

Child Welfare Services (CWS) Service Enhancement Projects – Aug 2023 Update

Monthly Meeting

Quality Parenting Initiative (QPI)

Objective: Document and implement QPI, which includes documentation, training, and implementation of QPI champions. The documentation details roles and responsibilities for champions, identified best practices, and the ongoing responsibilities of CWS staff for participation with other workgroups.

Deliverables

- QPI Champions trained - Cohort 1 & 2
- QPI Partner Agreements developed
- Quality Parent Outreach (QPO) strategy plan developed- QPO 1st and 2nd Survey launched- 4 surveys planned
- Attend QPI 2023 National Conference
- Process for QPI infused practice developed

Weekly Monday 9:30am

Resource Family Approval (RFA) Refinement

Objective: Review and address four key areas: backlog reduction, business model refinement, technology implementation and RFA recruitment.

Deliverables

- Updates to RFA workflows and case management expectations
- Develop tracking mechanism for issues, and concerns, related to CARES to report-out to the State
- Migration of electronic files from RFA H-drive folder to Resource Management and CARES
- Clarify hand-off from Emergency Response (ER) for emergency placements
- Refinement of the Intake process
- Refinement of the RFA home assessment process
- Develop and implement a recruitment strategy



2x Monthly Friday 9:30am

Children's Well Being Continuum

(previously referred to as the Children's Crisis Continuum Pilot, CCCP)

Objective: To develop a trauma-focused system of care through which intensive care, qualified supervision, and behavioral health services are provided in the home environment with a goal of preventing hospitalizations and unnecessary interactions with law enforcement while implementing a network of services that does not disrupt or delay care when moving through levels of intervention.

Deliverables

- Interagency Placement Committee (IPC) and Case Management Policy & Procedure Guide (PPG)
- Complex Care Capacity Building Proposal- still under review
- Innovative Model of Care (IMC) Application- approval letter for Emergency Enhanced Intensive Services Foster Care (EE ISFC) homes
- ISFC Program Statement

Weekly Thursdays, 2:00pm

Family First Prevention Services Act (FFPSA) Prevention Planning

Objective: Establish a multi-agency effort to create a county plan for FFSA implementation.

Deliverables

- Identified 3-5 county needs (using data collected from Stakeholders)
- Asset Mapping
- Finalize Theory of Change/Logic Model, Integrated Core Practice Model, and Spending and Sustainability Plan
- Comprehensive Prevention Plan approved-Aug 2023
- Implementation plan adopted- Dec 2023

MOD C Emergency Housing

Objective: Enhance the living conditions, improve safety measures, refine internal systems processes and oversight, increase of available services on and off site, while identifying a future location for a youth friendly culturally oriented environment.

Deliverables

- MOD-C immediate facility improvements
- MOD-C Program Statement and licensing
- MOD-C operations and programming improvements
- Relocation planning

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Court Improvement

2x Month Friday 2pm

Objective: Implement system changes to support Child Welfare's timely submission of quality written court reports to support children's overall needs for safety, stability, permanence, and wellbeing. Refine court templates for quality improvement and update court related policies and procedures.

Deliverables

- Revised Court Templates
Family Reunification (FR) Template (JD, 387, Review of Dependency Status (RDS)' Permanency Planning (PP) Template (387, RDS); Adoptions Template (387, RDS); Countdown to Hearing Tool; PP and Adoptions Court Report Checklist; FR Court Report Checklist; Court Report Standardization Guide Chart; Team Decision Meeting (TDM)/Child Focus Team (CFT) 387 Template and 387 Guides
- Developed an updated Implementation and Training Plan for task areas
- Revision and updating of court-related Policy and Procedure Guides (PPGs)

Training and Coaching

2x Month Thursday 11am

Objective: Review and enhance training and coaching practices for new and ongoing CWS Staff. Implement training across CWS for Safety Organized Practice (SOP) that emphasizes teamwork and strengthens partnerships with families.

Deliverables

- CWS business process for requesting and recording training
- Post-Induction training surveys administered to Social Workers (SW)
- Began developing survey questions for a 6-month cohort study
- SOP Cohorts 4,5,6 module training
- Determined groups for SOP Implementation Coaching
- Finalized Implementation Coaching session details
- Development of CWS Training plans/check-list for new SW



Standby

2x Month Friday
1:30pm

Objective: Develop a plan to address discrepancies between staffing levels and CWS PPGs, evaluating staff roles and responsibilities, expanding ER and Hotline operations to 24 hours a day, and making recommendations that will lead to enhanced provision of Standby services.

Deliverables

- Revision and updating of Standby PPGs
- Union meet and confer
- Development of Implementation and Training Plan

Emergency Response Placements

Weekly Monday 10:30am

Objective: Define the process and create tools to support and empower ER SWs to be more thorough and successful with immediate relative placements.

Deliverables

- ER Processes, guides, and training material completed
- Desk Guide for ER Social Worker
- Desk Guide for Office Assistant
- Checklist for Social Worker Aide (SWA)
- Emergency Placement Considerations Checklist
- Cheat Sheet of Exemptible & Non-Exemptible Crimes

Child Welfare Services (CWS) Community Impacting Efforts and Events

Fresno County Districts, Cradle to Career, Fresno County Superintendent of Schools, and other community agencies are partnered in the Foster Youth in a Networked Improvement Community (NIC), working towards improved stability, attendance, literacy rates and graduation rates for foster youth.



Impact of School Moves on Graduation

A study of 49 High School Seniors during 2021-22

2021-22 Fresno County Foster Youth Graduation Rate

53.62%

VS

84.00%

2021-22 Fresno County All Student Graduation Rate

Sample=49 students

11 students NO SCHOOL MOVES during 9-12th grade



15 students SCHOOL MOVES WITHIN DISTRICT during 9-12th grade



1 student ONLY ATTENDED 12th GRADE (Grad data not available)



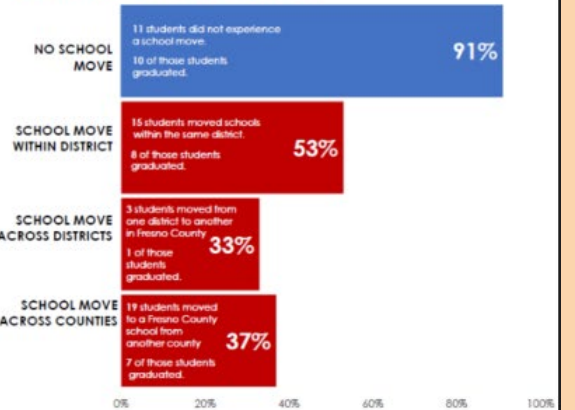
3 students SCHOOL MOVES ACROSS DISTRICTS IN FRESNO COUNTY during 9-12th grade



19 students SCHOOL MOVES ACROSS COUNTIES during 9-12th grade



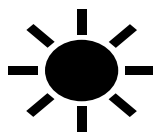
Students who DID NOT MOVE SCHOOLS during high school graduated at a higher rate than students who EXPERIENCED A SCHOOL MOVE.



Let's Talk event: May is nationally recognized as Foster Care Month; we host a "Let's Talk" event for resource parents that includes training and a celebration of resource parents-



Independent Living Program (ILP) graduation: Celebrating youth who have graduated from high school.



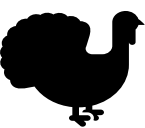
Summer Celebration: ILP hosts a picnic for ILP youth



Trunk or Treat event: Trick or treating event for youth at our office



National Adoption Day: November is nationally recognized as Adoption Month; we collaborate with Fresno Superior Court to finalize several adoptions on Adoption Day, as well as host a celebration for those families



Thanksgiving event: Our ILP staff host a Thanksgiving dinner for our ILP youth



Foster Children Holiday Party: Event for county resource parents and children in their care (ages 0-18)
ILP Winter Bash: Holiday event hosted for ILP youth (ages 14-21)

Clinical Hours project

Researching how to develop a clinical hour supervision program for our MSW's. We are currently working with 2 other counties on understanding how they implemented this program.