



Fresno County Department of Public Health Rural Mobile Health Program - Frequently Asked Questions

1. What is the Fresno County Rural Mobile Health Program?

The Fresno County Rural Mobile Health Program brings health care services to rural community locations and agricultural workplaces by scheduling visits to sites that serve individuals who may have trouble getting to a doctor. As part of this program, UCSF-Fresno and the Fresno State Mobile Health Unit in collaboration with Saint Agnes Medical Center will be delivering these medical services with their mobile health units.

2. What medical services does the Rural Mobile Health Program offer?

The Rural Mobile Health Program offers many services at **no-cost** to agricultural workers and residents living in the rural and unincorporated areas of Fresno County to improve health and prevent disease. Individuals can receive a variety of health services from the mobile health units at no-cost. Services include, but are not limited to:

- Immunizations
- Blood pressure and body mass index (BMI) screenings
- Help with managing common chronic conditions like asthma
- COVID-19 treatment
- Hemoglobin testing, glucose level checks, and other point of care lab tests
- Minor sick visits

The Rural Mobile Health Program will also help connect individuals to needed health care services that cannot be provided onsite.

3. What is the cost to request a Rural Mobile Health event at a rural community location or agricultural worksite?

Fresno County agricultural employers and community leaders in the rural areas of the county can request a rural mobile health event for their venue at no-cost.

4. Are there services the Rural Mobile Health Program cannot offer?

The Rural Mobile Health Program is not a substitute for primary care. Primary care providers knowing individual's medical history, can manage medications for diseases such as diabetes or high blood pressure, and can make referrals and schedule appointments with specialists or for tests if needed. If residents do not have a medical doctor, community health workers (CHWs) assisting with a rural mobile health event can connect them to a local clinic.

5. How far in advance does a Fresno County Rural Mobile Health event need to be scheduled?

To allow enough time for planning purposes, equipment, finding support staff, a rural mobile health event must be requested at least two weeks prior to the event.

Promotion, preservation and protection of the community's health

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6. How do I request a mobile health event?

Fresno County agricultural employers and community leaders in the rural and unincorporated areas of the county can request a mobile health event by following these steps:

1. Ensure the Mobile Health vehicle will fit in your proposed location. See question # 7.
2. Check the calendar of events to determine whether a mobile health unit is available.

*Note: there are 2 mobile health units available on Tuesdays and Thursdays. Only one mobile health unit (UCSF-Fresno) is available during the rest of the week and on certain Saturday's.

3. Complete the Fresno County Mobile Health Event Survey:
<https://www.surveymonkey.com/r/FCMobileHealthEventSurvey>

For more information visit: www.FCDPH.org/MobileHealth

7. How big are the mobile health units?

Vehicle Dimensions:

- The UCSF-Fresno Unit is 33ft by 9ft wide. This unit can fit in five parking stalls.
- The Fresno State Mobile Health Unit in collaboration with Saint Agnes Medical Center is 60ft long but will need a total space of 100ft to turn and maneuver.

8. What is the minimum time requirement for a Rural Mobile Health event?

Please allocate a minimum of 4 hours for a mobile health event at your workplace or community site, which allows time for set up and delivery of medical services.

9. What types of rural community locations are the mobile health events a good fit for?

The Fresno County Rural Mobile Health Program is initially serving rural and unincorporated areas of Fresno County, which can include community centers, parks, and churches. A good location for a rural mobile health event is anywhere community members already meet.

10. Who can I contact if I have more questions about the Rural Mobile Health Program?

If you have additional questions, please contact the Fresno County Department of Public Health's mobile health team at DPHMobileHealth@fresnocountyca.gov or call (559) 600-4063.

11. What community services are offered by the Rural Mobile Health Program?

The Fresno County Department of Public Health has contracted several community-based organizations to provide people living in the County's rural and unincorporated areas with information on a variety of local public health programs and resources, such as:

- Linking individuals without a medical home to a nearby primary care doctor
- Assist people with applying for programs such as CalFresh and Medi-Cal benefits
- Provide health education in a culturally and linguistically sensitive manner on topics, such as: nutrition, diabetes, and heart disease.