***County Representatives:***

* Executive/Leadership Team: ***Marcelia Black***
* Managed Care: *Meng Moua, Jon Rogers, Justin Jimenez*, *Natalie Armistead, Jennifer Beck*
* Business Office: *Lawrence Seymour, Sean Patterson,*
* Contracts Division: *Joseph Rangel,* Emma Mejia
* Admin/Staff Development: *Julie Thao, Laura Luna, Brian Fenne,* Elizabeth Barreneche
* Compliance: *Greg Wongsing, Elizabeth Vasquez, Mary Johnson, Sandra Nelson, Rosalva Rivera,*
* Quality Improvement: *Jeffrey Elliot,* Elizabeth Thomas
* IT/Medical Records: *Kannika Toonnachat*

***Individual/Group Providers:***

* Mae Johnson, Ana Art, Monica, Muro, Fazil Rohina, Popper Mor, Kellie Smith, Dr Kimberly Jones, Kathy Lee, Serena, Blanca Godinez, Harjas, Rodney Lowery, Gerardo Madrigal, Adrian Jones, X. Vang, Victoria Montufar, Alejandra Perez, Laura Romero, Curtis Donovan, Victoria Cole, Juan Garcia, Valerie Curley,

1. **Purpose:**

To communicate to Individual/Group Providers of status updates due to CalAIM and Payment Reform. We will discuss a few recent/past topics and allow for a Q&A.

1. **Executive/Leadership Statement:**
   * Thank you for partnering with DBH to continue providing SMHS wot County beneficiaries and for coordinating with MC team members in gathering signatures by due date and keep us on track to meet the Board of Supervisor Board date of June 20, 2023.
   * ***MCO Module:*** mechanism that will allow Individual/Group Providers to directly enter treatment service claims into the County’s EHR – SmartCare.
   * ***Anticipation Date:*** CalMHSA and Streamline (SmartCare) anticipate MCO Module to be in operation in mid-July 2023.
   * ***Testing & Approval:*** MCO Module will require testing and approval prior to being released or accessible to Ind/Gp Providers. DBH, Finance, Contracts, Managed Care Division will assess for approval.
   * ***Individual/Group Provider Transition:*** Once approved and implemented, Managed Care team members will assist and provide technical support to individual/group providers to transition from CMS 1500 Forms to SmartCare – MCO Module.
   * ***CMS 1500 Forms:*** until further notice, effective July 1, 2023, Individual/Group Providers are to continue utilizing CMS 1500 Forms.
   * ***CMS 1500 Forms Process:*** Managed Care, along with other DBH Divisions continues to work with CalMHSA and Streamline to develop/implement the claims process. Managed Care will communicate the new CMS 1500 Form process. (Bio Behavioral Health – Separate process to be determined).
   * On behalf of Maryann Le, DBH Finance wants to emphasize to all individual and group providers that approved claims for treatment services will be paid accordingly and timely. The department would like to encourage individual group providers to continue to focus on the front line which is client services.
2. **Board Agenda Item/Amendment I to Agreement No. 20-236**

* BOS Date: June 20, 2023
* Beginning July 1, 2023, there will be a total of 41 Individual/Group Providers; (four (4) discontinued and three (3) new providers added to Amendment).
* Amendment
  + Extends the agreement for an additional 12 months (7/1/23 - 6/30/24)
  + Includes new BHQIP, CalAIM, and County contract language
  + New rates (revised exhibit B)

1. **Rate Sheet**

* Payment is based on the type of license, program type, and select the code
* Rates are by licensure and program Type – Face-To-Face Time (Transportation/Documentation services is already built into Rates)

|  |  |  |
| --- | --- | --- |
| **Provider Type** | **Provider Rate Per Minute** | **Provider Rate Per Hour** |
| Psychiatrist | $4.88 | $292.95 |
| NP (Nurse Practitioner) | $4.65 | $279.00 |
| Psychologist (Licensed/Registered/Waivered) | $2.01 | $120.33 |
| LICENSED - LCSW/ASW, LMFT/AMFT, LPCC/APCC, RN - MS | $2.01 | $120.33 |
| UNLICENSED - LCSW/ASW, LMFT/AMFT, LPCC/APCC, RN - MS | $1.71 | $102.60 |

1. **CalAIM Forms**

* Recommend downloading the assessment form. It is compliant with CalAIM. CPT codes are all inclusive of documentation and travel. Will not code doc time separately. Makes doc time quicker and easier.

1. **Trainings**

* ***May 4, 2023 Training*** – Service Coding and Documentation Coding – General Power Point
* ***May 11, 2023 Training*** – Introduction to Procedural Codes
* ***Expert User Training*** – SmartCare Self-Paced/Moodle Training for Super User Trainings (now available) Expert Users to go back and refresh as needed.
* ***June 1, 2023 – CalMHSA*** CPT Trainings
* CPT Codes Moodle training is now available and can be accessed at:

<https://moodle.calmhsalearns.org/login/index.php>

* ***End User Training*** – to begin ***June 6, 2023***
* ***Online Trainings*** – available to Expert, Super User and End Users

1. **Questions & Answers & Additional Resources**

***Individual/Group Provider******Q&A***

For up to date Individual/Group Provider Q&A please go to the Department of Behavioral Health, web page CalAIM section click on the link: [Cal AIM | County of Fresno](https://www.co.fresno.ca.us/departments/behavioral-health/providers/calaim) Office Hour Recordings can be found at: <https://www.fresnocountyca.gov/Departments/Behavioral-Health/Providers/CALAIM>

***Where to Send Questions:***

Questions related to the contract goes to: [mcare@fresnocountyca.gov](mailto:mcare@fresnocountyca.gov)

Questions related to CPT coding goes to [DBHCompliance@fresnocountyca.gov](mailto:DBHCompliance@fresnocountyca.gov)

***DHCS Library of Resources****:*

<https://www.dhcs.ca.gov/services/MH/Pages/MedCCC-Library.aspx> (contains latest billing manual) or [Billing Manual](https://www.dhcs.ca.gov/services/MH/Pages/MedCCC-Library.aspx)

**Transportation:**

Transportation is transporting the person served. The Managed Care Plan (CalViva and BlueCross) are responsible for transportation. MCP’s contact info: <https://mss.anthem.com/california-medicaid/benefits/medi-cal-plan-benefits/transportation.html>

[How-to-Get-a-Ride-for-Health-Care-Services-Brochure.pdf (calvivahealth.org)](https://www.calvivahealth.org/wp-content/uploads/2022/08/How-to-Get-a-Ride-for-Health-Care-Services-Brochure.pdf)

<https://www.calvivahealth.org/wp-content/uploads/2022/08/How-to-Get-a-Ride-for-Health-Care-Services-Brochure_SPA.pdf>

<https://www.calvivahealth.org/wp-content/uploads/2022/08/How-to-Get-a-Ride-for-Health-Care-Services-Brochure_HMG.pdf>

**Documentation Manual:**

<https://www.fresnocountyca.gov/Departments/Behavioral-Health/Providers/Contract-Provider-Resources>

**Q**: A master service agreement question—-the agreement sent out with track changes a few weeks ago is different than the original agreement executed in 2020. Will the agreement & amendment #1 both execute with an effective date of July 2023?

A: Yes, both the amendment and agreement will be considered one document and only one signature page will be added, in addition any time we add or remove a provider it must go to the Board of Supervisors for approval, we will not need a new signature from everyone. Managed care division will be prepared to go to the Board of Supervisors monthly. For any significant changes we will go to the Board of Supervisors, and we will require signatures from individual and group providers.

**Q**: Are you aware if all other counties will be updating their fee schedules as well? We are an inpatient provider, so we bill other counties besides Fresno.

A: The agreements between the county and the state are changing however it does not mean that the contracts between the county will change, as each county will make their own agreements with the State.

**Q**: Regarding CalAIM, I have a new client going to Mexico for two months. Do I keep them open or close them out?

A: It is up to you; two months is not too long. There is not a requirement to provide a certain number of services per month to keep them open, so it is an option to you as a provider whether you would like to keep the case open or close it out.

**Q**: In the assessment form for service providers, will travel time be the same?

A: The travel time and documentation time are still being collected. While they are not paid activities, the state is still collecting the info to inform future rate setting down the line.

**Q**: The assessment form was not usable.

A:We are addressing the need to make sure the form is downloadable and accessible.

**Q**: Are we required to use the county templates, or can we use our own?

A: No, we are not required as it was provided as a guide. The requirements are in the CalMHSA manual. You can modify the template just make sure that you capture what is required within the seven domains.

**Q:** How does collaborative documentation play into the person served.

A: Collaborative documentation at the end of a session should be utilized as part of the therapeutic intervention and included in time spent with the person served.

**Q**: If you have a provider not used to practice and it takes them longer to complete, are their restrictions on the time used.

A: It takes the time that it takes, the collaborative documentation needs to be part of the therapeutic intervention and needs to take place in front of the client and completed together. The CPT codes are very descriptive and if used correctly, will handle the billing side.

**Q**: Is there an online training for collaborative documentation.

A: live training is provided in house only.

**Q**: Is there a new client record audit checklist for individual/group providers that addresses the CalAIM requirements?

A: Yes, we have sent it out a couple of times and we will attach it again.

**Q**: I get clients already assessed by the county within a week, therefore billing twice for the same thing if I do another assessment. Can I agree with the County’s assessment to cut time, or do I need to bill the entire time for the same assessment?

A: Yes, you can agree. If you get a complete assessment from the County, you can agree with the assessment, review, and make a note agreeing with diagnosis or of anything noticed differently, therefore cutting time down and not repeating services. Making sure that we provide a good example of quality of serviced. There is not a need to do a new assessment. (We will get back to providers on which CPT codes to use in this instance)

**Q**: Are the contracts/agreements we signed for CalAIM or for the Fresno County Behavioral Health?

A: Contracts are Fresno County only.