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| Project Meeting Name: **Individual/Group Provider Monthly Meeting** | | Date:  **February 2, 2024** |
| Meeting Location: Virtual | Start Time: 8:15 AM | End Time: 9:00 |
| Facilitator: Francisco Escobedo | Note Taker: Jennifer Beck | Sponsor: Marcy Black |
| Meeting Attendees: Marcy Black, Francico Escobedo, Jennifer Beck, Karla Boyd, Kathy Rexroat, Meng Moua, Jon Rogers, Arevalo Milagro, Blanca Godinez, Cori Rains, Duke Doulphus, Nadereh Fanaenian, Justin Jiminez, Laura Romero, Lori Lopez, Rosa Lucio, Rohina Fazil, Brittany Storle | | |

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| **Meeting Summary** | | |
| **Topic/Deliverable** | CalMHSA EHR | |
| **I. Announcements:** | **Lead Presenter** | **Francisco Escobedo** |
| **Status/Update** | **Purpose of Meeting:** To communicate to Individual/Group Providers any new and upcoming events/significant system and process changes to our delivery system and address and issues/concerns that impact beneficiaries.   1. **Amendment No. III to Agreement:** DBH will provide a copy of the amendment when it is ready.Please review/sign and submit signature page.    1. Increase Budget    2. Add/Remove Providers    3. Add-On Codes    4. Remove “Per Minute Rate”; and only show the hourly rate       1. Standardize with all other network contracts       2. Services are paid by CPT Code 2. **DBH Contact:**  * **Compliance** – questions related to Payment Reform; [DBHCompliance@fresnocountyca.gov](mailto:DBHCompliance@fresnocountyca.gov) * **Managed Care** – if you need to reach out to Managed Care call (559) 600 – 4645. * Questions can be sent to email at [MCare@fresnocountyca.gov](mailto:MCare@fresnocountyca.gov) . |
| **Action Item(s)** | Individual and Group providers to submit ***signed signature pages*** |
| **II. Transition from CSI to new Timeliness Tracking Form:** | **Lead Presenter** | **Managed Care Team/Quality Improvement Team** |
| **Status/Update** | * QI Program created new paper form and became effective in January * SmartCare (EHR) will utilize the Timelines Access Data Tool (TADT) * Form is for persons making a new request for a non-psychiatry SMHS (no other request within last 12 months) * Both forms are available online at: <https://www.fresnocountyca.gov/Departments/Behavioral> -Health/Providers/Contract-Provider-Resources/Contract-Provider-Forms * Please submit forms to [MCare@fresnocountyca.gov](mailto:MCare@fresnocountyca.gov). |
| **Action Item(s)** | * Providers should be utilizing the form * Survey will go out to Ind/Group Providers on behalf of QI Program to assist in identifying Performance Measures. (Pending) |
| **III. Q & A:** | **Lead Presenter** | **All Participants** |
| **Status/Update** | **Q: How do I know when my claim is approved?**  **A: When a claim is submitted, an admitting interviewer will check the claim for accuracy and proper coverage within about 1-2 days, Managed Care will then start the claim process that can take about 20 days, depending on the amount of claims received this time will fluctuate, the claim will then get processed from the auditor taking about 1-2 weeks for a check to be cut.** |
| **Action Item(s)** | **We will attach new form along with minutes as well as new PPG** |
| **IV. OTHER Items:** | **Lead Presenter** | **Francisco Escobedo** |
| **Status/Update** | 1. **Call for Agenda Items:** 2. **Next Scheduled Meeting:**  * **Friday, March 1, 2024, 8:15 am** |
| **Action Item(s)** |  |