

## **Problem List User Guide**

- **Purpose:** To facilitate continuity of care through accessibility to an all-inclusive list of problems that will easily identify the person served's care needs.
  - o Includes current diagnoses, along with key health and social determinants of health and wellness.
  - Will replace the treatment plan in most cases with the exception of some EPSDT services i.e. TBS, ICC, IHBS, STRTP,
  - SUD services will still require a treatment plan.
    - Exception: NTP/OTP services are exempt from problem list requirements.
- **Contents:** Contains a list of symptoms, conditions, diagnoses, and/or risk factors that will be identified through screening, assessment, psychiatric evaluation, crisis encounter, or other types of service encounters with treatment providers.
  - o Diagnoses and corresponding codes identified by provider practicing within their scope.
    - Including Z-codes/diagnostic specifiers from the DSM-5, if applicable.
  - o Problems or illnesses identified by provider, practicing within their scope, if any.
  - o Problems or illnesses identified by individual or significant support person, if any.
  - Name, title of provider that identified, added, or resolved the problem along with the date the problem was identified, added, or resolved.
- Who completes the Problem List: Providers responsible for the individual's care create and maintain the Problem List.
  - This includes diagnoses identified by Licensed Practitioners of the Healing Arts (LPHA)
     (licensed/waivered clinicians, doctors, nurse practitioners, registered nurses, clinical pharmacists, clinical psychologists, physician assistants).
  - o Identified concerns by the person served and/or significant support persons involved in care.
  - Issues identified by other service providers including those by non-LPHA staff, i.e. peer support specialists, AOD counselors, case managers, rehabilitation specialists. Which includes the use of ICD-10 codes **Z55-Z65**.
  - Note: Only staff practicing within their scope and competence may update problems using ICD 10/SNOMED codes, both mental health/physical health. Entries into the problem list are based on direct identification by the provider or based on reports by another provider and/or person served or support persons that may be addressed as part of treatment. The problem list is not solely a list of diagnoses provided by the direct treatment provider.

### • When to update the Problem List:

- Providers shall identify/add/resolve problems from Problem List when there are relevant changes for the person served.
- o Updated within a reasonable time frame after problem is identified.



### • Where to update the Problem List:

#### For Avatar users:

- The identified problems are added/resolved within the form named Problem List.
- o The output of the form is located by entering **Problem List Viewer** in the search form field.

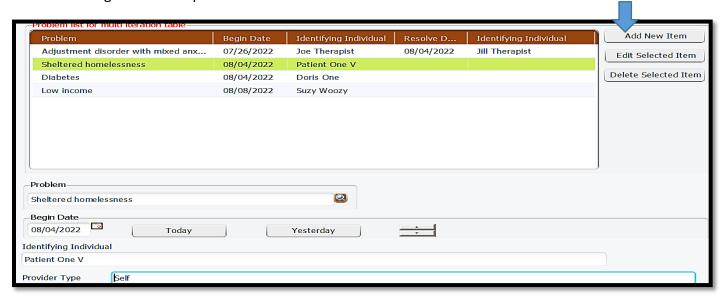
#### For non-Avatar users:

• The DBH Problem List is a standardized form which shall be used by all providers and cannot be altered/customized to fit each provider's needs and/or EHR.

### How to update the Problem List:

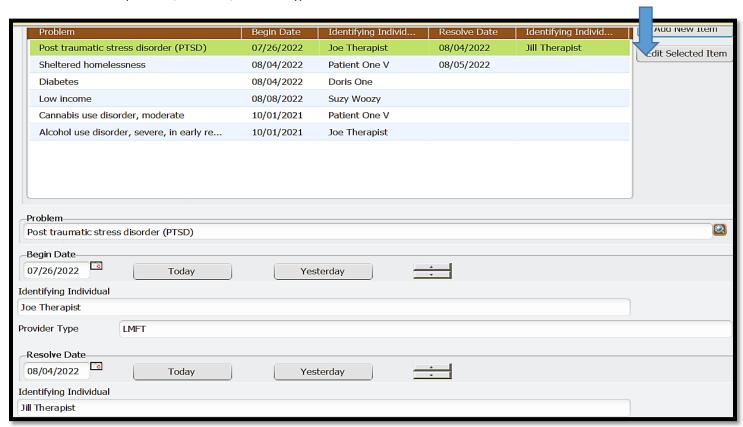
- 1) Problem List form is launched from the Forms Widget on the Clinical Home View, or within the chart view
- 2) To add a problem list, click 'Add New Item'
- 3) Complete the following information:
  - a) problem/diagnosis using ICD-10 codes,
  - b) the identifying individual, AND
  - c) the provider type (If problem is identified by someone else besides provider, indicate relationship to person served (ex. self, mother, husband))

**Note:** When entering physical health diagnoses into the problem list, the corresponding ICD-10 codes and diagnostic description shall be included.





- 4) To resolve, or edit, a currently identified problem, click 'Edit Selected Item'
- 5) Complete the following information
  - a) Problem/diagnosis using ICD-10 codes,
  - b) The identifying individual, AND
  - c) The provider type (If identified by someone else besides provider indicate relationship to person served (ex. self, mother, husband))

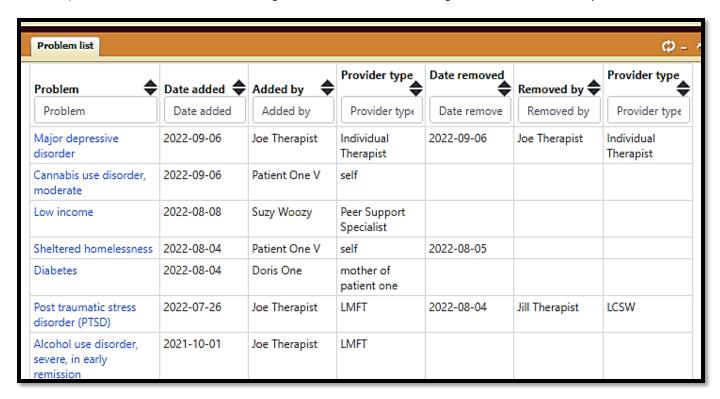




d) For Avatar Users, the output for the entries is launched using Problem List Viewer

Department of Behavioral Health Problem List viewer Data Date: 8/30/2022 Problem list of person served.			Person served: ONE, PATIENT  Avatar ID: 1  Page 1 of						
ICI	)10_C ode	Diagnosis,Problem,Illness	Indentifying Individual	Provider Type (C redentials, Title)	Begin Date	Resolve Date	Indentifying Individual	Provider Type (Credentials, Title)	
ICD 10:	F12.20	Cannabis use disorder, moderate	Patient One V	self	10/1/2021				
ICD 10:	F10.21	Alcohol use disorder, severe, in early remission	Joe Therapist	LMFT	10/1/2021				
ICD 10:	F43.10	Post traumatic stress disorder (PTSD)	Joe Therapist	LMFT	7/26/2022	8/4/2022	Jill Therapist	LCSW	
ICD 10:	Z59.01	Sheltered homelessness	Patient One V	self	8/4/2022	8/5/2022			
ICD 10:	E11.9	Diabetes	Doris One	mother of patient one	8/4/2022				
ICD 10:	Z59.6	Low income	Suzy W oozy	Peer Support Specialist	8/8/2022				

e) There is also a Problem List widget that is available for adding to the Home View for quick reference.





f) For non-Avatar Users, the DBH Problem List is a standardized form which shall be used by all providers and cannot be altered/customized to fit each provider's needs and/or EHR.

FRESNO COUNTY DBH PROBLEM LIST													
Person Served: Patient One V						AVATAR ID: 1							
Code	Description (Diagnosis, Problem, Illness)	Identifying Individual	Provider Type (Credentials, Title)	Begin Date	Resolve Date Identifying Individual		Provider Type (Credentials, Title)						
F43.10	PTSD.	Bob Therapist	LMFT	7/1/2021									
F93.0	Seperation Anxiety Disorder	Jane Smith	LCSW	7/1/2021	1/31/2022	Bill Cone	LMFT						
Z63.3	Absence of family member	Doris One	mother of patient One	12/15/2021									
G35	Mulitple Sclerosis	Dr. Jones	MD	8/1/2021									
F12.20	Cannabis Use Disorder, Moderate	Patient One	self	10/1/2021									
F10.21	Alcohol Use Disorder, Severe, In Early Remission	Bob Therapist	LMFT	10/1/2021									