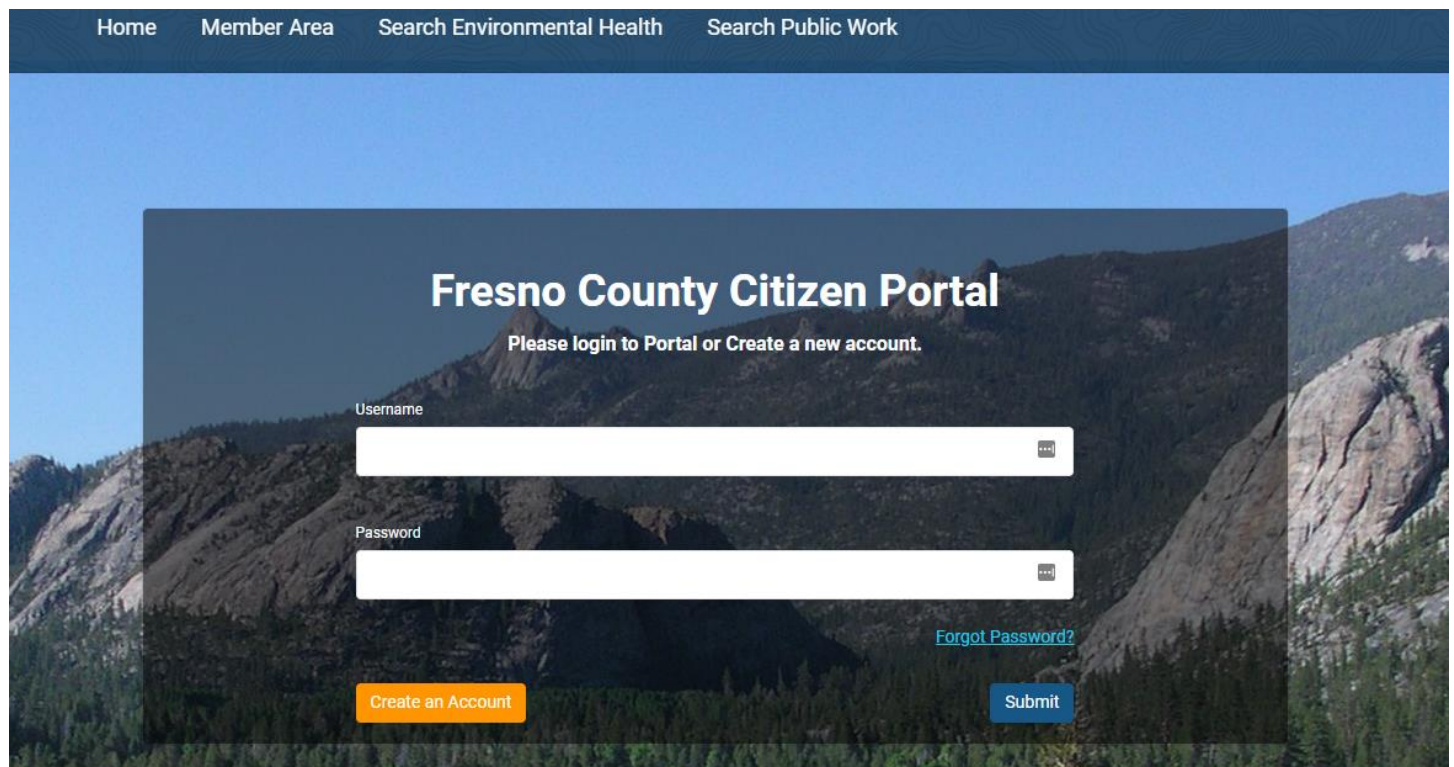


Login to portal using the link below

**Username** is your email that you created your profile with

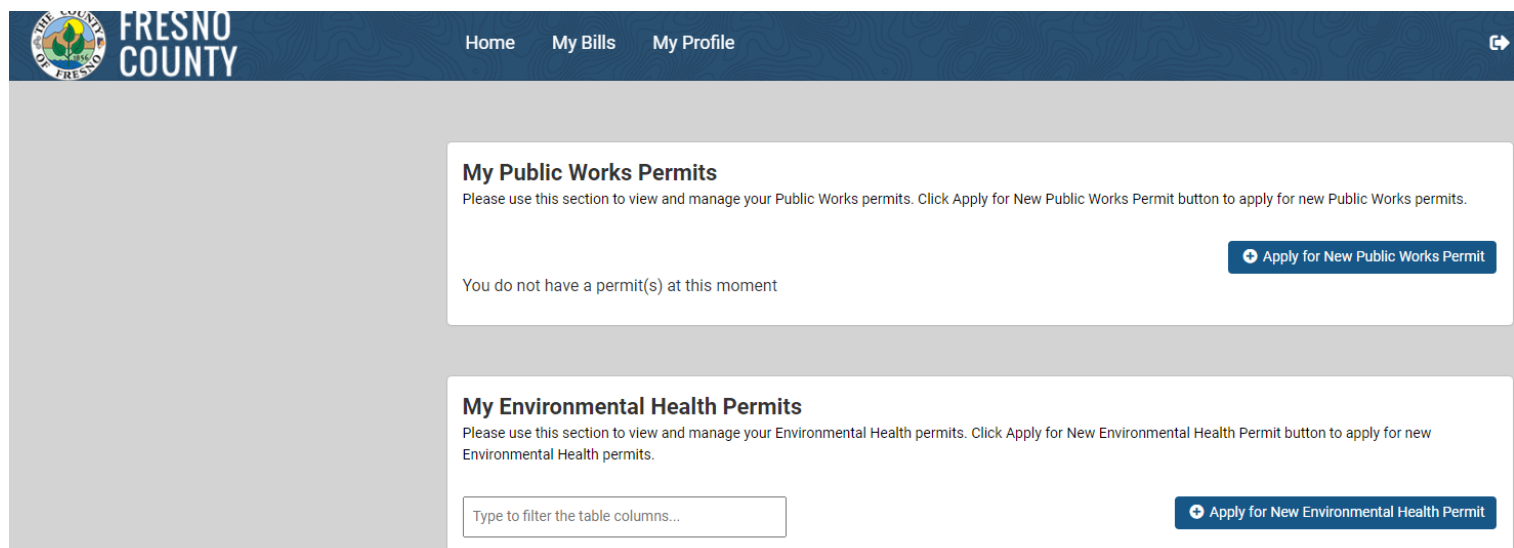
<https://permitportal.fresnocountyca.gov/citizenportal/app/login>



The image shows the login page for the Fresno County Citizen Portal. At the top, there is a dark blue navigation bar with links for 'Home', 'Member Area', 'Search Environmental Health', and 'Search Public Work'. The main content area has a background image of a mountain range. In the center, there is a white box with the title 'Fresno County Citizen Portal' and the instruction 'Please login to Portal or Create a new account.' Below this, there are two input fields: 'Username' and 'Password', each with a small eye icon to toggle visibility. To the right of the password field is a link for 'Forgot Password?'. At the bottom of the white box, there are two buttons: an orange 'Create an Account' button and a blue 'Submit' button.

## My Environmental Health Permits

Choose Apply for New Environmental Health Permit



The image shows the 'My Environmental Health Permits' page in the Fresno County Citizen Portal. The top navigation bar includes the Fresno County logo, 'FRESNO COUNTY', and links for 'Home', 'My Bills', and 'My Profile'. The main content area is divided into two sections. The first section is titled 'My Public Works Permits' and includes the instruction: 'Please use this section to view and manage your Public Works permits. Click Apply for New Public Works Permit button to apply for new Public Works permits.' Below this, it states 'You do not have a permit(s) at this moment' and features a blue button with a plus icon labeled 'Apply for New Public Works Permit'. The second section is titled 'My Environmental Health Permits' and includes the instruction: 'Please use this section to view and manage your Environmental Health permits. Click Apply for New Environmental Health Permit button to apply for new Environmental Health permits.' Below this, there is a search bar with the placeholder text 'Type to filter the table columns...' and a blue button with a plus icon labeled 'Apply for New Environmental Health Permit'.

# Step 1- Select Type

Home

My Profile

1

Select Type

2

Property Details

3

Additional Information

4

Supporting Documents

5

Fees & Payment

6

Complete

New Application

Please select an application type from the list.

**For the UST Permit Application:**

IMPORTANT BEFORE YOU PROCEED

If you are applying for an Underground Storage Tank (UST) permit please read the following:

If this is a new facility to be submitted for UST please select "Facility Application" from the Application Type menu and follow all the prompts.

If this is the installation of a new tank, repair or removal of an existing UST at a known facility then contact the HazMat Compliance program via email at [HazMatcupa@fresnocountyca.gov](mailto:HazMatcupa@fresnocountyca.gov) or call (559) 600-3271 and speak to the Specialist of the Day.

Application Type

\* Application Type is required

Application Details

Please provide details for your application.

Custom Description

\* Custom Description is required

Cancel

Continue

## Choose **Water Well Permitting Program** from drop down menu

### New Application

Please select an application type from the list.

**For the UST Permit Application:**

IMPORTANT BEFORE YOU PROCEED

If you are applying for an Underground Storage Tank (UST) permit please read the following:

If this is a new facility to be submitted for UST please select "Facility Application" from the Application Type menu and follow all the prompts.

If this is the installation of a new tank, repair or removal of an existing UST at a known facility then contact the HazMat Compliance program via email at [HazMatcupa@fresnocountyca.gov](mailto:HazMatcupa@fresnocountyca.gov) or call (559) 600-3271 and speak to the Specialist of the Day.

Application Type

▼

Body Art

Facility Application

Water Well Permitting Program

### Application Details

## Sub Type-Choose correct subtype from drop down menu

-For Deepening/ Reconstruction-choose New Well

### New Application

Please select an application type from the list.

**For the UST Permit Application:**

IMPORTANT BEFORE YOU PROCEED

If you are applying for an Underground Storage Tank (UST) permit please read the following:

If this is a new facility to be submitted for UST please select "Facility Application" from the Application Type menu and follow all the prompts.

If this is the installation of a new tank, repair or removal of an existing UST at a known facility then contact the HazMat Compliance program via email at [HazMatcupa@fresnocountyca.gov](mailto:HazMatcupa@fresnocountyca.gov) or call (559) 600-3271 and speak to the Specialist of the Day.

Application Type

Water Well Permitting Program

▼

Sub Type

▼

New Well

Well Destruction

## Work Type- Choose correct subtype from drop down menu

### New Application

Please select an application type from the list.

#### For the UST Permit Application:

IMPORTANT BEFORE YOU PROCEED

If you are applying for an Underground Storage Tank (UST) permit please read the following:

If this is a new facility to be submitted for UST please select "Facility Application" from the Application Type menu and follow all the prompts.

If this is the installation of a new tank, repair or removal of an existing UST at a known facility then contact the HazMat Compliance program via email at [HazMatcupa@fresnocountyca.gov](mailto:HazMatcupa@fresnocountyca.gov) or call (559) 600-3271 and speak to the Specialist of the Day.

Application Type

Water Well Permitting Program

Sub Type

New Well

Work Type

Domestic Private

Monitoring

Test Hole

Soil Boring

Other

Agricultural

Cathodic

Domestic Public

Industrial

### Application Details

Please provide details for your application.

Custom Description

\* Custom Description is required

## Application Details

Provide any extra details about application

Example: If well is a Deepening/ Reconstruction, Emergency, etc

If no additional details just enter new well or well destruction

Click **Continue**

### Application Details

Please provide details for your application.

Custom Description

\* Custom Description is required

Cancel

Continue

# STEP 2-PROPERTY DETAILS

1

Select  
Type

2

Property  
Details

3

Additional  
Information

4

Supporting  
Documents

5

Fees &  
Payment

6

Complete

## Property Detail

Please type the Street Number and Street Name you want to search.  
Format: 2504 S 10TH or use APN number without dashes.

If you are applying for an Environmental Health Permit and can't find the property please contact HazMat Compliance program via email at [HazMatcupa@fresnocountyca.gov](mailto:HazMatcupa@fresnocountyca.gov) or call (559) 600-3271 and speak to the Specialist of the Day.

For other Environmental Health Programs such as Food, Pools, Wells, Body Art. etc please contact EH staff via email at [EnvironmentalHealth@fresnocountyca.gov](mailto:EnvironmentalHealth@fresnocountyca.gov) or call (559) 600-3357 and ask to speak to the Specialist of the Day.

Search Address

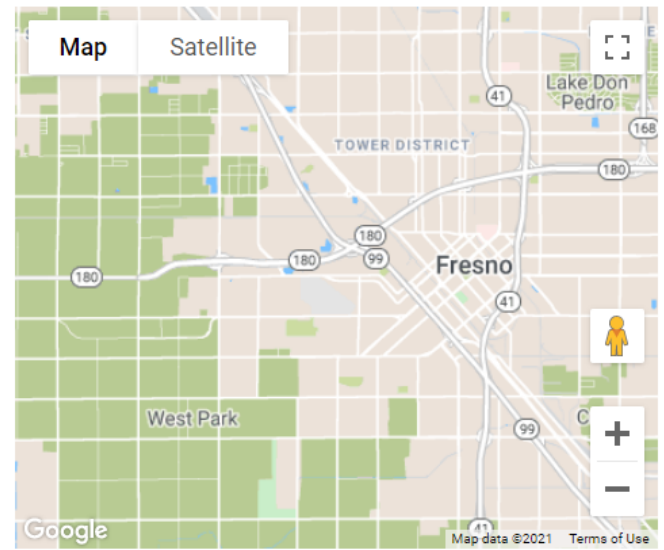
Search

Back

Continue

## Property Map

Selected Property on the map



Enter **APN** in Search Address Field and hit **Search**

When corresponding address comes up hit **Select** and then **Continue**

1

Select  
Type

2

Property  
Details

3

Additional  
Information

4

Supporting  
Documents

5

Fees &  
Payment

6

Complete

### Property Detail

Please type the Street Number and Street Name you want to search.  
Format: 2504 S 10TH or use APN number without dashes.

If you are applying for an Environmental Health Permit and can't find the property please contact HazMat Compliance program via email at [HazMatcupa@fresnocountyca.gov](mailto:HazMatcupa@fresnocountyca.gov) or call (559) 600-3271 and speak to the Specialist of the Day.

For other Environmental Health Programs such as Food, Pools, Wells, Body Art. etc please contact EH staff via email at [EnvironmentalHealth@fresnocountyca.gov](mailto:EnvironmentalHealth@fresnocountyca.gov) or call (559) 600-3357 and ask to speak to the Specialist of the Day.

Search Address

30822017

Search

Select Addresses

6502 N MC CALL , CLOVIS CA, 93611 [APN: 30822017S] 

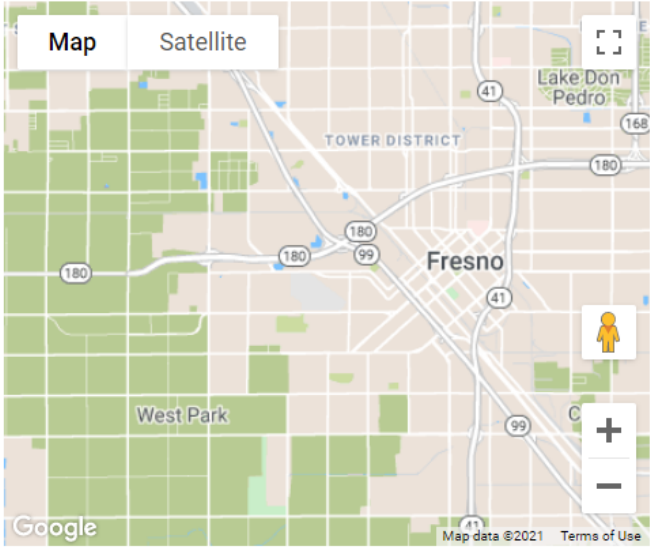
Select

Back

Continue

### Property Map

Selected Property on the map



## STEP 3-ADDITIONAL INFORMATION

Fill in all fields with required information

Anything with a **Red Asterisk** is a mandatory field

If a field does not apply to your permit enter N/A, DO NOT leave blank

When finished select **Continue** or **Save for Later** if you need more time

1

Select  
Type

2

Property  
Details

3

Additional  
Information

4

Supporting  
Documents

5

Fees &  
Payment

6

Complete

### Application Details

Please provide additional details for your application.

#### ACKNOWLEDGEMENT

I hereby certify that the information described herein is correct. I understand that all work is to be done in accordance with the California Well Standards Ordinance and the conditions of this permit application, including any conditions which are added by the Environmental Health Division upon review of this application and issuance of the permit. I certify that I have a current C-57 Contractor's License and, if I employ workers, a current certificate of Workers' Compensation Insurance. I further understand that any permit issued pursuant to this application is subject to such further conditions as may be deemed necessary to ensure compliance with the Ordinance. Note: This permit is non-transferable and is valid for 180 days.

\* I hereby certify that the information described herein is correct. I understand that all work is to be done in accordance with the California Well Standards Ordinance and the conditions of this permit application, including any conditions which are added by the Environmental Health Division upon review of this application and issuance of the permit. I certify that I have a current C-57 Contractor's License and, if I employ workers, a current certificate of Workers' Compensation Insurance. I further understand that any permit issued pursuant to this application is subject to such further conditions as may be deemed necessary to ensure compliance with the Ordinance. Note: This permit is non-transferable and is valid for 180 days. is required

#### Property Owner

Owner Email

\* Owner Email is required

## Well Information

---

If so, why is the existing well being replaced?

**\* If so, why is the existing well being replaced? is required**

Is this well replacing an existing well?

☐ Yes ☐ No

**\* Is this well replacing an existing well? is required**

---

Other: Please explain:

**\* Other: Please explain: is required**

---

## Zoning

Census Tract

---

## Contractor Information

Contractor License Number

**\* Contractor License Number is required**

Contractor Phone

**\* Contractor Phone is required**

Contractor Email

**\* Contractor Email is required**

---

## Property Owner

Owner Name

**\* Owner Name is required**

Owner Phone

**\* Owner Phone is required**

Owner Address

**\* Owner Address is required**

Owner City

**\* Owner City is required**

Owner Zip

**\* Owner Zip is required**



Well Information

Estimated Start Date

yyyy-mm-dd



\* Estimated Start Date is required

Intended Use



\* Intended Use is required

GPS Coordinates

Lat

\* Lat is required

Long

\* Long is required

Zoning

Parcel Size

\* Parcel Size is required

Well Water

GSA Name:



\* GSA Name: is required

Within Groundwater Sustainability Agency (GSA)?

☐ Yes ☐ No

Well Specification

Is this Permit for Well Construction?

☐ Yes ☐ No

\* Is this Permit for Well Construction? is required

Type of Well

▼

\* Type of Well is required

Casing Material

\* Casing Material is required

Casing Diameter (IN)

\* Casing Diameter (IN) is required

Casing Gauge

\* Casing Gauge is required

Conductor Casing Material

\* Conductor Casing Material is required

Conductor Diameter (IN)

\* Conductor Diameter (IN) is required

Conductor Depth (ft)

\* Conductor Depth (ft) is required

Annular Seal Depth (ft)

\* Annular Seal Depth (ft) is required

Annular Seal Thickness (IN)

\* Annular Seal Thickness (IN) is required

Borehole Diameter (IN)

\* Borehole Diameter (IN) is required

Gravel Pack

▼

\* Gravel Pack is required

Anticipated Total Well Depth (ft)

\* Anticipated Total Well Depth (ft) is required

Anticipated Perforation Depth(s) ft to ft

\* Anticipated Perforation Depth(s) ft to ft is required

Annular Seal Material

▼

\* Annular Seal Material is required

Seal Placement Method

▼

\* Seal Placement Method is required

## Well Destruction

Is this permit for a Well Destruction?

☐ Yes ☐ No

\* Is this permit for a Well Destruction? is required

Well Diameter (in)

\* Well Diameter (in) is required

Total Well Depth (ft)

\* Total Well Depth (ft) is required

Depth to Water (ft)

\* Depth to Water (ft) is required

Seal Depth (ft)

\* Seal Depth (ft) is required

Casing perforated (ft)

\* Casing perforated (ft) is required

Oil Lubricated Pump (Any oil in the well shall be removed and properly disposed of prior to destruction)

\* Oil Lubricated Pump (Any oil in the well shall be removed and properly disposed of prior to destruction) is required  
Casing Cut Off (Ft Below Grade)

\* Casing Cut Off (Ft Below Grade) is required

Well Destruction Type

\* Well Destruction Type is required

Reason for Destruction

\* Reason for Destruction is required

## Setbacks

All Setbacks exceed 300 feet

☐ Yes ☐ No

\* All Setbacks exceed 300 feet is required

Other wells (ft)

\* Other wells (ft) is required

Property Line (ft)

\* Property Line (ft) is required

Leach Line (ft)

\* Leach Line (ft) is required

Septic Tank (ft)

\* Septic Tank (ft) is required

Cesspool (ft)

\* Cesspool (ft) is required

Seepage Pits (ft)

\* Seepage Pits (ft) is required

Sewer Lines (ft)

\* Sewer Lines (ft) is required

Animal Fowl Enclosure (ft)

\* Animal Fowl Enclosure (ft) is required

Designated Sewage Replacement Area (ft)

\* Designated Sewage Replacement Area (ft) is required

Flood Control Basins/ Canals (ft)

\* Flood Control Basins/ Canals (ft) is required

Waste Water Disposal Ponds (ft)

\* Waste Water Disposal Ponds (ft) is required

Lakes/ Streams (ft)

\* Lakes/ Streams (ft) is required

## Water Systems

---

CalCode Water System?

☐ Yes ☐ No

\* CalCode Water System? is required

Water System Reference

\* Water System Reference is required


Save for Later

Continue

## **STEP 4-SUPPORTING DOCUMENTS**

UPLOAD :

- Plot plans
- Deed to show new owner if applicable
- Any additional documentation, work plans, etc

[Home](#) [My Profile](#) 

1  
Select  
Type

2  
Property  
Details

3  
Additional  
Information

4  
Supporting  
Documents

5  
Fees &  
Payment

6  
Complete

### Supporting Documents

Please review and upload supporting documents for your application

You do not have any document(s) at this moment

### Upload New Document

Please upload document files for your application

Document Type

\* Document Type is required

Description

Detail

File

Drag a file here or browse to upload.

\* File is required

Upload Document

### **Document Type**

Select Document Type from drop down menu

### **Description**

In description field enter name of document: (plot plan, deed , photo, etc)

## File

Drag file you are uploading to box or hit browse your PC and select your file

Select **Upload Document** once file has been selected and repeat this process until all your documents are uploaded and then hit **Continue**

### Supporting Documents

Please review and upload supporting documents for your application

You do not have any document(s) at this moment

### Upload New Document

Please upload document files for your application

Document Type

Description

Construction Plan

File

Drag a file here or browse to upload.

\* File is required

Upload Document

Back

Save for Later

Continue

## STEP 5- FEES & PAYMENT

A fee will generate based on the type of well you selected

Check the box next to the Invoice number

Home

My Profile

1

Select Type

2

Property Details

3

Additional Information

4

Supporting Documents

5

Fees & Payment

6

Complete

Fees & Payment

Please review the fees associated to your application.  
Click and select any unpaid fee rows in table to select fees and make a payment.

Invoice Number ▾	Fee Type and Amount		Payment Status	Total Outstanding Fees Due
<input type="checkbox"/> 1034093	New Well	\$710.00	Unpaid	\$710.00

0 selected / 1 total

Fees selected for payment:  
No fees selected

Back

Save for Later

Pay Later

The fee will populate below and click **Pay Selected Fees**

1

Select Type

2

Property Details

3

Additional Information

4

Supporting Documents

5

Fees & Payment

6

Complete

Fees & Payment

Please review the fees associated to your application.  
Click and select any unpaid fee rows in table to select fees and make a payment.

Invoice Number ▾	Fee Type and Amount		Payment Status	Total Outstanding Fees Due
<input checked="" type="checkbox"/> 1034093	New Well	\$710.00	Unpaid	\$710.00

1 selected / 1 total

Fees selected for payment:

- \$710.00: Invoice Number: 1034093  
New Well \$710.00

Total Amount: \$710.00

Back

Save for Later

Pay Selected Fees

Pay Later

The site will redirect you to the heartland payment center, where you will proceed to make your payment



## Bills to Pay

Permit Fee Payment

Invoice Amount

1034093 \$710.00

Pay by Credit

Pay With Multiple Accounts

VISA

MasterCard

Discover

AMERICAN EXPRESS

Cancel

**Heartland**  
A Global Payments Company

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## [Credit Card Billing Information](#)

### Payment Information

### Verification

Merchant Name	Fresno County DPHEH
First Name	erica
Middle Initial	
Last Name	armstrong
Business Name	
Payor Address	4080 w pear tree lane
City	fresno
Country	United States
State	California
Postal Code	93722
Phone	CA +1 5593920792
Email Address	shortandsmiley4u@hotmail.com

Total Payment Amount    \$710.00

Credit Card Number	xxxxxxxxxxxx1111
Expiration Date	xx / xxxx
Name on Card	erica armstrong
Card Verification Number	xxx



I'm not a robot



Cancel

Back

Submit Payment

## Payment Receipt

Permit Fee Payment

Invoice Amount

1034093 \$710.00

Merchant Name Fresno County DPHEH  
First Name erica  
Middle Initial  
Last Name armstrong  
Business Name  
Address 4080 w pear tree lane  
City fresno  
Country United States  
State California  
Postal Code 93722  
Phone CA +1 559-392-0792  
Email Address shortandsmiley4u@hotmail.com

Total Payment Amount \$710.00

Credit Card Number xxxxxxxxxxxx1111  
Expiration Date xx / xxxx  
Name on Card erica armstrong  
Card Verification Number xxx

**Payment successful!**

Amount Charged \$710.00  
Transaction ID 335434  
Payment Date / Time 8/25/2021 9:19:24 AM  
Pacific

Email Address:

Payment email already sent to shortandsmiley4u@hotmail.com

Email Additional Receipt

Print Receipt

Finish

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## STEP 6-COMplete

You will see that your application was submitted

Click **Go to Home**

1) Review your application status

a. Status definitions:

- i. **New-** Well permit has been submitted
- ii. **Review-** Well permit is currently being reviewed
- iii. **Issued-** Well permit has been issued
- iv. **Internet Incomplete-** Permit was not finished in the portal and not submitted

2) Apply for new Applications

3) Edit your existing applications

4) Log out

1

Select  
Type

2

Property  
Details

3

Additional  
Information

4

Supporting  
Documents

5

Fees &  
Payment

6

Complete

### Thank You

Your application is Submitted.

Thank you for submitting your Application using the Fresno County Portal. An email will be sent to the account email address when your request is processed or if additional information is required.

Click the "Go to Home" button to:

1. Review your application status
2. Apply for new applications
3. Renew/edit your existing permits / applications
4. Logout

#### Application Details

<b>Business Name:</b>	9257 S MAPLE	<b>Application #:</b>	WELL10092637
<b>Type:</b>	Water Well Permitting Program - New Well - Domestic Private	<b>APN:</b>	33808008S
<b>Application Date:</b>	Aug 25, 2021	<b>Address:</b>	9257 S MAPLE, FRESNO CA
<b>Status:</b>	New	<b>Issue Date:</b>	
<b>Expiry Date:</b>			

Go to Home

At the Home Page you will see a summary of all the permits you are currently working on or that have been submitted in the past

HomeMy BillsMy Profile

Please use this section to view and manage your Public Works permits. Click Apply for New Public Works Permit button to apply for new Public Works permits.

Apply for New Public Works Permit

You do not have a permit(s) at this moment

My Environmental Health Permits

Please use this section to view and manage your Environmental Health permits. Click Apply for New Environmental Health Permit button to apply for new Environmental Health permits.

Type to filter the table columns...

Apply for New Environmental Health Permit

Facility ID	Type	Status	Application Date	Business Name	Address	Actions
WELL10092637	Water Well Permitting Program - New Well - Domestic Private	Issued	Aug 25, 2021	9257 S MAPLE	9257 S MAPLE, FRESNO CA	<div>Detail</div>

0 selected / 1 total

No permit selected

My Complaints

Please use this section to view and manage your complaints. Click Submit a Complaint to Environmental Health button to apply for new complaints.

Submit a Complaint to Environmental Health

You do not have a complaints(s) at this moment

If you want to see what you have submitted, click on the permit you want to view and the file will open for you to view or make changes

Please note- A permit that has been issued CAN NOT be updated

HomeMy Profile

Record DetailsProperty DetailsApplication DetailsSupporting DocumentsFeesProcesses

Permit Details

Business Name:

9257 S MAPLE

Type:

Water Well Permitting Program - New Well - Domestic Private

Application Date:

Aug 25, 2021

Status:

Issued

Expiry Date:

Jul 31, 2022

Application #:

WELL10092637

APN:

33808008S

Address:

9257 S MAPLE, FRESNO CA

Issue Date:

Aug 25, 2021

Property Details

Linked Address(s)

9257 MAPLE , FRESNO CA - APN: 33808008S

MapSatellite

Application Details

Please provide additional details for your application.

Property Owner