FRESNO COUNTY MENTAL HEALTH PLAN

OUTCOMES REPORT- Attachment A

PROGRAM INFORMATION:

Program Title: Blue Sky Youth Empowerment Centers

Program/TAY Warehouse

Program Description: Peer and Family Support Program to provide

wellness and recovery support services to consumers with mental illness and their family members and support system.

Age Group Served 1: CHILDREN

Age Group Served 2: TAY

Funding Source 1: Prevention (MHSA)

Funding Source 2: Early Intervention (MHSA)

Provider: Kings View Behavioral Health Corporation

MHP Work Plan: 2-Wellness, recovery, and resiliency support

Choose an item. Choose an item.

Dates Of Operation: Click here to enter text.

Reporting Period: Choose an item.

Funding Source 3: Choose an item.

Other Funding: Click here to enter text.

FISCAL INFORMATION:

Program Budget Amount: \$490,901

Number of Unique Clients Served During Time Period: 421
Number of Services Rendered During Time Period: 4916

Actual Cost Per Client: \$817.83

Program Actual Amount: \$344,307.82

CONTRACT INFORMATION:

Program Type: Contract-Operated Type of Program: Other, please specify below Contract Term: For Other: Prevention & Early Intervention

Renewal Date: 2021

Level of Care Information Age 18 & Over: Choose an item.

Level of Care Information Age 0-17: Choose an item.

TARGET POPULATION INFORMATION:

Target Population: Children and youth (ages 10-13), and Adolescents (ages 14-17) attending school in Fresno County including the unserved and

underserved cultural, ethnic, and linguistic communities. Transitional Age youth (ages 18-24) in the City of Fresno.

CORE CONCEPTS:

- Community collaboration: individuals, families, agencies, and businesses work together to accomplish a shared vision.
- Cultural competence: adopting behaviors, attitudes and policies that enable providers to work effectively in cross-cultural situations.
- Individual/Family-Driven, Wellness/Recovery/Resiliency-Focused Services: adult clients and families of children and youth identify needs and preferences that result in the most effective services and supports.
- Access to underserved communities: Historically unserved and underserved communities are those groups that either have documented low levels of access and/or use of mental health services, face barriers to participation in the policy making process in public mental health, have low rates of insurance coverage for mental health care, and/or have been identified as priorities for mental health services.
- •Integrated service experiences: services for clients and families are seamless. Clients and families do not have to negotiate with multiple agencies and funding sources to meet their needs.

Please select core concepts embedded in services/ program:

(May select more than one)

Community collaboration

Access to underserved communities

Individual/Family-Driven, Wellness/Recovery/Resiliency-Focused Services

Cultural Competency

Please describe how the selected concept (s) embedded:

Community Collaboration: We provide services in Boys and Girls Clubs of Orange Cove, West Fresno and Fink White. We also collaborate with the City of Fresno Parks and Recreation Department, Firebaugh Housing Authority, Fresno Unified School District Social Workers and Social Emotional Support Specialists, Raisin City Elementary School, Clovis Unified School District and Cold Springs Rancheria. Our TAY Youth are referred to us through agencies such as Turning Point, Fresno County Bridge Program and Blue Sky Wellness Center.

Access to underserved communities: Youth and their families are able to participate in groups in rural communities such as Tollhouse, Firebaugh, Orange Cove, Raisin City and West Fresno.

Individual/Family-Driven, Wellness/Recovery/Resiliency-Focused Services: We integrate Wellness Recovery Action Planning and also Abriendo Puertas/Opening Doors curriculum for parents and families.

Cultural Competency: We have staff that is culturally diverse and bilingual in languages such as Spanish, hmong, Cambodian and Samoan. They are also

aware of the diversity of each community and are culturally aware and sensitive to the different populations served.

PROGRAM OUTCOME & GOALS

- Must include each of these areas/domains: (1) Effectiveness, (2) Efficiency, (3) Access, (4) Satisfaction & Feedback Of Persons Served & Stakeholder
- Include the following components for documenting each goal: (1) Indicator, (2) Who Applied, (3) Time of Measure, (4) Data Source, (5) Target Goal Expectancy
 - A minimum of 2,400 (duplicated) youth will participate per year
 - A minimum of 300 completed satisfaction surveys per quarter will be collected with 350 surveys being distributed
 - A minimum of 20 mental health presentations, servicing 150 youth
 - Client involvement/participation in mini-center activities will improve by 50% based on the pre/post involvement survey
 - 350 unique youth and families will be served
 - 350 one to one contacts will be made
 - 400 peer support groups will be provided
 - 1. Youth Empowerment Centers Program/TAY Warehouse had 4,495 duplicated youth served
 - 2. We have collected a total of 1,266 satisfaction surveys throughout the year with a 100% youth satisfaction.
 - 3. We did 20 mental health presentations, servicing 133 youth.
 - 4. We are adding Wawona Middle School and possibly Computech Middle School.
 - 5. We had 421 unique youth participants.
 - 6. We made 205 one to one contacts with youth/parents/family/community members.
 - 7. We facilitated 780 support groups.

^{*} The program is working on specific CARF standards and have provided data on what is available thus far.