



# County of Fresno

## ADVISORY BOARDS AND COMMISSIONS

### FRESNO COUNTY BEHAVIORAL HEALTH BOARD

Wednesday, **October 18, 2023** at 3:30pm

In-Person Meeting  
Health and Wellness Center  
1925 E. Dakota  
Fresno, CA 93726

### Minutes

<u>MEMBERS PRESENT</u>	<u>DEPARTMENT OF BEHAVIORAL HEALTH</u>	<u>MEMBERS OF THE PUBLIC</u>
Brooke Frost	Susan Holt, <i>Director</i>	Lali Witrago
Manuel Piceno	Tina Young	Vernell Shaw III
Carolyn Evans	Ahmad Baharami	Anthony Moreno
David Thorne	Jeannette Dominguez	David Tan
Mary Lou Brauti-Minkler		Jacqui Cavallaro
Debbie Xiong		Gage Nishi
Elizabeth Kus		Terry Gonzalez
		Elizabeth Escoto
<u>MEMBERS ABSENT</u>		LeeAnn Skorohod
Alan Faulks		Yvette Garcia
		Jessica Underwood
<u>BOARD OF SUPERVISORS</u>		Jazmine Rocha
Sal Quintero, <i>Supervisor</i> – Present		Xixmena Cuyuch
		Adriana Zaragoza

#### I. **Welcome**

Vice Chairman Manuel Piceno called the meeting to order at 3:32

#### II. **Review of Agenda**

A brief pause was taken

#### III. **Approval of Minutes from September 20<sup>th</sup> Behavioral Health Board (BHB) meeting**

The draft copy of the September meeting minutes was accepted as written

#### IV. **CalVIVA/Healthnet and Anthem Blue Cross presentation of Non-Specialty Behavioral Health**

**Services and Networks:** CalVIVA/Health Net Director, Vernell Shaw & Anthem Blue Cross Program Manager, Lali Witrago

Anthem Blue Cross and CalViva/Health, are the two Medi-Cal Managed Care Plans in Fresno County. Both managed care plans were invited to attend the BHB meeting and provide a short

presentation of each of the Medi-Cal Managed Care Plans and the non-specialty behavioral health services that are available. A high-level overview PowerPoint was presented. *Please see the attached PowerPoint.*

Prior to this October BHB meeting the BHB asked the Managed Care Plans to provide information on some specific inquiries. While the PowerPoint presented by the Managed Care Plans covered those inquiries requested, further discussion brought interest in receiving additional information from the Managed Care Plans. Allowing time to pull the additional data and conduct a complete analysis, the BHB will receive a follow-up with responses to the requested information below:

- Breakdown of total membership by youth
- Penetration rate for all other counties in comparison to Fresno that are covered by CalVIVA/HealthNet & Anthem
- Breakdown of rural penetration rate by zip code
- How many members utilize only telehealth and how many use both, in-person and telehealth (question for CalVIVA/HealthNet and Anthem)
- Any specifics unique to telehealth
- Does CalVIVA/HealthNet or Anthem have any overlap of providers with DBH or have they ever completed a comparison
- Can both CalViva/HealthNet / Anthem confirm that days of availability are listed on website

**V. Department of Behavioral Health (DBH) Update; Director, Susan Holt**

Director Susan Holt began the Department Update by acknowledging the unique privilege DBH has in having the opportunity to work collaboratively with the two managed care plans. She continued with building off the information presented by CalVIVA/HealthNet and Anthem and went on to mention that Kaiser will be coming on board as a new Managed Care Plan also entering the Medi-Cal space. Following below are a few other key points touched on and the complete PowerPoint presented can be found attached in pdf format.

**A. General Updates: DBH Events, Board of supervisors (BOS) Items and Legislation**

- Behavioral Health is Governor Gavin Newsome's number one priority
- SB 43 – The new expanded criteria does not have the proper infrastructure necessary to take on the new population it will bring. The statute of limitations does allow room for the opportunity to create a proactive implementation to serve individuals successfully.
- Further information on SB43 will be provided at future BHB meeting
- October is a busy month for acknowledgments
  - DBH will participate in Fresno's Veterans Parade Saturday November 11th

**B. Overview and Outcomes report for Turning Point, Family Villa Permanent Supportive Housing**

- Referrals for the 24-unit Permanent Supportive Housing come through the Fresno Madera Continuum of Care
- The detailed outcomes data can be found in the attached Department Update pdf

### C. DBH Managed Care

A brief explanation on the history of DBH managed care was given explaining the “Managed Care” name as being a division of the Department with notation made of the infrastructure work being done in the department, the division will be renamed to help clear up confusion and will be called “Behavioral Health Plan Administration”.

### D. Update on Electronic Health Record and payment reform

- While transition has brought challenges, communication is encouraged
- The department is committed to quality improvement and sees an opportunity to collect data more effectively and accurately across the network of providers and make progress toward enhanced care management
- Director Susan Holt has agreed to meet with providers to identify challenges with the new EHR and payment reform

## VI. Public Comment

A BHB member had a comment regarding an experience encountered while attempting to visit the Exodus Crisis Center.

She was made aware that there would be a quality improvement discussion, was advised to follow the grievance procedure, and informed that all providers in the network are subject to the same standard and grievance procedure.

## VII. Old Business

### A. BHB Evaluation Survey Highlights

BHB Chair reviewed the BHB Evaluation Survey results and gave a summary of the data collected while mentioning the outcome of the number of participants was not satisfactory and mentioned that it could have been due to being busy with payment reform or the design of the survey. A few questions arose from the survey that the BHB Chair presented to Supervisor Sal Quintero during the meeting. *Please see questions and responses below.*

#### 1. How can the BHB members impact change in the healthcare system?

*Supervisor Sal Quintero highlighted the great communication qualities that Director Susan Holt carries out and works very closely with the CAO's office on important Legislative issues and presentations to the BOS*

#### 2. What advocacy efforts should be used as part of the BHB role?

*Chair Brooke Frost and Supervisor Quintero are scheduled to meet and go over concerns and how to best address those concerns. While Supervisor Quintero provided his personal cell phone number and encouraged BHB members and providers to lift up any ideas to help improve the system. Also mentioned was that available money can be a big part of what can be done.*

The BHB has a tentative date of January 13<sup>th</sup> for their annual workshop.

## **VIII. New Business**

### **A. Site Visit Report – Turning Point, Family Villa Permanent Supportive Housing**

Two BHB members attended the site visit to Turning Point Family Villa Permanent Supportive Housing. The housing unit supports children and adults. Staff was very involved with the residents. Below are a few key notes made:

- There is concern for lack of resources and activities available for youth
- Suggestions made were to connect to Fresno State for possible event tickets or local businesses for discounted opportunities
- BHB member was pleased to see how Turning Point has evolved.

### **B. Nomination of BHB Officers -** The opening of nominations began today. Nominations may come from the floor or they may be sent to Jeannette Dominguez. [dominja@fresnocountyca.gov](mailto:dominja@fresnocountyca.gov) Nominations will close in November. Today the following nominations were made:

Mary Lou Brauti-Minkler nominated Brooke Frost for Chair  
Brooke Frost nominated Manuel Piceno for Vice-Chair and Mary Lou Brauti-Minkler for Secretary

## **IX. Sub-Committee Updates**

- Adult Services Committee – Met in September and heard from Exodus Housing Support Services. Will meet again in December
- Children’s Services Committee – Meets October 26<sup>th</sup> and will hear from Pacific Clinics
- Forensics Committee – Met in September and heard from Community Justice Centers who presented on Restorative Justice Practice . Committee meets again in December
- Substance Use Disorder Committee –Will meet in December

## **X. Public Comment**

None received

## **XI. Adjournment**

5:20 PM

**Next meeting is Wednesday November 15, 2023**

This meeting is open to the public under the Ralph M. Brown Act.