

PROGRAM INFORMATION:

Program Title:	PATH MOP	Provider:	Kings View Behavioral Health
Program Description:	PATH Mobile Outreach Project (MOP) delivers outreach, engagement, and linkage services to homeless individuals in the rural communities and unincorporated areas. The program serves as a mobile outreach access point of entry for individuals that need assistance with housing, document readiness, linkage to mental health and primary health care services and substance use treatment services.	MHP Work Plan:	1-Behavioral Health Integrated Access 2-Wellness, recovery, and resiliency support Choose an item.
Age Group Served 1:	ADULT	Dates Of Operation:	July 1, 2020 to Current
Age Group Served 2:	Choose an item.	Reporting Period:	July 1, 2022 - June 30, 2023
Funding Source 1:	Other, please specify below	Funding Source 3:	Choose an item.
Funding Source 2:	Choose an item.	Other Funding:	American Rescue Plan Act (ARPA), Homeless Housing Assistance and Prevention (HHAP)

12.73

FISCAL INFORMATION:

Program Budget Amount:	\$441,982.00	Program Actual Amount:	\$336,970.60
Number of Unique Clients Served During Time Period:	166		
Number of Services Rendered During Time Period:	610		
Actual Cost Per Client:	\$552.41		

CONTRACT INFORMATION:

Program Type:	Contract-Operated	Type of Program:	Other, please specify below
Contract Term:	3 Year (+2 1-Year Optional), FY 2021-24, 24-25, 25-26	For Other:	Outreach Component – Outreach, Engagement, Linkage, Case Management and Housing-Related Services.

Renewal Date: July 1st, 2023

Level of Care Information Age 18 & Over: Choose an item.

Level of Care Information Age 0- 17: Choose an item.

TARGET POPULATION INFORMATION:

Target Population: Adults 18 years and older who are at imminent risk of homelessness or currently homeless in the rural communities.

CORE CONCEPTS:

- **Community collaboration:** individuals, families, agencies, and businesses work together to accomplish a shared vision.
- **Cultural competence:** adopting behaviors, attitudes and policies that enable providers to work effectively in cross-cultural situations.
- **Individual/Family-Driven, Wellness/Recovery/Resiliency-Focused Services:** adult clients and families of children and youth identify needs and preferences that result in the most effective services and supports.
- **Access to underserved communities:** Historically unserved and underserved communities are those groups that either have documented low levels of access and/or use of mental health services, face barriers to participation in the policy making process in public mental health, have low rates of insurance coverage for mental health care, and/or have been identified as priorities for mental health services.
- **Integrated service experiences:** services for clients and families are seamless. Clients and families do not have to negotiate with multiple agencies and funding sources to meet their needs.

Please select core concepts embedded in services/ program:

(May select more than one)

Individual/Family-Driven, Wellness/Recovery/Resiliency-Focused Services

Community collaboration

Integrated service experiences

Please describe how the selected concept (s) embedded :

Individual/Family-Driven, Wellness/Recovery/Resiliency-Focused Services
THE PATH MOP staff incorporate a strength-based approach which allows individuals to build upon their current strengths and qualities as part of their recovery. The program staff employ motivational interviewing techniques when necessary as a way to meet individuals where they are at in their given situation. Staff assist individuals in reconnecting with their social support

Cultural Competency

network and/or peer support group through diversion for housing related services.

Community Collaboration

PATH MOP has frequent collaboration with internal Kings View programs and outside community agencies (rural law enforcement, faith based organizations and resource centers) when referrals are made to the program. Program staff implement coordination of care with other agencies when working with the same individuals in order to maintain excellent delivery of services. In situations where individuals are in need of a higher level of care, staff will provide linkage to that agency utilizing a warm-handoff approach.

Integrated Service Experiences

PATH MOP works directly with individuals experiencing homelessness in the rural and unincorporated rural communities offering support for individuals that are in need of housing assistance, obtaining documentation, accessing mental health, medical needs and financial support. Staff provide resources and linkages promptly to ensure services and needs are being followed through in a timely manner.

Cultural Competency

Cultural Competency and Diversity is an integral part of PATH MOP as we ensure non-discriminatory and respectful services to individuals we serve. Kings View Cultural Competency and diversity practices include: Events related to culturally diverse populations, providing language line and interpretation services, educating and training staff on various cultural diverse topics, and seek staff members who represent a variety of cultural backgrounds and can communicate in cross-cultural situations.

Access to underserved Communities

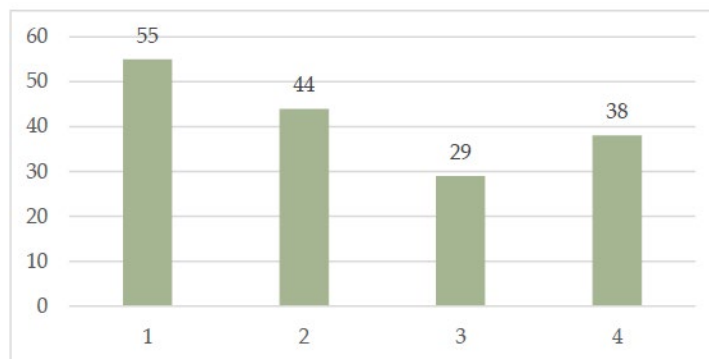
PATH MOP services to the underserved population including individuals that are at imminent risk of being homeless or homeless. Individuals in our program often have barriers in obtaining documentation (birth certificate/social security card/driver’s license), accessing medical services, financial services, mental health services and housing within the community. Staff assist clients with linkage to increasing income (applying for Supplemental Security Income (SSI), General Relief, assistance food stamps) supporting clients with enrolling in medical coverage (Medi-Cal and other insurance benefits), and housing assistance to connect them to permanent housing programs. On occasion, staff will provide referrals as needed to other resources that offer services not provided by the program to help support and advocate for the individual’s basic needs.

PROGRAM OUTCOME & GOALS

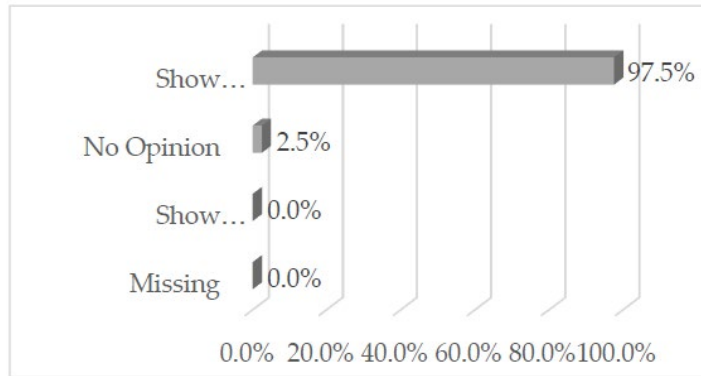
- **Must include each of these areas/domains:** (1) Effectiveness, (2) Efficiency, (3) Access, (4) Satisfaction & Feedback Of Persons Served & Stakeholder
- **Include the following components for documenting each goal:** (1) Indicator, (2) Who Applied, (3) Time of Measure, (4) Data Source, (5) Target Goal Expectancy

The Fiscal Year 21-22 Quality Workplan Summary was developed to track and report progress towards goals met and to assess performance for the identified indicators.

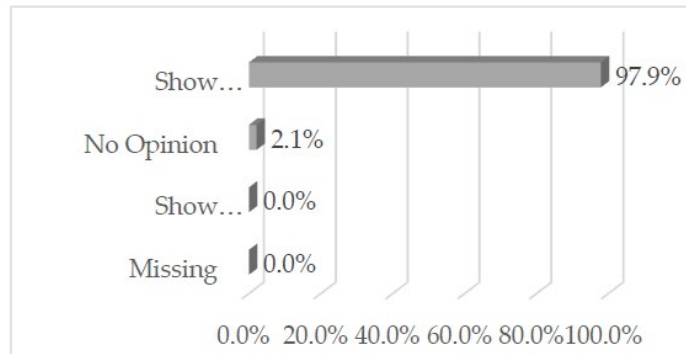
1. (Access) Provide outreach and engagement services to at least 100 individuals in rural and unincorporated communities in Fresno County.
 - a. The PATH-MOP Team provided services to 166 individuals in rural and unincorporated communities of Fresno County.
 - b. Number of Individuals Served During the Reporting Period; N = 166, Target Met



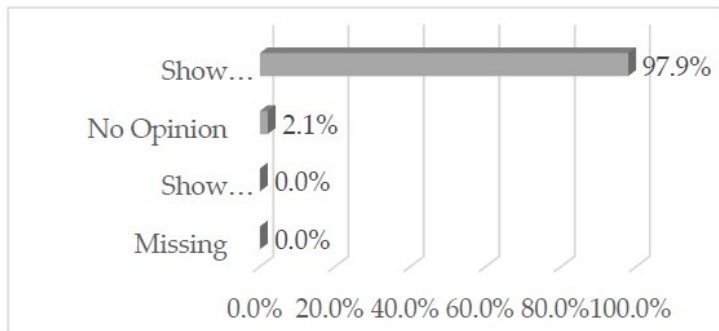
- 2. (Satisfaction and Feedback) 80% of persons served will report a positive score (Agree + Strongly Agree) when responding to the statement, “I liked the services I received here.”
 - a. 9.5% of respondents indicated that they agreed or strongly agreed with the above statement.
 - b. Percentage of Individuals who reported a positive score for Satisfaction with Agency Services; N = 95, 97.5%; Target Met



- 3. (Satisfaction and Feedback) 80% of persons served will report a positive score (Agree + Strongly Agree) when responding to the statement, “Staff are knowledgeable, competent, act appropriate, and professionally.”
 - a. 97.9% of respondents indicated that they agreed or strongly agreed with the above statement.
 - b. Percentage of Individuals who reported a positive score for Satisfaction with Staff Experience; N = 95, 97.9%, Target Met



- 4. (Satisfaction and Feedback) 80% of persons served will report a positive score (Agree + Strongly Agree) when responding to the statement, "PATH Outreach services provided the linkages to resources I needed."
 - a. 97.9% of respondents indicated that they agreed or strongly agreed with the above statement.
 - b. Percentage of Individuals who reported a positive score for Satisfaction with Life Functioning as an Indicator or Effectiveness; N = 95, 97.9%, Target Met

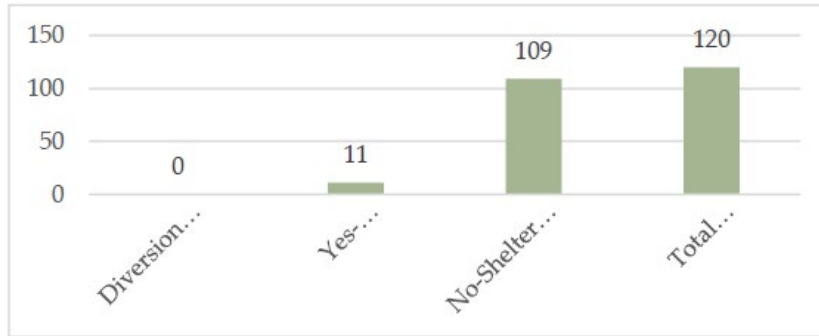


- 5. (Effectiveness) 80% of persons served who cannot meet their housing needs through diversion efforts will be linked to a navigator within 7 days of successful contact.
 - a. 100% of persons served (130/130) were linked to a navigator within 7 days of a successful contact. This includes duplicate individuals.

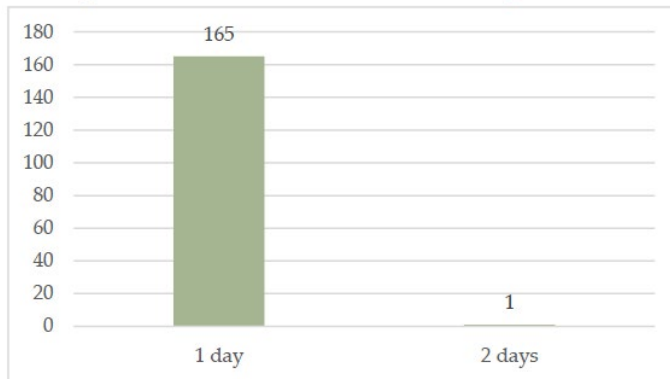


- 6. (Effectiveness) 50% of persons served in rural and unincorporated areas will be linked to temporary or permanent housing.
 - a. 9% of persons served (11/120) were linked to temporary or permanent housing.

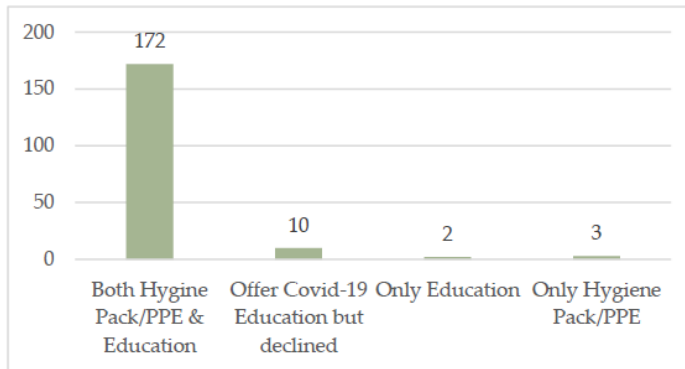
b. Number of Individuals Linked to Temporary or Permanent Housing; N =11, 9% Target Not Met



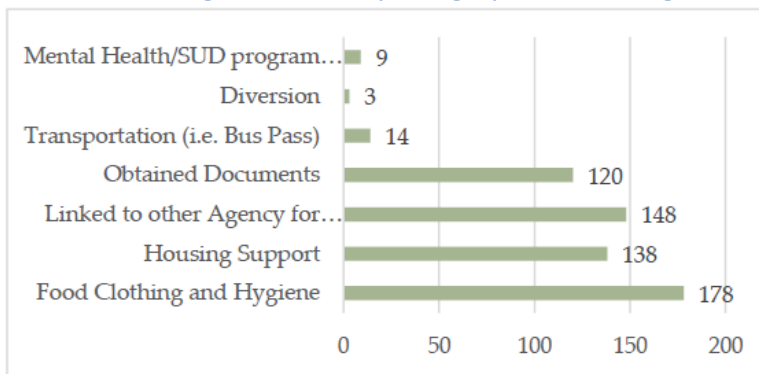
- 7. (Efficiency) On average, persons served will have been contacted less than 5 times needed for engagement in services.
 - a. 100% of persons served (166) were engaged in or linked to services in less than 5 contacts from the outreach team.



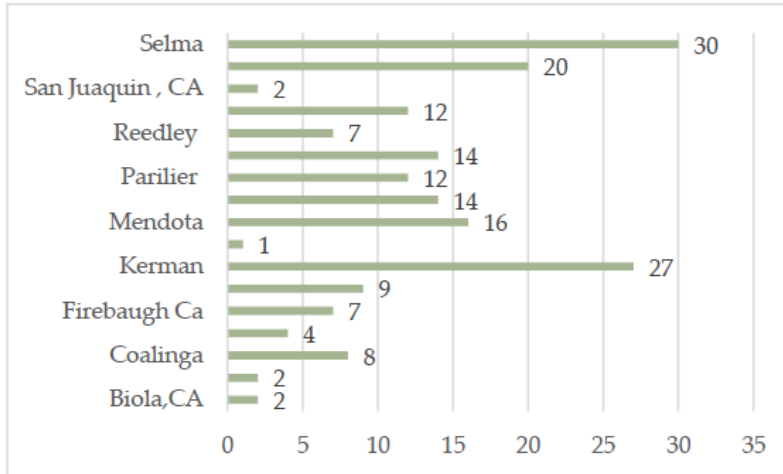
- 8. (Effectiveness) PATH-MOP will link persons served to various services to address needs related to COVID-19.
 - a. 187 COVID-specific services, such as provision of hygiene kits, personal protective equipment, and education on the virus and available vaccines, were provided to persons served. 610 linkages to services to address needs related to COVID-19, such as linkages to navigation services (148), housing support offers (138), documentation (120), transportation (14), food and clothing (178), mental health/substance use disorder program linkages (9), and diversion (3), were provided to persons served.
 - b. Number of Services and Linkages provided to address COVID-19 related Needs; N= 187, Target Met



c. Number of Linkages Provided by Category; N = 610, Target Met



9. (Efficiency) PATH-MOP will utilize a small outreach team to cover numerous communities in rural and unincorporated areas of Fresno County.
 - a. The outreach team served persons in Selma (30), Sanger (20), San Joaquin (2), Riverdale (12), Reedley (7), Raisin City (14), Parlier (12), Orange Cove (14), Mendota (16), Kingsburg (1), Kerman (27), Huron (9), Firebaugh (7), Del Ray (4), Coalinga (8), Carathurs (2), Biola CA (2)
 - b. Number of Individuals Served... in the Rural Area; N = 187, Target Met



DEPARTMENT RECOMMENDATION(S):

PATH is receiving additional funding from the Homeless Housing, Assistance and Prevention (HHAP) Grant, which will allow for a continued, dedicated rural team of five outreach workers and one lead outreach worker. There will no longer be an emphasis on providing COVID-specific services, although it will continue to be a part of services and linkages provided. Kings View should continue to monitor the availability of shelters, housing, and hotels/motels for persons served as the lack of inventory was a barrier continues to be a barrier to meeting all goals.