***County Representatives***

* Managed Care: Francisco Escobedo, Natalie Armitstead, Jon Rogers, Karla Boyd
* Business Office: Sean Patterson, Tamara Defehr, Lawrence Seymour
* Contracts Division: Joseph Rangel
* Admin/Staff Development: Bai Houngviengkham, Laura Luna, Julie Thao
* DBH, Information Technology: Kannika Toonnachat
* Compliance: Elizabeth Vasquez

***Individual/Group Providers:***

**Purpose:**

* Communicate changes and impact CalAIM/Payment Reform has on Managed Care Individual/Group Provider Services as it relates to *CalAIM Forms,* *current Agreement No. 20-236; New Rates; Trainings; and DBH, Electronic Health Record (SmartCare)*
* Open Discussion for Q&A

**Board Agenda Item/Amendment I to Agreement No. 20-236**

* CalAIM language, payment structure
* Current agreement is fee for service, but part of CalAIM is switching to CPT coding and require new rates.
* Short turn around time to receive signature. Mid-May. Board Date of 6/6/23.

**Rate Sheet**

* Make sure you are familiar with the billing manual. CalAIM made changes to the assessment requirements. Documentation Manual are on County website (<https://www.co.fresno.ca.us/departments/behavioral-health/home/for-providers/contract-providers>).
* Rates are by licensure and program Type – Face-To-Face Time (Transportation/Documentation services is already built into Rates)

|  |  |  |
| --- | --- | --- |
| **Provider Type** | **Provider Rate Per Minute** | **Provider Rate Per Hour** |
| Psychiatrist | $4.88 | $292.95 |
| NP (Nurse Practitioner) | $4.65 | $279.00 |
| Psychologist  (Licensed/Registered/Waivered) | $2.01 | $120.33 |
| LICENSED - LCSW/ASW, LMFT/AMFT, LPCC/APCC, RN -  MS | $2.01 | $120.33 |
| UNLICENSED - LCSW/ASW, LMFT/AMFT, LPCC/APCC, RN -  MS | $1.71 | $102.60 |

**CalAIM Forms**

* Recommend downloading the assessment form. It is compliant with CalAIM. CPT codes are all inclusive of documentation and travel. Will not code doc time separately. Makes doc time quicker and easier.

**Trainings**

* May 4, 2023 Training – Service Coding and Documentation Coding – General Power Point
* Training – Introduction to Procedural Codes (*May 11, 2023 at 1pm*)
* Super User Training – SmartCare (*mid May 2023*)
* End User Training – SmartCare (*June 6th, 13th, 20th and 27th*) all trainings 10-2pm; CalMHSA, every Tuesday in June,
* Online Trainings – Self Paced/Moodle Training more information to come; June 6th CalMHSA will be update the Moodle Module for End User – Self Paced
* Staff Development will post a matrix along with Power Points and links to trainings

**Questions & Answers (Q&A)**

Send questions to [mcare@fresnocountyca.gov](mailto:mcare@fresnocountyca.gov)

**DISCLAIMER:** *DBH, Managed Care does not have all the answers, there are items MC will be following up for clarification/direction*.

**Q**: Why Org provider rates by the Hour and Ind/Group Rates by the Minutes?

**A**: All providers are billing by the minute, 1 CPT unit is 15 minutes; round up by whole CPT

**Q**: Will Rates improve the reimbursement time, is there is discussion that this will improve the reimbursement for payment?

**A**: DBH, is discussion, hope is that the mechanism will be available to enter claims and process in a timely manner. (*MSO, MCO, Provider Connect* – SmartCare). DBH, Contracts Division will map out claims/payment process. DBH is transitioning to a new EHR System and working with CalMHSA. DBH will provide a training regarding process for claims. DBH goal is to improve the current process.

**Q**: Will CPT Codes allow for Billing for Transportation?

**A**: New Rates include Documentation/Transportation time, claims are based on Face-to-Face Time.

**Q**: Some clients are out of town, up to 60 minutes, has DBH identified how services will be reimbursed?

**A**: Transportation/Documentation is already built into new rates. New standards does not allow for Transportation or Documentation.

**Q**: Are we only allowed to bill for an Hour?

**A**: CPT codes are based on a Unit (15 minutes), ensure that you are billing appropriate codes, <https://www.co.fresno.ca.us/departments/behavioral-health/providers/calaim> Manual identifies maximum number of codes you can bill for services (Add On Codes). Ind/Group providers encouraged to attend trainings to get a better understanding on Codes. Billing is specific to CPT

**Q**: Will grant funds be available to providers to assist with this transition?

**A**: No. DBH encourages ind/gp providers to utilize alternative ways to be more effective and efficient.

**Q**: Any changes to Telehealth and location?

**A**: No changes to Telehealth and Location, there will be a new CPT Codes as it relates to Telehealth

**Q**: When will the Draft contract be ready for review?

**A**: DBH, Managed Care will try to send out Amendment I to Agmt No. 20-236 to all ind/gp providers, week of May 8th for review and signature.

**Q**: Trainings – are invites going out to all individual/group providers?

**A:** Trainings will be recorded and links will be available to all individual/group providers, link <https://www.co.fresno.ca.us/departments/behavioral-health/providers/calaim> will take you to those trainings.

**Q:** Were or how will this Q&A be communicated?

**A:** Suggest on CalAIM page, Compliance follow up with E.V.

**Q:** Where or can we send notification to add providers to mailing list?

**A:** Suggest to provide name to Provider Relation Specialist to add them to the distribution list, PRS, *Dee Howell, Arlene Liles and Melinda Garcia*.

**Q:** Are there any samples to utilize for documentation?

**A:** Documentation Reform, manuals available can be referenced for documentation. Documentation related to CPT Coding, CalMHSA to provide additional information and require the same elements. Keep an eye out for tools and guides to assist with documentation.