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| Project Meeting Name: **Managed Care – Office Hours** | | Date: August 4, 2023 |
| Meeting Location: Virtual | Start Time: 8:15 AM | End Time: 9:19 AM |
| Facilitator: Francisco Escobedo | Note Taker: Jennifer Beck | Sponsor: Marcy Black |
| Meeting Attendees:  Francisco Escobedo, Kathy Rexroat, Karla Boyd, Elizabeth BarrenecheJon Rogers, Sandra Nelson, Alexia Muro, Bertha, Alyssa Stone, Ana Art, Arevalo Milagro, Elizabeth Vasquez, Elizabeth Barreneche, Bernice Beck, Arlene Lyles, David Mercado, Blanca Godinez, Cori Rains, Denise Curiel, Curtis Donovan, Eunice Reynosa, Nadereh Fanaeian, Bla Fang, Brian Fenne, Melinda Garcia, Mary Johnson, Denise king,Rhiannon Holland, Laura Romero, Lori Lopez, Melissa H., Dr. Kimberly Jones, Rohina Fazil, Christine Anaya, Mor Popper, Serena L, Monica Muro, Linda Nebeker, Gregory Wongsing, Xia Vue, Victoria montufar, Brittany Store, Valerie Curley, Maria Soto, Khlam Lee | | |

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| **Meeting Summary** | | |
| **Topic/Deliverable** | CalMHSA EHR | |
| **I. Trainings:** | **Lead Presenter** | **Francisco Escobedo** |
| **Status/Update** | 1. **Training Contract Providers on Streamline Invoice Process**  * Org Providers, August 3, 2023; 10am – 11:30am * <https://us02web.zoom.us/webinar/register/WN_KKWHoJqUSKiORPBEYR6vbQ>  1. **Lite Users Training (Bio Behavioral Health)**  * Bio – DBH IT Training August 4th 2pm -3pm (Virtual) * MH Training, August 8, 2023; 9am – 12pm (virtual) – Fresno County Staff Development * Training for SUD August 10, 2023 * Register here: <https://www.eventbrite.com/e/smartcare-lite-ehr-users-training-mental-health-tickets-681877723627?aff=oddtdtcreator>  1. **Law & Ethics and Telehealth (August 2023)**  * Law & Ethics health care providers Wednesday Sept 13th, 2023, 9:00am-12:15pm. * AB1759 Telehealth Law & Ethics Wednesday Sept. 13th 1:15pm.- 4:30pm. * Training will be a virtual webinar. * Registration details to follow.  1. **Collateral/Group Services**  * CalMHSA to release an FAQ, TBD. |
| **Action Item(s)** | **Who:**  **What:**  **When:** |
| **II. Resource Forms:** | **Lead Presenter** | **Managed Care Team** |
| **Status/Update** | 1. **SmartCare Coding Tutorial (Kathy Rexroat)**  * Individual/Group Provider Presentation July 7, 2023 * Training and Resource materials distributed on July 11, 2023, and posted on CalAIM webpage  1. **DBH, CalAIM webpage (Francisco Escobedo)**  * New section specified for MC Individual/Group Providers * [**https://www.fresnocountyca.gov/Departments/Behavioral-Health/Providers/CALAIM**](https://www.fresnocountyca.gov/Departments/Behavioral-Health/Providers/CALAIM) * MC Team will continue to update webpage following Office Hour meetings.  1. **Contract Provider Resources & Forms (Bla Fang)**  * Clinical Face Sheet * CSI Stand Alone Assessment Form * Discharge Summary & Plan (replacing the ATD Form) * [**https://www.fresnocountyca.gov/Departments/Behavioral-Health/Providers/Contract-Provider-Resources/Contract-Provider-Forms**](https://www.fresnocountyca.gov/Departments/Behavioral-Health/Providers/Contract-Provider-Resources/Contract-Provider-Forms) * Forms located will be uploaded/updated regularly. |
| **Action Item(s)** | **Who:** Meng Moua  **What:** Follow up with Brian Bishop to remove, ATD Form from Provider Resource Forms webpage  **When:** August 3, 2023 |
| **III. Claims** | **Lead Presenter** | **Kathy Rexroat** |
| **Status/Update** | **Presentation – Claiming for 79 -Family Therapy and 36 Group Therapy**   * Document Overview “Claiming Table” (Kathy Rexroat) |
| **Action Item(s)** | **Who:**  **What:**  **When:** |
| **IV. Q&A** | **Lead Presenter** | **Managed Care** |
| **Status/Update** | **Question: Can a client with Med-Cal private pay/cash for service instead of billing their insurance?**  **Answer: The rule is different with Medi-Cal, compared to other insurance. You cannot charge them private pay when they are a Medi-Cal beneficiary.**  **Question: If we can no longer claim documentation time on CMS 1500, how will documentation time be tracked?**  **Answer: you will not be reporting documentation time, but you do need to track documentation on your progress note**  **Question: When is the change to the CSI Assessment form effective?**  **Answer: It is effective as of today August 4, 2023. CSI should only be utilized when client is new to services within the last 12 months.**  **Question: Can I claim for two facilitators with only one note being completed**  **Answer: Yes, add both facilitator notes in your documentation** |
| **Action Item(s)** | **Who:**  **What:**  **When:** |
| **V. OTHER Items:** | **Lead Presenter** | **Francisco Escobedo** |
| **Status/Update** | 1. **Call for Agenda Items:** 2. **Next Scheduled Meeting:**  * **Friday, August 18, 2023, 8:15 am. virtual** |
| **Action Item(s)** | **Who:**  **What:**  **When:** |