

CENTRAL CALIFORNIA
EMERGENCY MEDICAL SERVICES
A Division of the Fresno County Department of Public Health

Manual	Emergency Medical Services Administrative Policies and Procedures	Policy Number 400
Subject	EMS Communications System Overview	Page 1 of 7
References	Health and Safety Code, Division 2.5, Section 1797.103	Effective: 10/01/86

I. POLICY

The Emergency Medical Services Communications System has been developed to allow for effective EMS Dispatch and prehospital medical control in the Central California EMS Region. The use of the EMS Communications System in Fresno, Kings, Madera and Tulare Counties will be in accordance with the EMS Policies and Procedures.

II. DESIGNATED AMBULANCE DISPATCH CENTERS

A. Ambulance Dispatch Centers - The EMS Agency has approved the following communication centers as the designated ambulance dispatch centers for each county:

1. **Fresno County** - Fresno County EMS Communications
Telephone - (559) 600-7800
2. **Kings County** - Fresno County EMS Communications
Telephone - (559) 600-7800
3. **Madera County** - Fresno County EMS Communications
Telephone - (559) 600-7800
4. **Tulare County** – Tulare County Consolidated Ambulance Dispatch
(American Ambulance of Visalia, Exeter District Ambulance, Dinuba City Fire (EMS Only),
Imperial Ambulance, LifeStar Ambulance, and Tule River Ambulance)

Telephone - (559) 687-3314
5. **Tulare County** – Tulare County Fire
(Camp Nelson)
Telephone – (559) 734-1948

Approved By	Revision
EMS Director Daniel J. Lynch (Signature on File at EMS Agency)	10/23/2023
EMS Medical Director Jim Andrews, M.D. (Signature on File at EMS Agency)	

Subject	EMS Communications System Overview	Policy Number 400
---------	------------------------------------	----------------------

- B. Base Hospitals and Receiving Facilities - EMS Med Channels are assigned to facilities in common geographic areas. Hospitals shall monitor their assigned Med Channel on the Med-Net radio system.

Med Channel	Agency	Tone-Out	Tx Frequency	Tx PL (tone)	Rx Frequency	RX PL (tone)
1	Community Regional Medical Center (B)	983*	468.000	114.8	463.000	114.8
2	Saint Agnes Medical Center (B)	985*	468.025	114.8	463.025	114.8
3	Community Regional Medical Center (B)	983*	468.050	114.8	463.050	114.8
4	Community Regional Medical Center (B) Adventist Health-Selma Adventist Health-Reedley Adventist Health-Tulare (B)	983* 965* 961* 3822	468.075 468.075	179.9 141.3	463.075 463.075	114.8 141.3
5	Community Medical Center-Clovis Kaiser Permanente Saint Agnes Medical Center (B) Valley Children's Hospital (North) (B) Kaweah Health Medical Center (B)	945* 951* 985* 981* 3211	468.100 463.100	179.9 141.3	463.100 463.100	114.8 141.3
6	Coalinga Regional Medical Center Community Regional Medical Center (West) (B) Valley Children's Hospital (South) (B) Veterans Administration	943* 983* 981* 969*	468.125	179.9	463.125	114.8
7	Valley Children's Hospital (B) Community Regional Medical Center (B) Sierra View Medical Center (B)	981* 983* 3877	468.150 468.150	179.9 141.3	463.150 463.150	114.8 141.3
8	Adventist Health-Hanford (B)	4561	468.175	146.2	463.175	146.2
22	Tulare County Hospitals (Countywide)	3822	468.0375	141.3	463.0375	141.3

(B) – Base Hospital

Additional Information

1. Med Channel 4 is utilized in large incidents or disasters to communicate with Regional Medical Center (RMC) as the Disaster Control Facility (DCF). The DCF (RMC) is also available on MED 7 in Madera County.
2. H.E.A.R (Hospital Emergency Administrative Radio System) is utilized in the EMS Region as a hospital coordination channel for hospital diversion and disaster coordination.

Subject	EMS Communications System Components	Policy Number 400
---------	--------------------------------------	----------------------

- C. Dispatch and Coordination - The following channels have been designated as dispatch and/or coordination channels in the Fresno, Kings, and Madera Counties.

Med Channel	Agency	Radio ID	Tx Frequency	Tx PL (tone)	Rx Frequency	RX PL (tone)
10	Region-wide Tac Channel	"Fresno"	467.975	114.8	462.975	114.8
10	Tulare County Tac Channel	"Tulare"	467.975	141.3	462.975	141.3
11	Fresno County – American Metro	"Fresno"	458.300	156.7	453.300	156.7
12	Fresno County – American Rural	"Fresno"	458.325	156.7	453.325	156.7
13	Car to Car (Tactical Channel)		458.1875	156.7	458.1875	156.7
14	Madera County Dispatch (Primary)	"Fresno"	456.425	179.9	451.425	114.8
15	Kings County/Coalinga Fire Dept	"Fresno"	466.575	156.7	461.575	156.7
16	Fresno County East-side Rural Providers	"Fresno"	468.625	114.8	463.625	114.8
92	Tulare County Dispatch	"Tulare"	467.9625	141.3	462.9625	141.3
CALCORD	Car to Car Interagency Channel		156.075		156.075	
HEAR	Hospital to Hospital Coordination		155.340		155.340	

- D. Ground Ambulance Radio Identifiers - The following is a listing of the radio identifiers assigned to ground and air ambulance agencies in the Central California EMS Region. The unit prefix determines the level of care and assignment of the unit. The approved prefixes are as follows:

LEVEL OF CARE	UNIT ASSIGNMENT PREFIX
MEDIC – Advanced Life Support (ALS/Paramedic)	C – Cycle or Cart Unit
9000 series – Basic Life Support (BLS/EMT)	Disaster – Disaster Unit – (i.e. "Disaster 1")
	Rescue – Rescue Unit – (i.e. "Rescue 90")
	S – Supervisor / Management Unit (i.e. "S-100")

Subject

EMS Communications System Overview

Policy
Number 400**FRESNO COUNTY**

	Agency	Area	Radio ID
a.	American Ambulance	Rescue ALS Units	90-94
		Metro ALS Ambulances	105-199
		Suburban 24 hr Rescue ALS – North-East	90
		Suburban ALS – West	405
		Suburban ALS/CCT – South-East	417
		Suburban ALS/CCT – South-East	418
		Rural ALS – Kerman	401
		Rural ALS – Mid-Mountain	408
		Rural ALS – Riverdale	410
		Rural ALS – Mendota	414
		Rural ALS – Table Mountain	472
		Rural ALS – San Joaquin	495
		Wilderness ALS – Shaver Lake	409
		BLS Ambulances	9195-9199
		RMC Neonatal Unit	9194
		VCH Neonatal Units	9190-9193
		Supervisor / Admin Units	100-104
b.	Coalinga Fire Dept	Coalinga ALS Coalinga BLS	251-255 9251-9255
c.	Kingsburg Fire Dept	Kingsburg ALS Kingsburg BLS	501-505 9501-9505
d.	Sanger Fire Dept	Sanger ALS Sanger BLS	350-359 9350-9359
e.	Selma Fire Dept	Selma ALS Selma BLS	550-559 9550-9559
f.	Sequoia Safety Council (Reedley)	Reedley ALS	305-335
		Reedley BLS	9305-9335
		Supervisor Unit	300-304

Subject	EMS Communications System Components	Policy Number 400
---------	--------------------------------------	----------------------

KINGS COUNTY

	Agency	Area	Radio ID
a.	American Ambulance	Metro ALS - 12 hr Units	601-619
		Hanford ALS - 24 hr Units	622, 624, 628
		Lemoore ALS - 24 hr Unit	623
		Corcoran ALS - 24 hr Unit	625, 626
		Armona ALS	621
		Avenal ALS	630-633
		BLS Ambulances	9601-9619
		Supervisor Unit	670- 671

MADERA COUNTY

	Agency	Area	Radio ID
a.	Pistoresi Ambulance Service	Madera ALS	40, 41, 43, 47, 240, 247, 347
		Chowchilla ALS	42
		BLS Ambulances	9040, 9041, 9043, 9047, 9240, 9247, 9347
		Supervisor	701-703
b.	Sierra Ambulance Service	Oakhurst ALS	12, 212, 312
		Coarsegold ALS	13
		Bass Lake ALS	14
		BLS Ambulances	9012-9014, 9212, 9312
		Supervisor	200-201

Subject	EMS Communications System Overview	Policy Number 400
---------	------------------------------------	----------------------

TULARE COUNTY

	Agency	Area	Radio ID
a.	American Ambulance of Visalia	Visalia	770-799
		Three Rivers	819
		Supervisor	790
		BLS Ambulances	9781-9799
b.	California Hot Springs (Vol)	CA Hot Springs	806
c.	Camp Nelson Ambulance	Camp Nelson	823
d.	Dinuba Fire Dept	Dinuba/Cutler/Orosi	731-735
		BLS Ambulances	9731-9735
e.	Exeter District Ambulance	Exeter	810-813
		Lindsay	872
		Lemon Cove	817
		BLS Ambulances	9810-9813
		Supervisor	801
f.	Imperial Ambulance	Porterville	861-869
		BLS Ambulances	9861-9869
		Supervisor	860
g.	LifeStar Ambulance	Tulare	751-759
		Pixley	753
		BLS Ambulances	9751-9759
		Supervisor	750

HELICOPTER/AIR AMBULANCE

	Agency	Designation	Area	Radio ID
a.	California Highway Patrol	ALS Rescue	Fresno Based	H-40
b.	SkyLife	Air Ambulance	Fresno Based	SkyLife 1 and 2
			Visalia Based	SkyLife 3
c.	Reach	Air Ambulance	Porterville Based	H-82

Subject

EMS Communications System Components

Policy
Number 400**EMS AGENCY RADIO IDENTIFIERS**

ID	Name	Position
EMS 01	Dan Lynch	EMS Director
EMS 02	Dale Dotson	Operations Coordinator
EMS 03	Curtis Jack	Disaster Medical Services Coordinator
EMS 04	Mato-Kuwapi Parker	Specialty Services Coordinator
EMS 05	Matt Myers	Communications Coordinator
EMS 06	Jessica Buehler	Education Coordinator
EMS 07	Sal Rodriquez	EMS Specialist – Specialty Services
EMS 08	Luis Barrera	EMS Specialist – Operations
EMS 09	John Cardona	EMS Specialist – Operations
EMS 10	Rick Lakela	EMS Specialist – Training
EMS 11	Shellia Alaniz	EMS Specialist – Training
EMS 12	Vacant	EMS Specialist – Training
EMS 13	Doug Loera	EMS Analyst III
EMS 14	Jeff Deaver	Systems Procedures Analyst III
EMS Medical Director-1	Jim Andrews, MD	EMS Medical Director
EMS Medical Director-2	Geoff Stroh, MD	Assistant EMS Medical Director
EMS Medical Director-3	Miranda Lewis, MD	Assistant EMS Medical Director