Staff Cultural Humility Survey

Comparison Between 2020, 2021, 2022 and 2023 Survey Results *All Respondents*

I examine my own cultural background and biases (race, culture, sexual orientation) and how they may influence my behavior toward others. (N=582; 494; 432; 551)

I continue to learn about the different cultures of our clients/ persons served and family members in order to improve the delivery of Behavioral Health services. (N=582; 494; 433; 551)

I recognize and accept that clients/ persons served are the primary decision makers about their treatment, even though they may be different from my own beliefs. (N=582; 494; 433; 548)

I intervene, in an appropriate manner, when I observe other staff exhibit behaviors that show cultural insensitivity or prejudice.

(N=582; 494; 431; 547)

I attempt to learn a few key words in the client/ person served's primary language (e.g., "Hello, Good Bye, Thank you," etc.)
(N=582; 494; 433; 548)

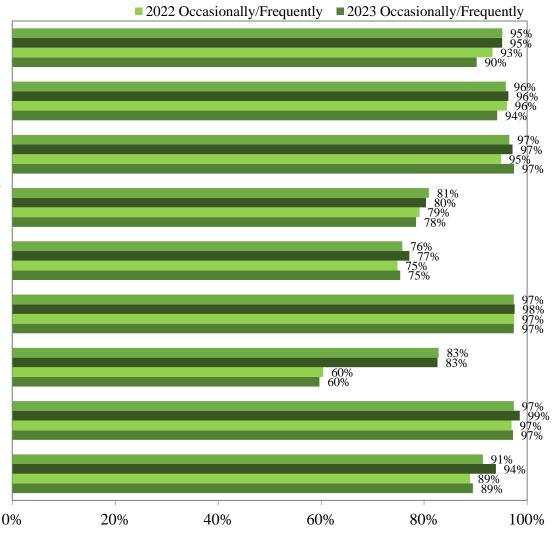
I recognize that "family" may be defined differently by different cultures. (N=582; 494; 432; 545)

I develop materials in a manner that can be easily understood by clients/ persons served and family members.

(N=582; 494; 432; 548)

I recognize that gender roles in families may vary across different cultures. (N=582; 494; 433; 548)

I participate in trainings to learn how to best meet the needs of clients/ persons served and family members from diverse cultures. (N=582; 494; 432; 550)



■ 2020 Occasionally/Frequently ■ 2021 Occasionally/Frequently

Page 1 of 29 7/24/2023

Staff Cultural Humility Survey

Comparison Between 2020, 2021, 2022 and 2023 Survey Results White/ Caucasian Respondents

I examine my own cultural background and biases (race, culture, sexual orientation) and how they may influence my behavior toward others.

(N=188: 118: 123: 143)

I continue to learn about the different cultures of our clients/ persons served and family members in order to improve the delivery of Behavioral Health services. (N=188; 118; 124; 143)

I recognize and accept that clients/ persons served are the primary decision makers about their treatment, even though they may be different from my own beliefs. (N=188; 118; 124; 141)

I intervene, in an appropriate manner, when I observe other staff exhibit behaviors that show cultural insensitivity or prejudice.

(N=188; 118; 123; 140)

I attempt to learn a few key words in the client/ person served's primary language (e.g., "Hello, Good Bye, Thank you," etc.) (N=188; 118; 124; 143)

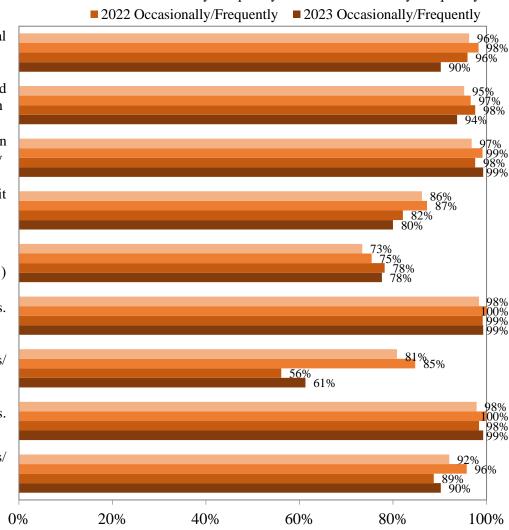
I recognize that "family" may be defined differently by different cultures. (N=188; 118; 124; 140)

I develop materials in a manner that can be easily understood by clients/persons served and family members. (N=188; 118; 123; 142)

I recognize that gender roles in families may vary across different cultures. (N=188; 118; 124; 143)

I participate in trainings to learn how to best meet the needs of clients/persons served and family members from diverse cultures.

(N=188; 118; 124; 143)



■ 2021 Occasionally/Frequently

■ 2020 Occasionally/Frequently

Page 2 of 29 7/24/2023

Staff Cultural Humility Survey

Comparison Between 2020, 2021, 2022 and 2023 Survey Results

Hispanic Respondents

■ 2020 Occasionally/Frequently

I examine my own cultural background and biases (race, culture, sexual orientation) and how they may influence my behavior toward others. (N=260: 231: 179: 263)

I continue to learn about the different cultures of our clients/ persons served and family members in order to improve the delivery of Behavioral Health services. (N=260; 231; 179; 263)

I recognize and accept that clients/ persons served are the primary decision makers about their treatment, even though they may be different from my own beliefs. (N=260; 231; 179; 262)

I intervene, in an appropriate manner, when I observe other staff exhibit behaviors that show cultural insensitivity or prejudice. (N=260; 231; 178; 263)

I attempt to learn a few key words in the client/ person served's primary language (e.g., "Hello, Good Bye, Thank you," etc.)
(N=260: 231: 179: 261)

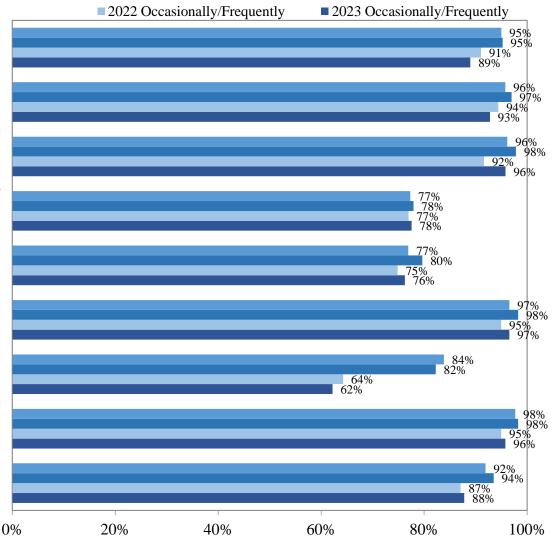
I recognize that "family" may be defined differently by different cultures. (N=260; 231; 179; 261)

I develop materials in a manner that can be easily understood by clients/ persons served and family members.

(N=260; 231; 179; 262)

I recognize that gender roles in families may vary across different cultures. (N=260; 231; 179; 261)

I participate in trainings to learn how to best meet the needs of clients/ persons served and family members from diverse cultures. (N=260; 231; 178; 262)



■ 2021 Occasionally/Frequently

Page 3 of 29 7/24/2023

Staff Cultural Humility Survey

Comparison Between 2020, 2021, 2022 and 2023 Survey Results

All Other Ethnicity Respondents

■ 2020 Occasionally/Frequently

■ 2021 Occasionally/Frequently

■ 2022 Occasionally/Frequently

■ 2023 Occasionally/Frequently

I examine my own cultural background and biases (race, culture, sexual orientation) and how they may influence my behavior toward others. (N=134; 145; 130; 145)

I continue to learn about the different cultures of our clients/ persons served and family members in order to improve the delivery of Behavioral Health services. (N=134; 145; 130; 145)

I recognize and accept that clients/ persons served are the primary decision makers about their treatment, even though they may be different from my own beliefs. (N=134; 145; 130; 145)

I intervene, in an appropriate manner, when I observe other staff exhibit behaviors that show cultural insensitivity or prejudice.

(N=134: 145: 130: 144)

I attempt to learn a few key words in the client/ person served's primary language (e.g., "Hello, Good Bye, Thank you," etc.) (N=134; 145; 130; 144)

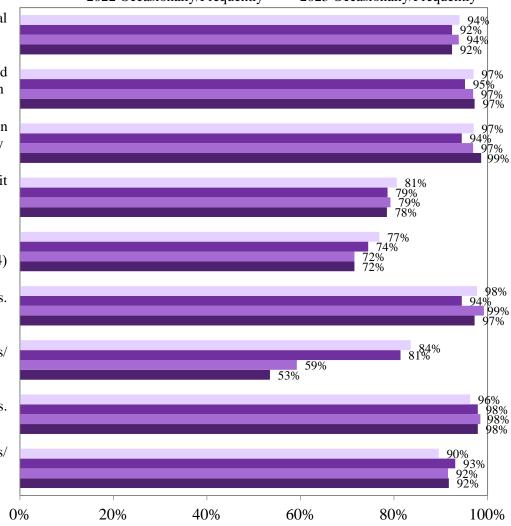
I recognize that "family" may be defined differently by different cultures. (N=134; 145; 129; 144)

I develop materials in a manner that can be easily understood by clients/persons served and family members. (N=134; 145; 130; 144)

I recognize that gender roles in families may vary across different cultures. (N=134; 145; 130; 144)

I participate in trainings to learn how to best meet the needs of clients/persons served and family members from diverse cultures.

(N=134; 145; 130; 145)



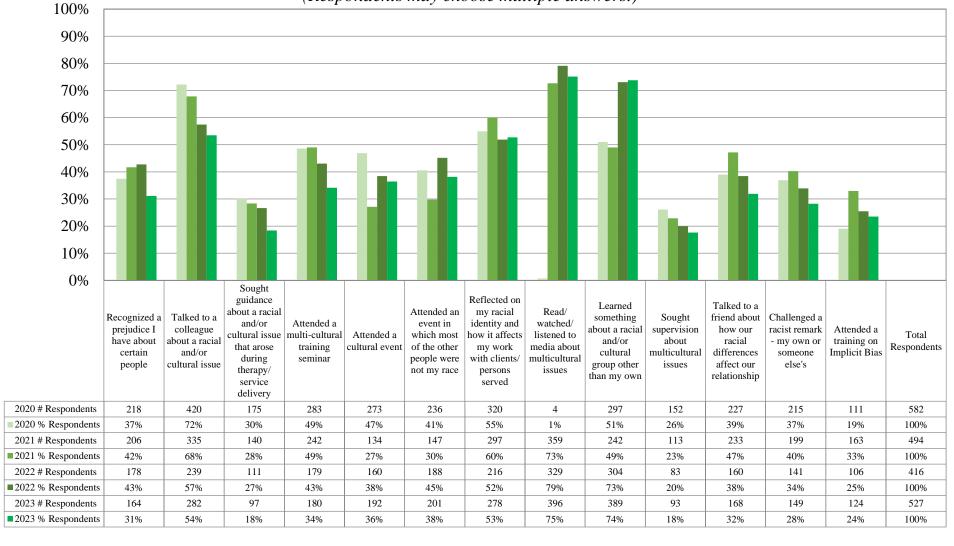
Page 4 of 29 7/24/2023

Staff Cultural Humility Survey

Comparison Between 2020, 2021, 2022 and 2023 Survey Results

Participation in Professional Development Activities (Past Six Months)

2020 All Respondents (N=582) 2021 All Respondents (N=494) 2022 All Respondents (N=416) 2023 All Respondents (N=527) (Respondents may choose multiple answers.)



Page 5 of 29 7/24/2023

Staff Cultural Humility Survey

Comparison Between 2020, 2021, 2022 and 2023 Survey Results

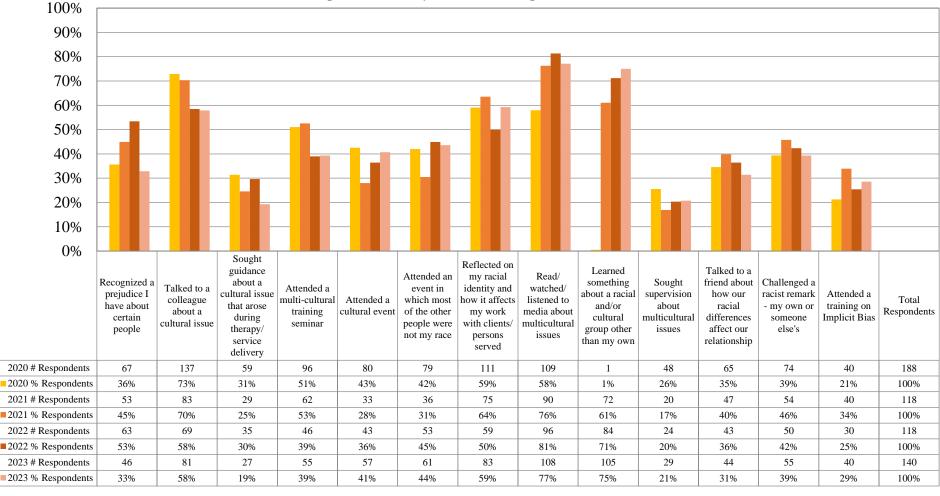
Participation in Professional Development Activities (Past Six Months)

2020 White/ Caucasian Respondents (N=188) 2021 White/ Caucasian Respondents (N=118)

2022 White/ Caucasian Respondents (N=118)

2023 White/ Caucasian Respondents (N=140)

(Respondents may choose multiple answers.)



Page 6 of 29 7/24/2023

Staff Cultural Humility Survey

Comparison Between 2020, 2021, 2022 and 2023 Survey Results

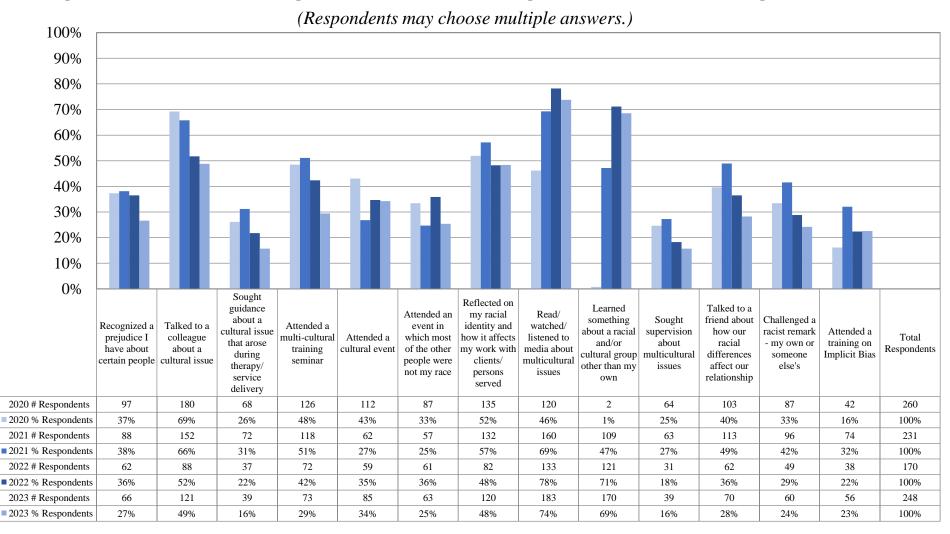
Participation in Professional Development Activities (Past Six Months)

2020 Hispanic/Latino Respondents (N=260)

2021 Hispanic/Latino Respondents (N=231)

2022 Hispanic/Latino Respondents (N=170)

2023 Hispanic/Latino Respondents (N=248)



Page 7 of 29 7/24/2023

Staff Cultural Humility Survey

Comparison Between 2020, 2021, 2022 and 2023 Survey Results

Participation in Professional Development Activities (Past Six Months)

2022 Other Ethnicity 2023 Other Ethnicity 2020 Other Ethnicity 2021 Other Ethnicity Respondents (N=134) Respondents (N=145) Respondents (N=128) Respondents (N=139) (Respondents may choose multiple answers.) 100% 90% 80% 70% 60% 50% 40% 30% 20% 10% 0% Sought Reflected on guidance Talked to a Learned Attended an Read/ my racial Recognized a about a something Sought friend about Challenged a Talked to a Attended a event in identity and watched/ prejudice I cultural issue about a racial supervision how our racist remark Attended a colleague nulti-cultural Attended a listened to Total which most how it affects have about that arose and/or about racial - my own or training on my work Respondents about a training cultural even of the other media about Implicit Bias certain during cultural multicultural differences someone cultural issue seminar people were with clients/ multicultural group other people therapy issues affect our else's not my race persons issues service than my own relationship served delivery 2020 # Respondents 48 74 54 29 54 103 61 81 70 68 40 59 134 1 2020 % Respondents 77% 60% 52% 55% 30% 44% 40% 22% 100% 40% 36% 46% 51% 1% 2021 # Respondents 100 39 62 39 54 90 61 30 73 49 49 145 ■2021 % Respondents 45% 69% 27% 43% 27% 37% 62% 75% 42% 21% 50% 34% 34% 100% 2022 # Respondents 55 82 39 61 58 74 75 100 99 28 55 42 38 128 ■2022 % Respondents 43% 64% 30% 48% 45% 58% 59% 78% 77% 22% 43% 33% 30% 100% 2023 # Respondents 54 80 31 52 50 77 73 105 114 25 54 34 28 139 ■2023 % Respondents 39% 58% 22% 37% 36% 55% 53% 76% 82% 18% 39% 24% 20% 100%

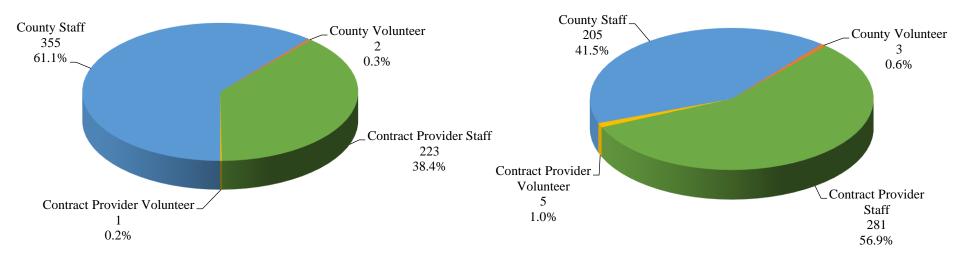
Page 8 of 29 7/24/2023

Staff Cultural Humility Survey

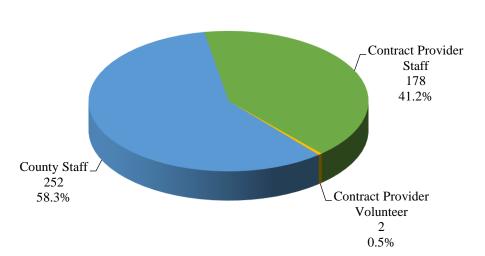
Comparison Between 2020, 2021, 2022 and 2023 Survey Results

2020 Employment Status (N=581)

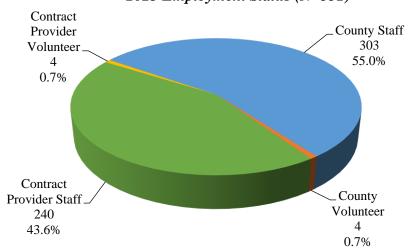
2021 Employment Status (N=494)



2022 Employment Status (N=432)



2023 Employment Status (N=551)



Page 9 of 29 7/24/2023

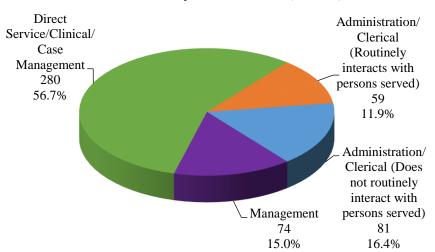
Staff Cultural Humility Survey

Comparison Between 2020, 2021, 2022 and 2023 Survey Results

2020 Primary Job Function (N=582)

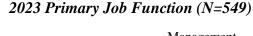
Direct Service/Clinical/ Case Administration/Clerical Management (Routinely interacts with 288 persons served) 49.5% 88 15.1% Administration/Clerical (Does not routinely interact with persons Management _ served) 101 105 17.4%

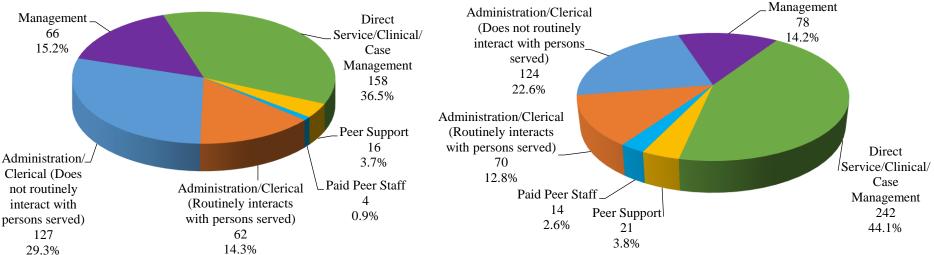
2021 Primary Job Function (N=494)



2022 Primary Job Function (N=433)







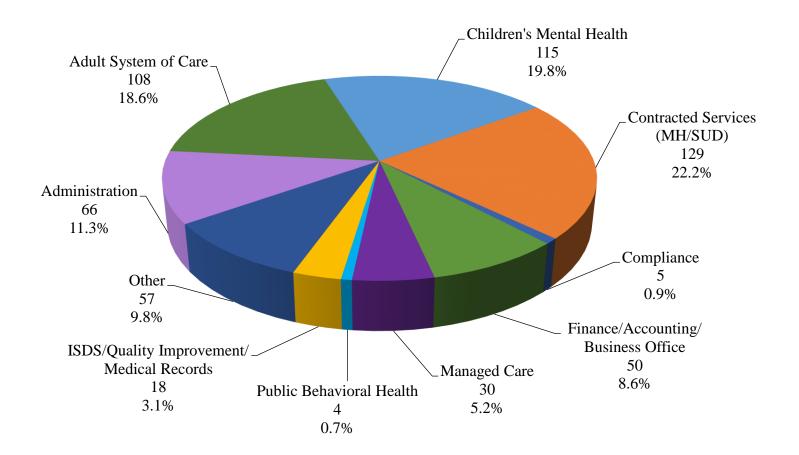
18.0%

Page 10 of 29 7/24/2023

Staff Cultural Humility Survey

Comparison Between 2020, 2021, 2022 and 2023 Survey Results

2020 Department/Program (N=582)

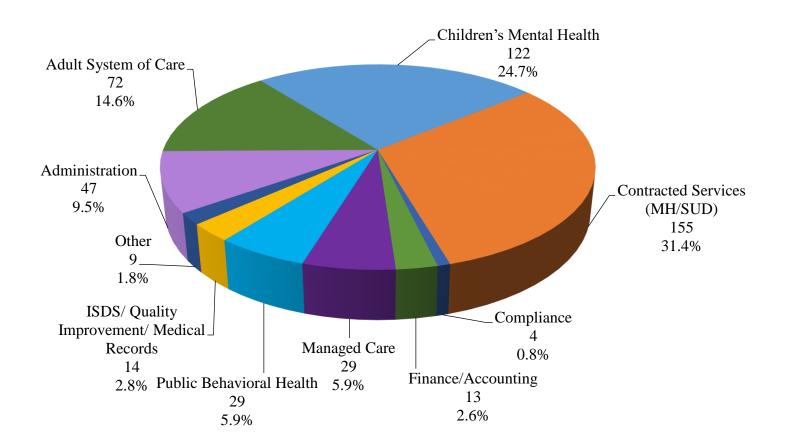


Page 11 of 29 7/24/2023

Staff Cultural Humility Survey

Comparison Between 2020, 2021, 2022 and 2023 Survey Results

2021 Department/Program (N=494)

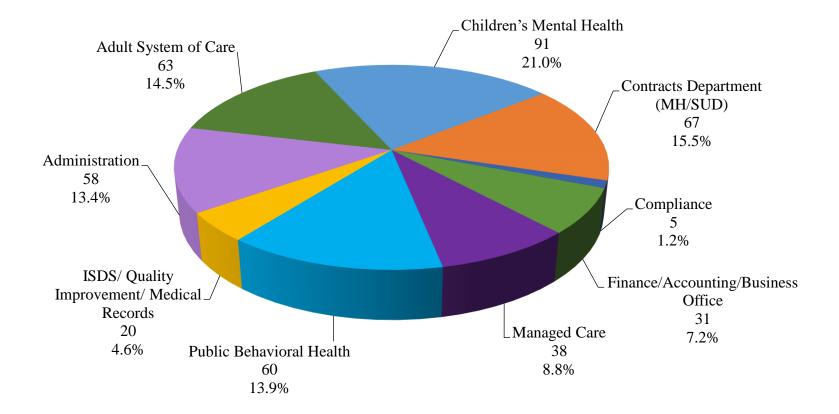


Page 12 of 29 7/24/2023

Staff Cultural Humility Survey

Comparison Between 2020, 2021, 2022 and 2023 Survey Results

2022 Department/Program (N=433)

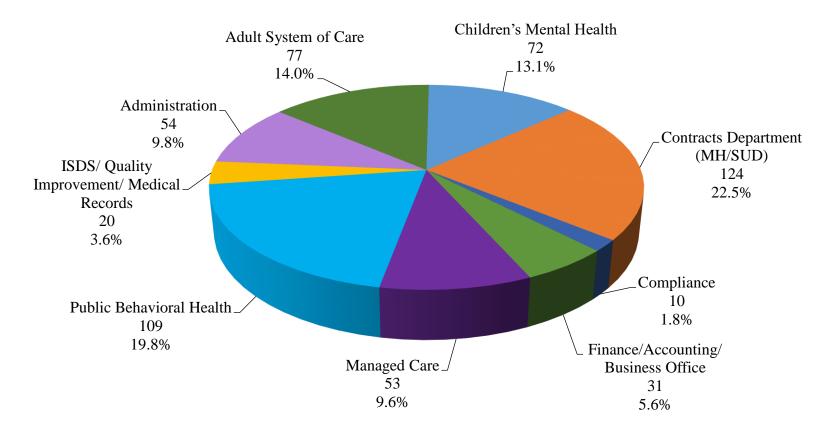


Page 13 of 29 7/24/2023

Staff Cultural Humility Survey

Comparison Between 2020, 2021, 2022 and 2023 Survey Results

2023 Department/Program (N=550)

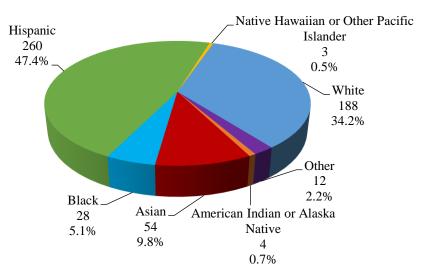


Page 14 of 29 7/24/2023

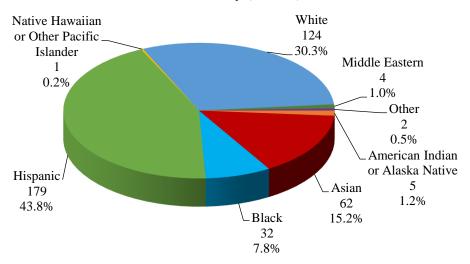
Staff Cultural Humility Survey

Comparison Between 2020, 2021, 2022 and 2023 Survey Results

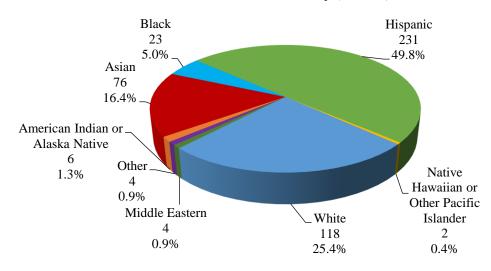
2020 Race/Ethnicity (N=549)



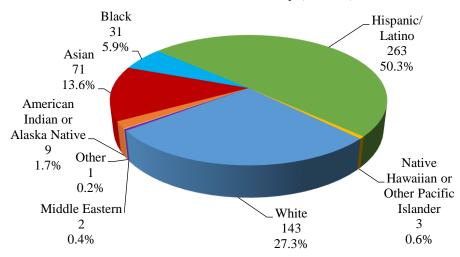
2022 *Race/Ethnicity* (*N*=409)



2021 Race/Ethnicity (N=464)



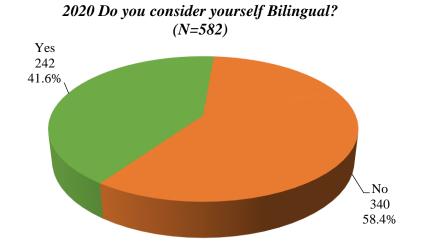
2023 *Race/Ethnicity* (*N*=523)

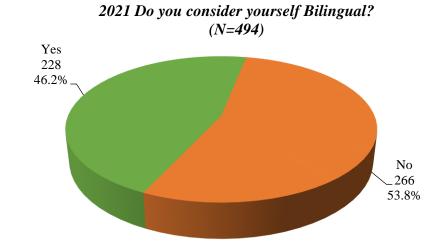


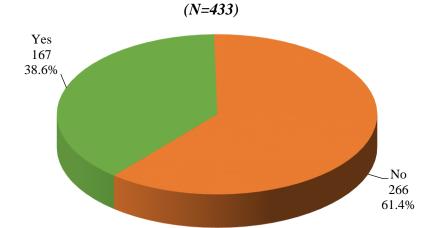
Page 15 of 29 7/24/2023

Staff Cultural Humility Survey

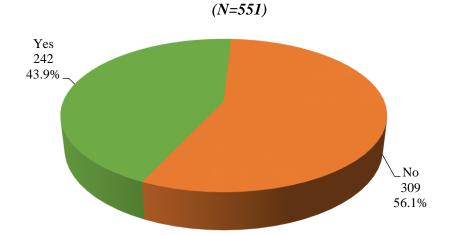
Comparison Between 2020, 2021, 2022 and 2023 Survey Results







2022 Do you consider yourself Bilingual?



2023 Do you consider yourself Bilingual?

Page 16 of 29 7/24/2023

Staff Cultural Humility Survey

Comparison Between 2020, 2021, 2022 and 2023 Survey Results

If Bilingual, which language(s) do you speak?

2021 Bilingual Respondents

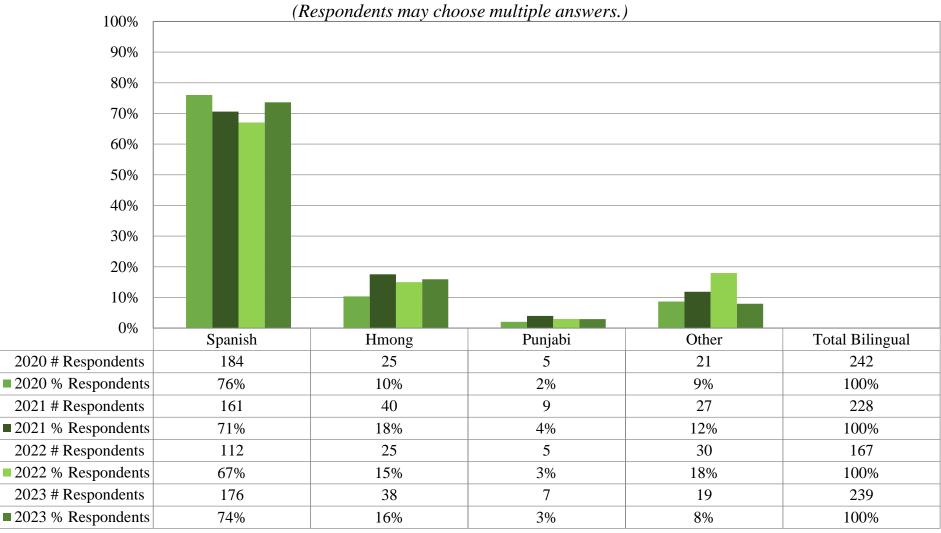
2022 Bilingual Respondents

2020 Bilingual Respondents (N=242)

(N=228)

2022 Bilingual Respondents (N=167)

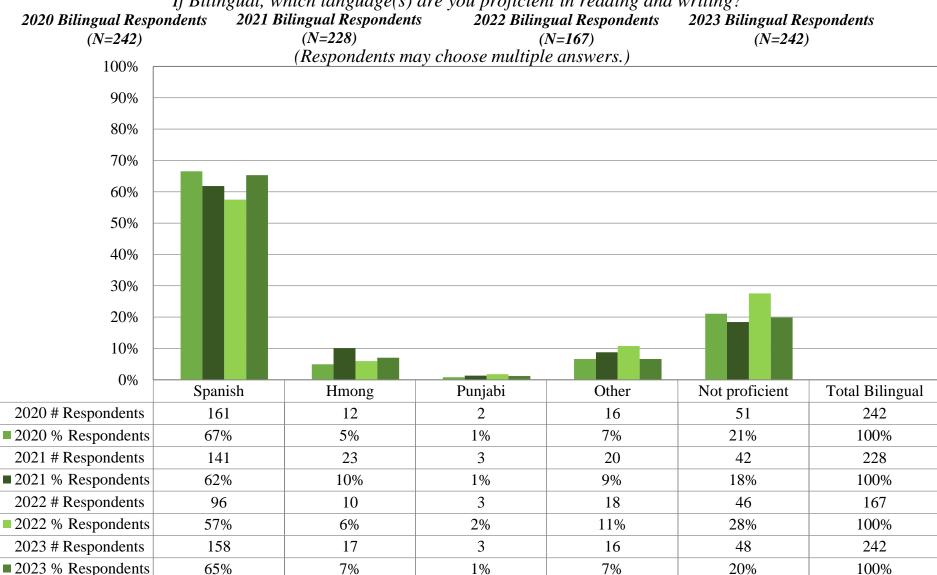
2023 Bilingual Respondents (N=239)



Page 17 of 29 7/24/2023

Staff Cultural Humility Survey

Comparison Between 2020, 2021, 2022 and 2023 Survey Results *If Bilingual, which language(s) are you proficient in reading and writing?*

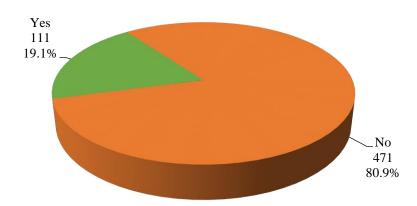


Page 18 of 29 7/24/2023

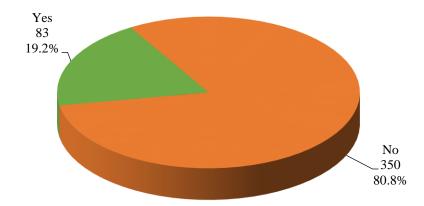
Staff Cultural Humility Survey

Comparison Between 2020, 2021, 2022 and 2023 Survey Results

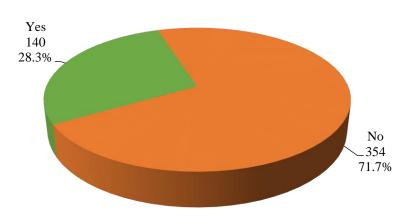
2020 Do you act as an Interpreter as part of your Job Function? (N=582)



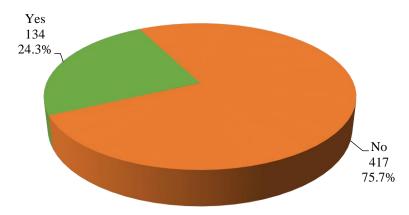
2022 Do you act as an Interpreter as part of your Job Function? (N=433)



2021 Do you act as an Interpreter as part of your Job Function? (N=494)



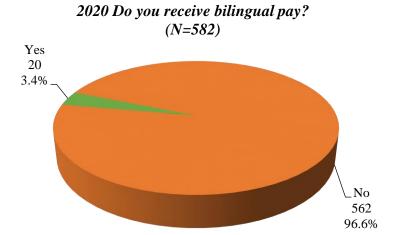
2023 Do you act as an Interpreter as part of your Job Function? (N=551)



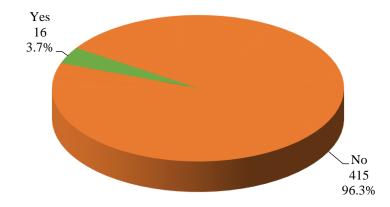
Page 19 of 29 7/24/2023

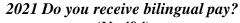
Staff Cultural Humility Survey

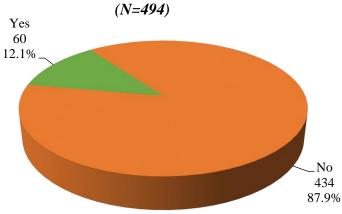
Comparison Between 2020, 2021, 2022 and 2023 Survey Results



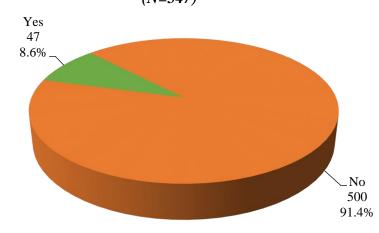
2022 Do you receive bilingual pay? (N=431)







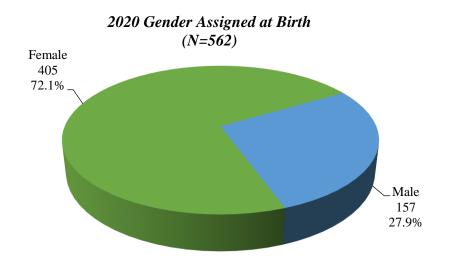
2023 Do you receive bilingual pay? (N=547)



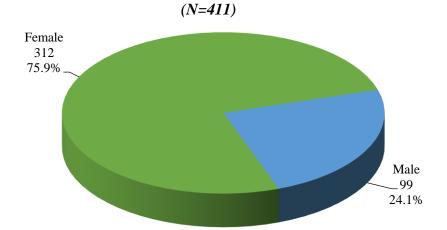
Page 20 of 29 7/24/2023

Staff Cultural Humility Survey

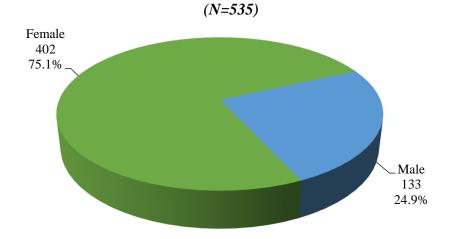
Comparison Between 2020, 2021, 2022 and 2023 Survey Results







2022 Gender Assigned at Birth

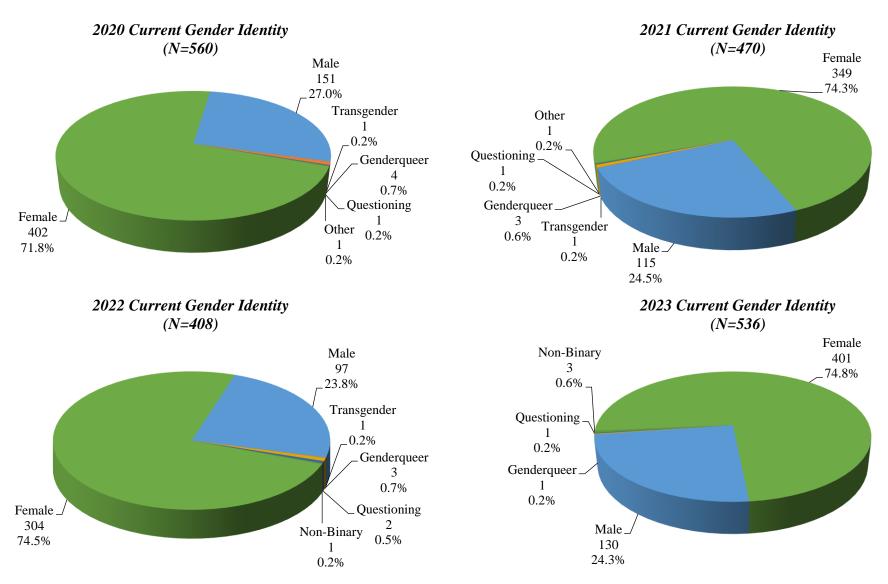


2023 Gender Assigned at Birth

Page 21 of 29 7/24/2023

Staff Cultural Humility Survey

Comparison Between 2020, 2021, 2022 and 2023 Survey Results

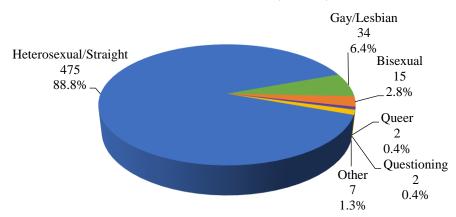


Page 22 of 29 7/24/2023

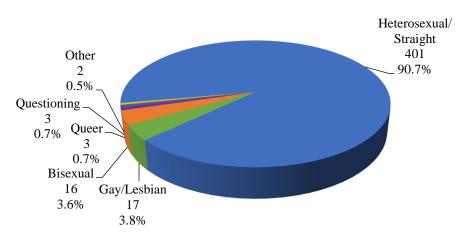
Staff Cultural Humility Survey

Comparison Between 2020, 2021, 2022 and 2023 Survey Results

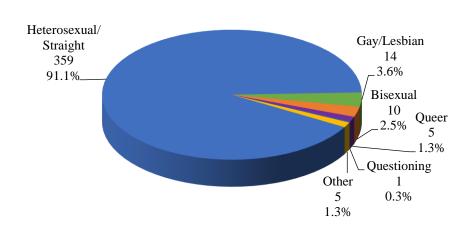
2020 Sexual Orientation (N=535)



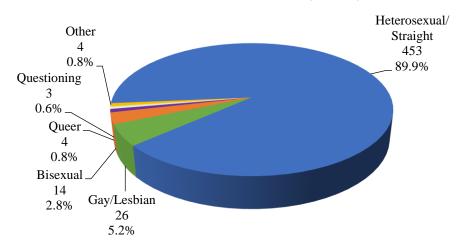
2021 Sexual Orientation (N=442)



2022 Sexual Orientation (N=394)



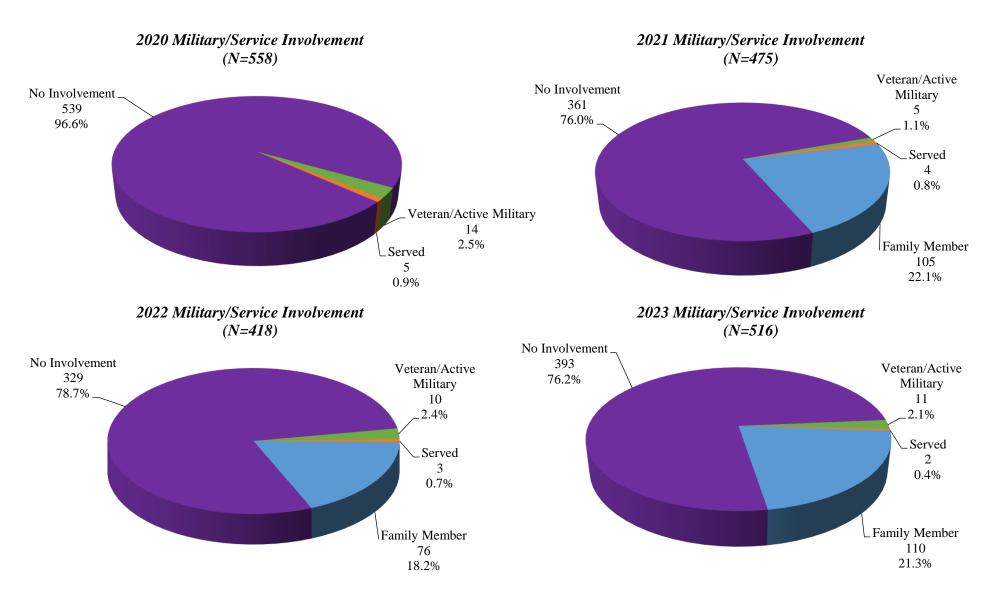
2023 Sexual Orientation (N=504)



Page 23 of 29 7/24/2023

Staff Cultural Humility Survey

Comparison Between 2020, 2021, 2022 and 2023 Survey Results



Page 24 of 29 7/24/2023

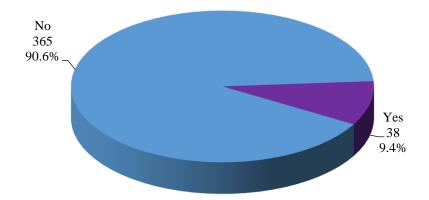
Staff Cultural Humility Survey

Comparison Between 2020, 2021, 2022 and 2023 Survey Results

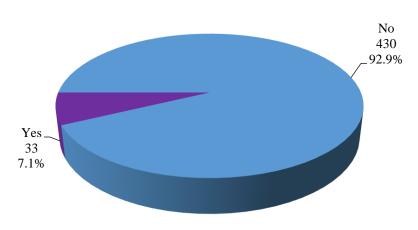
2020 Do you have a disability? (N=546)

Yes_45 8.2%

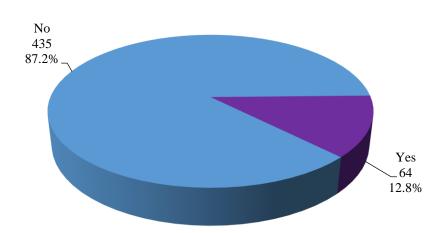
2022 Do you have a disability? (N=403)



2021 Do you have a disability? (N=463)



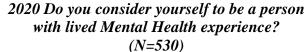
2023 Do you have a disability? (N=499)

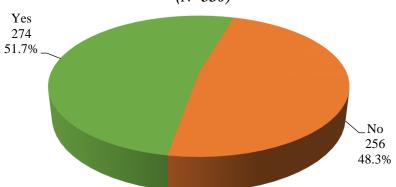


Page 25 of 29 7/24/2023

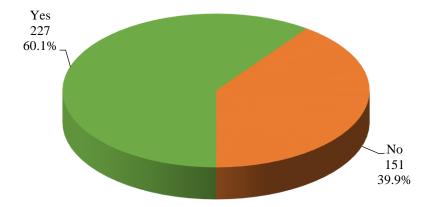
Staff Cultural Humility Survey

Comparison Between 2020, 2021, 2022 and 2023 Survey Results

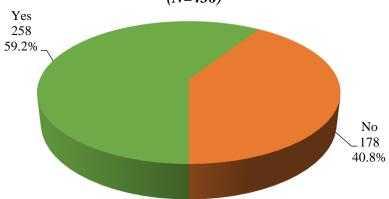




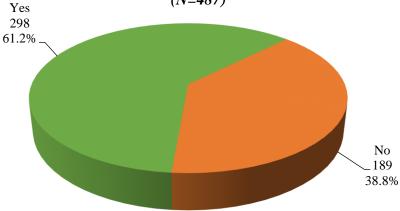
2022 Do you consider yourself to be a person with lived Mental Health experience?
(N=378)



2021 Do you consider yourself to be a person with lived Mental Health experience?
(N=436)



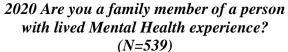
2023 Do you consider yourself to be a person with lived Mental Health experience?
(N=487)

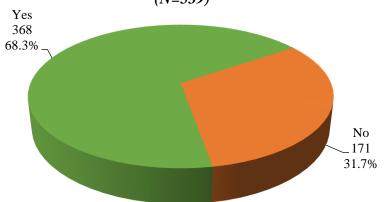


Page 26 of 29 7/24/2023

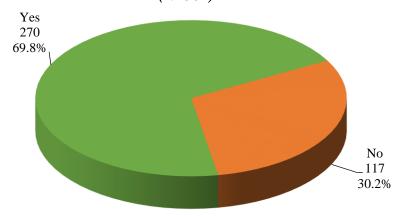
Staff Cultural Humility Survey

Comparison Between 2020, 2021, 2022 and 2023 Survey Results

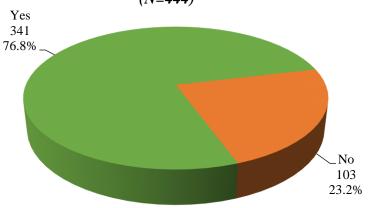




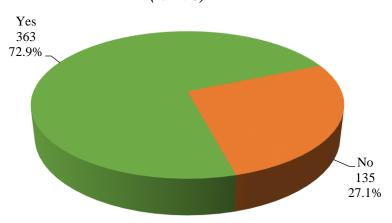
2022 Are you a family member of a person with lived Mental Health experience?
(N=387)



2021 Are you a family member of a person with lived Mental Health experience?
(N=444)



2023 Are you a family member of a person with lived Mental Health experience?
(N=498)

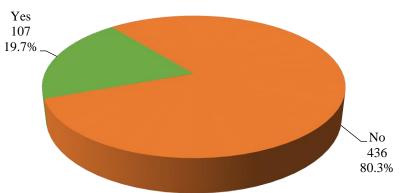


Page 27 of 29 7/24/2023

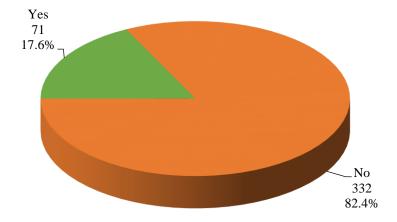
Staff Cultural Humility Survey

Comparison Between 2020, 2021, 2022 and 2023 Survey Results

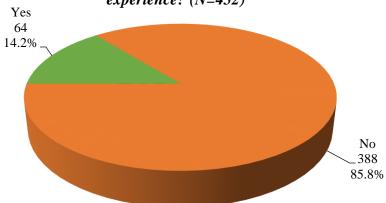
2020 Do you consider yourself to be a person with lived Substance Use Disorder experience? (N=543)



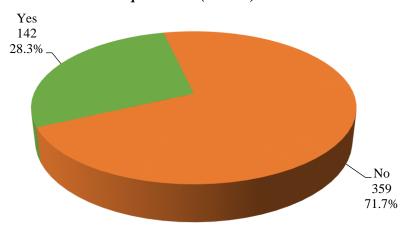
2022 Do you consider yourself to be a person with lived Substance Use Disorder experience? (N=403)



2021 Do you consider yourself to be a person with lived Substance Use Disorder experience? (N=452)



2023 Do you consider yourself to be a person with lived Substance Use Disorder experience? (N=501)

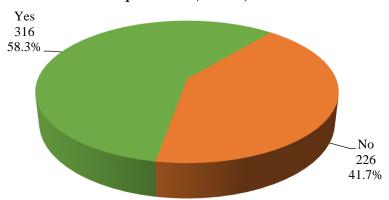


Page 28 of 29 7/24/2023

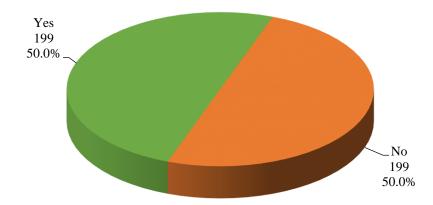
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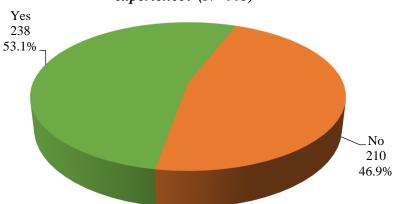
2020 Are you a family member of a person with lived Substance Use Disorder experience? (N=542)



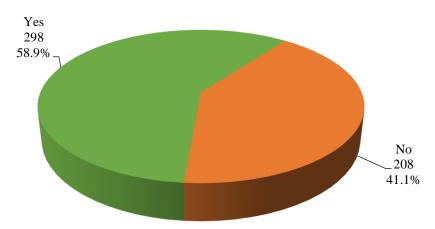
2022 Are you a family member of a person with lived Substance Use Disorder experience? (N=398)



2021 Are you a family member of a person with lived Substance Use Disorder experience? (N=448)



2023 Are you a family member of a person with lived Substance Use Disorder experience? (N=506)



Page 29 of 29 7/24/2023