09:00	00:20:41	00:11:41	\$250
Excessively Late	CHMetro	Priority 2	02/14/25	0807	M47	00:09:00	00:19:58	00:10:58	\$250
Excessively Late	CHMetro	Priority 2	02/17/25	0719	M42	00:09:00	00:20:29	00:11:29	\$250
Excessively Late	CHMetro	Priorty 2	02/18/25	0327	M247	00:09:00	00:33:56	00:24:56	\$250
Excessively Late	CHMetro	Priorty 3	02/13/25	0015	M41	00:15:00	00:34:50	00:19:50	\$250
Excessively Late	MVMetro	Priority 2	03/01/25	0570	M42	00:09:00	00:22:57	00:13:57	\$250
Excessively Late	MVMetro	Priority 3	03/11/25	0131	M41	00:15:00	00:42:31	00:27:31	\$250
Excessively Late	MVSuburb	Priority 2	03/01/25	0052	M43	00:12:00	00:28:10	00:16:10	\$250
Excessively Late	CHMetro	Priority 1	03/13/25	0188	M42	00:09:00	00:19:13	00:10:13	\$250
Excessively Late	CHMetro	Priority 1	03/19/25	0016	M47	00:09:00	00:21:20	00:12:20	\$250
Excessively Late	CHMetro	Priority 2	03/07/25	0410	M40	00:09:00	00:21:06	00:12:06	\$250
Excessively Late	CHMetro	Priority 3	03/04/25	0790	M41	00:15:00	01:16:19	01:01:19	\$250
Excessively Late	CHRural	Priority 2	03/10/25	0008	M41	00:20:00	01:08:16	00:48:16	\$250

	January			February			March		
Sierra Ambulance	Calls	Late	Comp%	Calls	Late	Comp%	Calls	Late	Comp%
Mountain Metro									
Priority 1 & 2 (20min/90%)	89	5	94.38%	99	3	96.67%	92	4	95.65%
Priority 3 (30min/90%)	54	5	90.74%	52	1	98.08%	60	2	96.67%
Priority 4 (30min/90%)	0	0	NA	0	0	NA	0	0	NA
Priority 5 (30min/90%)	1	0	QRTRLY	0	0	QRTRLY	1	0	100.00%
Mountain Rural									
Priority 1 & 2 (30min/90%)	115	7	93.91%	120	5	95.83%	114	8	92.98%
Priority 3 (40min/90%)	97	6	93.81%	60	4	93.33%	77	4	94.81%
Priority 5 (30min/90%)	3	0	QRTRLY	2	0	QRTRLY	3	0	100.00%
Wilderness									
Priority 1 & 2(60min/90%)	3	0	100.00%	1	0	100.00%	4	0	100.00%
Priority 3(90min/90%)	1	0	100.00%	1	0	100.00%	0	0	NA
Priority 5 (30min/90%)	0	0	NA	0	0	NA	0	0	NA