

## PROGRAM INFORMATION:

<b>Program Title:</b>	Uplift Family Services Fresno HOPE (Child Welfare Mental Health) Program	<b>Provider:</b>	Uplift Family Services (Formerly EMQ FamiliesFirst)
<b>Program Description:</b>	Outpatient specialty mental health services for children and youth with serious emotional disturbances and parents with serious mental illness and court-specific services to children and families in Fresno County's Child Welfare Services system.	<b>MHP Work Plan:</b>	4-Behavioral health clinical care
<b>Age Group Served 1:</b>	ALL AGES	<b>Dates Of Operation:</b>	12/01/2015 -- present
<b>Age Group Served 2:</b>	Choose an item.	<b>Reporting Period:</b>	July 1, 2015 - June 30, 2016
<b>Funding Source 1:</b>	Medical FFP	<b>Funding Source 3:</b>	Other, please specify below
<b>Funding Source 2:</b>	EPSDT	<b>Other Funding:</b>	DSS

## FISCAL INFORMATION:

<b>Program Budget Amount:</b>	\$1,985,841	<b>Program Actual Amount:</b>	\$733,189.89
<b>Number of Unique Clients Served During Time Period:</b>	251		
<b>Number of Services Rendered During Time Period:</b>	3,292		
<b>Actual Cost Per Client:</b>	\$2,921.08 Per Client		

## CONTRACT INFORMATION:

<b>Program Type:</b>	Contract-Operated	<b>Type of Program:</b>	Outpatient
<b>Contract Term:</b>	10/01/2015 – 06/30/2019 (10/01/2015 – 06/30/2017 plus two optional one-year extensions)	<b>For Other:</b>	Click here to enter text.
		<b>Renewal Date:</b>	07/01/2019
<b>Level of Care Information Age 18 &amp; Over:</b>	High Intensity Treatment/FSP (caseload 1:12)		
<b>Level of Care Information Age 0- 17:</b>	Outpatient Treatment		

**TARGET POPULATION INFORMATION:**

**Target Population:** All referred children, youth, parents, guardians, and foster parents of children with an open Child Welfare case. This target population includes children and youth referred to in the *Katie A. Settlement Agreement* as members of “class” and “subclass.”

**MHSA CORE CONCEPTS:**

**Please select MHSA core concepts embedded in services/ program:**

*(May select more than one)*

Choose an item.

Choose an item.

Choose an item.

Choose an item.

**Please describe how the selected concept (s) embedded :**

Click here to enter text.

**PROGRAM OUTCOME GOALS:**

Timeliness of Service, Access/Engagement, Placement Stability & Permanency, Improved Child Functioning, Improved Family Functioning, Improved Parent Functioning, Satisfaction.

## PROGRAM OUTCOME DATA/INDICATORS:

Table 1

Goal	Performance Measure	FY16
Timeliness of Service†	1.1.1) Timely access to services from referral to first contact	<b>Urgent: 85%</b> <b>Priority: 90%</b> <b>Regular: 96%</b> <b>Caregiver: 99%</b>
	1.1.2) Timely access to services from assessment to ongoing treatment	<b>N/A</b> <b>Future Measure</b>
	1.1.3) Timely access to services from referral to medication evaluation (when appropriate)	<b>N/A</b> <b>Future Measure</b>
	1.2) Assessments completed within appropriate timeframes (Crisis, Priority, Standard)	<b>90%</b>
Access/Engagement†	2.1) “No show” rate	<b>N/A</b> <b>Future Measure</b>
	2.2) Number of services provided per client	<b>13.14</b>
	2.3) Percentage of discharges due to “no show”	<b>17%</b>
	2.4.1) Increased rates of IHBS billing	<b>IHBS: 33 Additional Services from Previous Quarter</b>
	2.4.2) Increased rates of ICC billing	<b>ICC: 21 Additional Services from Previous Quarter</b>
	2.4.3) Increase in home-based services	<b>IHBS: 33 Additional Services from Previous Quarter</b>
Placement Stability & Permanency†	Child maintains placement (0-1 placement changes while in treatment)	<b>CWS Reported Item</b>
	Child is able to transition to a lower level of care	<b>CWS Reported Item</b>
	Child is able to remain with parent(s) or relative(s)	<b>CWS Reported Item</b>
	Child exits to permanency (reunification, adoption, guardianship)	<b>CWS Reported Item</b>
	Increase in parent’s visitation frequency while in treatment	<b>CWS Reported Item</b>
	Parent’s visitation is less restrictive while in treatment	<b>CWS Reported Item</b>

Improved Child Functioning	Improved grades/academic performance‡	Active: 20%
	Improved school attendance‡	Active: N/A, 100% Maintained Not Actionable
	Decrease in suspensions or school disciplinary actions‡	Active: N/A, 100% Maintained Not Actionable
Improved Child Functioning	Increase in healthy friendships and participation in age-appropriate activities†	Active: 25%
	Improved ability to function within the current living situation‡	Active: 92%
	Making progress or meeting treatment goals‡	N/A
	Maintaining healthy and stable relationships at home‡	Active: 91%
	Maintaining health and stable relationships at school‡	Active: 92%
	60% of consumers will improve emotional and behavioral status.* (Sources: CANS CBEN domain, ANSA MH domain, ANSA-T MH domain) †	CANS 0-4: N/A CANS 5+ Active: 44% ANSA Discharge: 25% ANSA-T: N/A
	60% of consumers will reduce risk behaviors.** (Sources: CANS CRB domain, ANSA RB domain, ANSA-T RB domain)†	CANS 0-4: N/A CANS 5+ Active: 25% ANSA Discharge: N/A ANSA-T: N/A
Improved Family Functioning	Parent is knowledgeable about child's needs and can monitor and manage the child's behavior‡	Active: 67%
	Parent refrains from behavior that puts the child at risk‡	Active: 90%
Improved Family Functioning	Parent is protective of child from others that pose a risk to the child‡	Active: 100%
	Parent is able to maintain safe and stable housing‡	Active: 100%

Improved Parent Functioning	Increase in social supports and safety network‡	<b>Active: 91%</b>
	Ability to maintain a job or means of livelihood‡	<b>Discharge: 50%</b>
	Maintains housing‡	<b>Active: 100%</b>
	Participates in drug testing and demonstrates ability to refrain from substance use (if applicable)‡	<b>Active: 100%</b>
	Participating in mental health treatment‡	<b>Discharge: 60%</b>
	Parent is able to maintain physical health‡	<b>Discharge: 100%</b>
	Making progress in meeting treatment goals‡	<b>N/A</b>
Satisfaction	80% of consumers and families will be satisfied with HOPE Services. (Source: YSS, YSS-F, AS; % Satisfied= Mean score of 4.0 or higher on Total Satisfaction.) †	<b>YSS: 80%</b> <b>YSS-F: 84%</b> <b>AS: 60%</b>

Note(s): (1) Outcomes from program logic model; (2) †=Uplift Family Services Logic Model Outcome; (3) ‡=Fresno County Child Welfare Services Logic Model Outcomes, released: 2016-06-10; (3) No FSE-participating discharges with data to report.

#### DEPARTMENT RECOMMENDATION(S):

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