



County of Fresno

ADVISORY BOARDS AND COMMISSIONS

FRESNO COUNTY BEHAVIORAL HEALTH BOARD

In-Person meeting

Wednesday, July 19, 2023 @ 3:30 PM

Health and Wellness Center

1925 E. Dakota

Fresno, CA 93726

Agenda

PROGRAM ACCESSIBILITY AND ACCOMMODATIONS: The Americans with Disabilities Act (ADA) Title II covers the programs, services, activities and facilities owned or operated by state and local governments like the County of Fresno ("County"). Further, the County promotes equality of opportunity and full participation by all persons, including persons with disabilities. Towards this end, the County works to ensure that it provides meaningful access to people with disabilities to every program, service, benefit, and activity, when viewed in its entirety. Similarly, the County also works to ensure that its operated or owned facilities that are open to the public provide meaningful access to people with disabilities.

To help ensure this meaningful access, the County will reasonably modify policies/procedures and provide auxiliary aids/services to persons with disabilities. If, as an attendee or participant at the meeting, you need additional accommodations such as an American Sign Language (ASL) interpreter, an assistive listening device, large print material, electronic materials, Braille materials, or taped materials, please contact Jeannette Dominguez as soon as possible during office hours at (559) 600-0738 or at dominja@fresnocountyca.gov. Reasonable requests made at least two days in advance of the meeting will help to ensure accessibility to this meeting. Later requests will be accommodated to the extent reasonably feasible.

- I. Welcome**
- II. Review of Agenda**
- III. Approval of Minutes from May 17th and June 21st Behavioral Health Board (BHB) Meetings**
- IV. Department of Behavioral Health (DBH) Update; *Director, Susan Holt***
 - A. General Updates: DBH Events, Board of Supervisors (BOS) Items and Legislation
 - B. Outcomes Report on Family Urgent Response System (FURS)
 - C. Follow-up on transition of Childrens Behavioral Health services to temporary Air Fresno location
 - D. Status update on move to the new Olive location
- V. Public Comment**
- VI. Old Business**
 - BHB July Site Visit – Report on FURS

This meeting is open to the general public under the Ralph M. Brown Act.

VII. New Business

- A. Action Item, Motion – Ad Hoc Board Evaluation Committee Recommendation
- B. BHB Evaluation Discussion
- C. Public Comment
- D. August BHB meeting focus

VIII. Subcommittee Updates

- Adult Services Committee
- Children’s Services Committee
- Forensics Services Committee
- Substance Use Disorder Committee

IX. Public Comment

X. Adjournment

Behavioral Health Board and Committee Meetings Schedule:

Behavioral Health Board

Wednesday, August 16, 2023

Forensics Committee

Monday September 11, 2023 1:30 PM

Executive Committee

Monday, July 31, 2023, 11:45 AM

Adult Services Committee

Monday, August 7, 2023 10:00 AM

Substance Use Disorder Committee

Thursday, Sept. 14, 2023 10:00 AM

Children’s Services Committee

Thursday, August 24, 2023, 9:00 AM

Behavioral Health Board Evaluation 2023
Evaluación de la Junta de Salud del Comportamiento

INTRODUCTION

Introducción

Thank you for providing feedback on the work of the Behavioral Health Board. Your thoughts are important for us to improve our work. The community member section is bilingual in Spanish.

A summary of results will be shared at a future meeting. This survey is anonymous and should take about 5-7 minutes. We appreciate your time.

Gracias por proporcionar comentarios sobre el trabajo de la Junta de Salud del Comportamiento. Sus pensamientos son importantes para nosotros para mejorar nuestro trabajo. La sección de miembros de la comunidad es bilingüe en español.

Se compartirá un resumen de los resultados en una reunión futura. Esta encuesta es anónima y debe durar entre 5 y 7 minutos.. Agradecemos su tiempo.

* 1. Are you a... / Eres una

- Behavioral Health Board (BHB) Member / *Miembro de la Junta de Salud del Comportamiento (BHB)*
- DBH Contracted Provider Representative / *Representante del proveedor contratado de DBH*
- Community member, a Person/Family member with Lived Experience, Community-based Organization (CBO) and not a contracted provider, or other agency representative / *Miembro de la comunidad, miembro de la familia o persona con experiencia vivida, organización comunitaria (CBO) y no un proveedor contratado u otro representante de la agencia*
- Department of Behavioral Health Staff Member / *Personal del Departamento de Salud del Comportamiento*

Behavioral Health Board Evaluation 2023
Evaluación de la Junta de Salud del Comportamiento

BOARD MEMBER FEEDBACK

2. Please indicate how long you have been on the Behavioral Health Board.

- Less than one year
- One year to four years
- Five years to ten years
- Over ten years

3. How well do you understand a Board member's role?

Don't understand the role Mostly understand Understand role very well

4. What questions might you like addressed to help you become a better board member?

- Why does BHB exist?
- What relationship is expected with Department of Behavioral Health?
- How can the board impact change?
- What is our role with community members?
- What are the limits of our authority?
- What is the Board of Supervisors' role in relationship to any BHB recommendations?
- I feel I understand my Board role.

Other (please specify) or comments:

5. What has been positive for your about Board participation over the length of your participation? (Check as many as apply.)

- We have gotten organized.
- We have been able to influence the Board of Supervisors on behavioral health decisions when there was an identified reason.
- We have been able to influence issues with Department of Behavioral Health.
- We have increased community participation.
- As a member, I have learned new things I have been able to share with my peers.
- I am too new to know.
- Other or Comment:

- None of the above

Draft

6. Are the Board meetings on Wednesdays:

	Agree	Not Sure	Needs Improvement	Disagree
The appropriate amount of time?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
The right time of day?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Encouraging public participation?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Following the Brown Act regarding notices, agendas, and transparency?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Using Robert's Rules of Order appropriately?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Scheduling presentations that are of interest to the public?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Representing the diversity of the community in Fresno County?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Encouraging Board participation in meetings?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Board members represent and/or address all those using the system and not personal/special interests.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Resulting in members leaving feeling part of a team?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
I am too new to know.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Comment:

7. Which committees do you or will you regularly attend? (Check as many as apply.)

- Adult Services
- Children's Services
- Executive Committee (Officers and chairs of committees)
- Forensics
- Substance Use Disorder
- I do not attend any regularly

If you do not attend any committees, why?

8. What is the best time to hold committee meetings? (Please rank what usually works best for you.)

- Morning
- Afternoon
- After business hours
- Anytime

9. How would you classify your Board orientation if you are new to the Board in the last three years? (May check more than one, if desired.)

- Excellent
- Good
- Fair
- What Board Orientation?
- Liked the Binder of materials
- The binder of materials didn't really help me orient to my role.
- Liked direct contact of another board member to orient me.
- I have been a board member for over three years.

What improvements would you suggest?

10. What do you think is important for the BHB to focus upon in the next 12 months?

Thank you for participating! A summary of results will be shared at a future BHB meeting.

Behavioral Health Board Evaluation 2023
Evaluación de la Junta de Salud del Comportamiento

DBH CONTRACTED PROVIDER FEEDBACK

11. How often did you or a representative from your organization attend Behavioral Health Board meetings in the last year?

- Just about every meeting
- Occasionally
- Reviewed the agenda before deciding to attend. Occasionally.
- Reviewed the agenda before deciding to attend. Hardly ever.
- Never

Comment (optional):

12. In your experience, are the meetings:

	Agree	Needs Improvement	Disagree	I don't know
the right amount of time?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
a good time of day?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
following the Brown Act regarding notices, agendas, and transparency?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
encouraging public participation?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
presenting topics of community interest?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
representing the community's diversity?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
addressing system issues instead of personal issues?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
encouraging all Board members to participate?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
useful to you as a provider of services?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
asking good questions to the Department of Behavioral Health representatives?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

13.

How often do you or any representative from your organization attend BHB committee meetings?

- Regularly
- Occasionally
- Never

If you checked "never", please tell us why.

14. What is the best time of day for committee meetings? (Please rank what usually works best for you.)

- Morning
- Afternoon
- After business hours
- Anytime

15. What do you think is important for the Behavioral Health Board to focus upon over the next 12 months?

16. The Behavioral Health Board is an advisory board to the Board of Supervisors and makes annual recommendations on behavioral health. The 2023 recommendations are in order of priority below. Please indicate your level of agreement with the recommendations.

	Agree	Disagree	I don't know
1. Recruitment and retention of behavioral health professionals.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
2. Expand permanent supportive housing inventory, and include less restrictive criteria for eligibility.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
3. Educate and disseminate information to the public about services available and include a navigation system.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
4. Establish inpatient co-occurring substance use disorder and mental health treatment services.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

For any recommendations you disagreed with, what would you have recommended instead? (You may also use this space for comments.)

Thank you for taking time to participate.
A summary of results will be shared at a future BHB meeting.

Behavioral Health Board Evaluation 2023
Evaluación de la Junta de Salud del Comportamiento

COMMUNITY MEMBER, THOSE WITH LIVED EXPERIENCE, CBOs AND OTHERS
MIEMBRO DE LA COMUNIDAD, AQUELLOS CON EXPERIENCIA VIVIDA, CBO Y OTROS

17. Are you a.... / ¿Eres un....

- Person with lived experience / *Persona con experiencia vivida*
- Family member of a person with mental health or substance use disorder needs / *Miembro de la familia de una persona con necesidades de salud mental o trastorno por uso de sustancias*
- Community member interested in mental health or substance use disorder community improvement / *Miembro de la comunidad interesado en la mejora de la comunidad de salud mental o trastorno por uso de sustancias*
- Representative with a community-based organization who is not a DBH contracted provider / *Miembro de la comunidad interesado en la mejora de la comunidad de salud mental o trastorno por uso de sustancias*

Other (please specify)/ Otra (por favor especifique)

18. Where do you learn about meetings for the Behavioral Health Board? (Please check as many as apply.) / *¿Dónde se entera de las reuniones de la Junta de Salud del Comportamiento? (Marque todas las que correspondan).*

- I am on a list and get an email. / *Estoy en una lista y recibo un correo electrónico.*
- I check the Fresno County website on the Behavioral Health Board page. / *Verifico el sitio web del condado de Fresno en la página de la Junta de Salud del Comportamiento.*
- I have never heard of these meetings. / *Nunca he oído hablar de estas reuniones.*
- I have not heard of these meetings but would like to attend or learn more. (Please put your email address into the comment box, if that is the case.) / *No he oído hablar de estas reuniones, pero me gustaría asistir u obtener más información. (Por favor, ponga su dirección de correo electrónico en el cuadro de comentarios, si ese es el caso).*
- I have heard of the meetings but they are not a valuable use of my time. / *He oído hablar de las reuniones, pero no son un uso valioso de mi tiempo.*
- I attend the meetings occasionally and they have been of value when attending. / *Asisto a las reuniones ocasionalmente y han sido valiosas.*
- I attend the meetings regularly. / *Asisto a las reuniones regularmente.*

Other reason or comment/email / Otro motivo o comentario::

19. Board meetings are the third Wednesday of the month from 3:30 PM to 5:30 PM. Committees meet on set days, usually every other month during the day. Meetings are conducted in English and open to the public. If you have never attended a Behavioral Health Board or committee meeting, please skip this question.

Las reuniones de la junta son el tercer miércoles del mes de 3:30 p. m. a 5:30 p. m. Los comités se reúnen en días fijos, generalmente cada dos meses durante el día. Las reuniones se llevan a cabo en inglés y están abiertas al público. Si nunca ha asistido a una junta o comité de salud conductual, omita esta pregunta.

In your experience, are the meetings....

En tu experiencia, son las reuniones....

	Agree /Aceptar	Needs Improvement / Necesita mejorar	Disagree / Discrepar	I don't know / No sé
the right amount of time? / la cantidad de tiempo adecuada?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
at a good time of day? / en un buen momento del día?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
following the Brown Act regarding notices, agendas, and transparency? / siguiendo la Ley Brown con respecto a avisos, agendas y transparencia?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
encouraging public participation according to the Brown Act? / ¿Alentando la participación pública de acuerdo con la Ley Brown?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
presenting topics of community interest? / presentando temas de interés de la comunidad?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Board members representing the diversity of Fresno County / ¿Miembros de la junta que representan la diversidad del condado de Fresno?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
useful to you as a provider of services or in educating the community? / útil para usted como proveedor de servicios o educando a la comunidad?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Board members asking good questions of Department of Behavioral Health

after presentations?
/ ¿Los miembros de
la junta hacen
buenas preguntas al
personal del
Departamento de
Salud del
Comportamiento?

Comments / Comentarios:

20. Behavioral Health Board committees for Adult Services, Children Services, Forensics (Justice-involved persons), and Substance Use Disorders occur about every other month during the day in person. Please indicate your level of interest in attending.

Los comités de la Junta de Salud del Comportamiento para Servicios para Adultos, Servicios para Niños, Medicina Forense (personas involucradas en la justicia) y Trastornos por Uso de Sustancias ocurren aproximadamente cada dos meses durante el día en persona. Indique su nivel de interés en asistir.

	Yes / Sí	Not sure / No estoy segura	No / No	I already attend / ya asisto
Adult Services / Servicios para adultos	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Children's Services / Servicios para niños	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Forensics / Medicina forense	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Substance Use Disorder / Trastorno por uso de sustancias	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Other (please specify) or comment / Otra (por favor especifique) o comentario

21. Please indicate your usual best time of day for committee meetings in order of priority. / Indique su mejor hora habitual del día para las reuniones en orden de prioridad

- Morning /Mañana
- Afternoon / Tarde
- After business hours / Después del horario comercial
- Anytime / En cualquier momento

22. Each year, the Behavioral Health Board sends recommendations to the Board of Supervisors for their consideration. Please see the 2023 recommendations below and indicate whether you agree that they are important.

Cada año, la Junta de Salud del Comportamiento envía recomendaciones a la Junta de Supervisores para su consideración. Consulte las recomendaciones para 2023 a continuación

e indique si está de acuerdo con que son importantes.

Agree / Aceptar

Disagree / Discrepar

I don't know / No sé

1. Support recruitment and retention of behavioral health professionals, including fiscal incentives and technological flexibility. / *Apoyar el reclutamiento y la retención de profesionales de la salud conductual, incluidos los incentivos fiscales y la flexibilidad tecnológica.*

2. Expand permanent supportive housing inventory with less restrictive criteria for individuals with behavioral health disorders at all levels of need, regardless of current housing status. / *Ampliar el inventario de viviendas de apoyo permanente con criterios menos restrictivos para las personas con trastornos de la salud del comportamiento en todos los niveles de necesidad, independientemente del estado actual de la vivienda.*

3. Educate and disseminate information to the community about behavioral health services and programs that are available, along with a navigation system for accessing those services. / *Educar y difundir información a la comunidad sobre los servicios y programas de salud del comportamiento que están*

disponibles, junto con un sistema de navegación para acceder a esos servicios.

4. Establish inpatient substance use disorder treatment programs for individuals with severe mental illness. / *Establecer programas de tratamiento de trastornos por uso de sustancias para pacientes hospitalizados para personas con enfermedades mentales graves.*



For any recommendation you disagreed with, what would you recommend instead? (You may also use this space for comments.)

Para cualquier recomendación con la que no esté de acuerdo, ¿qué recomendaría en su lugar? (También puede usar este espacio para comentarios).

Thank you for taking time to participate.
A summary of results will be shared at a future BHB meeting.

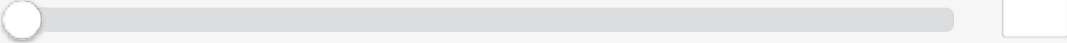
*Gracias por tomarse el tiempo para participar.
Se compartirá un resumen de los resultados en una futura reunión de BHB.*

Behavioral Health Board Evaluation 2023
Evaluación de la Junta de Salud del Comportamiento

DEPARTMENT OF BEHAVIORAL HEALTH STAFF FEEDBACK

23. How well do Board members understand their role?

Don't understand the role	Mostly understand the role	Understand the role well	<input type="checkbox"/>
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24. What do you feel they need to better understand? (Choose as many as apply.)

- Why BHB exists
- The relationship expected with Department of Behavioral Health
- How or whether the board can impact change
- Their role with community members
- Understand the limits of their authority
- Expectations as an Advisory Committee to the Board of Supervisors
- I feel they overall understand their Board role.

Other (please specify) or comments:

25. What has been positive about BH Board participation over the past three years?

- They are organized.
- They have been able to influence the Board of Supervisors on behavioral health decisions when there was an identified reason.
- They have been able to positively influence issues with Department of Behavioral Health.
- They have increased community participation.
- They have learned new things to share with their peers.
- They have worked well with DBH staff.
- I am too new to know.
- None of the above

Other or Comment:

26. Are the monthly Board meetings on Wednesdays or committee meetings: *(You may check more than one answer in a row.)*

	Agree	Not Sure	Needs Improvement	Disagree
The appropriate amount of time?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The right time of day?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Encouraging public participation?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Following the Brown Act regarding notices, agendas, and transparency?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Representing the diversity of Fresno County?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Using Robert's Rules of Order appropriately?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Scheduling presentations that are of interest to the public.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Working well with staff?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Encouraging Board participation in meetings?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Board members are representing or addressing all those using the system and not personal/special interests?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Asking good questions of DBH staff?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I am too new to know.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Comment:

27. What are staff thoughts about working with committees?

28. How would you classify the Board orientation for new Board members in the last three years? (May check more than one, if desired.)

- Excellent
- Good
- Fair
- What Board Orientation?
- Like the Binder of materials
- The binder of materials may not alone orient them to their role.
- Encourage direct contact of another board member to orient them.
- I don't know how the Board orients its members.

What improvements would you suggest?

draft

29. The 2023 Recommendations to the Board of Supervisors in the annual report are below. Please indicate your level of agreement with their recommendations.

Agree

Disagree

I don't know

1. Support recruitment and retention of behavioral health professionals, including fiscal incentives and technological flexibility.

2. Expand permanent supportive housing inventory with less restrictive criteria for individuals with behavioral health disorders at all levels of need, regardless of current housing status.

3. Educate and disseminate information to the community about behavioral health services and programs that are available, along with a navigation system for accessing those services.

4. Establish inpatient substance use disorder treatment programs for individuals with severe mental illness.

If you disagreed with any recommendation, what would you have suggested instead?

30. What would improve the work of the Board in regards to the goals and services for the community's mental wellness, DBH, and/or MHSA?