



**TULARE COUNTY
INDEPENDENT AMBULANCE
COMPLIANCE COMMITTEE**

The Professional Development Center
4031 W Noble Ave
Visalia, CA 93277
October 22, 2025, 2:00 PM

I. COMMITTEE BUSINESS

A. Call to Order

Chairperson to call the meeting of the Independent Ambulance Compliance Committee to order.

B. Roll Call

Chairperson to determine that a quorum of voting members is present

C. Approval of Minutes:

Vote of the committee to accept and approve minutes from July 10, 2025

II. REPORTS

A. Review and Accept Ambulance Compliance Reports

Committee vote to accept EMS Agency report on ambulance performance and compliance as presented

B. Review Ambulance Patient Offload Reports

Committee receives EMS Agency report on Ambulance Patient Offload Times (APOT)

III. OLD BUSINESS

No old business to discuss

IV. NEW BUSINESS

No new business to discuss

V. EMS AGENCY UPDATE

Receive EMS Agency report on current activity and events

VI. OPEN PUBLIC AGENDA

(Anyone wishing to address the Committee on concerns that relate to the emergency Medical services system may do so at this time. Five (5) minutes are allowed for each item.)

VII. ADJOURNMENT

NEXT MEETING – The next regularly scheduled meeting is **January 8, 2026**.

MINUTES
County of Tulare
Independent Ambulance Compliance Committee
April 23, 2025

I. CALL TO ORDER

The meeting was called to order by Steve Harrell at 2:04 PM.

II. ATTENDANCE

Sign in sheet on file.

III. REPORTS AND ACTIONS

The Committee reviewed performance reports for the months of January, February, and March 2025.

John Cardona discussed reporting changes as the EMS agency transitioned to new compliance software

Following discussions, a motion was made, seconded, and carried to approve liquidated damages

The committee reviewed and discussed Ambulance Patient Offload Reports

IV. UNFINISHED BUSINESS

V. NEW BUSINESS

The Committee recognized the absence of the City Manager position on the committee and voted to remove the Lindsay City Manager as the representative. The EMS Agency shall work with the County Clerk to replace the City Manager Representative.

VI. EMS AGENCY UPDATES

Dan Lynch discussed EMS protocol changes and current legislation

VII. OPEN PUBLIC AGENDA

VIII. ADJOURNMENT

The meeting was adjourned at 1455.

County Of Tulare
Independent Ambulance
Compliance Committee



Emergency Ambulance Service
Advanced Life Support Ambulance Service

Contract Performance Report

April 2025

May 2025

June 2025

Tulare County IACC
Membership

Name

Organization

Vacant

Incorporated Cities

Diana Pearcy (Term Expires 12/31/26)

Unincorporated Cities

Elizabeth Sanchez (Term Expires 12/31/26)

Hospitals

Cameron Long (Term Expires 12/31/25)

County Fire Chiefs Assoc

Stephen C. Harrell (Term Expires 12/31/25)

Member - At Large



County Of Tulare

DATE: July 23, 2025

TO: The Tulare County Independent Ambulance Compliance Committee

FROM: Daniel Lynch, EMS Director 

SUBJECT: County of Tulare Ambulance Provider Performance Report

Recommended Action

1. Receive report from County EMS Division Staff on the performance of ambulance providers within Tulare County for the months of: April 2025, May 2025 and June 2025
2. Approve liquidated damages assessed against Contractors.
 - a. April 2025 \$0.00
 - b. May 2025 \$0.00
 - c. June 2025 \$0.00

Discussion

1. The attached performance reports, for the months of:
 - a. April 2025
 - b. May 2025
 - c. June 2025

Performance Reports

April 2025

May 2025

June 2025

	April			May			June		
American Ambulance Visalia	Calls	Late	Comp%	Calls	Late	Comp%	Calls	Late	Comp%
Metro									
Priority 1 (10min/90%)	528	14	97.35%	485	10	97.94%	484	11	97.73%
Priority 2 (10min/90%)	387	16	95.87%	399	5	98.75%	412	9	97.82%
Priority 1 & 2 (10min/90%)	915	30	96.72%	884	15	98.30%	896	20	97.77%
Priority 3 (20min/90%)	566	0	100.00%	626	0	100.00%	611	2	99.67%
Priority 4 (20min/90%)	10	0	QTRTRY	3	0	QTRTRY	5	0	100.00%
Priority 5 (Pickup+30min)	300	0	100.00%	327	0	100.00%	305	0	100.00%

American Ambulance Visalia	APR		MAY		JUN
Excessive Delay (\$250 per incident)	\$0		\$0		\$0
Percentage Failure (\$100 per 0.1% below 90%)	\$0		\$0		\$0
Response By BLS Unit (\$1000 per incident)	\$0		\$0		\$0
Failed Response (\$5000 per incident)	\$0		\$0		\$0
Failure to Equip/Supply Unit (\$50 per incident)	\$0		\$0		\$0
Failure to Furnish Documentation (\$10 per item)	\$0		\$0		\$0
Minor Breach (\$500 per Minor Breach)	\$0		\$0		\$0
Failure to Staff Ambulance (\$500 per incident)	\$0		\$0		\$0
Failure to License Ambulance (\$500 per incident)	\$0		\$0		\$0
Totals	\$0		\$0		\$0

[illegible]

	April			May			June		
Exeter District Ambulance	Calls	Late	Comp%	Calls	Late	Comp%	Calls	Late	Comp%
Metro									
Priority 1 (10min/90%)	65	6	90.77%	57	1	98.25%	66	2	96.97%
Priority 2 (10min/90%)	50	2	96.00%	66	7	89.39%	51	4	92.16%
Priority 1 & 2 (10min/90%)	115	7	93.91%	123	8	93.50%	117	6	94.87%
Priority 3 (20min/90%)	71	1	98.59%	85	0	100.00%	74	2	97.30%
Rural									
Priority 1 (20min/90%)	15	0	100.00%	5	0	100.00%	13	0	100.00%
Priority 2 (20min/90%)	4	0	100.00%	4	0	100.00%	7	1	85.71%
Priority 1 & 2 (20min/90%)	19	0	100.00%	9	0	100.00%	20	1	95.00%
Priority 3 (30min/90%)	9	0	100.00%	8	0	100.00%	7	0	100.00%
Wilderness									
Priority 1	1	1	0.00%	2	2	0.00%	1	0	100.00%
Priority 2	0	0	NA	0	0	NA	0	0	NA
Priority 1 & 2	1	1	0.00%	2	2	0.00%	1	0	100.00%
Priority 3	1	0	100.00%	2	0	100.00%	1	0	100.00%

Exeter District Ambulance	APR		MAY		JUN
Excessive Delay (\$250 per incident)	\$0		\$0		\$0
Percentage Failure (\$100 per 0.1% below 90%)	\$0		\$0		\$0
Response By BLS Unit (\$1000 per incident)	\$0		\$0		\$0
Failed Response (\$5000 per incident)	\$0		\$0		\$0
Failure to Equip/Supply Unit (\$50 per incident)	\$0		\$0		\$0
Failure to Furnish Documentation (\$10 per item)	\$0		\$0		\$0
Minor Breach (\$500 per Minor Breach)	\$0		\$0		\$0
Failure to Staff Ambulance (\$500 per incident)	\$0		\$0		\$0
Failure to License Ambulance (\$500 per incident)	\$0		\$0		\$0
Totals	\$0		\$0		\$0

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	April			May			June		
	Calls	Late	Comp%	Calls	Late	Comp%	Calls	Late	Comp%
Imperial Ambulance									
Metro									
Priority 1 (10min/90%)	206	9	95.63%	195	2	98.97%	221	13	94.12%
Priority 2 (10min/90%)	172	5	97.09%	165	8	95.15%	167	14	91.62%
Priority 1 & 2 (10min/90%)	378	14	96.30%	360	10	97.22%	388	27	93.04%
Priority 3 (20min/90%)	211	0	100.00%	279	1	99.64%	265	0	100.00%
Priority 4 (20min/90%)	17	0	QTRTRY	11	0	QTRTRY	10	0	100.00%
Priority 5 (Pickup+30min)	260	0	100.00%	157	2	98.73%	170	1	99.41%
Wilderness									
Priority 1	3	0	100.00%	2	0	100.00%	2	0	100.00%
Priority 2	4	0	100.00%	0	0	NA	3	0	100.00%
Priority 1 & 2	7	0	100.00%	2	0	100.00%	5	0	100.00%
Priority 3	2	0	100.00%	1	0	100.00%	4	0	100.00%

Imperial Ambulance	APR		MAY		JUN
Excessive Delay (\$250 per incident)	\$0		\$0		\$0
Percentage Failure (\$100 per 0.1% below 90%)	\$0		\$0		\$0
Response By BLS Unit (\$1000 per incident)	\$0		\$0		\$0
Failed Response (\$5000 per incident)	\$0		\$0		\$0
Failure to Equip/Supply Unit (\$50 per incident)	\$0		\$0		\$0
Failure to Furnish Documentation (\$10 per item)	\$0		\$0		\$0
Minor Breach (\$500 per Minor Breach)	\$0		\$0		\$0
Failure to Staff Ambulance (\$500 per incident)	\$0		\$500		\$0
Failure to License Ambulance (\$500 per incident)	\$0		\$0		\$0
Totals	\$0		\$500		\$0

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	April			May			June		
LifeStar Ambulance	Calls	Late	Comp%	Calls	Late	Comp%	Calls	Late	Comp%
Metro									
Priority 1 (10min/90%)	226	5	97.79%	231	3	98.70%	202	5	97.52%
Priority 2 (10min/90%)	165	9	94.55%	172	5	97.09%	166	14	91.57%
Priority 1 & 2 (10min/90%)	391	14	96.42%	403	8	98.01%	368	19	94.84%
Priority 3 (20min/90%)	259	1	99.61%	262	0	100.00%	245	2	99.18%
Priority 4 (20min/90%)	17	0	QTRTRY	17	0	QTRTRY	21	1	98.18%
Priority 5 (Pickup+30min)	126	0	100.00%	139	0	100.00%	134	0	100.00%

LifeStar Ambulance	APR		MAY		JUN
Excessive Delay (\$250 per incident)	\$0		\$0		\$0
Percentage Failure (\$100 per 0.1% below 90%)	\$0		\$0		\$0
Response By BLS Unit (\$1000 per incident)	\$0		\$0		\$0
Failed Response (\$5000 per incident)	\$0		\$0		\$0
Failure to Equip/Supply Unit (\$50 per incident)	\$0		\$0		\$0
Failure to Furnish Documentation (\$10 per item)	\$0		\$0		\$0
Minor Breach (\$500 per Minor Breach)	\$0		\$0		\$0
Failure to Staff Ambulance (\$500 per incident)	\$0		\$0		\$0
Failure to License Ambulance (\$500 per incident)	\$0		\$0		\$0
Totals	\$0		\$0		\$0

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	April			May			June		
Lindsay	Calls	Late	Comp%	Calls	Late	Comp%	Calls	Late	Comp%
Metro									
Priority 1 (10min/90%)	34	3	91.18%	48	4	91.67%	34	5	85.29%
Priority 2 (10min/90%)	28	1	96.43%	31	3	90.32%	39	1	97.44%
Priority 1 and 2	62	4	Qtrtrly	79	7	Qtrtrly	73	6	92.06%
Priority 3 (20min/90%)	46	0	Qtrtrly	47	1	Qtrtrly	42	0	99.26%
Priority 5 (Pickup+30min)	0	0	Qtrtrly	0	0	Qtrtrly	0	0	NA

Lindsay	APR		MAY		JUN
Excessive Delay (\$250 per incident)	\$0		\$0		\$0
Percentage Failure (\$100 per 0.1% below 90%)	\$0		\$0		\$0
Response By BLS Unit (\$1000 per incident)	\$0		\$0		\$0
Failed Response (\$5000 per incident)	\$0		\$0		\$0
Failure to Equip/Supply Unit (\$50 per incident)	\$0		\$0		\$0
Failure to Furnish Documentation (\$10 per item)	\$0		\$0		\$0
Minor Breach (\$500 per Minor Breach)	\$0		\$0		\$0
Failure to Staff Ambulance (\$500 per incident)	\$0		\$0		\$0
Failure to License Ambulance (\$500 per incident)	\$0		\$0		\$0
Totals	\$0		\$0		\$0

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	April			May			June		
	Calls	Late	Comp%	Calls	Late	Comp%	Calls	Late	Comp%
Rural Zones									
N Rural									
Priority 1 (20min/90%)	46	1	97.83%	64	1	98.44%	68	0	100.00%
Priority 2 (20min/90%)	33	0	100.00%	60	0	100.00%	34	1	97.06%
Priority 1 & 2 (20min/90%)	79	1	98.73%	124	1	99.19%	100	1	99.00%
Priority 3 (30min/90%)	72	0	Quarterly	76	0	Quarterly	71	0	100.00%
SE Rural									
Priority 1 (20min/90%)	59	0	100.00%	57	1	98.25%	71	3	95.77%
Priority 2 (20min/90%)	30	2	93.33%	55	1	98.18%	45	0	100.00%
Priority 1 & 2 (20min/90%)	89	2	97.75%	112	2	98.21%	116	3	97.41%
Priority 3 (30min/90%)	53	1	Quarterly	70	1	Quarterly	67	1	98.42%
SW Rural									
Priority 1 (20min/90%)	62	1	98.39%	50	4	92.00%	44	0	100.00%
Priority 2 (20min/90%)	19	0	100.00%	41	0	100.00%	25	6	76.00%
Priority 1 & 2 (20min/90%)	81	1	98.77%	91	4	95.60%	69	6	91.30%
Priority 3 (30min/90%)	49	0	Quarterly	47	0	Quarterly	44	1	99.29%

Rural Zones	APR		MAY		JUN
Excessive Delay (\$250 per incident)	\$0		\$0		\$0
Percentage Failure (\$100 per 0.1% below 90%)	\$0		\$0		\$0
Response By BLS Unit (\$1000 per incident)	\$0		\$0		\$0
Failed Response (\$5000 per incident)	\$0		\$0		\$0
Failure to Equip/Supply Unit (\$50 per incident)	\$0		\$0		\$0
Failure to Furnish Documentation (\$10 per item)	\$0		\$0		\$0
Minor Breach (\$500 per Minor Breach)	\$0		\$0		\$0
Failure to Staff Ambulance (\$500 per incident)	\$0		\$0		\$0
Failure to License Ambulance (\$500 per incident)	\$0		\$0		\$0
Totals	\$0		\$0		\$0

[illegible]

	April			May			June		
Tule River Ambulance	Calls	Late	Comp%	Calls	Late	Comp%	Calls	Late	Comp%
Rural									
Priority 1 (20min/90%)	4	0	100.00%	7	0	100.00%	11	1	90.91%
Priority 2 (20min/90%)	5	1	80.00%	9	0	100.00%	15	0	100.00%
Priority 1&2 (20min/90%)	9	1	88.89%	16	0	100.00%	26	1	96.15%
Priority 3 (30min/90%)	7	0	100.00%	5	0	100.00%	7	0	100.00%
Priority 5	0	0	NA	0	0	NA	0	0	NA
Wilderness									

	April			May			June		
Dinuba Fire	Calls	Late	Comp%	Calls	Late	Comp%	Calls	Late	Comp%
Metro									
Priority 1 (10min/90%)	81	0	100.00%	55	0	100.00%	68	0	100.00%
Priority 2 (10min/90%)	58	0	100.00%	57	0	100.00%	42	0	100.00%
Priority 1 & 2 (10min/90%)	139	0	100.00%	112	0	100.00%	110	0	100.00%
Priority 3 (20min/90%)	80	0	100.00%	65	1	98.46%	100	0	100.00%
Priority 5	0	0	NA	0	0	NA	0	0	NA
Rural									
Priority 1 (20min/90%)	50	0	100.00%	61	0	100.00%	46	0	100.00%
Priority 2 (20min/90%)	36	0	100.00%	40	0	100.00%	42	0	100.00%
Priority 1 & 2 (20min/90%)	86	0	100.00%	101	0	100.00%	88	0	100.00%
Priority 3 (30min/90%)	56	0	100.00%	84	0	100.00%	56	0	100.00%
Wilderness									
Priority 1	0	0	NA	1	0	100.00%	0	0	NA
Priority 1 and 2	1	0	100.00%	1	0	100.00%	0	0	NA
Priority 2	1	0	100.00%	0	0	NA	0	0	NA

	Calls	Late	Comp%	Calls	Late	Comp%	Calls	Late	Comp%
Kingsburg Fire									
13 Min Zone									
Priority 1 and 2	55	2	96.36%	61	2	96.72%	67	1	98.51%
21 Min Zone									
Priority 1 and 2	7	0	100.00%	15	0	100.00%	9	0	100.00%

End of Report

As of 07/23/2025