

County of Fresno



NOTICE OF PRIVACY PRACTICES

NROOG FRESNO COUNTY CEEB TOOM TXOG KEV CEEV TEJ NTAUB NTAWV

Hnub Siv Tau: Lub 8 Hli, Tim 16,
Xyoo 2004

Hnub Kho Dua: Lub Yim Hli 10,
2023



KEV MUAJ CAI THOV KEV SIB TXUAS LUS YAM TSIS PUB LWM TUS PAUB
 Koj muaj cai thov kom peb txuas lus nrog koj txog tej kev kho mob ua ib txoj kev los sis ib qho chaw twg kiaq. Piv txwv li, koj tuaj yeem thov kom peb tsuas tiv tauj koj nyob rau ntawm hauj lwm los sis ua email nkauas xwb.
 Peb yuav tsis nug paus ntsis txog qhov koj thov. Peb yuav lis txhua yam uas thov yam muaj paus ntsis Qhov koj thov yuav tsum qhia kom tsis ntsees tias yuav tiv tauj li cas los sis kai xav kom tiv tauj nyob rau qhov twg kiaq.

Txoj Cai Thov Key Ceev

Koj muaj cai thov ib qho kev ceev los sis tshwj rau kev nkag mus rau, siv, los sis qhia tawm koj li PHI hais txog koj rau kev kho mob, kev them nyaj, los sis kev ua hauj lwm kho mob. Koj puav leej muaj cai thov ib qho kev tshwj rau kev qhia tawm PHI hais txog koj rau ib tug neeg twg uas cuam tshuan nyob rau kev saib xyuas los sis kev them nyaj kbo mob rau koj, xws li bi tug neeg hauj, tsev los sis phooy ywg Piv txwv li, koj tuaj yeem thov kom peb tsis txhob siv los sis qhia tawm xwm hais txog ib qho kev pab cuam uas koj tau muaj yav tag los lawm rau lwm tus paub.

Peb tsis tas yuav tsum tau pom zoo nrog qhov koj thov. Yog tias peb pom zoo, peb yuav ua raws li qhov koj thov, tshwj tsis yog tias qhov xwm yuav tsum raug siv rau koj thauum muaj kev kho mob maj rawm Nyob rau tsab ntawm koj thov, koj yuav tsum tau qhia peb:

1. Koj xav kom tshwj qhov xwm dab tsis;
2. Koj puas xav tshwj rau peb nkag mus rau, siv, thiab/los sis qhia tawm lwm tus paub; thiab;
3. Leeg twg yog tus uas koj xav kom tshwj rau, piv txwv li, kev qhia tawm koj tis bjx nkawn paub.

Peb tuav txoj cai tshem tawm tej kev pom zoo tswj yav tag los (tshwj tsis yog tias peb raug tseev kom uas ntawm kev cai lij choj). Peb yuav ceeb toom rau koj paub txog kev tshem tawm qhov kev pom zoo tshwj thiab qhov kev tshem tawm tsuas siv tawm PHI uas tsim tawm tom qab peb ceeb toom kev tshem tawm rau koj lawm.

Txoj Cai Rau Daim Ntaawv Teev Nvijaij Txiaq Kev Qhia Tawm

Koj muaj cai thov ib qho "kev teev nyaj txiaq kev qhia tawm" txog rau (6) xyoo ua ntej hnub uas qhov kev teev nyaj txiaq raug thov. Ntawm no yog ib daim teev npe cov kev qhia tawm uas peb ua PHI hais txog koj tsis yog cov kev qhia tawm uas; ua rau koj; ua raws li koj li key pom zoo, ua rau kev kho mob, kev them nyaj, thiab kev kho mob (xws li cov ntawv raug piav qhia nyob rau saum tis tauj); rau cov neeg uas cuam tshuan nrog kev saib xyuas mob rau koj; rau kev rauj ntseg hauv teb chaws los sis kev txawj ntse; rau cov chaw qhuab qhia neeg raug txim; rau tub ceeb xwm (raws li tseev kom uas ntawm kev cai lij choj), ua ntej hnub uas koj tho.

Qhov koj thov yuav tsum hais txog ib ncua sis hawn, uas yuav tsis ntev tshaj rau (6) xyoo thiab kuj yuav tsis nyob rau cov hnub ua ntej hnub tim 14 lub Plaub Hlis, 2003 Qhov koj thov yuav tsum tau qhia tis koj xav tau daim teev npe ua hom ntawv twg, piv txwv li, ua ntawv luan daim qauv tawn los, ua electronic. Thawv daim ntawv teev npe ua koj thov nyob rau ncua sij hawn 12 lub hlis yog pub dawb Xav tau cov ntawv teev npe ntixv, tej zaum peb yuav tsib koj cov nqj ntawm muab cov npe. Peb yuav qhia rau koj paub bog tsuq nqj uas cuam tshuan nrog thiab tej zaum koj kuj yuav xavim rov qab los sis hloov kho dua qhov koj thov nyob rau lub sij hawn ntawv ua ntej txhua qhov kev tsib nqj tshwm sim.

Txoj Cai Tau Txais Kev Ceeb Toom Txog ib Qho Kev Ua Txhuam

Koj muaj cai tau txais kev ceeb toom nyob rau lub sij hawn uas peb (los sis peb ib Lub Chaw Lag Nuam) pom ib qho kev ua rau PHI tsis ruaj ntseg cuam tshuan nrog koj li xwm kho mob nkueeg.

YOG YUAV SOJ NTSUAM THIAB LUAM DAIM QAUV PHI UAS TEJ ZAUM YUAV SIV UA KEV TXIAV TXIM SIAB TXOG KOJ, YOG YUAV THOV IB QHO KEV HLOOV KHO, YOG YUAV THOV IB QHO TEEV NPE LOS SIS DAIM NTAWV TEEV NYIAJ TXIAG KEV QHIA TAWM, YOG TIAS YUAV THOV KEV TSHWJ RAU, LOS SIS THOV KEV SIB TXUAS LUS YAM TSIS PUB LWM TUS PAUB:

Koj yuav tsum tau ua ntawmrus rau rooj tsav xwm saib xyuas ntawm qhov chaw uas tau txais kev pab cuam:

- Behavioral Health - 1925 E. Dakota Ave Fresno, CA 93726 (Qhia koj qhov kev thov mus rau lub khoos kas pab cuam uas tau muab). Yog tias cov kev pab cuam tau muab rau ntawm cov chaw hauv qab no, qhov kev thov tuaj yeem xa tau ncaj qha mus rau cov chaw nyob no:
 - Kev Kho Mob Hlw - Cov Neeg Loj, Tshaj Tawn Cov Ntaub Ntaawv ntawm: 4441 E. Kings Canyon Road, Fresno, CA 93702
 - Kev Kho Mob Hlw - Cov Me Nyuam thiab Cov Hluas, Tshaj Tawn Cov Ntaub Ntaawv ntawm: 2719 N. Air Fresno Drive, Fresno, CA, 93727
 - Kev Kho Mob Hlw - Cov Tab Tom Yuav Tiav Hluas, Tshaj Tawn Cov Ntaub Ntaawv ntawm: 2719 N. Air Fresno Drive, Fresno, CA, 93727
 - Cov Hauv Kev Kho Kom Roy Zoo Li Qub-Rov Tshwm Sim Kev Kho Mob Hlw thiab Kev Kho Siv Yeob Tshuj ntawm: 4452 E. Kings Canyon Road, Fresno CA, 93702
 - Kev Kho Mob Rau Zej Tsoom - 1221 Fulton Street, Fresno, CA 93721 (Qhia koj qhov kev thov mus rau lub tsev koj mob los sis qhov kev pab cuam uas tau muab kev pab cuam). Yog tias cov kev pab cuam tau muab rau ntawm cov chaw hauv qab no, qhov kev thov tuaj yeem xa tau ncaj qha mus rau cov chaw nyob no:
 - CCS Medical Therapy Unit - Storey School ntawm: 2444 S. Peach Ave.,

- Fresno, CA 93725
- CCS Medical Therapy Unit - Ginsburg School ntawm: 67 E. Ashlan Ave., Fresno, CA 93704
- CCS Medical Therapy Unit - Clovis School ntawm: 1345 N. Peach, Fresno, CA 93619
- West Fresno Regional Center at: 142 E. California Ave., Fresno, CA 93706

Txoj Cai Tau Txais Ib Daim Ntaawv Luam Tawm ntawm Daim

Ntaawv Qhia No

Tab txawm tias koj pom zoo txais Daim ntawv qhia no ua electronic los, koj yeej tsessim yuam tau txais ib daim ntawv luam tawm ntawm Daim ntawv qhia no. Tej zaum koj kuj yuav thov kom muab ib daim ntawv luam tawm ntawm Daim ntawv qhia no tau txhua lub sij hawn. Tej zaum koj kuj yuav muab daim ntawv luam tawm ntawm Daim ntawv qhia no los ntawm peb tus websites: <http://www.fcdph.org>. Yog yuav muab ib daim ntawv luam tawm ntawm Daim ntawv qhia no, tiv tauj rau qhov chaw uas muab kev pab cuam rau koj.

TEJ KEV HLOOV PAUV RAU DAIM NTAWV QHIA NO

Peb tuav txoj cai hloov pauv rau daim ntawv qhia no. Peb tuav txoj cai koj los sis hloov pauv tsab ntawv ceeb toom uas siv tau rau PHI uas peb twb yeej muaj hais txog koj lawm los kuj ib Yam li tej xwm uas peb yuav tau txais nyob rau yav tom ntej. Peb yuav lo ib daim ntawv luam tawm daim ntawv qhia tam sim no rau hauv Cheeb Nroog. Ntxiv no, txhua zaus uas koj rau npe nkag hauv Cheeb Nroog ntawm cov chaw pab cuam kev kho mob los sis kev pab cuam saib xyuas tam li bi tug neeg mob hauv tsev koj thov nyob rau sab nraum tsev koj mob, peb yuav muab ib daim ntawv siv tau uas luam tawm los ntawm Daim ntawv qhia no rau koj.

KEV TSIS TXAUS SIAB

Yog tias koj ntseeg tias koj tej cai ntiaq tug tau raug ua txhaum, koj tuaj yeem:
Hais kev tsis txaus siab los sis sau ntawv kev tsis txaus siab mus rau Fresno

County Privacy Officer at 1221 Fulton Street, 6th Floor, Fresno, CA, 93721
(559) 600-3200

Tej zaum koj kuj puav leej yuav foob ib qho kev tsis txaus siab mus rau tus Tuav Ntaub Ntaawv, Rooj Tsav Xwm Sab Xyuas Kev Pab Cuam Kev Noj Qab Haus Huv Thiab Tib Neeg Ntaum Teb Chaws Meskas:

Pacific Region, Office for Civil Rights
U.S. Department of Health and Human Services 90 7th Street, Suite 4-100
San Francisco, CA 94103
Customer Response Center (800) 368-1019
TDD (800) 537-7697
Fax number: (202) 619-3818
E-mail address: ocrmmail@hhs.gov

Qhov kev tsis txaus siab mus rau lub Chaw Ua Hauj Lwm Kev Muaj Cai Ntaawv Pej Xeem yuav tsum tau xa ua ntawb ntawv los sis ua electronic thiab yuav tsum tau foob nyob rau 180 hrub ntawm hnub uas txheej xwm tshwm sim los sis paub tau tias tshwm sim.

Koj yuav tsis raug ua pajv vim qhov ntawv tsis txaus siab.

LWM YAM KEV SIV PHI

Lwm qhov kev nkag mus rau, kev siv, thiab kev qhia tawm koj li PHI tsis raug duav los ntawm Daim ntawv qhia no los sis cov kev cai lij choj uas siv tau rau peb nws tsuas yuav raug ua kev tsao (pom zoo) ua ntawb ntawv yam maj ceev los ntawm koj nkauas xwb. Yog koj pom zoo rau peb nkag mus rau, siv, los sis qhia tawm PHI hais txog koj, tej zaum koj kuj yuav tshem tawm qhov kev tsao cai ntawv los ntawm kev ua ntawb ntawv yob rau txhua lub sij hawn. Yog tias koj tshem koj li kev pom zoo, qhov no yuav xaus txhua qho kev nkag mus rau, siv, los sis qhia tawm koj li PHI rau cov hom phiaj uas duav los ntawm koj tsab ntawv sau tso cai rau, tshwj tsis yog tias peb yeej nqis tes ua raws koj li kev pom zoo tag lawm. Peb tsis tuaj yeem yuav muab rov qab txhua yam uas twb qhia tawm raws li koj qhov kev pom zoo lawm, thiab peb raug kom yuav tsum khaws peb cov ntawb ntawv kev kho mob uas peb tau muab rau koj.

