## **COMPLIANCE BULLETIN**

## **Fresno County Behavioral Health**

Publication Date: 09/08/2023

## POLICY NOTICE

- Policy Being Summarized UPDATE : NOABDs in SmartCare
- CB-NOABDs in SmartCare
- Effective date: 09/08/2023
- Policy created by: Department Of Behavioral Health

## This Compliance Bulletin impacts all MH & SUD full SmartCare EHR users.

Effective immediately, please start using NOABDs in SmartCare. Be sure to mail the NOABDs to persons served and include the following two documents:

- 1. NOABD "Your Rights" document:
  - English
  - > Spanish
  - Hmong
- 2. Language Lines information:
  - Language Assistance Taglines

All Contract Provider forms can be found here.

Full users of the SmartCare EHR (ie: County-operated programs) would not need to send a copy to Managed Care as they are stored and accessible in the SmartCare EHR.

If you have any questions, please contact your supervisor/manager for further guidance.