



THE COUNTY OF FRESNO DEPARTMENT OF BEHAVIORAL HEALTH PRESENTS

SmartCare EHR New Users Training—Front Desk

Description:

This is a basic SmartCare training for NEW USERS who are newly hired DBH or contracted direct service providers using SmartCare as their full EHR. This training will provide participants the opportunity to apply CalMHSA's SmartCare training materials and review relevant SmartCare workflows as well as forms related to the life cycle of the person served.

Topics covered during this training will include:

- Navigating SmartCare
- Coverage Information set up
- Error Corrections
- Setting up Appointments
- TADT and Q&A
- Basic troubleshooting of common problems

For support, email:

dbhstaffdevelopment@fresnocountyca.gov

County of Fresno DBH website SmartCare link:

<https://www.fresnocountyca.gov/Departments/Behavioral-Health/Providers/SmartCare>

Please use the link provided in the RSVP section of this flyer to register for a training.

RSVP

REGISTER NOW through Eventbrite using the links below:

<https://SmartCareEHRFrontDesk9242025.eventbrite.com>

SmartCare EHR New Users Training - Front Desk

Next Session:

Wednesday, September 24, 2025

Training: **1:00PM - 5:00PM**

W H E R E ?

**County of Fresno DBH
Health and Wellness Center (HaWC)
1925 E. Dakota
Fresno, CA 93726
Training Room C**

W H O ?

This **new users** training is specifically designed for Billers, Office Assistants, Admitting staff, Quality Assurance staff and all Mental Health and SUD Staff who will be entering person served in the system, entering coverage information for clients, and staff who complete data entry forms like the TADT.

H O W M A N Y ?

Class size is limited to 23