



HOW TO USE

Our Fresno-Area Pharmacies

About our pharmacies

If your health plan benefits include prescription drug coverage, you must use a Kaiser Permanente pharmacy to obtain drug plan benefits. Pharmacies in the Fresno area are listed on the other side.

If you're a new member, transfer your existing prescriptions to our pharmacy

As a new member, you may transfer your prescription refills from a non-Kaiser Permanente pharmacy to any of our pharmacies. Simply call the Kaiser Permanente pharmacy that is most convenient for you. You'll need to tell our pharmacist your prescription number and the name and phone number of the outside pharmacy.

How to refill your prescriptions

Please remember to order your prescription refill five days before your supply runs out. If you have zero refills left on your prescription, allow a few extra days. You can request a refill of most prescriptions online or over the phone.

On the Web

- Visit members.kp.org
- Select your region and register
- You'll receive your password in the mail in 3 to 7 days
- To order refills, just click on "Appointments/Rx refills"

You can also use our site to check the status of your refills, request that medications be mailed to you, and find information about your medication in our health and drug encyclopedias.

Using our automated phone system

Call anytime to order your prescription refills. Just call the refill phone number on your prescription label. Choose option 1 to have your prescription mailed. Be sure to have your Kaiser Permanente identification card and prescription container available to provide the information requested.

Our mail order program

We will mail most prescriptions to your home upon request at no additional charge. You must pay for your prescriptions in advance with Visa, MasterCard, or American Express, or mail us a check for the exact amount. Please allow extra time for mail service—up to 10 business days. Order by phone or online.

Pharmacy Information

1 Fresno Medical Center

7300 N. Fresno St., Fresno, CA 93720
(Located north of Herndon Avenue
on the east side on North Fresno Street)

First Floor Pharmacy B

24 hours, 7 days a week (Between 11 p.m. and
6 a.m., access the pharmacy from the Emergency
Department or Birthing Center entrances.)

Information: **(559) 448-4440**

Refills: **(559) 448-4450**

Third Floor Pharmacy C

(same-day service only)
Mon.–Fri., 9 a.m.–5:45 p.m.

(559) 448-4440

2 Clovis Medical Offices

2071 E. Herndon Ave., Clovis, CA 93611
(Located on the northeast side
of Herndon and Fowler Avenues)

Mon.–Fri., 9 a.m.–6 p.m.

Information: **(559) 324-5010**

Refills: **(559) 324-5012**

3 First Street Medical Offices

4785 N. First St., Fresno, CA 93726
(Located on the west side of
North First Street, south of Shaw Avenue)

Mon.–Fri., 9 a.m.–6 p.m.

Information: **(559) 448-4811**

Refills: **(559) 448-4814**

4 Oakhurst Medical Offices

40595 Westlake Drive, Oakhurst, CA 93644
(Located on Westlake Drive,
about 2 miles west of Highway 41)

Mon.–Fri., 9 a.m.–12:45 p.m. and 1:45–5:15 p.m.

Information: **1-800-262-6663, ext. 5070**

Refills: **1-800-262-6663, ext. 4150**

5 Selma Medical Offices

2651 Highland Ave., Selma, CA 93662
(Adjacent to Highway 99 at Highland Avenue)

Mon.–Fri., 9 a.m.–6 p.m.

Information: **(559) 898-6010**

Refills: **(559) 898-6012**



Map not to scale