***County Representatives:***

* Executive/Leadership Team: *Marcelia Black*,
* Managed Care: *Meng Moua, Jon Rogers, Natalie Armistead, Jennifer Beck*
* Business Office: *Lawrence Seymour, Sean Patterson, Domenica Tamayo*
* Contracts Division: Joseph Rangel
* Admin/Staff Development: *Julie Thao, Laura Luna*
* Compliance: *Greg Wongsing, Elizabeth Vasquez, Mary Johnson, Sandra Nelson, Rosalva Rivera, Brian Fenne*
* Quality Improvement: *Jeffrey Elliot*

***Individual/Group Providers:***

* Fazil Rohina, Elizabeth Thomas, Elizabeth Barreneche, Popper Mor, Kellie Smith, Dr Kimberly Jones, Kathy Lee, Serena, Blanca Godinez, Harjas, Rodney Lowery, Gerardo Madrigal, Adrian Jones, X. Vang, Victoria Montufar, Alejandra Perez, Jeffrey Elliott, Laura Romero, Curtis Donovan, Victoria Cole
1. **Purpose:**

To communicate to Individual/Group Providers of status updates due to CalAIM and Payment Reform. We will discuss a few recent/past topics and allow for a Q&A.

1. **Executive/Leadership Statement:**
	* **DBH expresses gratitude for providers serving persons in our community and remains committed to partnering with our providers as we walk through CalAIM and payment reform changes together.**
	* **We are requesting signature pages by today, May 26th.**
2. **Board Agenda Item/Amendment I to Agreement No. 20-236**
* BOS Date: June 20, 2023
* Non-negotiable
* Agreement/Amendment/Exhibits, sent out earlier this week with/minor changes to previous draft sent 5/9/2023
* Signatures are required no later than May 26th with no exceptions. (Request **May 26th** drop deadline) Managed Care to track and report Signatures received on May 26th
* Without signature, County will not have a mechanism in place to pay for services on and/or after July 1, 2023
* Signature page can be submitted to MCare@fresnocountyca.gov with a copy to Meng Moua, Sr. Analyst mmoua@fresnocountyca.gov and Francisco Escobedo, Managed Care Coordinator fescobedo@fresnocountyca.gov
* Scan signature page only
* Amendment
	+ Extends the agreement for an additional 12 months (7/1/23 - 6/30/24)
	+ Includes new BHQIP, CalAIM, and County contract language
	+ New rates (revised exhibit B)
1. **Rate Sheet**
* Payment is based on the type of license, program type, and select the code
* Rates are by licensure and program Type – Face-To-Face Time (Transportation/Documentation services is already built into Rates)

|  |  |  |
| --- | --- | --- |
| **Provider Type** | **Provider Rate Per Minute** | **Provider Rate Per Hour** |
| Psychiatrist | $4.88 | $292.95 |
| NP (Nurse Practitioner) | $4.65 | $279.00 |
| Psychologist  (Licensed/Registered/Waivered) | $2.01 | $120.33 |
| LICENSED - LCSW/ASW, LMFT/AMFT, LPCC/APCC, RN -  MS | $2.01 | $120.33 |
| UNLICENSED - LCSW/ASW, LMFT/AMFT, LPCC/APCC, RN -  MS | $1.71 | $102.60 |

1. **CalAIM Forms**
* Recommend downloading the assessment form. It is compliant with CalAIM. CPT codes are all inclusive of documentation and travel. Will not code doc time separately. Makes doc time quicker and easier.
1. **Trainings**
* ***May 4, 2023 Training*** – Service Coding and Documentation Coding – General Power Point
* ***May 11, 2023 Training*** – Introduction to Procedural Codes
* ***Expert User Training*** – SmartCare Self-Paced/Moodle Training for Super User Trainings (now available) Expert Users to go back and refresh as needed.
* ***June 1, 2023 – CalMHSA*** CPT Trainings
* CalMHSA LMS Trainings: CPT Coding for Direct Service Providers
* Trainings will include information on claiming for collateral services.
* Managed Care will send out notification as soon as training is available.
* Moodle Training -



* ***End User Training*** – to begin ***June 6, 2023***
* ***Online Trainings*** – available to Expert, Super User and End Users
1. **Questions & Answers & Additional Resources**

***Individual/Group Provider******Q&A***

For up to date Individual/Group Provider Q&A please go to the Department of Behavioral Health, web page CalAIM section click on the link: [Cal AIM | County of Fresno](https://www.co.fresno.ca.us/departments/behavioral-health/providers/calaim) Office Hour Recordings can be found at: <https://www.co.fresno.ca.us/departments/behavioral-health/providers/calaim>

***Where to Send Questions:***

Questions related to the contract goes to: mcare@fresnocountyca.gov

Questions related to CPT coding goes to DBHCompliance@fresnocountyca.gov

***DHCS Library of Resources****:*

<https://www.dhcs.ca.gov/services/MH/Pages/MedCCC-Library.aspx> (contains latest billing manual) or [Billing Manual](https://www.dhcs.ca.gov/services/MH/Pages/MedCCC-Library.aspx)

**Transportation:**

Transportation is transporting the person served. The Managed Care Plan (CalViva and BlueCross) are responsible for transportation. MCP’s contact info: <https://mss.anthem.com/california-medicaid/benefits/medi-cal-plan-benefits/transportation.html>

[How-to-Get-a-Ride-for-Health-Care-Services-Brochure.pdf (calvivahealth.org)](https://www.calvivahealth.org/wp-content/uploads/2022/08/How-to-Get-a-Ride-for-Health-Care-Services-Brochure.pdf)

<https://www.calvivahealth.org/wp-content/uploads/2022/08/How-to-Get-a-Ride-for-Health-Care-Services-Brochure_SPA.pdf>

<https://www.calvivahealth.org/wp-content/uploads/2022/08/How-to-Get-a-Ride-for-Health-Care-Services-Brochure_HMG.pdf>

**Documentation Manual:**

<https://www.co.fresno.ca.us/departments/behavioral-health/home/for-providers/contract-providers>

**Follow up to question previously asked (5/19/2023)**

Q: Can you elaborate on the quality improvement plan requirements for individual and group providers?

A: Department’s Quality Improvement Team will work with Executive/Leadership Team to identify outcomes measures specific to Individual/Group Providers and will work with providers expected outcome measures.

* Closed loop referrals
* Increased communication regarding availability to except new persons served. (Youth and adult)

Q: Do you know if the contract will include an increase in the number of associates? Currently we are allowed 3 each (*Navjot K. Grewal, LCSW*)

A: MC Team members will look further into the matter, although AB690 allows for six associates, as for now the Agreement and Amendment I only allow for three associates. We cannot change the Amendment I to Agreement No. 20-236 going to the Board of Supervisors, June 20, 2023, and will consider for future Amendments. Note: any change to existing Agreement language will reflect current regulations and Board of Behavioral Health Sciences.

Q: Will the new contract include the ability to hire Nurse Practitioners under the new AB 890 change? (*Navjot K. Grewal, LCSW*)

A: Managed Care Team Members will follow up with *Navjot Grewal, Omid* for further clarification, regarding Nurse Practitioner and reach out to DBH Medical Team for interpretation of AB 890 which spells out supervision for Nurse Practitioners. We cannot change the Amendment slated for 6/20/2023 board date and can consider for the future.

Q: What is the process of how we are going to process our claims, do we have a procedure right away?

A: The Department is working with Streamline and CalMHSA regarding how Individual/Group Providers will process claims through the Departments Managed Care Division. This will involve two separate phases. The initial Phase 1) Individual/Group Providers to continue CMS 1500 Forms process for payment, and 2) Allows the Individual/Group Provider the option to submission of CMS 1500 Forms for claims or Direct Data (Claims) Entry by the Individual/Group Provider. Direct Data (Claims) Entry will require an approval by the County and a transition and training process. County will provide technical support. Details for both processes continue to be worked out between DBH, CalMHSA and Streamline.

We will provide a finalized procedure as soon as possible. We do not have a final decision now. Twenty-three California counties area part of SmartCare implementation. We will provide the training materials accordingly. Please be prepared that June will be a heavy month of training. DBH commits to having a support mechanism for Go Live on July 1st and continuing support. CalMHSA will also have a support structure for questions and training. We are on this journey together. The department is committed to receive, process, and pay claims in timely matter.

Q: When will CPT and HCPCS codes go into effect?

A:They will take effect as of July 1st.

Q: Where can we find CPT and HCPCS codes?

A:In the billing manual.

Q**:** Will all services be paid at the same rate?

A:Yes, services are paid by license type and location.

Q: Is case management CPT coding the same as Psychotherapy?

A:Look in billing manual for HCPCS codes on page 133, code # T 1017 = 1 unit for each 15 min. if you provide at least 8 min. of service you can bill for 1 unit of case management.

Q: What happens if the signature page is not returned by the deadline?

A:The individual group or provider will not be a part of the contract meaning we will not have a way to pay you as of July 1st. We will follow up to ensure transition of all persons served to another provider within the network.

Q: Will we be notified if our signature was received or not?

A:Yes, a confirmation email will be sent once received, also an alert was sent if not received.