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| Project Meeting Name: **Individual/Group Provider Monthly Meeting** | | Date:  **January 5, 2024** |
| Meeting Location: Virtual | Start Time: 8:15 AM | End Time:8:43 |
| Facilitator: Francisco Escobedo | Note Taker: Jennifer Beck | Sponsor: Marcy Black |
| Meeting Attendees: Marcy Black, Francisco Escobedo, Jennifer Beck, Natalie Armistead, Meng Moua, Jon Rogers, Michelle McWilliams, Jeffrey Elliot, Melinda Garcia, Nadereh Fanaeian, Justin Jimenez, Andrew Strambi, Blanca Godinez, Duke Doulphus, Lisa Criswell, Lori Lopez, Sarah Thomas, Cori Rains, Kajai Yang, Laura Romero, Valerie Curley, Rohina Fazil | | |

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| **Meeting Summary** | | |
| **Topic/Deliverable** | CalMHSA EHR | |
| **I. Announcements:** | **Lead Presenter** | **Francisco Escobedo** |
| **Status/Update** | **Purpose of Meeting:** To communicate to Individual/Group Providers any new and upcoming events/significant system and process changes to our delivery system and address and issues/concerns that impact beneficiaries.   1. **Individual/Group Notification:** notice to all Individual/Group providers recently sent out with three items of focus.  * **Insurance -** Action for Individual/Group providers to submit Proof of Insurance to Managed Care * **Add-On Codes –** Action for Individual/Group providers to review, sign and submit to Managed Care * Interactive Complexity * Sign Language/Oral Interpretation  1. **DBH Contact:**  * **Compliance** – questions related to Payment Reform; [DBHCompliance@fresnocountyca.gov](mailto:DBHCompliance@fresnocountyca.gov) * **Managed Care** – if you need to reach out to Managed Care call (559) 600 – 4645. * Questions can be sent to email at [MCare@fresnocountyca.gov](mailto:MCare@fresnocountyca.gov) . |
| **Action Item(s)** | Individual and Group providers to submit ***insurance verification*** (proof of Insurance) and ***Signed Add-On Code Letter*** to Managed Care inbox |
| **II. BHIN 23-068:** | **Lead Presenter** | **Managed Care Team** |
| **Status/Update** | 1. **Updates to Documentation Requirements to SMHS**  * Providers are reminded and directed to complete assessments expeditiously, with consideration for the needs of the person served. A crisis assessment does not have to be a comprehensive assessment but may not be used as a basis for ongoing treatment. * CANS summary - Every assessment completed for a person served under the age of 21 must include a new or updated CANS. * All persons served receiving SMHS after July 1, 2022 must have a problem list. The problem list shall include current ICD clinical modification codes. Any service provided prior to July 1, 2022 does not require a problem list. * Progress note timeliness: Providers shall complete progress notes within three (3) business days of providing a service, with the exception of notes for crisis services, which shall be completed within one (1) calendar day. The day of the service shall be considered day zero (0). * To support delivery of coordinated care, the provider shall be able to produce and communicate the content of the care plan to other providers, the member, and Medi-Cal behavioral health delivery systems, in accordance with applicable state and federal privacy laws. * Recoupments shall be focused on identified overpayments and fraud, waste, and abuse |
| **Action Item(s)** |  |
| **III. Transition from CSI to new Timeliness Tracking Form:** | **Lead Presenter** | **QI Program** |
| **Status/Update** | * QI Program is creating new form and will be effective January 15, 2024 * SmartCare (EHR) will utilize the Timeliness Access Data Tool (TADT) * CSI Form will no longer be available after 1/15/2024 * **Survey will be sent from Managed Care on behalf of QI** |
| **Action Item(s)** | * **Managed care will send out TADT form to replace CSI**   **Providers to start using the form January 15, 2024**   * **Survey will go out to Ind/Gp Providers on behalf of QI Program to assist in identifying Performance Measures.** |
| **IV. Q & A:** | **Lead Presenter** | **All Participants** |
| **Status/Update** | **Q: What date is the Compliance Bulletin you referred to?**  **A: 1/1/2024** |
| **Action Item(s)** |  |
| **IV. OTHER Items:** | **Lead Presenter** | **Francisco Escobedo** |
| **Status/Update** | 1. **Call for Agenda Items:** 2. **Next Scheduled Meeting:**  * **Friday, February 2, 2024, 8:15 am** |
| **Action Item(s)** |  |