|  |  |  |
| --- | --- | --- |
| Project Meeting Name: **Individual/Group Provider Monthly Meeting** | | Date:  **November 3, 2023** |
| Meeting Location: Virtual | Start Time: 8:15 AM | End Time: 8:50 AM |
| Facilitator: Francisco Escobedo | Note Taker: Jennifer Beck | Sponsor: Marcy Black |
| Meeting Attendees: Marcy Black, Fransico Escobedo, Jennifer Beck, Meng Moua, Jon Rogers, Arlene Liles, Natalie Armitstead, Arevalo Milagro, Kathy Rexroat, Karla Boyd, Nadereh Fanaeian, Melinda Garcia, Victoria Montufar, Esmeralda Fernandez, Serena L, Blanca Godinez, Sandra Nelson, Rohina Fazil, Magdalena Pruitt, Sarah Thomas, Lori Lopez | | |

|  |  |  |
| --- | --- | --- |
| **Meeting Summary** | | |
| **Topic/Deliverable** | CalMHSA EHR | |
| **I. Announcements:** | **Lead Presenter** | **Francisco Escobedo** |
| **Status/Update** | **Purpose of Meeting:** To communicate to Individual/Group Providers any new and upcoming events/significant system and process changes to our delivery system and address and issues/concerns that impact beneficiaries.   1. **Individual/Group Notification:** notice to all Individual/Group providers recently sent out with three items of focus.  * **Insurance -** Action for Individual/Group providers to submit Proof of Insurance to Managed Care * **Add-On Codes –** Action for Individual/Group providers to review, sign and submit to Managed Care * Interactive Complexity * Sign Language/Oral Interpretation * Site Certification  1. **DBH Contact:**  * **Compliance** – questions related to Payment Reform; [DBHCompliance@fresnocountyca.gov](mailto:DBHCompliance@fresnocountyca.gov) * **Managed Care** – if you need to reach out to Managed Care call (559) 600 – 4645. * Questions can be sent to email at [MCare@fresnocountyca.gov](mailto:MCare@fresnocountyca.gov) . |
| **Action Item(s)** | **No Action Required** |
| **II. Claims:** | **Lead Presenter** | **Jon Rogers** |
| **Status/Update** | 1. **Email – Lite Users**  * DBH, Contracts Division previously send out an email which included individual group providers, the email is for SmartCare EHR, Lite User meant for organizational providers and Bio Behavioral Health, please disregard if you are not a lite user. |
| **Action Item(s)** | **No Action Required** |
| **III. Site Certification:** | **Lead Presenter** | **Jon Rogers** |
| **Status/Update** | 1. **Practice Location Moves**  * County Managed Care is requiring Individual/Group Providers relocating/moving their respective practice location to notify Managed Care at minimum, 30-days in advance to process documentation accordingly.  1. **Individual to Group Process**  * Requires individual/Group Providers to start process over as a new applicant to convert from an Individual to Group provider |
| **Action Item(s)** | **No Action Required** |
| **IV. Q & A:** | **Lead Presenter** | **Managed Care** |
| **Status/Update** | **Q: Can we send a list of Smart Care Z codes?**  **A: We will work on trying to obtain the information and send it out.**  **Q: Why are billing codes submitted for claims being “mail backed” to provider?**  **A: The codes submitted have been parent codes and Smart Care is requesting more specificity.**  **\*\*If a claim is mailed back and change is made, make sure that the change is updated in your system so everything is consistent.**  **Q: What should I do now since I did not make notes regarding the changes prior?**  **A: Going forward make a note to reflect the change. Prior notes add an addendum.** |
| **Action Item(s)** | **Who: Jennifer Beck** What: Send list of Z codes & 2024 ICD-10-CM to Providers **When: Along with Meeting notes** |
| **V. OTHER Items:** | **Lead Presenter** | **Francisco Escobedo** |
| **Status/Update** | 1. **Call for Agenda Items:** 2. **Next Scheduled Meeting:**  * **Friday, December 1, 2023, 8:15 am** |
| **Action Item(s)** | **No Action Required** |