

# COMPLIANCE BULLETIN

## Fresno County Behavioral Health

Publication Date: 04/08/2025

### POLICY NOTICE

- ❖ Policy Being Summarized  
Compliance Hotline Flyer &  
Code of Conduct Posting  
Requirement
- ❖ CB-041

- ❖ Effective date:  
04/08/2025

- ❖ Policy created by:  
Bulletins and News,  
Compliance Bulletins

- ❖ This notice is intended for:

- ☒ DBH Operated MH Programs
- ☒ DBH Operated SUD Programs
- ☒ DBH Administration
- ☒ Contract MH Providers
- ☒ Contract SUD Providers
- ☒ Prescribers

The Fresno County MHP and DMC/DMC-ODS Plan is required to have administrative, management arrangements, and policies and procedures to detect and prevent fraud, waste, and abuse that meet the requirements of 42 C.F.R. part 438.608. To promote transparency and uphold our commitment to ethical standards while preventing waste, fraud, and abuse, all contracted and county providers of behavioral health services within the system of care must prominently display the Department of Behavioral Health (DBH) Compliance Hotline flyer and the Code of Conduct at their facilities, **effective immediately**. Organizational contract providers with their own Compliance programs may choose to display their own Compliance Hotline flyer and Code of Conduct.

These materials must be posted in common areas accessible to staff, persons served, and visitors, such as break rooms, waiting areas, or reception desks.

Compliance to this requirement will be verified during site certifications and site re-certifications. Providers can access the required materials on our DBH Compliance webpage: [Behavioral Health Compliance - County of Fresno](#). If you have any questions, please contact the Compliance Office.