



County of Fresno

ADVISORY BOARDS AND COMMISSIONS

FRESNO COUNTY BEHAVIORAL HEALTH BOARD

Wednesday, **November 15, 2023** at 3:30pm

1925 E. Dakota Fresno, CA 93726

Minutes

<p><u>MEMBERS PRESENT</u> Brooke Frost Manuel Piceno MaryLou Brauti-Minkler Carolyn Evans Debbie Xiong Elizabeth Kus Alan Faulks David Thorne Angel Lopez</p> <p><u>MEMBERS ABSENT</u></p> <p><u>BOARD OF SUPERVISORS</u> Sal Quintero, <i>Supervisor</i> – Absent</p>	<p><u>DEPARTMENT OF BEHAVIORAL HEALTH</u> Susan Holt, <i>Director</i> Marcy Black, <i>Deputy Director</i> Michelle Lee Lisa Weaver Alberto Uribe Jeannette Dominguez</p>	<p><u>MEMBERS OF THE PUBLIC</u> Alexis Jimenez David Tan Anthony Moreno Fidel Garibay Lowell Ens Adriana Zaragoza Xixmena Cuyuch Chuck Spina Jessica Underwood Marcos Lombera Avneet Khinda Rondy Pakard Jazmine Rocha</p>
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I. Welcome

Behavioral Health Board (BHB) Chair, Brooke Frost called the meeting to order at 3:31 PM

- **Introduction of new BHB member**

Each BHB member briefly introduced themselves with new member Angel Lopez following.

II. Review of Agenda

A brief pause was taken to look over the agenda

III. Approval of drafted minutes for the October 18th BHB meeting

The October draft minutes were approved as written

IV. Department of Behavioral Health (DBH) Update; *Director, Susan Holt*

Director Susan Holt began the Department Update presentation with routine acknowledgements and note to the International Survivors of Suicide Remembrance missing from the list.

The complete DBH Update PowerPoint presented is attached in pdf format, while some additional items of note are included below.

A. General Updates: DBH Events, Board of Supervisors (BOS) items and legislation
Board of Supervisors Items

- November 8th - CalAIM PATH Round 3- Justice-Involved Capacity Building Program; Retroactively approved and authorized the Department of Behavioral Health, Sheriff-Coroner-Public Administrator and Probation grant in the amount of - a. Sheriff-Coroner-Public Administrator: \$5,000,000 b. Probation: \$2,500,000 c. Department of Behavioral Health: \$1,984,121
 - The BHB asked the Department to prepare a more detailed report on CalAIM PATH Round 3 and present it to the BHB Providing Access and Transforming Health (PATH)
 - Director, Susan Holt agreed and offered to provide the information at a future meeting of their choice, either the monthly BHB meeting or the BHB Forensics Sub-Committee meeting

Legislative Updates – Item of interest

During this phase of the calendar year no new bills are being introduced although it is implementation time for bills that were recently signed by the Governor

SB43 Update

Expansion of criteria for grave disability in application for involuntary detainment under Lanterman Petris Short (LPS)

- Testimony rules expanded – Conservatorship hearings previously only allowed testimony from a limited list of behavioral health professionals
- The new expansion known as “hearsay exception” law, allows the court to consider documentation and testimony from persons that they were previously not accepted from, such as individuals with no background of behavioral health training
- This will require work by the Department to ensure all partners are operating under the same community standard and understanding of the new expansion
- The Department will request deferment with the BOS by way of resolution, Fresno County is not alone as a vast majority of counties also plan to ask for deferment

Electronic Health Record and Payment Reform Updates

- DBH is working with providers with constant communication to ensure cash flow continues
- Some of the work has been fixes that are needed within the EHR system, such as proper coding, data calculation and revision of forms
- Staff Analysts are working with providers who opted in on Transition Optimization to submit all necessary documents for their approved optimization plan
- DBH Director has received a list of questions that she will address when meeting with the Mental Health Providers Association this week
- The scheduling of a similar meeting with SUD providers is underway

B. Outcomes Report on Crestwood Behavioral Health Fresno Bridge Program

This program has been in partnership with the Department for a very long time. The program does a great job at integrating all the services offered making the facility have a very homelike setting.

Program Data in detail can be found attached

C. DBH New Organizational Framework

Preparation of a DBH reorganization began back in 2018 – 2019 until the COVID 19 virus took priority and put a hold on the project. Throughout the time, input continued to be pulled forward and at the end of 2021 – 2022 work resumed. The reason for the new organizational framework is due to the growth of the Department over the last five to ten years and the work from the complexity of laws, finances and new mandates causing the Department to outgrow its structure.

D. Grievance Procedure

Deputy Director Marcy Black provided detailed information on the grievance process and it is also in the attached. Grievance related questions or submissions can go through any of the contact information below.

Email: mcare@fresnocountyca.gov

US Postal mail: Fresno County Department of Behavioral Health

P.O. Box 45003

Fresno, CA 93718-9886

Phone: (559) 600-4645 – Managed Care Office

Available Monday – Friday, 8:00 a.m. – 5:00 p.m.

1-800-654-3937 – Behavioral Health Access Line

Available 24 hours a day, seven days a week

Grievance data is collected from all counties and published by the state of California for public access. Some common grievances received are, change of provider and quality of care. The number of grievances received varies greatly with an average of approximately 30 calls a month.

V. Public Comment

No Public Comments made

VI. Old Business

• Nomination of Officers closing

- An announcement was made welcoming any BHB Officer nomination for the BHB from members and the public
- BHB members will vote for Officers during the next BHB meeting, December 2023

VII. New Business

A. Action Item – Data Notebook 2023

Chair of the BHB spoke about the information and questions included in the Data Notebook this year. The responses to the questions in the Notebook will be entered into Survey Monkey on November 20th after some fine tune editing is completed on number #27 . Number # 28 will also check the “other” box and include a sentence stating that the BHB provides the BOS with a completed copy of the Data Notebook .

Motion: BHB member Debbie Xiong motioned to approve the 2023 Data Notebook after edits are completed, for submission into the Survey Monkey to the Department of Healthcare Services

Second: Manny Piceno

Vote: 9 in favor, 0 nays, 0 abstain

Motion Passes

B. Site Visit Report – Crestwood Behavioral Health Fresno Bridge Program

On October 3rd the BHB completed a site visit the Crestwood Bridge Program. A question was raised by the BHB about the program capacity, asking why the program is not always filled. The Program Director chimed in commenting that he believes it may be due to a change in the referral process.

Director, Susan Holt responded with this being the first time she’s heard of this and that she is happy to take this information back and plan for an open conversation with the program and staff.

VIII. Subcommittee Updates

- Adult Services Committee – Will meet December 4th and hear from the Rescue Mission
- Children’s Services Committee- Moved the December meeting date and location, the new meeting date is December 21st and will be held at Pacific Clinics 6051 N. Fresno St. #201 Fresno, CA 93710
 - A summary of the October Committee meeting was not available on hand, although the draft meeting minutes will be reviewed at the December 21st meeting
- Forensics Services Committee – Meets December 11th and will potentially hear information about the clean slate expungement agreement
- Substance Use Disorder Committee –Meets December 14th and has invited the Comprehensive Addiction Program (CAP) to attend and provide updated information on the program

IX. Public Comment

None made

X. Adjournment

5:00 PM

This meeting is open to the public under the Ralph M. Brown Act.