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| Project Meeting Name: **Managed Care – Office Hours** | | Date: August 4, 2023 |
| Meeting Location: Virtual | Start Time: 8:15 AM | End Time: 0:00 AM |
| Facilitator: Francisco Escobedo | Note Taker: Jennifer Beck | Sponsor: Marcy Black |
| Meeting Attendees: | | |

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| **Meeting Summary** | | |
| **Topic/Deliverable** | CalMHSA EHR | |
| **I. Trainings:** | **Lead Presenter** | **Francisco Escobedo** |
| **Status/Update** | 1. **DBH, Managed Care Team Member Claims**  * July 19, 2023 – Workflow Process * Training was provided for Managed care Team members  1. **Lite Users Training (Bio Behavioral Health)**  * DBH is working on a How-to guideline for lite users and Organizational Providers * If needed, Managed Care can work with BIO on data entry and share its guidelines once complete  1. **Law & Ethics and Telehealth (August 2023)**  * Law & Ethics health care providers Wednesday Sept 13th, 2023, 9:00am-12:15pm. * AB1759 Telehealth Law & Ethics Wednesday Sept. 13th 1:15pm.- 4:30pm. * Training will be a virtual webinar * Registration details to follow  1. **Collateral/Group Services**  * DBH/Managed Care to develop internal/external guidance |
| **Action Item(s)** | **Who:** DBH  **What:** Develop a how-to guideline for lite users  **When:** August 4th |
| **II. Resource Forms:** | **Lead Presenter** | **Managed Care** |
| **Status/Update** | 1. **SmartCare Coding Tutorial**  * Individual/Group Provider Presentation July 7, 2023 * Training and Resource materials distributed on July 11, 2023  1. **DBH, CalAIM webpage**  * [**https://www.fresnocountyca.gov/Departments/Behavioral-Health/Providers/CALAIM**](https://www.fresnocountyca.gov/Departments/Behavioral-Health/Providers/CALAIM) * Currently being revamped to include “Managed Care – Individual/Group Providers CalAIM Resources. * Anticipation completion Date August 1, 2023  1. **Contract Provider Resources & Forms**  * [**https://www.fresnocountyca.gov/Departments/Behavioral-Health/Providers/Contract-Provider-Resources/Contract-Provider-Forms**](https://www.fresnocountyca.gov/Departments/Behavioral-Health/Providers/Contract-Provider-Resources/Contract-Provider-Forms) * Forms located will be uploaded/updated |
| **Action Item(s)** | **Who:** DBH IT  **What:** Developing new web page specific to individual group providers for resources  **When:** Aug 4th 2023 |
| **III. Q&A** | **Lead Presenter** | **Managed Care** |
| **Status/Update** | **Question: Guidance on CMS 1500 form- regarding family psychotherapy**  **Answer:** Two slides from previous training presented (attached)  **Question: How might you bill for a 120 min group with 6 members facilitated by 2 therapists?**  Answer: There is no longer a group formula. It doesn’t not matter how many people are in your group it will still calculate the same. For both therapists to bill they both must write their own note and note what their contribution was. You must add the group modifier HQ- will be shared in a Power Point next week  **Question: If a group therapy takes place with two or more people with different insurance, would we make two different formulas.**  **Answer:** No, it does not matter you would use the same formula and bill their insurance.  **Question: When will training be available for lite /data entry users**  **Answer:** the department is working on a guidance for organizational providers and lite users and Managed Care is developing their internal data claims process and will share if necessary to Bio Behavioral Health Medical Clinics (BIO)  **Question: How would a non-clinician bill for conducting the portion of the assessment that is allowable under CalAIM? I am wondering about a scenario where a credentialed MHRS conducts a portion of the assessment. Would that be a HCPC code or CPT code?**  **Answer: The Department will look further into this scenario, and respond in upcoming meetings** |
| **Action Item(s)** | **Who:** DBH Managed Care  **What:** Will create various claim scenarios  **When:** Aug 4th, 2023, |
| **IV. OTHER Items:** | **Lead Presenter** | **Francisco Escobedo** |
| **Status/Update** | 1. **Call for Agenda Items: None identified** 2. **Other – None identified** 3. **Next Scheduled Meeting:**  * **Friday, August 18, 2023, 8:15 am. virtual** |
| **Action Item(s)** | **Who:**  **What:**  **When:** |