

## **AGENDA**

### **In-Home Supportive Services Advisory Committee Meeting**

**Wednesday August 13, 2025 – 10:00 a.m. – 12 p.m.**

The In-Home Supportive Services Advisory Committee (IHSSAC) welcomes the public to this meeting and encourages participation. This agenda contains a brief general description of each item to be considered. If you wish to speak to an individual item, please do so during the time period and state your name for the record. If you wish to speak on a matter which does not appear on the agenda, you may do so during the Public Comments. Members of the public will have five (5) minutes per person to speak on each agenda item at that time. Requests for accessibility may be made at least three (3) business days prior to the meeting by calling (559) 600-2300 or emailing [dssasu@fresnocountyca.gov](mailto:dssasu@fresnocountyca.gov) and [ihssadvisorycommittee@fresnocountyca.gov](mailto:ihssadvisorycommittee@fresnocountyca.gov).

**Members of the public have the option of attending this meeting virtually or via conference call using the information above.**

Supporting documentation is available for public review on the committee's website:  
<https://www.fresnocountyca.gov/Departments/Social-Services/DSS-Administration/IHSS-Advisory-Committee>

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**PROGRAM ACCESSIBILITY AND ACCOMMODATIONS:** The Americans with Disabilities Act (ADA) Title II covers the programs, services, activities, and facilities owned or operated by state and local governments like the County of Fresno ("County"). Further, the County promotes equality of opportunity and full participation by all persons, including persons with disabilities. Towards this end, the County works to ensure that it provides meaningful access to people with disabilities to every program, service, benefit, and activity, when viewed in its entirety. Similarly, the County also works to ensure that its operated or owned facilities that are open to the public provide meaningful access to people with disabilities.

To help ensure this meaningful access, the County will reasonably modify policies/procedures and provide auxiliary aids/services to persons with disabilities. If, as an attendee or participant at the meeting, you need additional accommodations such as an American Sign Language (ASL) interpreter, an assistive listening device, large print material, electronic materials, Braille materials, or taped materials, please contact the IHSS Advisory Committee staff as soon as possible during office hours at (559) 600-2300 or at [dssasu@fresnocountyca.gov](mailto:dssasu@fresnocountyca.gov) and [ihssadvisorycommittee@fresnocountyca.gov](mailto:ihssadvisorycommittee@fresnocountyca.gov). Reasonable requests made at least **48 hours** in advance of the meeting will help to ensure accessibility to this meeting. Later requests will be accommodated to the extent reasonably feasible.

#### **Microsoft Teams**

[Join the meeting now](#)

Meeting ID: 259 646 735 867

Passcode: sLu52K

#### **Dial in by phone:**

[+1 559-494-4226](tel:+15594944226)

Phone conference ID: 361 449 91

## **Agenda August 13, 2025**

**Call to Order:**

**Introductions/Roll Call:**

**Members Present:**

**Public Present:**

**County Staff Present:**

**A. Approval of Minutes – Chair**

Approve July 9th, 2025, regular meeting minutes.

Motion by:

Second by:

Ayes:

Noes:

**B. Public Comments/Announcements**

This portion of the meeting is reserved for persons desiring to address the IHSSAC on any matter not on this agenda, which is within the jurisdiction of the IHSSAC. Presentations are limited to five (5) minutes per person and no more than fifteen (15) minutes per topic

## C. IHSS Advisory Committee Business

Name	position	appointed date	term date	nominated by
Diana Kenderian	Consumer and At-Large Appointment	1/26/2021	1/6/2025	Nathan Magsig, district 5
Vacant - Donyell Wilkins terminated	Consumer and At-Large Appointment			Nathan Magsig, district 2
Vacant- Cheryl Campbell terminated	Consumer and At-Large Appointment			district 3
Vacant- Colvie W Bedford terminated	Consumer and At-Large Appointment			district 4
Vacant- Gary Williams Jr. terminated	Consumer and At-Large Appointment			District 1
Karina Lopez	Provider	1/18/2022	1/5/2026	Brian Pacheco, district 1
Darla Nunes-Gonzales	Provider	05/20/2025	01/04/2027	Buddy Mendes, District 4
Vacant- Nick Lutton terminated	Consortium nomination	12/3/2024	1/4/2027	
Tony Chavez	Consortium nomination	07/08/2025	01/04/2027	Buddy Mendes, District 5

pending applicants:	Diana Kenderian	Consumer	District 3
pending applicants:			
pending applicants:			
pending applicants:			
pending applicants:			

## D. IHSS Advisory Committee Strategic Plan

Ideas to engage community, to recruit new members.

## E. IHSS Updates

Upcoming changes to Medi-Cal from HR 1 that will have an impact on some IHSS recipients

- 1/1/26 - Reinstating Asset Limits (\$130, 000 & 65,000 per household member (max 10)
  - DHCS has to submit a State Plan Amendment to reinstate asset limits but does not anticipate any issues. Activities to meet the implementation date are already occurring.
  - Persons receiving Medi-Cal through Pickle, Disabled Adult Child (DAC) or Widow/Widower will not be impacted until 1/1/27.
- 1/1/26 – Medi-Cal Expansion Freeze for Adults 19 & Older without Satisfactory Immigration Status (SIS)
  - Directly impacts Medi-Cal beneficiaries with a Medi-Cal Full Scope Expansion (M1 aid code) who do not have SIS
    - Will have to renew every 6 months
    - Does not apply to Newly Qualified Immigrants under the five-year bar, Qualified Non-Citizens (Title 8 USC §1641(b)), individuals claiming to be Permanently Residing in the US Under Color of Law (PRUCOL), the Medi-Cal Access Program, or the Medi-Cal Inmate eligibility Program.

## F. Director's Report

PA Executive Director.

## G. Next Meeting/Agenda Items

Discuss agenda items for the **September 10, 2025**, meeting. All agenda items must be submitted to the Chair or the IHSSAC Liaison via email no later than **Wednesday August 27, 2025**. The Chair's email is available upon request and the IHSSAC Liaison can be reached by emailing: [dssasu@fresnocountyca.gov](mailto:dssasu@fresnocountyca.gov) and [ihssadvisorycommittee@fresnocountyca.gov](mailto:ihssadvisorycommittee@fresnocountyca.gov)

If submitting via email, please include a brief description of the item and include your name on the submission.

## H. Follow up items:

## I. Adjourn

**Next Regular Meeting September 10, 2025, from 10:00am – 12:00pm**

## **Agenda July 09, 2025 – Minutes**

### **Call to Order:**

10:15 AM

### **Introductions/Roll Call:**

Diana Kenderian	Erica Hartsfield
Karina Lopez	Kimberly Balch
Cheng Lee	Thiphraract Vongsing
Pao Yang	

### **Members Present:**                      **Public Present:**

Diana Kenderian  
Karina Lopez

### **County Staff Present:**

Erica Hartsfield  
Kimberly Balch  
Thiphraract Vongsing  
Pao Yang  
Cheng Lee

### **J.     Approval of Minutes – Chair**

Approve June 11th, 2025, regular meeting minutes.

Motion by: Diana Kenderian                      Second by: Karina Lopez  
Ayes: 2

Noes:

### **K.     Public Comments/Announcements**

This portion of the meeting is reserved for persons desiring to address the IHSSAC on any matter not on this agenda, which is within the jurisdiction of the IHSSAC. Presentations are limited to five (5) minutes per person and no more than fifteen (15) minutes per topic.

No Public Comment

## L. IHSS Advisory Committee Business

Name	position	appointed date	term date	nominated by
Diana Kenderian	Consumer and At-Large Appointment	1/26/2021	1/6/2025	Nathan Magsig, district 5
Vacant - Donyell Wilkins terminated	Consumer and At-Large Appointment			Nathan Magsig, district 2
Vacant- Cheryl Campbell terminated	Consumer and At-Large Appointment			district 3
Vacant- Colvie W Bedford terminated	Consumer and At-Large Appointment			district 4
Vacant- Gary Williams Jr. terminated	Consumer and At-Large Appointment			District 1
Karina Lopez	Provider	1/18/2022	1/5/2026	Brian Pacheco, district 1
Darla Nunes-Gonzales	Provider	05/20/2025	01/04/2027	Buddy Mendes, District 4
Vacant- Nick Lutton terminated	Consortium nomination	12/3/2024	1/4/2027	
Vacant - Ua Lugo terminated	Consortium nomination			

pending applicants:	Diana Kenderian	Consumer	District 3
pending applicants:	Tony Chavez	Consortium nomination	District 5
pending applicants:			
pending applicants:			
pending applicants:			

As of 04/30/2025, Nick Lutton is no longer on the IHSS Advisory Committee

## **M. IHSS Advisory Committee Strategic Plan**

Ideas to engage community, to recruit new members.

- Request submitted for flyers and speakers by Leannandra. No ETA from graphics yet
- Waiting on IT regarding script for queue hold line
- Kimberly has a script drafted. Suggestions provided by Committee on script.

## **N. IHSS Updates**

- E-forms currently in test – successful so far
- Backlog being worked on
  - Overdue cases: 3,464
  - Oldest cases are from 2024. (22 cases from 2024)
  - Q1 2025 Jan-Mar: 657 cases
  - Q2 2025 Apr-Jun: 2785 cases
- Starting July 2025, there is a 50/50 split for overdue cases
- There will be 10 new staff going to IHSS
- SWA team down from 6 to 4 but will be getting new staff soon
- 1,000 estimated applications received a month by phone/online/paper.
  - Survey provided with online applications – good feedback
- Karina requested stats on successful applications – Thiphraract to provide stats next meeting

## **O. Director's Report**

PA Executive Director.

- No new information yet – waiting on revisions for 2026
- There are talks of bringing property back to MC eligibility
- CAPA allocation slight increase
- There is a mandatory CPR class for onboarding registry.
  - Problem: People not showing up to class
  - Proposal: Remove CPR as a mandatory class and offer as a training
    - Offer CPR class once a month and supplement additional classes
    - Possible timesheet training on ESP
    - DSS looking for suggestions of new trainings
- Contract done with SEIU 2025 to take effect in 08/2025 - \$18/hr.

## **P. Next Meeting/Agenda Items**

Discuss agenda items for the **August 13th, 2025**, meeting. All agenda items must be submitted to the Chair or the IHSSAC Liaison via email no later than **Thursday July 31st, 2025**. The Chair's email is available upon request and the IHSSAC Liaison can be reached by emailing:

[dssasu@fresnocountyca.gov](mailto:dssasu@fresnocountyca.gov) and [ihssadvisorycommittee@fresnocountyca.gov](mailto:ihssadvisorycommittee@fresnocountyca.gov)

If submitting via email, please include a brief description of the item and include your name on the submission.

## **Q. Follow up items:**

- Draft of script to be provided new with edits

## **R. Adjourn**

**Next Regular Meeting August 13th, 2025, from 10:00am – 12:00pm**



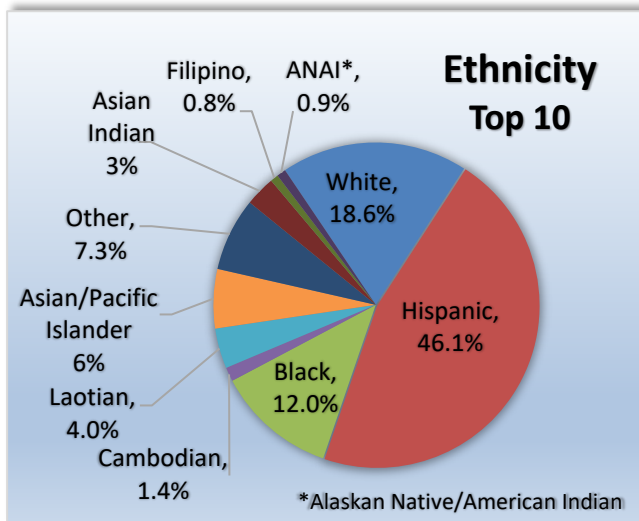
# IHSS Caseload Statistics at a Glance – JUN 2025

CASELOAD COUNT (ELIGIBLE & LEAVE) = 29,042 (↑190)    PENDING REFERRALS = 2,350 (↑271)    NEW APPLICATIONS RECEIVED = 938 (↑152)

NEW APPS PENDING > 90 DAYS = 148 (↑21)    DENIED APPS (0- 45 DAYS) = 17 (↓5)    DENIED APPS (46-90 DAYS) = 683 (↓378)    DENIED APPS OVER 90 DAYS = 53 (↓19)

REASSESSMENT RATE (ALL PROGRAMS) = 91.7% (N/C)    OVERDUE REASSESSMENTS = 2,419 (↑18)

AVERAGE AUTHORIZED HOURS PER CASE = 121.8 (↓.3)    AVERAGE PER SI CASES = 167.1 (N/C)    AVERAGE PER NSI CASES = 97.2 (↓.2)

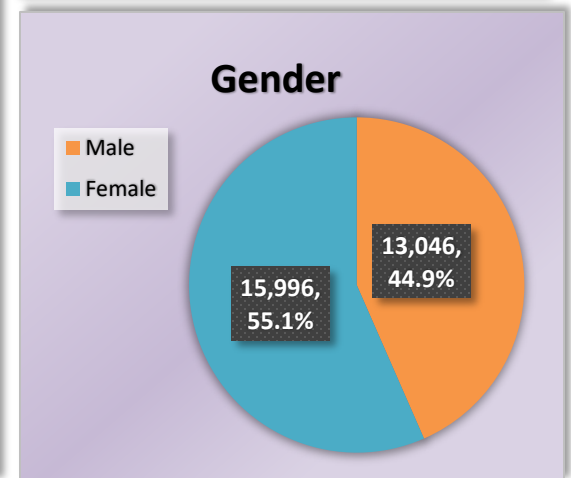
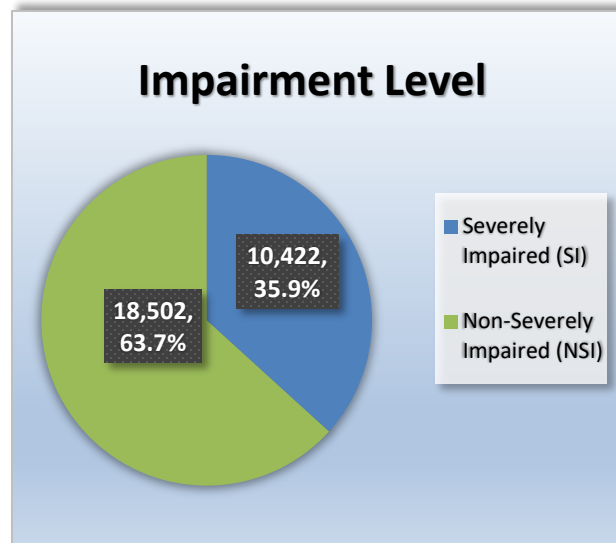
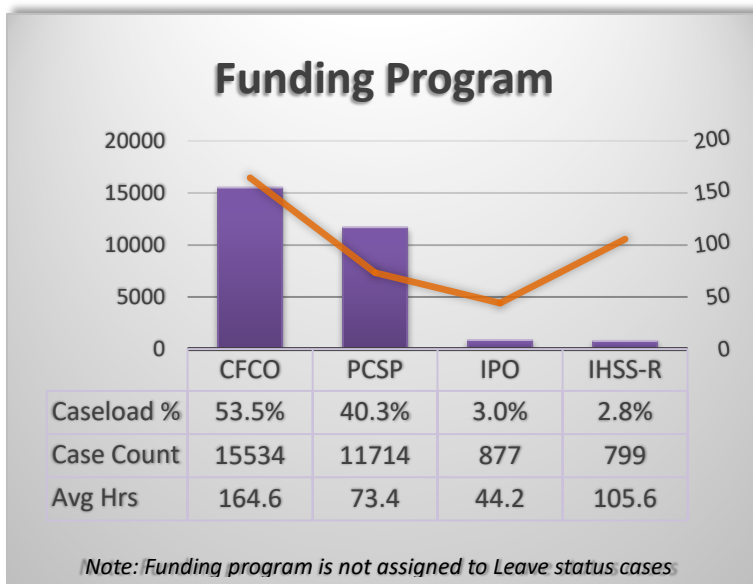


### Selected Service Category Counts & Percentages

SERVICE TYPE	CASES AUTH	% OF CASELOAD
Meal Preparation	22,990↑	79.2%
Meal Cleanup	22,678↑	78.1%
Feeding	9,117↑	31.4%
Bowel & Bladder Care	21,147↑	72.8%
Bathing, Grooming & Hygiene	24,840↑	85.5%
Protective Supervision	3,842↑	13.2%
Paramedical	5,081↓	17.5%

### Caseload Percentages by Age Groups

	Case Count	% of Caseload
<b>Minors</b>	<b>3,923↑</b>	<b>13.5%</b>
0 to 17	3923	13.5%
<b>Disabled Adults</b>	<b>11,442↑</b>	<b>39.4%</b>
18 to 44	4527↑	15.6%
45 to 64	6915↑	23.8%
<b>Elderly</b>	<b>13,677↑</b>	<b>47.1%</b>
65 to 74	6039↑	20.8%
75 to 84	4921↑	16.9%
85+	2717↑	9.4%
<b>Grand Total</b>	<b>29,042</b>	<b>100%</b>

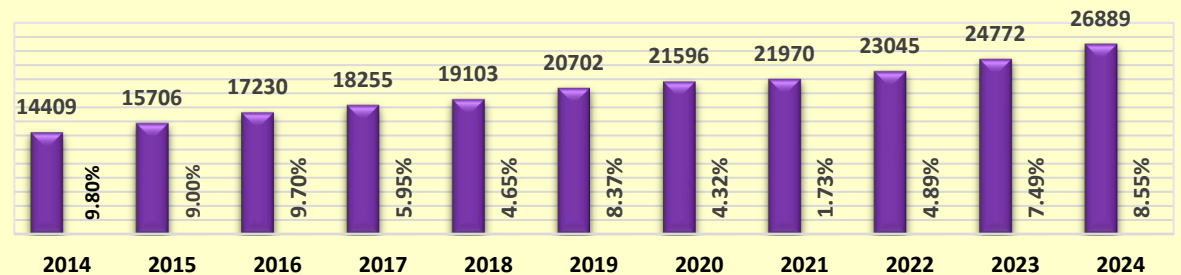


## Of the Total Number of Providers (n=27,620)

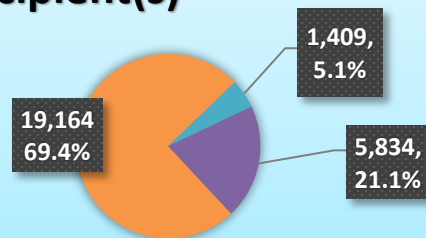
- 16,054 (58.1%) Providers living with Recipient(s) – regardless of relationship
- 19,164 (69.4%) Providers are related to Recipient(s) – regardless of where they live
- 13,287 (48.1%) Providers are related and live with their Recipient(s)

## IHSS Caseload Annual Growth\*

*\*based on caseload in July of each FY*



## Provider Relationship to Recipient(s)\*

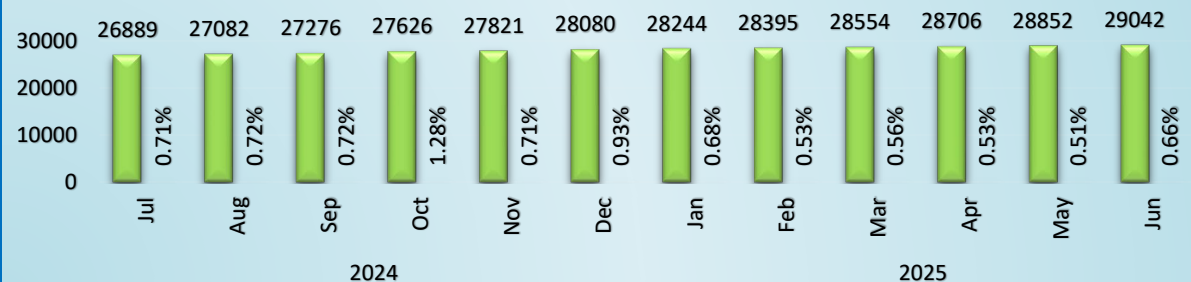


Relative Spouse Parent

*\*Parent of minors and adults combined*

## Caseload Growth - Past 12 Months

Cumulative Growth: 8.54% | Cumulative Avg: .71%



## Top 11 Spoken Languages

	RECIPIENTS	PROVIDERS
English	66.7%	82.7%
Spanish	18.5%	10.5%
Hmong	4.5%	1.8%
Lao	2.7%	.7%
Punjabi	1.7%	.1%
Other Non-English	1.8%	1.2%
Cambodian	1.1%	.3%
Armenian	1.1%	.6%
Russian	.3%	.1%
Vietnamese	.3%	.2%
Arabic	.3%	.2%

## Provider Health Care Benefits

Month & Year	Providers Receiving HCB	Cost to County
APR 2025	1903	\$2,979,688.57
MAY 2025	1903	\$2,019,823.90
JUN 2025	1863	\$3,006,593.35
FY 24/25 Cumulative Cost		<b>\$33,979,151.74</b>

Data Source: Dublin Billing Statements

## Monthly Caseload Hours Paid & Expenditures

JUN 2025 (AS OF 7/31/25)

Cases	26,629
Hours	3,438,825:00
Gross Wages	\$ 66,577,588.70

Data Source: CMIPS II Reporting – Monthly Caseload,

Hours Paid and Expenditures – Total Report

Data Source: IHSS Management Statistics Monthly Report and Program Data from CDSS (<https://www.cdss.ca.gov/inforesources/ihss/program-data>) Jun 2025\*

\*Counts represent Eligible & Leave cases unless otherwise noted