

How to Make a Portal Payment Using a Cell Phone

Link to the Fresno County Citizen's Portal: <https://permitportal.fresnocountyca.gov/citizenportal/app/login>


1. Enter your Username and Password and click submit

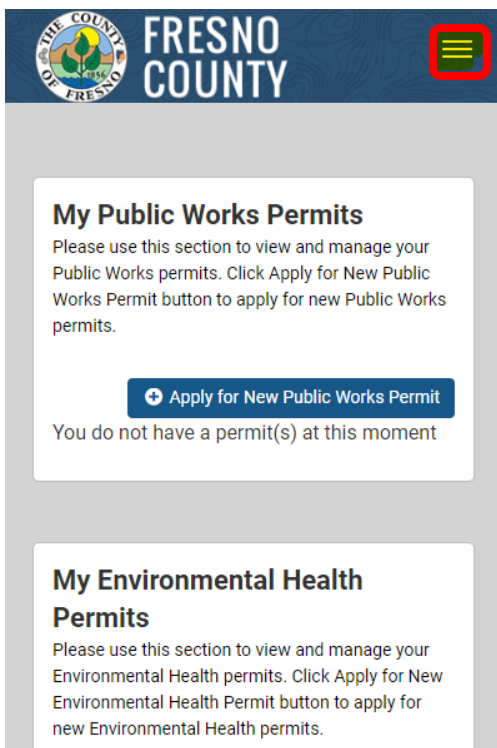
Username: Your Email Address

Password: Is the one you created

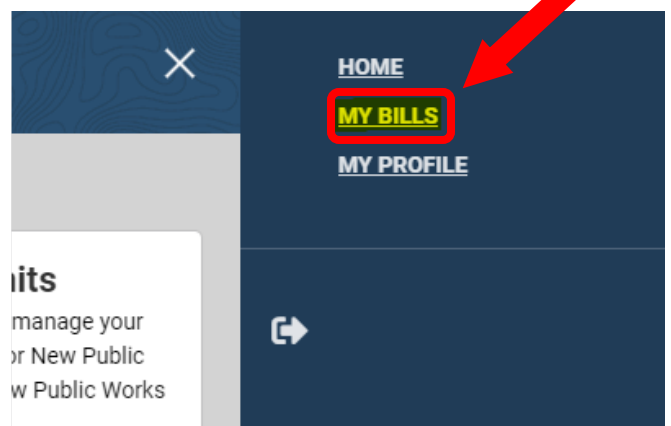


The screenshot shows the Fresno County Citizen Portal login page. At the top left is the Fresno County logo. The header reads "FRESNO COUNTY". Below the header, the text "Fresno County Citizen Portal" is displayed in large white font. Underneath, it says "Please login to Portal or Create a new account." There are two input fields: "Username" and "Password". A blue link "Forgot Password?" is located below the password field. At the bottom, there are two buttons: an orange "Create an Account" button and a blue "Submit" button.

2. Click , then select My Bills

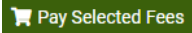


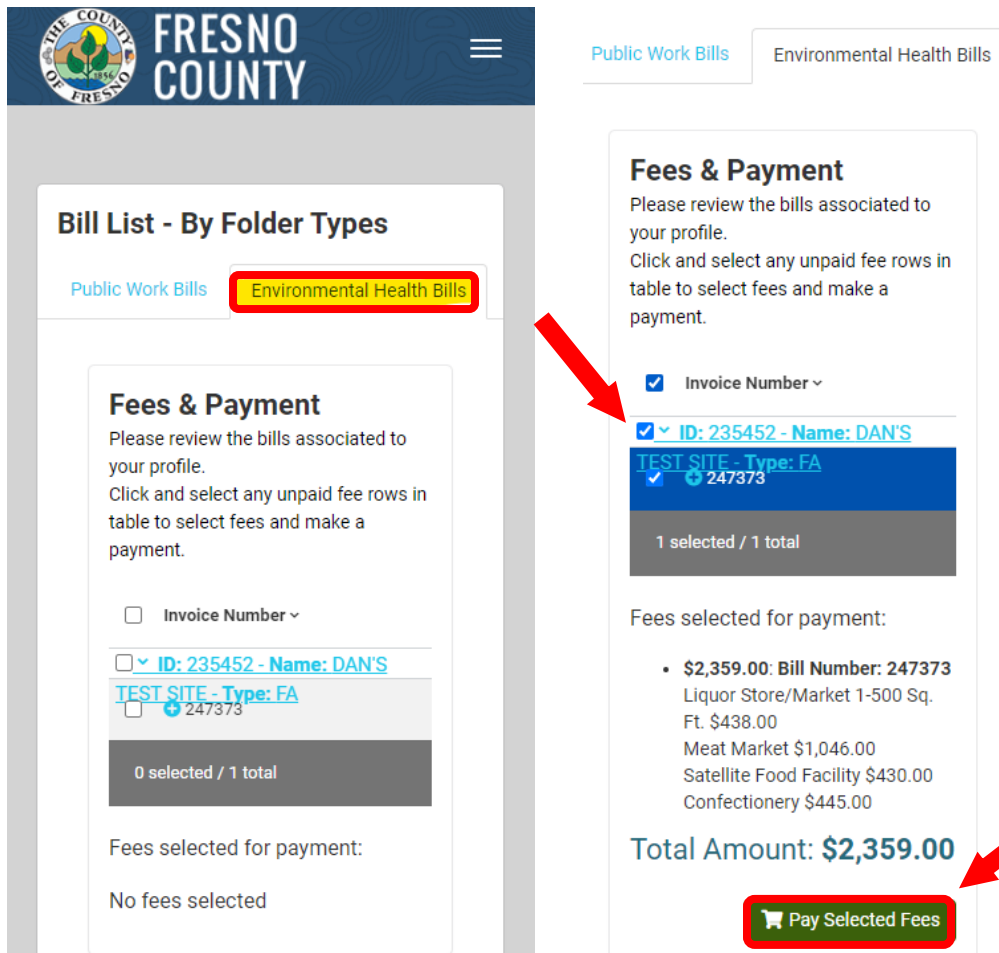
The screenshot shows the Fresno County Citizen Portal home page. At the top left is the Fresno County logo. The header reads "FRESNO COUNTY". On the right side of the header, there is a red-bordered hamburger menu icon with a red arrow pointing to it. Below the header, there are two main sections: "My Public Works Permits" and "My Environmental Health Permits". Each section has a description and an "Apply for New Public Works Permit" button. Below the "My Public Works Permits" section, it says "You do not have a permit(s) at this moment".



The screenshot shows the mobile navigation menu. It is a dark blue overlay with a white 'X' icon in the top left corner. The menu items are "HOME", "MY BILLS", and "MY PROFILE". The "MY BILLS" item is highlighted with a red box and a red arrow pointing to it. At the bottom right, there is a white right-pointing arrow icon.

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3. Click, Environmental Health Bills. Select the invoice(s) you would like to pay by checking the box to the left of the invoice number. A summary of the fees will appear, click 



FRESNO COUNTY

Public Work Bills Environmental Health Bills

Bill List - By Folder Types

Public Work Bills Environmental Health Bills

Fees & Payment

Please review the bills associated to your profile.
Click and select any unpaid fee rows in table to select fees and make a payment.

Invoice Number ▾

ID: 235452 - Name: DAN'S
TEST SITE - Type: FA
 247373

0 selected / 1 total

Fees selected for payment:
No fees selected

Fees & Payment

Please review the bills associated to your profile.
Click and select any unpaid fee rows in table to select fees and make a payment.

Invoice Number ▾

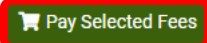
ID: 235452 - Name: DAN'S
TEST SITE - Type: FA
 247373

1 selected / 1 total

Fees selected for payment:

- \$2,359.00: Bill Number: 247373
Liquor Store/Market 1-500 Sq. Ft. \$438.00
Meat Market \$1,046.00
Satellite Food Facility \$430.00
Confectionery \$445.00

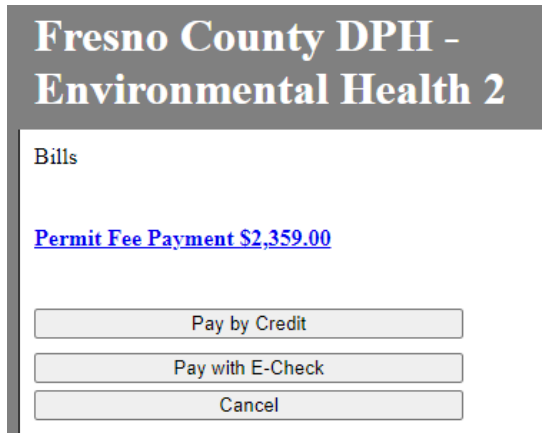
Total Amount: \$2,359.00



*****If you need to remove a fee due to a change in operation, STOP HERE and contact us so we can remove the fee*****

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4. Select payment method



Fresno County DPH - Environmental Health 2

Bills

[Permit Fee Payment \\$2,359.00](#)

Pay by Credit

Pay with E-Check

Cancel

5. Enter all the required information and click Next

Payor Information

* - Required Field

First Name *

Middle Initial

Last Name *

Address

Country *

State

City

Postal Code *

Phone Number

Email Address

Back

Next

Cancel

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6. Enter all the required information, read the Terms and Conditions, and check Agree.

Payment Information

* - Required Field

Credit Card Number *

Expiration Date *

Month Year

Name on Card *

CVV Number *

PAYMENT TERMS AND CONDITIONS

AUTHORIZATION

By checking the "I agree to the Terms and Conditions" checkbox below I am confirming my payment is in accordance with the rules and regulations of the agreement between me and my card issuer.

My payment can only be completed upon the acceptance and authorization of my issuing credit or debit card company. If my payment cannot be completed, I will retain the same liability, which is my sole responsibility, for payment as though I had not attempted to make the payment. Furthermore, I may also be liable for additional fees and penalties to the extent of applicable law.

RECEIPT

A receipt can be printed after payment is accepted which will serve as evidence of payment. If you provide an email address during the payment process, a receipt will be emailed to you after the payment is processed.

CONTACT

If for any reason you wish to make a change to the payment after submission, please contact Fresno County DPH - Environmental Health 2 for assistance.

7. Verify the information you entered, check the checkbox next to I'm not a robot, click Pay.

Verify Payment Information


Bills to Pay
Bill Payment Amount: \$2,359.00
Convenience Fee: \$0.00

User Information

Your Name
Your Address
Your Phone
Your Email

Payment Information
Credit Card Last 4
0000
Name on Credit Card
FC Test

No soy un robot


reCAPTCHA
Privacidad · Términos