

FRESNO COUNTY MENTAL HEALTH PLAN

OUTCOMES REPORT- Attachment A

PROGRAM INFORMATION:

Program Title:	Supervised Child Care Services	Provider:	Reading and Beyond
Program Description:	Reading and Beyond provides supervised child-care services for children in two rooms of the County of Fresno Department of Behavioral Health (DBH): 1) The Heritage Centre, and 2) The West Fresno Regional Center. Reading and Beyond serves children 12 years of age and younger and services are provided only while clients (parents/guardians/siblings) are in the building conducting business with the DBH. Children will be offered nutritional snacks, bottled water, and age/developmentally-appropriate activities. The staff-to-child ratio will be no less than one staff person for each of the following; 3 infants (up to 1 year old); 9 children (ages 2 – 12); 2 infants and 5 children; and 1 infant and 7 children.	MHP Work Plan:	2-Wellness, recovery, and resiliency support Choose an item. Choose an item.
Age Group Served 1:	ADULT	Dates Of Operation:	July 1, 2015 – June 30, 2020
Age Group Served 2:	CHILDREN	Reporting Period:	July 1, 2017 - June 30, 2018
Funding Source 1:	Com Services & Supports (MHSA)	Funding Source 3:	Choose an item.
Funding Source 2:	Choose an item.	Other Funding:	Click here to enter text.

FISCAL INFORMATION:

Program Budget Amount:	\$125,388	Program Actual Amount:	\$124,134
Number of Unique Clients Served During Time Period:	1057		
Number of Services Rendered During Time Period:	3360		
Actual Cost Per Client:	\$118.63		

CONTRACT INFORMATION:

Program Type:	Contract-Operated	Type of Program:	Outpatient
Contract Term:	July 1, 2017 through June 30, 2018	For Other:	Therapeutic Child Care Services
		Renewal Date:	June 30, 2018
Level of Care Information Age 18 & Over:	Choose an item.		
Level of Care Information Age 0- 17:	Choose an item.		

This program offers supportive services for clients and their families receiving outpatient mental health treatment services.

TARGET POPULATION INFORMATION:

Target Population: Children 12 years of age and younger. Children are DBH clients and their siblings as well as the children of DBH clients.

CORE CONCEPTS:

- Community collaboration: individuals, families, agencies, and businesses work together to accomplish a shared vision.
- Cultural competence: adopting behaviors, attitudes and policies that enable providers to work effectively in cross-cultural situations.
- Individual/Family-Driven, Wellness/Recovery/Resiliency-Focused Services: adult clients and families of children and youth identify needs and preferences that result in the most effective services and supports.
- Access to underserved communities: Historically unserved and underserved communities are those groups that either have documented low levels of access and/or use of mental health services, face barriers to participation in the policy making process in public mental health, have low rates of insurance coverage for mental health care, and/or have been identified as priorities for mental health services.
- Integrated service experiences: services for clients and families are seamless. Clients and families do not have to negotiate with multiple agencies and funding sources to meet their needs.

Please select core concepts embedded in services/ program:

(May select more than one)

Cultural Competency

Integrated service experiences

Individual/Family-Driven, Wellness/Recovery/Resiliency-Focused Services

Choose an item.

Please describe how the selected concept (s) embedded :

The Supervised Children Rooms are open Monday-Friday from 8:00a.m.- 5:00p.m. to enable clients sufficient time to conduct their appointments. The childcare room is staffed with qualified bilingual English/Spanish speakers in order to communicate with the clients more effectively. Staff provide children with enriched classroom activities.

PROGRAM OUTCOME & GOALS

- Must include each of these areas/domains: (1) Effectiveness, (2) Efficiency, (3) Access, (4) Satisfaction & Feedback Of Persons Served & Stakeholder
- Include the following components for documenting each goal: (1) Indicator, (2) Who Applied, (3) Time of Measure, (4) Data Source, (5) Target Goal Expectancy

OUTCOME GOAL

1. Effectiveness - Reduction in rescheduling of appointments due to unavailability of childcare.

Survey Question: If our room was unavailable, would you/your child miss today's appointment?

*Each time a service was provided to a child, a Parent/Guardian Survey was also conducted. Out of the 3,360 services/surveys 3,360 responses were received. 3,220 responses indicated yes, 87 indicated no, and 53 indicated they were not sure.

OUTCOME DATA

FY 17-18 Parent/Guardian Survey	
Overall Rating	Percent
Yes	95.38%
No	2.59%
Not Sure	1.58%

2. Access - Participants will attend DBH appointments regularly.

**** Clinician Surveys were not sent out this year in order to gauge this Outcome so there is not Data Source at this time*****

3. Access - Participant's ability to receive Mental Health Services.

**** Clinician Surveys were not sent out this year in order to gauge this Outcome so there is not Data Source at this time*****

In conclusion; The goal of the program is to provide DBH clients with temporary, on-site child care so that they may have the ability to receive the necessary services from the Fresno County mental health department. We are also working towards complying with the CARF performance measures. The value of this service has proven effective because with out it parents express that they would often have to miss their appointments due to lack of child care. It has proven to be efficient because 99% of the clients who seek this child care service receive it. That percentage reflects the effectiveness and accessibility of the program to the clients being served at the 2 DBH sites from a client's standpoint. In this next Fiscal Year we expect to send out the Clinician Surveys and collect Data from a Stakeholder point of view (ie. the Clinicians).

Program Demographics

AGES SERVED:

☒ Children
☐ Adult

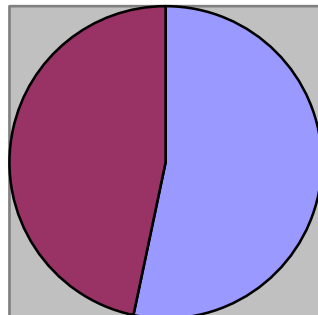
☐ TAY
☐ Older Adult

DATES OF OPERATION: 10/01/09 - Current

DATES OF DATA REPORTING PERIOD: 07/01/2017-06/30/2018

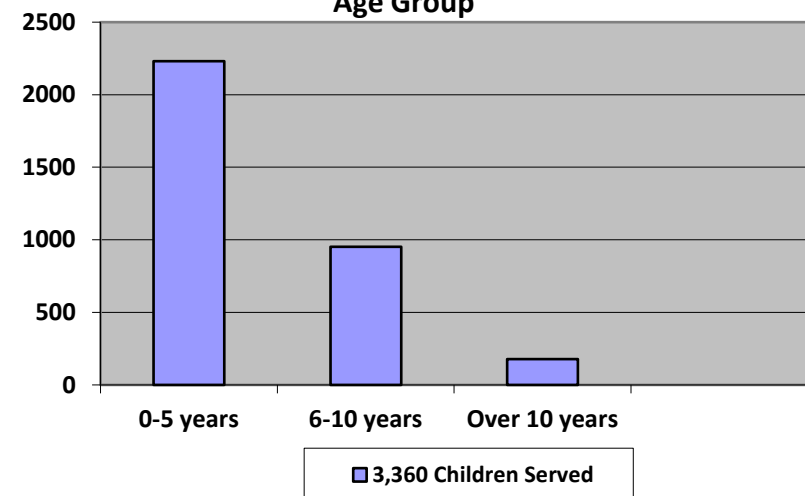
DEMOGRAPHICS:

Gender



■ Males 1791
 ■ Females 1569

Age Group



CAPACITY:

	<u>WFRC</u>		<u>Heritage</u>	
Capacity:				
1. Average number of children per week	31		24	
2. Average number of children per day	6		5	
3. Most children in one day	18		10	
4. Least children in one day	1		0	
5. Average time child stays in room (hrs.)	2	Hrs	1	Hrs
6. Number of kids in diapers	60		9	
7. Number of siblings (groups)	39		25	
8. Number of Children Turned Away				
a) Due to Capacity	0		0	
b) Due to Health Concerns	0		0	
c) Due to Headlice	17		6	
<u>Total Turned Away</u>	17		6	

DEPARTMENT RECOMMENDATION(S):

Click here to enter text.