

## **AGENDA**

### **In-Home Supportive Services Advisory Committee Meeting**

**Wednesday May 14, 2025 – 10:00 a.m. – 12 p.m.**

The In-Home Supportive Services Advisory Committee (IHSSAC) welcomes the public to this meeting and encourages participation. This agenda contains a brief general description of each item to be considered. If you wish to speak to an individual item, please do so during the time period and state your name for the record. If you wish to speak on a matter which does not appear on the agenda, you may do so during the Public Comments. Members of the public will have five (5) minutes per person to speak on each agenda item at that time. Requests for accessibility may be made at least three (3) business days prior to the meeting by calling (559) 600-2300 or emailing [dssasu@fresnocountyca.gov](mailto:dssasu@fresnocountyca.gov) and [ihssadvisorycommittee@fresnocountyca.gov](mailto:ihssadvisorycommittee@fresnocountyca.gov).

**Members of the public have the option of attending this meeting virtually or via conference call using the information above.**

Supporting documentation is available for public review on the committee's website:  
<https://www.fresnocountyca.gov/Departments/Social-Services/DSS-Administration/IHSS-Advisory-Committee>

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**PROGRAM ACCESSIBILITY AND ACCOMMODATIONS:** The Americans with Disabilities Act (ADA) Title II covers the programs, services, activities, and facilities owned or operated by state and local governments like the County of Fresno ("County"). Further, the County promotes equality of opportunity and full participation by all persons, including persons with disabilities. Towards this end, the County works to ensure that it provides meaningful access to people with disabilities to every program, service, benefit, and activity, when viewed in its entirety. Similarly, the County also works to ensure that its operated or owned facilities that are open to the public provide meaningful access to people with disabilities.

To help ensure this meaningful access, the County will reasonably modify policies/procedures and provide auxiliary aids/services to persons with disabilities. If, as an attendee or participant at the meeting, you need additional accommodations such as an American Sign Language (ASL) interpreter, an assistive listening device, large print material, electronic materials, Braille materials, or taped materials, please contact the IHSS Advisory Committee staff as soon as possible during office hours at (559) 600-2300 or at [dssasu@fresnocountyca.gov](mailto:dssasu@fresnocountyca.gov) and [ihssadvisorycommittee@fresnocountyca.gov](mailto:ihssadvisorycommittee@fresnocountyca.gov). Reasonable requests made at least **48 hours** in advance of the meeting will help to ensure accessibility to this meeting. Later requests will be accommodated to the extent reasonably feasible.

#### **Microsoft Teams**

[Join the meeting now](#)

Meeting ID: 259 646 735 867

Passcode: sLu52K

#### **Dial in by phone:**

[+1 559-494-4226](tel:+15594944226)

Phone conference ID: 361 449 91

## **Agenda- 05/14/2025**

**Call to Order:**

**Introductions/Roll Call:**

**Members Present:**

**Public Present:**

**County Staff Present:**

**A. Approval of Minutes – Chair**

Approve April 9, 2025, regular meeting minutes.

Motion by:

Second by:

Ayes:

Noes:

**B. Public Comments/Announcements**

This portion of the meeting is reserved for persons desiring to address the IHSSAC on any matter not on this agenda, which is within the jurisdiction of the IHSSAC. Presentations are limited to five (5) minutes per person and no more than fifteen (15) minutes per topic

## C. IHSS Advisory Committee Business

Name	position	appointed date	term date	nominated by
Diana Kenderian	Consumer and At-Large Appointment	1/26/2021	1/6/2025	Nathan Magsig, district 5
Vacant - Donyell Wilkins terminated	Consumer and At-Large Appointment			Nathan Magsig, district 2
Vacant- Cheryl Campbell terminated	Consumer and At-Large Appointment			district 3
Vacant- Colvie W Bedford terminated	Consumer and At-Large Appointment			district 4
Vacant- Gary Williams Jr. terminated	Consumer and At-Large Appointment			District 1
Karina Perez	Provider	1/18/2022	1/5/2026	Brian Pacheco, district 1
Vacant- Lacey Lowry terminated	Provider			
	Consortium nomination	12/3/2024	1/4/2027	
Vacant - Ua Lugo terminated	Consortium nomination			

pending applicants:	Darla Nunes - Gonzales	Provider	District 3
pending applicants:	Diana Kenderian	Consumer	District 5
pending applicants:			
pending applicants:			
pending applicants:			
pending applicants:			

As of 04/30/2025, Nick Lutton is no longer on the IHSS Advisory Committee.

## **D. IHSS Advisory Committee Strategic Plan**

Ideas to engage community, to recruit new members.

Vote on Flyers

Vote on Bus Wrap

## **E. IHSS Updates**

## **F. Director's Report**

PA Executive Director.

## **G. Next Meeting/Agenda Items**

Discuss agenda items for the **June 11th, 2025**, meeting. All agenda items must be submitted to the Chair or the IHSSAC Liaison via email no later than **Friday April 25, 2025**. The Chair's email is available upon request and the IHSSAC Liaison can be reached by emailing:

[dssasu@fresnocountyca.gov](mailto:dssasu@fresnocountyca.gov) and [ihssadvisorycommittee@fresnocountyca.gov](mailto:ihssadvisorycommittee@fresnocountyca.gov)

If submitting via email, please include a brief description of the item and include your name on the submission.

## **H. Follow up items:**

## **I. Adjourn**

**Next Regular Meeting June 11, 2025, from 10:00am – 12:00pm**

## **Agenda- 04/09/2025**

**Call to Order:** 10:08 am

### **Introductions/Roll Call:**

Diana Kenderian

Bambi Heckmann

Karina Lopez

Elsa Bustos

Pao Yang

Erica Hartsfield

Leannadra Malveaux

David Tan

### **Members Present:**

### **Public Present:**

Diana Kenderian

Athena McNabb

Karina Lopez

### **County Staff Present:**

Bambi Heckmann

David Tan

Elsa Bustos

Pao Yang

Erica Hartsfield

Leannadra Malveaux

### **J. Approval of Minutes – Chair**

Approve March 12, 2025, regular meeting minutes.

Motion by: Karina Lopez      Second by: Diana Kenderian

Ayes:                      2                      Noes:

### **K. Public Comments/Announcements**

This portion of the meeting is reserved for persons desiring to address the IHSSAC on any matter not on this agenda, which is within the jurisdiction of the IHSSAC. Presentations are limited to five (5) minutes per person and no more than fifteen (15) minutes per topic

No public comments

## L. IHSS Advisory Committee Business

Name	position	appointed date	term date	nominated by
Diana Kenderian	Consumer and At-Large Appointment	1/26/2021	1/6/2025	Nathan Magsig, district 5
Vacant - Donyell Wilkins terminated	Consumer and At-Large Appointment			Nathan Magsig, district 2
Vacant- Cheryl Campbell terminated	Consumer and At-Large Appointment			district 3
Vacant- Colvie W Bedford terminated	Consumer and At-Large Appointment			district 4
Vacant- Gary Williams Jr. terminated	Consumer and At-Large Appointment			District 1
Karina Perez	Provider	1/18/2022	1/5/2026	Brian Pacheco, district 1
Vacant- Lacey Lowry terminated	Provider			
Nick Lutton	Consortium nomination	12/3/2024	1/4/2027	Steve Brandau, district 2
Vacant - Ua Lugo terminated	Consortium nomination			

pending applicants:			
pending applicants:	Diana Kenderian	Consumer	District 5
pending applicants:			
pending applicants:			
pending applicants:			
pending applicants:			

## **M. IHSS Advisory Committee Strategic Plan**

Ideas to engage community, to recruit new members.

Idea based on CICA meeting Bus Wraps.

Leannandra will review pricing for Fax Bus Wraps.

Advised using Graphics for flyers cost will be \$224.31 for 500 cardstocks

Erica noted costs may not fall in the FY 24- 25.

Advised I will review with Graphics.

Additional ideas, a new speaker for the IHSS AC.

Budget review: 1733.67

Balance amount is based on the state.

Clarification is needed if federal amount is included Leannandra will follow up.

## **N. IHSS Updates**

90% compliance is the goal. Currently oldest renewal is 12/24.

Continuing to work on renewals being waived for in person visits.

Must meet specific criteria to qualify. Minors are not eligible

How many cases does each staff carry?

370. with 7/8 intakes a month

20 – 35 overall for a month to renew

15 of the case may qualify for a telephone interview

Working in overtime to streamline the process.

## **O. Director's Report**

David Tan will have a report next month.

CICA meeting notes reallocated funds from counties not spending funds.

Move money from counties that are not spending to counties.

SEIU 2015 has reached an agreement with LCW but has to ratify the contract.

No contact has been made since ratification has not been complete.

## **P. Next Meeting/Agenda Items**

Discuss agenda items for the **May 14<sup>th</sup>, 2025** meeting. All agenda items must be submitted to the Chair or the IHSSAC Liaison via email no later than **Friday April 25, 2025**. The Chair's email is available upon request and the IHSSAC Liaison can be reached by emailing:

[dssasu@fresnocountyca.gov](mailto:dssasu@fresnocountyca.gov) and [ihssadvisorycommittee@fresnocountyca.gov](mailto:ihssadvisorycommittee@fresnocountyca.gov)

If submitting via email, please include a brief description of the item and include your name on the submission.

**Q. Follow up items:**

- i. Bus wraps cause

**R. Adjourn: 11:03**

**Next Regular Meeting May 14, 2025, from 10:00am – 12:00pm**



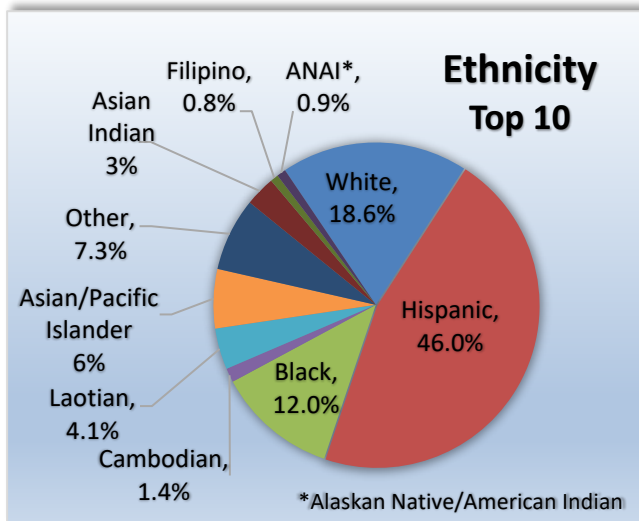
# IHSS Caseload Statistics at a Glance – MAR 2025

CASELOAD COUNT (ELIGIBLE & LEAVE) = 28,554 (↑159)    PENDING REFERRALS = 2,313 (↓147)    NEW APPLICATIONS RECEIVED = 913 (↑31)

NEW APPS PENDING > 90 DAYS = 158 (↓126)    DENIED APPS (0- 45 DAYS) = 24 (↓1)    DENIED APPS (46-90 DAYS) = 411 (↑286)    DENIED APPS OVER 90 DAYS = 198 (↑154)

REASSESSMENT RATE (ALL PROGRAMS) = 90.6% (↑.9)    OVERDUE REASSESSMENTS = 2,685 (↓237)

AVERAGE AUTHORIZED HOURS PER CASE = 122.3 (N/C)    AVERAGE PER SI CASES = 167.4 (N/C)    AVERAGE PER NSI CASES = 97.4 (N/C)

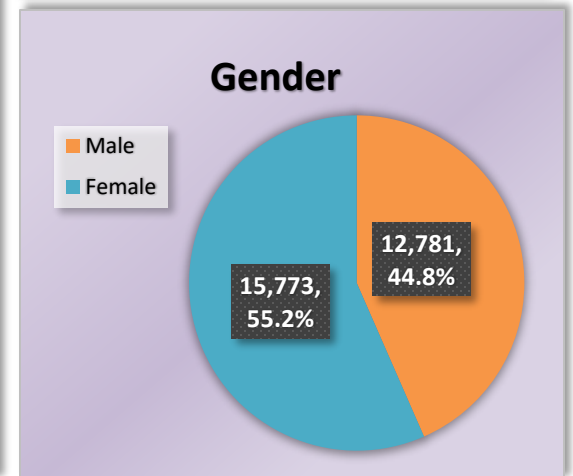
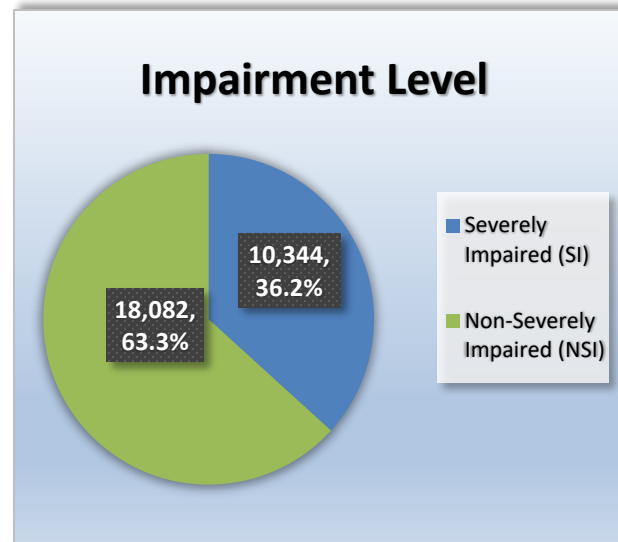
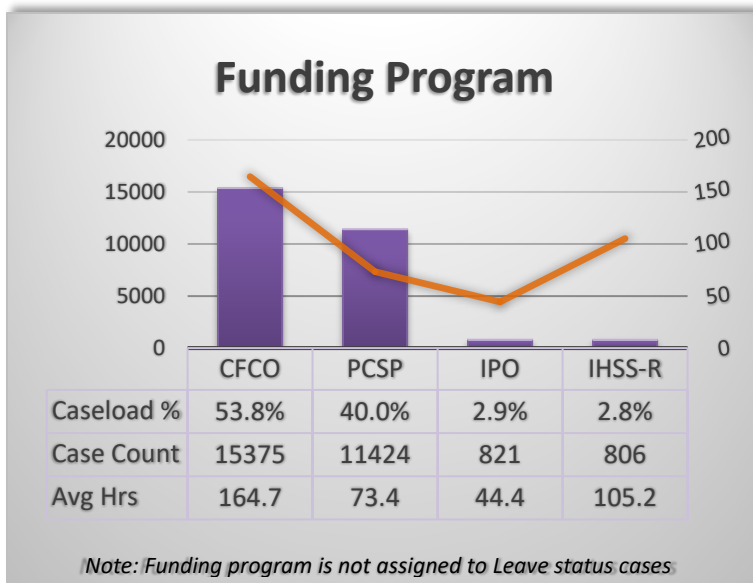


### Selected Service Category Counts & Percentages

SERVICE TYPE	CASES AUTH	% OF CASELOAD
Meal Preparation	22,693↑	79.5%
Meal Cleanup	22,368↑	78.3%
Feeding	8,939↑	31.3%
Bowel & Bladder Care	20,775↑	72.8%
Bathing, Grooming & Hygiene	24,458↑	85.7%
Protective Supervision	3,768↑	13.2%
Paramedical	5,039↑	17.6%

### Caseload Percentages by Age Groups

	Case Count	% of Caseload
<b>Minors</b>	<b>3,769↑</b>	<b>13.2%</b>
0 to 17	3769	13.2%
<b>Disabled Adults</b>	<b>11,319↑</b>	<b>39.7%</b>
18 to 44	4444↑	15.6%
45 to 64	6875↑	24.1%
<b>Elderly</b>	<b>13,464↑</b>	<b>47.1%</b>
65 to 74	5982↑	20.9%
75 to 84	4832↑	16.9%
85+	2650↑	9.3%
<b>Grand Total</b>	<b>28,554</b>	<b>100%</b>

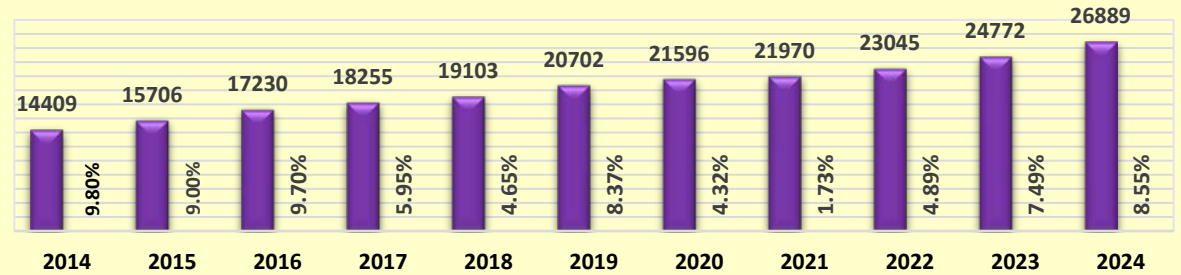


## Of the Total Number of Providers (n=27,167)

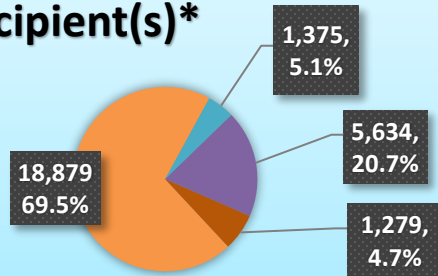
- 15,779 (58.1%) Providers living with Recipient(s) – regardless of relationship
- 18,879 (69.5%) Providers are related to Recipient(s) – regardless of where they live
- 13,074 (48.1%) Providers are related and live with their Recipient(s)

## IHSS Caseload Annual Growth\*

\*based on caseload in July of each FY



## Provider Relationship to Recipient(s)\*

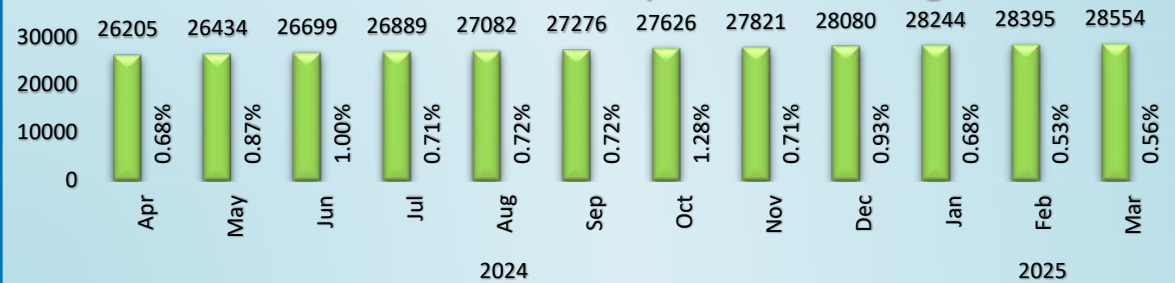


Relative Spouse Parent Not Related

\*Parent of minors and adults combined

## Caseload Growth - Past 12 Months

Cumulative Growth: 9.39% | Cumulative Avg: .78%



## Top 11 Spoken Languages

	RECIPIENTS	PROVIDERS
English	66.4%	82.6%
Spanish	18.5%	10.5%
Hmong	4.6%	1.9%
Lao	2.8%	.7%
Punjabi	1.6%	.1%
Other Non-English	2.0%	1.3%
Cambodian	1.1%	.3%
Armenian	1.1%	.6%
Russian	.3%	.1%
Vietnamese	.4%	.2%
Arabic	.3%	.2%

## Provider Health Care Benefits

Month & Year	Providers Receiving HCB	Cost to County
JAN 2025	1941	\$ 2,895,430.10
FEB 2025	1913	\$ 2,956,138.47
MAR 2025	1913	\$ 2,956,138.47
FY 24/25 Cumulative Cost		<b>\$25,973,045.92</b>

Data Source: Dublin Billing Statements

## Monthly Caseload Hours Paid & Expenditures

MAR 2025 (AS OF 4/29/25)

Cases	25,996
Hours	3,380,047:55
Gross Wages	\$ 62,999,841.78

Data Source: CMIPS II Reporting – Monthly Caseload, Hours Paid and Expenditures – Total Report

Data Source: IHSS Management Statistics Monthly Report and Program Data from CDSS (<https://www.cdss.ca.gov/inforesources/ihss/program-data>) March 2025\*

\*Counts represent Eligible & Leave cases unless otherwise noted