Link to the meeting: [https://fresnocounty-my.sharepoint.com/:v:/g/personal/fescobedo\_fresnocountyca\_gov/EbtYA9q\_kalLiu30ZhQexfgBiV7mdNuBxfLY05wnoASvqA](https://fresnocounty-my.sharepoint.com/%3Av%3A/g/personal/fescobedo_fresnocountyca_gov/EbtYA9q_kalLiu30ZhQexfgBiV7mdNuBxfLY05wnoASvqA)

Transcription:

0:0:0.0 --> 0:0:10.110
Escobedo, Francisco
I'm gonna hit record. I didn't set the meeting as so if anybody wants not to be recorded or shown their face, I guess they could turn their camera off. But I'll start right now.

0:0:14.800 --> 0:0:20.70
Black, Marcelia
Yeah. Thank you for that. That we actually had intended to do that. So thank you, Curtis, appreciated.

0:0:20.500 --> 0:0:24.880
Escobedo, Francisco
Yeah. We we also have a a transcript that's taking place.

0:0:26.450 --> 0:0:26.960
Escobedo, Francisco
Today.

0:0:33.420 --> 0:0:38.950
Escobedo, Francisco
And did we have anybody from the business office here today before I move on, just wanted to check.

0:0:41.610 --> 0:0:42.310
Escobedo, Francisco
OK.

0:0:43.840 --> 0:0:55.190
Escobedo, Francisco
I don't hear anybody, so I'll move forward. As I mentioned a basically we wanna keep this open for communication, keep you guys in the loop of all the changes occurring. And as I mentioned, we have a.

0:0:55.970 --> 0:1:2.820
Escobedo, Francisco
An amendment to the current agreement that will be going to the Board of Supervisors and so.

0:1:3.320 --> 0:1:3.680
Escobedo, Francisco
Uh.

0:1:6.430 --> 0:1:8.820
Escobedo, Francisco
We could start with.

0:1:10.60 --> 0:1:12.970
Escobedo, Francisco
Forwarding gender. I'm done.

0:1:15.590 --> 0:1:15.940
Escobedo, Francisco
1.

0:1:16.120 --> 0:1:16.330
Escobedo, Francisco
I.

0:1:16.990 --> 0:1:20.550
Black, Marcelia
Francisco Francisco, you're breaking up.

0:1:18.200 --> 0:1:21.540
Escobedo, Francisco
And then to the existing agreement.

0:1:23.930 --> 0:1:24.290
Escobedo, Francisco
Everything.

0:1:26.830 --> 0:1:27.90
Escobedo, Francisco
Sure.

0:1:29.60 --> 0:1:29.260
Escobedo, Francisco
No.

0:1:27.200 --> 0:1:32.60
Black, Marcelia
Francisco, you're breaking up if you can hear me. Maybe try turning off your camera.

0:1:32.110 --> 0:1:32.350
Escobedo, Francisco
The.

0:1:32.750 --> 0:1:33.890
Black, Marcelia
And see if that helps.

0:1:47.740 --> 0:1:51.500
Black, Marcelia
Maybe we lost Francisco. Francisco, can you hear us?

0:1:52.830 --> 0:1:53.50
Escobedo, Francisco
Ah.

0:2:5.90 --> 0:2:13.260
Black, Marcelia
You have to love and hate technology simultaneously, right? It's great. So we can all meet like this and then also we have to technology difficulties.

0:2:21.580 --> 0:2:21.770
Escobedo, Francisco
OK.

0:2:29.140 --> 0:2:30.360
Black, Marcelia
The Francisco.

0:2:31.170 --> 0:2:34.290
Black, Marcelia
Do you want to try jumping off the meeting and hopping back in?

0:2:50.110 --> 0:2:55.610
Black, Marcelia
All right. Well, he looks frozen to me. I don't know about anybody else, but can can everybody hear me?

0:2:56.90 --> 0:2:56.490
Pat B. (Guest)
Yes.

0:2:57.220 --> 0:2:57.670
David Johnson
Yes.

0:2:57.320 --> 0:2:58.310
Black, Marcelia
Yeah. OK.

0:2:57.670 --> 0:2:58.720
Vasquez, Elizabeth A
Yeah, we can hear you.

0:3:1.900 --> 0:3:2.980
Prodigy Healthcare
When Francisco?

0:2:59.180 --> 0:3:3.60
Black, Marcelia
All right, so until we figure out when Francisco is 8.

0:3:5.950 --> 0:3:7.660
Black, Marcelia
Wait, are you back, Francisco?

0:3:8.740 --> 0:3:9.210
Escobedo, Francisco
Yeah.

0:3:12.490 --> 0:3:14.350
Escobedo, Francisco
In here for me.

0:3:11.210 --> 0:3:14.830
Black, Marcelia
You're breaking up, so I can you try turning off your camera?

0:3:27.340 --> 0:3:27.570
Escobedo, Francisco
Now.

0:3:35.580 --> 0:3:50.470
Black, Marcelia
All right. Well, let me go ahead and try it. Until Francisco's able to join us and pick up the lead again. The reason why we asked everybody to come together is because because of calling which you're all aware of.

0:4:13.550 --> 0:4:13.820
Escobedo, Francisco
Here.

0:3:51.720 --> 0:4:21.660
Black, Marcelia
We've had documentation changes and a lot of changes already happening, but now we are coming to the point where we need to take a new contract to the board, so we are amending the individual and group provider contract as we speak. We can't send you the amendment until it goes through our county process and County Council and Auditor's office and all of that, all the steps that we need to take to actually send out an amendment for review.

0:4:22.80 --> 0:4:28.440
Black, Marcelia
And so in the meantime, we wanted to let you know that the contract is being amended.

0:4:29.790 --> 0:4:30.210
Hector Cabera, LCSW (Guest)
They're called.

0:4:30.940 --> 0:4:31.230
Hector Cabera, LCSW (Guest)
Umm.

0:4:32.810 --> 0:4:33.840
Hector Cabera, LCSW (Guest)
One that's too late.

0:4:29.0 --> 0:4:36.60
Black, Marcelia
And some of the parts that are being changed are calling language and.

0:4:36.720 --> 0:4:37.190
Black, Marcelia
Uh.

0:4:38.100 --> 0:5:8.190
Black, Marcelia
And some of the payment structures. So the this agreement that you are currently are under is already a fee for service. So it's already structured in that manner, but part of Calim is switching to CPT coding and the state has issued new rates for us. And so you all received the letter earlier this week letting you know, hey, we've got to get this, this new amendment to the board.

0:5:14.50 --> 0:5:14.380
David Johnson
It's.

0:5:8.740 --> 0:5:28.30
Black, Marcelia
And our rates actually should be coming out to you. The new rates from the state should be coming out to you within the first couple days of next week. So anticipate a follow up letter with updated rates from based on the rates DHCS gave to Fresno.

0:5:29.0 --> 0:5:32.60
Black, Marcelia
I think I'm talking out of order on the agenda, but that's because.

0:5:31.730 --> 0:5:32.130
David Johnson
That's the.

0:5:32.740 --> 0:5:36.450
Black, Marcelia
Francisco was going to lead it, so I'm just talking off the cuff so.

0:5:37.430 --> 0:5:38.80
Black, Marcelia
Umm.

0:5:40.690 --> 0:5:43.480
Black, Marcelia
I'm trying to read where we're at in the in the agenda.

0:5:45.80 --> 0:5:45.470
Black, Marcelia
So.

0:5:48.320 --> 0:5:53.850
Black, Marcelia
I don't know. Meaning you're working on the board agenda item right now, right on the amendment.

0:5:55.940 --> 0:6:2.870
Moua, Meng
That's correct. We have the agenda of drafted and then the amendment drafted as well then it was sent to Council to review.

0:6:4.120 --> 0:6:4.570
Black, Marcelia
OK.

0:6:5.990 --> 0:6:16.420
Black, Marcelia
Are you OK? I know you put on the rate sheet that the rates will be coming out, so look forward to that. Anticipate that you're your new rates are coming out early next week.

0:6:17.250 --> 0:6:36.490
Black, Marcelia
Umm, we talked about the the Board agenda item that we're doing an amendment we're switching to CPT coding and you'll you'll receive further information and training, which is why we have our training team with us. So they'll, I'll I'll turn it over to them in a minute.

0:6:37.330 --> 0:6:37.840
Black, Marcelia
Uh.

0:6:49.730 --> 0:6:50.390
Hector Cabera, LCSW (Guest)
What they say.

0:6:40.60 --> 0:6:50.810
Black, Marcelia
Can you speak a little bit main cause part of what we wanted to do since we can't send out the board of the the amendment to the agreement until it goes through our process.

0:6:52.180 --> 0:6:59.850
Black, Marcelia
Can you speak to some of the specific uh changes that are that are coming, that they'll be able to see once we can send it out?

0:7:1.60 --> 0:7:2.630
Moua, Meng
Yeah, a lot of it is just.

0:7:3.810 --> 0:7:10.840
Moua, Meng
Something that just reporting process so it's not gonna really necessary change anything that you guys aren't doing it right now.

0:7:9.340 --> 0:7:12.250
Hector Cabera, LCSW (Guest)
But what time on Monday I don't have any time. Where you gonna go?

0:7:13.900 --> 0:7:16.180
Moua, Meng
And then some of the language.

0:7:14.990 --> 0:7:17.470
Hector Cabera, LCSW (Guest)
Only have enough time to do an assessment on Monday.

0:7:19.720 --> 0:7:24.760
Black, Marcelia
So can you if you're if you're not talking, can you please put yourself on mute just so we can hear me?

0:7:25.530 --> 0:7:26.560
Seymour, Lawrence
Took care of it, Marcy.

0:7:28.970 --> 0:7:32.830
Moua, Meng
Are and then again like I was saying somebody just reporting process on just.

0:7:34.180 --> 0:7:34.770
Moua, Meng
Ah.

0:7:35.500 --> 0:7:37.100
Moua, Meng
Data collection process.

0:7:37.820 --> 0:7:49.70
Moua, Meng
There may not be changes to the insurance through which still working that our County Council and it has mercy mentioned changes to the rate changes to the code so.

0:7:50.130 --> 0:7:57.870
Moua, Meng
The current agreement for you guys is think it's exhibit B has the rate sheet and the service code, and that's gonna change too.

0:7:58.800 --> 0:8:5.330
Moua, Meng
And then a lot of it, just more so standard language required by the state, so.

0:8:6.660 --> 0:8:14.830
Moua, Meng
Like I said, it's not gonna necessarily mean something that you guys gonna have to do that's any different than yours. You guys are gonna be doing now, but.

0:8:15.590 --> 0:8:26.870
Moua, Meng
Ohh, we wanted to just let you know too, because we do have a short deadline or timeline too. We plan to take this to the bore on June 6th and then so that means I have between now and.

0:8:27.670 --> 0:8:44.90
Moua, Meng
A couple weeks County Council has to review and approve it. Then we have to then turn it around and hand it to you guys to review and then get synergy back. And then even though the date is for June 6th on the turn around time to get collect all of that. It's mid-May. So that's one reason why we wanted to talk to you today.

0:8:46.830 --> 0:8:47.340
Black, Marcelia
Yeah.

0:8:46.430 --> 0:8:48.560
Moua, Meng
And we do have a hand up, Curtis.

0:8:49.600 --> 0:9:12.470
Curtis Donovan
Yeah. Thank you. I wanted to ask, I don't know if it's possible or not, but I was actually just looking at our organizational agreement master agreement for that was just sent out for review and in it they did not highlight any of the changes. So I was just curious if it's possible to have the areas that changed highlighted so it makes it easier for us and our review process to be able to look at it.

0:9:14.890 --> 0:9:21.970
Moua, Meng
SO4D, I'm not too familiar with that one, but I know for the amendment the way it worked it, it doesn't.

0:9:22.820 --> 0:9:27.760
Moua, Meng
Supersede the original 1, so the way it's written it only contains the changes.

0:9:29.740 --> 0:9:50.710
Moua, Meng
So example it will be hey, on the previous section on page 2 like section C, right, we're taking that out and then we're replacing with this new section. So you you'll clearly see it. And when you read it, you'll based off to read both the old agreement and the new one together. So your start off with the amendment and then it'll tell you what section changed and what isn't so.

0:9:51.480 --> 0:10:2.570
Moua, Meng
You'll basically have two umm the documents together, and then if you need to refer to the old one, then you will refer to the one and then while you're reading, the agreement will tell you, hey, this section is changing and that's when you'll.

0:10:3.720 --> 0:10:20.540
Moua, Meng
Pretty much cross out the section from the old one where you don't need that. When we send that out, I can make it prettier 2 cross out the section that you don't need so that way if you see it on the old agreement that you know that hey, this section no longer applies them. It should be addressed in the amendment.

0:10:22.170 --> 0:10:23.500
Curtis Donovan
That would be awesome. Thank you.

0:10:26.660 --> 0:10:27.790
Black, Marcelia
Yeah, great question.

0:10:29.150 --> 0:10:35.580
Black, Marcelia
Well, thank you manga. It'll make it easier for people to say, hey, this is what what part of the what part of the agreement has changed?

0:10:45.390 --> 0:10:45.650
Black, Marcelia
So.

0:10:47.390 --> 0:11:2.880
Black, Marcelia
In terms of the the, I know we're going out of order on the agenda, but for the board agenda item and the amendment to the agreement, as main said, you'll get a copy of the agreement and a copy of the amendment and mine is going to make it easy to see.

0:11:4.320 --> 0:11:6.980
Black, Marcelia
This is how my agreement has changed.

0:11:7.990 --> 0:11:8.460
Black, Marcelia
Ah.

0:11:9.710 --> 0:11:12.200
Black, Marcelia
Are there any questions on that specific?

0:11:12.660 --> 0:11:39.220
Black, Marcelia
Umm. I mean, did you put if you can also document because we will send out these notes to everyone. One more bullet point that we have a a tight turn around time on receiving signatures. If you want to remain on the agreement and continue to be a provider with us which we of course hope you do which is why we're meeting today to let you know hey we all have to work work quickly to get this done.

0:11:39.880 --> 0:11:40.520
Black, Marcelia
Umm.

0:11:41.280 --> 0:11:46.70
Black, Marcelia
So we need to have, uh the signatures back sometime in mid-May.

0:11:49.160 --> 0:11:56.460
Black, Marcelia
Any questions on the board agenda item in the agreement that we will be sending out to you as soon as possible?

0:12:4.640 --> 0:12:8.580
Juan Garcia
I just had a quick question. This is wrong. Garcia from CSI.

0:12:9.450 --> 0:12:16.30
Juan Garcia
And it has to do with what is the nature of the change? Can you communicate that?

0:12:16.110 --> 0:12:16.480
Juan Garcia
Yeah.

0:12:19.90 --> 0:12:27.480
Juan Garcia
Is is that possible to know now or do we have to wait till the final approved amendment is released?

0:12:29.0 --> 0:12:49.220
Black, Marcelia
No guess. Oh, great question, Juan. That's why we are we're meeting today is to let you know that really the major changes are related to calim. So you'll probably see updated language regarding documentation standards. You'll see the updated language about.

0:12:50.380 --> 0:12:55.400
Black, Marcelia
The switch or shift over to CPT coding.

0:12:56.760 --> 0:13:9.90
Black, Marcelia
You'll see basic boilerplate language county boilerplate language. As Meng said, we're looking into the insurance requirements. If there's any changes to that.

0:13:9.790 --> 0:13:15.320
Black, Marcelia
I'm off the top of my head being, can you think of any other changes that we could say in advance?

0:13:15.680 --> 0:13:26.930
Moua, Meng
Yeah, like some of that, it just including language on credentialing and recredentialing which all of you guys are already doing and then monitoring. So like audience and stuff like that, so.

0:13:28.100 --> 0:13:29.10
Moua, Meng
Some of it is just.

0:13:30.200 --> 0:13:35.410
Moua, Meng
It's still, I guess it's more of just a different way of saying some of the language that.

0:13:36.120 --> 0:13:44.930
Moua, Meng
Was in the old agreement. They just wanted to say it differently and then some of it is new stuff too. So there's like language regarding HIPAA.

0:13:45.700 --> 0:13:46.970
Moua, Meng
Umm. Let's see.

0:13:47.750 --> 0:13:51.540
Moua, Meng
Just timely access just the right of the person serve.

0:13:53.600 --> 0:13:54.210
Moua, Meng
And then.

0:13:56.350 --> 0:13:58.580
Moua, Meng
Yeah, interpretation services.

0:13:59.310 --> 0:14:5.70
Moua, Meng
So stuff like that. So some of that like say, it's not gonna affect the eyes a lot, but then some of it will.

0:14:6.850 --> 0:14:9.680
Juan Garcia
Thank you very much. It's very helpful. Appreciate it.

0:14:11.770 --> 0:14:23.560
Black, Marcelia
And good question. Thank you. A lot of it is about standardization of across our contracts too. So when we say the boilerplate language, that's just language that we use across all of our contracts.

0:14:24.210 --> 0:14:29.660
Black, Marcelia
So a lot of some of the changes will be that too just aligning it with other contracts that we have.

0:14:33.530 --> 0:14:40.20
Black, Marcelia
So any other questions on that particular agenda item, the the Board agenda item in the agreement?

0:14:40.640 --> 0:14:43.530
Black, Marcelia
Umm 20-236.

0:14:45.210 --> 0:14:46.710
Black, Marcelia
Victoria, I see your hand up.

0:14:48.240 --> 0:14:54.520
Victoria Montufar (Guest)
Uh, yeah, I'm just checking. I know you said you guys will be sending for new rates. When would that be taking effect?

0:14:55.970 --> 0:15:0.90
Black, Marcelia
Ah, the rates will be in effect July 1st. So they go along with the amendment.

0:15:0.630 --> 0:15:31.190
Black, Marcelia
And as I said, our finance team was really great. They we just recently got the rates from DHCS and they're turning around and they'll have them ready for us for this contract within the first couple days of next week. So we intend to actually send out the rate sheet in a letter early next week even though the amendment in in itself won't be ready because it's still going through the process. So everything we just talked about in the.

0:15:31.240 --> 0:15:32.750
Black, Marcelia
Previous agenda item.

0:15:33.470 --> 0:15:33.960
Black, Marcelia
Umm.

0:15:35.470 --> 0:15:36.30
Victoria Montufar (Guest)
Thank you.

0:15:35.120 --> 0:15:39.310
Black, Marcelia
Is is that does that helpful answer your question?

0:15:40.50 --> 0:15:41.880
Victoria Montufar (Guest)
Yes. Thank you. Appreciate it.

0:15:42.480 --> 0:15:51.630
Black, Marcelia
So that you'll see the rate sheet again when you get the full amendment. So it'll all be in one piece, but we wanted to get you the rates as soon as possible so you can see at least that piece of it.

0:15:55.420 --> 0:15:56.110
Victoria Montufar (Guest)
Thank you.

0:15:56.970 --> 0:16:9.410
Black, Marcelia
I think Lawrence, I thought I heard Lawrence voice on. Is there anything else about the rate sheet? If anybody has questions, we have Lawrence from our finance team and actually see Dominica here as well also.

0:16:10.450 --> 0:16:14.390
Black, Marcelia
Are there any questions about the the rates or rate sheet?

0:16:23.350 --> 0:16:36.480
Black, Marcelia
Alright, well, if there's no questions, please look forward to a letter accompanied by the rate sheet coming out from the Managed Care division early next week so we can get that to you.

0:16:37.540 --> 0:16:41.100
Black, Marcelia
And in advance of the actual amendment itself.

0:16:44.140 --> 0:17:14.410
Black, Marcelia
Let's go back up to the office hours the the purpose of the office hours because I think we sort of jumped around in the agreement with Francisco having technical difficulties or with the agenda. I'm sorry we jumped around a little bit with the agenda. So again, the purpose was to communicate changes related to our Cali manipulatives to let you know that there's an amendment coming your way. There's new rates coming your way and to let you know that there's tight turn around times.

0:17:15.550 --> 0:17:46.100
Black, Marcelia
If you are unable to return the amendment with your, the with your the signature page for the amendment in time for us to take it to the board by our targeted date is 66. So we'll need signatures back mid-May. I think we've said it a couple times, but I just want to reinforce that if we don't get the signatures back and get it to the Board of Supervisors starting on July 1st, we won't have a way to.

0:17:46.190 --> 0:17:48.340
Black, Marcelia
I hate you because you won't be on the agreement.

0:17:49.880 --> 0:18:5.960
Black, Marcelia
And so again, that's why we wanted to start, let's start having office hours every week so we can help make sure that this we can help you and all work together to achieve the same goal of keeping you with us and keeping you on the contract and answering any questions that you might have.

0:18:9.220 --> 0:18:13.540
Black, Marcelia
The other the other can you Scroll down on the agenda meaning.

0:18:19.660 --> 0:18:49.650
Black, Marcelia
OK, good. That's at the end of the agenda. OK, there was we wanted to talk about best times for meeting with you on a weekly basis. So we've got that at the end of the at the at the end of the agenda. So we can continue. So the rate sheets, any questions, we do have our finance team available if there's questions on the rate sheet. And then again, we'll have office hours next week after you receive your rate sheets. So if there's more more questions, we'll be able to answer those questions for you.

0:18:54.930 --> 0:18:56.480
Black, Marcelia
Victoria, I see your hand up.

0:18:56.990 --> 0:18:59.960
Victoria Montufar (Guest)
Yes, for the office hours is UM.

0:19:1.80 --> 0:19:7.500
Victoria Montufar (Guest)
Is it going to be the same? Like do we attend every single one? Is there gonna be a new information every time or is it gonna be?

0:19:8.720 --> 0:19:10.40
Victoria Montufar (Guest)
What we're going over today.

0:19:10.760 --> 0:19:18.510
Black, Marcelia
Right, it'll be new information every time. Meaning if you want to go ahead and Scroll down to the bottom, we'll just take things a little bit out of order.

0:19:19.90 --> 0:19:19.820
Black, Marcelia
Umm.

0:19:22.40 --> 0:19:48.110
Black, Marcelia
So the office hours, dates and times when we wanted to find out, we we do intend to have different information every time we hold the office hours. We'd like to find out from the providers when is the best time for you because like I said, we, we don't want to disrupt your service provision. And so our thought initially is that we would hold office hours.

0:19:48.640 --> 0:20:18.420
Black, Marcelia
Umm on Fridays and we're talking for a short period of time just until we get get through the rate setting and the amendment and get that all done. So this is an ongoing this is just over the next couple of weeks until we're we're all set and we can get get signatures and get to the board. So our thought initially was to try to do it early early Friday morning like do an 8:15 meeting and then a late Friday at 4:00 o'clock.

0:20:19.130 --> 0:20:22.480
Black, Marcelia
I'm hoping that that would be less disruptive to.

0:20:23.620 --> 0:20:28.310
Black, Marcelia
Providing services, what does what does the group think about those time frames?

0:20:31.720 --> 0:20:42.250
Black, Marcelia
And you would choose one or the other. You don't have to go to both. Again, we're trying to be as accommodating as possible, so it'll be the same information at both meetings. We will record the meetings.

0:20:43.970 --> 0:20:50.230
Black, Marcelia
Were able to extract the recordings and also send those out. So if for some reason you miss it.

0:20:51.420 --> 0:20:55.340
Black, Marcelia
Yeah. OK. I'm seeing some some thumbs up and some works for us.

0:20:56.750 --> 0:20:57.210
Black, Marcelia
OK.

0:20:57.950 --> 0:20:58.380
Black, Marcelia
Great.

0:21:0.0 --> 0:21:29.250
Black, Marcelia
All right. So we'll, we'll do that going forward. And as I said, it's just short term, so that we can all navigate this change together and help answer any questions that you might have. So going forward, it looks like there's pretty much agreement for the group that those times that we chose will work. So it'll be 8:15 in the morning and 4:00 PM on Friday afternoon for the next few weeks going forward as we work through the amendments and rates and all of that stuff.

0:21:31.190 --> 0:21:35.220
Black, Marcelia
So thank you for the feedback on that. We wanted to check with you to see what works good.

0:21:33.990 --> 0:21:35.290
Escobedo, Francisco
And marcie.

0:21:38.420 --> 0:21:39.760
Black, Marcelia
Hi, Francisco, are you back?

0:21:47.780 --> 0:22:19.70
Escobedo, Francisco
Yeah. I thank you for that. We may have put 8:30 and I don't know if that invite went out for Friday morning. Let me change anything about the meetings will be for one hour. And we're also looking at possibly opening our managed Care e-mail now for to take any questions in case someone doesn't attend. Wouldn't have started to ask questions. So that people compose their questions and respond to them. We may not have all the answers at the moment, but we'll make sure that that is available and we send that to all.

0:22:19.370 --> 0:22:20.620
Escobedo, Francisco
Individual and group providers.

0:22:22.560 --> 0:22:28.900
Black, Marcelia
Perfect. So like I said again, it's it's a little bit of a crunch time, but just for a short period of time.

0:22:29.640 --> 0:22:46.530
Black, Marcelia
And we'll, we'll go ahead and schedule the 8:15 and the 4:00 o'clock. And like I said, just pick one. You don't need both because it'll be the same information each week and we will record them and extract the recordings and be able to send them out to you.

0:22:50.300 --> 0:22:53.800
Black, Marcelia
Uh, let's go ahead and scroll back up.

0:22:54.590 --> 0:22:57.50
Black, Marcelia
Victoria, do you have your hand up or is it from before?

0:23:0.640 --> 0:23:4.110
Victoria Montufar (Guest)
Maybe from before. Uh, I don't see it anymore here.

0:23:8.370 --> 0:23:13.520
Black, Marcelia
I think you just if you click raise hand again at the top it should lower it for you.

0:23:14.180 --> 0:23:14.430
Victoria Montufar (Guest)
OK.

0:23:16.560 --> 0:23:19.150
Victoria Montufar (Guest)
Dominican I can hold on.

0:23:18.670 --> 0:23:30.700
Escobedo, Francisco
I see you guys talked about the rate sheet already and will be sending something out hopefully next week. We'll send out a letter and more information on the office hours. Did you guys talk about trainings?

0:23:33.170 --> 0:23:33.560
Escobedo, Francisco
OK.

0:23:31.350 --> 0:23:38.210
Black, Marcelia
Yeah, that's where we're at. And I see our staff development team members on the call, so.

0:23:39.570 --> 0:23:42.980
Black, Marcelia
Who from staff development wants to talk a little bit about trainings?

0:23:45.260 --> 0:23:49.50
Thao, Jua (Julie)
Hello, this is Julie Tao with staff development.

0:23:50.880 --> 0:23:51.930
Thao, Jua (Julie)
So I.

0:23:52.580 --> 0:24:18.310
Thao, Jua (Julie)
Staff development, we did create a training plan and we are still working with several most of the divisions within our department to finalize some of that training plan. We're hoping that in the month of June that we can roll that those out. Some of the trainings will be conducted in house by our trainers or our super users.

0:24:19.10 --> 0:24:37.80
Thao, Jua (Julie)
And some of the trainings will be a mixture between Cal Mesa trainings as well. So we did create a training plan and hopefully we'll be able to be able to include the providers as well as the internal staff with those trainings.

0:24:38.520 --> 0:24:39.410
Thao, Jua (Julie)
I don't.

0:24:41.730 --> 0:24:48.850
Thao, Jua (Julie)
My Laura is supposed to be here, but she's out today. She is the supervisor over at staff development.

0:24:49.560 --> 0:24:55.210
Thao, Jua (Julie)
And I can talk to her about possibly going through the training plan at the next meeting if.

0:24:56.50 --> 0:24:58.540
Thao, Jua (Julie)
That is what you guys would prefer.

0:25:1.910 --> 0:25:2.460
Thao, Jua (Julie)
Sure.

0:25:0.520 --> 0:25:13.310
Escobedo, Francisco
Thank you, Julie. I just wanted to mention also with individual and group providers. We may not require training for everyone other than the 1500 forms.

0:25:13.860 --> 0:25:36.910
Escobedo, Francisco
Uh, for example, of one of the trainings Julie was talking about, we have scheduled 4 trainings in June. Those are from 1:50, but will only be for those that are end users. Meaning if you're currently using Avatar now, you're most are electronic health record. You will be transitioned over for individual groom biters the only.

0:25:39.100 --> 0:25:44.650
Escobedo, Francisco
A group utilizing it. It currently is a bio behavioral medical clinics.

0:25:45.170 --> 0:26:9.190
Escobedo, Francisco
Uh, we don't have any other individual providers, so they would be included into those trainings. We also have JDT consultants, they, they will also be participating in those trainings. But we will make sure that if there's a training specific to individual group providers are in House team members, we will ensure that they are participating in those trainings.

0:26:9.660 --> 0:26:15.10
Escobedo, Francisco
Uh, I I see a question in the chat. But Elizabeth, you have your hand up.

0:26:18.80 --> 0:26:18.590
Vasquez, Elizabeth A
Yeah.

0:26:18.240 --> 0:26:18.910
Escobedo, Francisco
Here.

0:26:19.650 --> 0:26:20.180
Escobedo, Francisco
OK.

0:26:19.450 --> 0:26:21.90
Vasquez, Elizabeth A
Hello, can you hear me OK?

0:26:22.90 --> 0:26:22.870
Escobedo, Francisco
Yeah. Yes.

0:26:22.300 --> 0:26:47.90
Vasquez, Elizabeth A
I just wanted to give a like a Laura, I know Julie said. Laura's not in, but maybe just give you a little heads up. Everyone that we have a plan to do a very general intro to CPT coding, particularly for those of you providers who will not be working in our EHR, in our Smart care EHR.

0:26:48.730 --> 0:27:12.100
Vasquez, Elizabeth A
And you do currently submit your Billings or your your billing data through a CMS 1500 form. So we're gonna do a, it's not a training on how to do the CMS 1500 form that's going to be a later time, but this one is just a very general if you've never worked with CPT codes before, sort of the mechanics of of those.

0:27:12.520 --> 0:27:42.300
Vasquez, Elizabeth A
Umm. And really it's going to be aligned with the medical billing manual that is already online. We we Fresno County DBH have done a compliance bulletin to introduce you to those manuals. You can you can see those right now on the DHCS web pages. So we're just trying to get us geared up in preparation for July 1 US meaning the entire system of care including you helping you understand.

0:27:42.940 --> 0:27:46.670
Vasquez, Elizabeth A
Some of those changes with just the procedural codes themselves.

0:27:49.310 --> 0:27:51.20
Black, Marcelia
Instead, so those would be that.

0:27:48.980 --> 0:27:51.370
Escobedo, Francisco
Elizabeth not sure if you wanted.

0:27:52.840 --> 0:28:4.610
Escobedo, Francisco
A dimension, as you did mention these two trainings that are general. I know there's a training on the 4th and the 11th is. Would that be for individual group providers also?

0:28:12.110 --> 0:28:12.460
Escobedo, Francisco
OK.

0:28:8.770 --> 0:28:17.690
Vasquez, Elizabeth A
Yeah, I I believe that is appropriate for anyone who's interested, though. Our staff development team is handling the rollout of that.

0:28:18.200 --> 0:28:43.910
Vasquez, Elizabeth A
Umm, but I can say that it's my team that's putting those trains together, the first one being so extremely high level general, just sort of the talk about what this all means for payment reform. Under Cal aim, you know very general in the the next one will be again just a precursor to kind of get you familiar 101 on CPT codes because you'll learn a whole lot more.

0:28:45.670 --> 0:28:46.290
Vasquez, Elizabeth A
Later.

0:28:47.970 --> 0:28:49.150
Vasquez, Elizabeth A
I'm sorry. Go ahead, Marcy.

0:29:5.930 --> 0:29:6.230
Escobedo, Francisco
I think.

0:28:48.120 --> 0:29:9.350
Black, Marcelia
Yeah, that I thought that I was gonna say I believe that training on the 4th has already been forwarded did to the individual and group providers. As soon as I received it, I requested that it be sent out. So can you let us know if you if you have that training did you receive the training for May 4th?

0:29:17.330 --> 0:29:24.430
Escobedo, Francisco
Is there any individual group providers that received an e-mail from the county regarding the May 4th or May 11th trainings?

0:29:27.470 --> 0:29:30.700
tony
I don't think I received it, says Tony Quintania.

0:29:33.530 --> 0:29:33.960
Black, Marcelia
OK.

0:29:32.440 --> 0:29:52.20
Escobedo, Francisco
OK. What we could do is we could resend that out and just so that you're aware the training is May 4th and May 11th, the May 4th training is from one to two, the May 11th training and it's from 1:00 to 2:30. We'll make sure we resend those invites out.

0:29:53.160 --> 0:30:1.990
Black, Marcelia
Yeah, I'm seeing a mix in the chat of yes and no. So we'll just resend to everybody to make sure that we that everybody has them.

0:30:3.600 --> 0:30:3.870
Black, Marcelia
Uh.

0:30:4.970 --> 0:30:12.970
Black, Marcelia
And thank you. Thank you. Kaneki was gonna thank you for answering critics's question in the chat. I appreciate that that was gonna be my next.

0:30:14.600 --> 0:30:15.80
Black, Marcelia
Answer.

0:30:15.80 --> 0:30:15.590
Toonnachat, Kannika
Thank you.

0:30:23.320 --> 0:30:53.290
Black, Marcelia
So any other questions on training so that that's the other thing we wanted to message out today is that we want to support you in that transition to CPT coding. So we'll involve you in trainings that are pertinent to you. Some of you may know some of you may not. We are switching to a new electronic health record called smart Care. So we have all different kinds of trainings going on because of the the transition to a new electronic health record.

0:30:53.600 --> 0:31:3.610
Black, Marcelia
But for most of you, you don't use our electronic health record. You submit the claims. The 1500 forms, as Curtis had put in the chat.

0:31:10.650 --> 0:31:10.880
Analicia
OK.

0:31:4.330 --> 0:31:22.260
Black, Marcelia
So what? As Kanika said, we'll have more information. So it is a new a big switch and a big change for us as a county and how we do business and as we learn more from Cal Mesa, we'll share that information with you as well.

0:31:22.990 --> 0:31:44.440
Black, Marcelia
We would love to be able to have instead of hand submitting this CMS forms every month. We'd love to have a mechanism for people to be able to just enter the claims or or or upload flat files or something like that. What we're waiting for is to find out if that's a possibility with Cal Mesa so.

0:31:54.470 --> 0:31:54.900
Analicia
11-9.

0:31:59.270 --> 0:32:0.690
Analicia
You're welcome to.

0:31:45.400 --> 0:32:2.60
Black, Marcelia
So bear with us, actually our our endeavor with Cal Mesa and their vendor that they chose is smartcare. I believe there's 22 counties in California who are all switching to this new EHR system.

0:32:2.720 --> 0:32:4.470
Black, Marcelia
Uh, so?

0:32:2.610 --> 0:32:5.80
Analicia
OK, OK, card.

0:32:6.640 --> 0:32:7.210
Analicia
Go ahead and.

0:32:6.380 --> 0:32:7.770
Black, Marcelia
There's a lot of.

0:32:9.300 --> 0:32:24.750
Black, Marcelia
Uh work going on in the background with Cal Mesa and Smart care to get 22 counties transitioned to the new EHR, so bear with us as we all go through a time of a lot of change and hopefully eventually our plan is to get to.

0:32:26.830 --> 0:32:27.40
Analicia
Thanks.

0:32:25.500 --> 0:32:32.530
Black, Marcelia
I'm not having to submit paper claim forms anymore. We'll we'll see as soon as as soon as we can get to that.

0:32:37.190 --> 0:32:39.60
Black, Marcelia
Let's see on the agenda.

0:32:42.450 --> 0:32:44.820
Black, Marcelia
Are there any other can you scroll up a little bit? Bang.

0:32:47.390 --> 0:32:49.630
Black, Marcelia
Umm, any other questions on training?

0:32:50.490 --> 0:33:1.20
Black, Marcelia
I think that was the the agenda item we were addressing. Any questions on trainings and how we intend to assist with the transition via trainings.

0:33:9.20 --> 0:33:11.400
Black, Marcelia
No, no questions, OK.

0:33:12.150 --> 0:33:35.240
Black, Marcelia
Umm. And we can move on to the frequently asked questions, so we will be starting a frequently asked questions document. I know all of you who received, especially when we were going through all of the documentation changes related to Kalim. We were doing a weekly frequently frequently asked questions where.

0:33:35.460 --> 0:33:57.670
Black, Marcelia
Umm you could send any question you wanted to the compliance in Box and we would that the question and provide an answer and then publish a weekly FAQ with new new questions and new answers every week. So we intend to do the same as we shift to this CPT coding and this new.

0:33:59.60 --> 0:34:2.560
Black, Marcelia
Fee for service structure so that will continue.

0:34:3.80 --> 0:34:26.750
Black, Marcelia
Umm for now, before we, before July 1. If you have questions relating to related to these office hours that we are holding right now with just the individual and group providers, please go ahead and send your questions to the M Care inbox and then that way we can answer questions even in between office hours.

0:34:38.340 --> 0:34:44.400
Black, Marcelia
Thanks man for putting that in. We will send out our collaborative documentation to everyone so that you'll have a record of the.

0:34:45.100 --> 0:34:45.580
Black, Marcelia
And.

0:34:46.540 --> 0:34:48.260
Black, Marcelia
The record of the meeting today.

0:34:49.340 --> 0:34:58.80
Black, Marcelia
So in terms of everything that we've covered and we kind of went a little bit out of order. So we've already talked about the other formalities when the meetings will be held.

0:34:59.180 --> 0:35:1.780
Black, Marcelia
On Fridays, I'm working on the.

0:35:2.970 --> 0:35:5.20
Black, Marcelia
Submission of the 1500s.

0:35:6.840 --> 0:35:18.100
Black, Marcelia
Are there any questions so far on what we've presented today, the training, the amendment, the rate sheet coming out next week? The FAQ documents that will be coming?

0:35:20.50 --> 0:35:22.630
Black, Marcelia
The meetings coming up in the next few weeks.

0:35:29.330 --> 0:35:34.700
Victoria Montufar (Guest)
I have a question so you have recommend that we can attend this meetings as as much as possible.

0:35:35.760 --> 0:36:4.800
Black, Marcelia
Yes. So the we they'll be the weekly meetings. Like I said, it's short term because I know it's you know a stress, a stress on everybody's time, right. So you'll have the option of either Friday morning or Friday afternoon, whichever works best for your schedule. But we do recommend coming to the meeting so that we can address any questions and provide you any new information as we work towards getting this amendment to the to the Board of Supervisors.

0:36:8.730 --> 0:36:20.180
Juan Garcia
And the and this is Juan Garcia from my CSI under smart care program. Will you be recommending that all providers, a group providers?

0:36:30.250 --> 0:36:30.800
Black, Marcelia
That's alright.

0:36:20.260 --> 0:36:31.850
Juan Garcia
A look at this software is is it like a software program that it's that you're recommending to everybody to use or how how's that going to work?

0:36:32.340 --> 0:36:53.980
Black, Marcelia
That's a really great question. One, what we would love, what we envision and then I stole this phrase from somebody else from Cal Mesa Amy Miller at the director. But future US, future US is we would love to have everybody in our network of care using smart care as their EHR. So absolutely yes.

0:36:55.790 --> 0:37:24.800
Black, Marcelia
Because calimesa and smart care are transitioning 22 counties at the same time, on July 1st is go live for 22 counties. So imagine what that what the call center will be like for that when you transition 22 counties to a new EHR. So we can only transition people who are currently using our EHR and currently in our system, we can only transition them on July 1 because they're set.

0:37:24.870 --> 0:37:54.170
Black, Marcelia
They're ready. They're already in the system. They're going through the conversion process right now. But what we envision as our future US and that is going to be as soon as July first hits and we get through the the implementation of the new EHR. That's actually our next conversation is how do we get everybody who doesn't use the EHR to be able to utilize the EHR. So look for that to come in the coming months. We can't do it on July 1st.

0:37:54.910 --> 0:38:0.750
Black, Marcelia
But that is definitely a direction that we would love to take as the county as future us.

0:38:4.780 --> 0:38:6.690
Juan Garcia
Thank. Thank you for that. Thank you.

0:38:5.40 --> 0:38:7.810
Black, Marcelia
Does that does that? Does that answer your question?

0:38:10.60 --> 0:38:10.560
Juan Garcia
Yes.

0:38:15.60 --> 0:38:16.30
Black, Marcelia
And then I'm seeing.

0:38:17.950 --> 0:38:27.40
Black, Marcelia
There's a question, see why? Garcia asked whether the rates would be going up or down. I stepped away for a minute, so it's curious if I missed that answer.

0:38:28.160 --> 0:38:33.670
Black, Marcelia
Curtis, you'll find out. Well, we'll all find out early next week, so.

0:38:34.500 --> 0:38:44.510
Black, Marcelia
I can't give an answer right now. I wish I could. I think our finance team is on, but I I don't think we're ready at at to to say whether they're up or down.

0:38:49.290 --> 0:38:51.420
Black, Marcelia
I'm looking at the who's on the call.

0:38:57.60 --> 0:39:7.970
Black, Marcelia
I can tell you that there I can tell you that they're that they're not going down. I can say I can say that much for sure. I know that. But we can't give can't give rates yet. We have to wait until early next week.

0:39:18.40 --> 0:39:24.230
Black, Marcelia
Me too. Juan, I think we should. I think our I think everybody should be paid more 100%. I agree.

0:39:26.660 --> 0:39:27.90
Juan Garcia
Thank you.

0:39:28.530 --> 0:39:29.880
Black, Marcelia
And I think is there a handout?

0:39:31.540 --> 0:39:32.480
Black, Marcelia
It looks like Tony.

0:39:36.550 --> 0:39:40.60
tony
Yes, I was wondering on the gentleman before I asked the question about.

0:39:40.810 --> 0:39:49.590
tony
EHR and is that something that individual contracted providers are gonna be encouraged? Also start doing electronic health record?

0:39:51.140 --> 0:40:4.380
Black, Marcelia
Yes, absolutely. That is a vision for future future US future DBH is that everybody who provides services for us would use our electronic health record.

0:40:8.10 --> 0:40:9.510
tony
Where can we purchase program?

0:40:10.110 --> 0:40:43.100
Black, Marcelia
Yeah, that. So we'll, we'll be talking about that. Like I said after implementation. So we need to, we have to convert, we're going through the conversion process of everybody who already uses the EHR and then immediately as soon as we implement that and we've got that piece settled, our next conversation is how do we help everybody else get on to using smart care. So look for that to come. We have to get through all of our contracts that get to the board. We have to implement the new EHR.

0:40:43.210 --> 0:41:13.650
Black, Marcelia
Where everybody currently using it. So we actually honestly within our leadership team we have that pinned in July to start the conversation of how can we start onboarding providers. The other piece of it is we have to work with smart care who is smart care is the actual system that people would will use and Cal Mesa is our contractor who's working with us to with the 22 counties.

0:41:13.720 --> 0:41:35.810
Black, Marcelia
To get everybody onto smart care. So the other piece to it is we have a desire to open it up to everybody in our mental health system, and we also have to work within the capacity and the the building, like the building system capacity of smart care, if that if that makes sense. I hope I communicated that clearly.

0:41:39.870 --> 0:41:40.330
tony
Thank you.

0:41:46.650 --> 0:42:8.760
Black, Marcelia
I would say that that that would be our one of our focuses for fiscal year. What are we in 2223 right now? So 2425 is gonna be how you know, how do we get the rest of our system of care to be able to use smart care. So look look For more information on that in the future after we transition the current users.

0:42:13.110 --> 0:42:14.730
Black, Marcelia
Victoria, I see your hand up.

0:42:23.50 --> 0:42:23.450
Black, Marcelia
Yes.

0:42:15.490 --> 0:42:31.210
Victoria Montufar (Guest)
Yeah. Just, I mean, I know we're going through this and just quick clarification. So I bill paper form 515 hundred form, right. So my understanding is everybody that has already billing through avatar or whatever system they're using, they'll be eligible to.

0:42:31.910 --> 0:42:40.340
Victoria Montufar (Guest)
Move forward in transition to the new system by July, but can we work towards that or we have to wait after July?

0:43:0.750 --> 0:43:1.50
Analicia
Speak.

0:42:41.720 --> 0:43:1.730
Black, Marcelia
Umm, you'll have to wait after wait until after July. We do have different levels of access, so we have people who actually even outside of just people who work for the county. We do have some vendors that use Avatar as their electronic health record.

0:43:2.290 --> 0:43:34.0
Black, Marcelia
Umm, so and then we have people who can just upload their claims to, you know, they send their flat files and upload planes. So there's different levels of access and anybody who has any level of access to Avatar will be converted to smart care. So right now as individual and group providers with the exception of you know bio, they enter their claims directly. Right now everybody's submits their paper claim forms.

0:43:34.80 --> 0:43:40.100
Black, Marcelia
To us and that's how we process claims, we manually enter them in managed care and process them.

0:43:40.850 --> 0:43:48.0
Black, Marcelia
Umm, so we want to work towards the goal just as much as you do of everybody having access to the EHR.

0:43:48.860 --> 0:43:58.690
Victoria Montufar (Guest)
What? What do you think the the length of time for some of us who do that 1500 form might be August, September, October or maybe?

0:43:59.430 --> 0:44:3.890
Victoria Montufar (Guest)
You know, so we know, I mean, at least myself, so I can continue doing the paper form.

0:44:4.710 --> 0:44:18.940
Black, Marcelia
Yeah. So definitely clear message. The the paper forms are still even on July 1st. It's that's going to be the same. You're going to submit your paper claim forms just as you did before, so that that will not change.

0:44:19.450 --> 0:44:26.250
Black, Marcelia
And and I I wish I could give you. And. Is it Emily? Sia, I hope I'm pronouncing your name right.

0:44:28.490 --> 0:44:42.600
Black, Marcelia
I wish I could give you a time frame, but I we don't have a time frame yet on when we can on board new providers who have who aren't existing in the avatar system right now. If I had a time frame, I would absolutely share it with you.

0:44:46.90 --> 0:44:46.620
Victoria Montufar (Guest)
Thank you.

0:44:49.230 --> 0:44:49.730
Black, Marcelia
And then.

0:44:51.630 --> 0:44:56.90
Black, Marcelia
Tony, do you? Do you have another question or is your hands still up from before?

0:44:58.400 --> 0:45:1.170
tony
Or no more question, I don't know how to bring it down.

0:45:2.220 --> 0:45:4.880
Black, Marcelia
Just hit it again. Hit the hand symbol again.

0:45:5.890 --> 0:45:6.300
tony
OK.

0:45:11.270 --> 0:45:11.840
tony
Already here.

0:45:11.190 --> 0:45:17.380
Rogers, Jon
Also, Marcia, I see a question for this regarding the rates.

0:45:19.540 --> 0:45:20.250
Rogers, Jon
In the chat.

0:45:22.890 --> 0:45:35.310
Black, Marcelia
Will the rates release next week be the final or will they just be dropped like the orgs where it their final rates? So though there's they are not negotiable, they'll be final rates.

0:45:37.760 --> 0:45:45.990
Black, Marcelia
And then we'll all counties involved in smart care be using standardized forms for things like assessments. Yeah, exactly. So if you're in smartcare.

0:45:47.890 --> 0:45:58.230
Black, Marcelia
All of the 22 counties who are joining the smart care electronic health health record endeavor, we will all be using the exact same forms.

0:46:5.740 --> 0:46:7.950
Black, Marcelia
And then I see another hand up Vic.

0:46:8.380 --> 0:46:16.860
Victoria Montufar (Guest)
Yes, now that you've mentioned the standardized forms, I've been looking online in the new update forms through calim.

0:46:17.900 --> 0:46:27.490
Victoria Montufar (Guest)
And the assessment form has changed from like so many pages to those two pages. I have talked to somebody at the county and they said whatever sunline then use whatever's online.

0:46:28.920 --> 0:46:29.700
Victoria Montufar (Guest)
Is that correct?

0:46:30.350 --> 0:46:35.900
Black, Marcelia
Why I I don't. I don't know what you're looking at online, because there's there's a lot of stuff online, so.

0:46:35.380 --> 0:46:38.380
Victoria Montufar (Guest)
Uh. Through through private providers? The forms.

0:46:39.40 --> 0:46:39.910
Victoria Montufar (Guest)
For.

0:46:41.330 --> 0:46:54.840
Victoria Montufar (Guest)
That we can utilize because I have it open here and the assessment form is a two page versus the one we had before. So when I ask, I think it was.

0:46:57.490 --> 0:47:4.140
Victoria Montufar (Guest)
I forgot her name. Who said whatever is online through private providers forms start using.

0:47:5.300 --> 0:47:26.710
Black, Marcelia
So what you what what you want to do, Victoria and everybody else is. Make sure that you are familiar with the billing manuals. So if the forms that you're looking at are in compliance, so part of what part of the calim documentation changes is that they did make changes to the requirements of the assessment.

0:47:27.240 --> 0:47:40.270
Black, Marcelia
And to actually make it easier, there are now 8 domains in the assessment and I can actually let me pull up the link to the Cal Mesa. Well, it's on our. It's actually on our website.

0:47:41.960 --> 0:47:52.690
Black, Marcelia
It's on the commercial website, it's on our it's all over the place. What you want to look for is that you're hitting the 8 domains that are required together. Calling documentation. Let me.

0:47:54.940 --> 0:47:56.440
Black, Marcelia
Maybe if one of my team members.

0:47:57.390 --> 0:47:58.590
Black, Marcelia
Let's see who's on here.

0:47:59.990 --> 0:48:2.820
Black, Marcelia
Kathy, would you pull up? Are you still on the call?

0:48:6.420 --> 0:48:10.670
Rexroat, Katherine
Yes, I am and I am pulling up our.

0:48:11.450 --> 0:48:13.560
Rexroat, Katherine
Website to see what's.

0:48:15.90 --> 0:48:15.690
Rexroat, Katherine
On the page.

0:48:17.150 --> 0:48:20.350
Black, Marcelia
Yeah, I was going to say if you don't mind putting the link in the chat.

0:48:22.40 --> 0:48:25.430
Black, Marcelia
So that the providers have access to it very easily.

0:48:28.380 --> 0:48:52.730
Black, Marcelia
And there's also if you go to our website, there's a whole Kaleem icon that you can click on, and so the documentation manuals are there. The documentation manuals are on our our website, the Managed Care website. So in answer to your question, thank you very much Kathy, and answer to your question, Victoria, was it Victoria that asked?

0:48:53.540 --> 0:48:53.850
Black, Marcelia
Uh.

0:48:54.670 --> 0:48:55.250
Victoria Montufar (Guest)
Yes.

0:48:58.290 --> 0:48:58.750
Victoria Montufar (Guest)
Uh-huh.

0:49:3.700 --> 0:49:4.650
Victoria Montufar (Guest)
Criterias are there.

0:48:54.660 --> 0:49:8.160
Black, Marcelia
You can you can use whatever format you want as long as you look at the the documentation manual and the eight requirements of the assessment. As long as they're there, then you can use that format.

0:49:8.770 --> 0:49:11.380
Victoria Montufar (Guest)
OK, that that helps. Thank you.

0:49:12.150 --> 0:49:12.870
Black, Marcelia
You're welcome.

0:49:12.430 --> 0:49:13.740
Rexroat, Katherine
And and.

0:49:19.590 --> 0:49:20.140
Black, Marcelia
OK.

0:49:12.220 --> 0:49:28.230
Victoria Montufar (Guest)
And it it is that it is that website that I've been getting familiarized with and really know about calling. So I just wanted to make sure because I seem so which I know in the past Sarah had said, Ohh yeah, it's gonna be so much easier. And I'm like, yes, it is compared to the assessment forms we had before.

0:49:29.30 --> 0:49:29.410
Victoria Montufar (Guest)
Right.

0:49:30.430 --> 0:49:30.840
Victoria Montufar (Guest)
That is.

0:49:30.710 --> 0:49:31.20
Rexroat, Katherine
At.

0:49:28.770 --> 0:49:47.750
Black, Marcelia
Right. And that's that is part of town Lane is we wanted to make well we we meeting in the state wanted to make we we wanna spend more time with the people that were serving and less time on documentation and this is actually going to be really important because part of CPT coding.

0:49:48.270 --> 0:50:13.820
Black, Marcelia
And when the when the state sent down the rates, CPT codes are all inclusive of documentation and travel, so they took that into consideration when they made the rate. So it's a bundled rate for face to face documentation and travel. So you will no longer code separately your documentation time like you used to. It's an all inclusive rate.

0:50:17.380 --> 0:50:17.730
Rexroat, Katherine
At.

0:50:16.150 --> 0:50:25.620
Black, Marcelia
So with that, the state actually made documentation quicker and easier, so that there's less less documentation that needs to happen.

0:50:27.190 --> 0:50:36.840
Rexroat, Katherine
And Marcy, I double checked, yes. If you go to the contract provider resources page and you click on the forms link that is the current.

0:50:38.100 --> 0:50:41.500
Rexroat, Katherine
Middle Fresno County mental health assessment form.

0:50:42.470 --> 0:50:43.850
Rexroat, Katherine
Umm, that's in that.

0:50:44.580 --> 0:51:7.310
Rexroat, Katherine
That subpage and I do recommend that you download that assessment form because it is a fillable form. Once you download it, so it'll expand when you type, but that is a current assessment form that is in compliance with the new CALIM documentation standards.

0:51:9.500 --> 0:51:11.350
Black, Marcelia
Yeah, good point. Thank you, Kathy.

0:51:12.270 --> 0:51:24.490
Black, Marcelia
Umm, I see. Victoria. I see your hand up and I'm gonna answer Curtis's question really quick. So he asked looking at the assessment from your website, is that identical to what will be in smart care? No.

0:51:25.100 --> 0:51:31.80
Black, Marcelia
Umm Smartcare has developed their their own assessment template, so it's not it isn't the same.

0:51:34.320 --> 0:51:36.370
Black, Marcelia
And then Victoria, you have a question?

0:51:36.720 --> 0:51:56.810
Victoria Montufar (Guest)
I I'm more clarification I I downloaded the forms I downloaded for the assessment. For whatever reason it tells me it's not. I cannot edit like I want to put a head in with my practice on like I had in my current forms, but it's not allowing me. So what I am doing is recreating or using the main points.

0:51:58.240 --> 0:52:18.330
Victoria Montufar (Guest)
You know to to continue using that style, but it wasn't letting me make any changes beyond just whatever I'm typing and even having to type some stuff. What's what's not allowing me, but I'm not sure if it was my computer system or the downloaded form. When I downloaded the form.

0:52:19.750 --> 0:52:25.620
Black, Marcelia
All right. Well, thank you for thank you for bringing that up. Let me, umm, let us take a look at it and.

0:52:27.850 --> 0:52:48.400
Black, Marcelia
Hopefully there's the way we can fix it so that like you said, you can download it and add your header for your practice. Or like Kathy said that it should expand, the boxes should be expanding as you're typing so that you can capture it as much data or as little data as you need to. So we'll make sure we circle back on that and.

0:52:49.370 --> 0:52:54.470
Black, Marcelia
Next week, when we have our office hours, please ask us again about that form.

0:52:53.790 --> 0:53:4.520
Victoria Montufar (Guest)
Yeah. And if somebody can try it, like I said, I try several time. I delete it, I download it again. It was not allowing me certain boxes was I could not type. It will just show that.

0:53:5.560 --> 0:53:11.390
Victoria Montufar (Guest)
But then so I recreated kind of the whole thing to look the same but.

0:53:12.350 --> 0:53:16.280
Victoria Montufar (Guest)
I I was unable to add certain things to the form, but thank you.

0:53:16.790 --> 0:53:23.730
Black, Marcelia
Yeah. No, that's great feedback. Thank you for letting us know because that that way we can look into it. We don't know until someone tells us. So. Thank you.

0:53:28.270 --> 0:53:36.200
Black, Marcelia
I know I don't want to keep everybody late. It's 459. Are there any other questions or comments or feedback?

0:53:42.620 --> 0:53:45.440
Black, Marcelia
I don't see anything in the chat or any hands raised.

0:53:46.930 --> 0:54:16.110
Black, Marcelia
I hope today was valuable for you. Umm, that you got some information that would be helpful. Like I said, we're very invested in communicating and helping to navigate and make these all of these counting related changes together. So look for your rate sheets coming out early next week via letter and then we'll see you next Friday and we will extract this recording and get it sent out as well.

0:54:19.800 --> 0:54:28.540
Black, Marcelia
All right. Well, thank you everybody. Have a great umm, I was gonna say weekend. We're already at the weekend, so have a great weekend and we'll see you next time.

0:54:30.720 --> 0:54:31.420
Juan Garcia
Thank you.

0:54:32.50 --> 0:54:32.630
Pat B. (Guest)
Thank you.

0:54:32.260 --> 0:54:32.740
Black, Marcelia
Bye.