



Care Coordination and Case Management

In Drug Medi-Cal Organized Delivery System (DMC-ODS) Substance Use Disorder (SUD) Programs in the Fresno County Behavioral Health System of Care

[Register Here!](#)

Date and Time

Thursday, September 12, 2019

9:00 AM – 4:00 PM

(Registration at 8:30 AM)

Location

Elections Training Room
4525 E. Hamilton Ave.
Fresno, CA 93702

Description

The County of Fresno Department of Behavioral Health (DBH) has partnered with the California Institute for Behavioral Health Solutions (CIBHS) to deliver trainings to help guide providers through the process of transforming their current business practices, increasing financial stability, improving clinical practices, and enhancing operational support and procedures.

This training will describe how coordination of care and case management activities can lead to improved patient outcomes and experience of care. The principles, key components of care coordination and case management will be reviewed and who should perform these functions. The DMC-ODS billing and documentation requirements will be covered. Each participant will have the opportunity to engage in a case study and develop a workflow for one process in his/her agency.

Host

The County of Fresno DBH

Trainer

Elizabeth Stanley-Salazar, RN, MPH

Learning Objectives – Ability to:

1. Gain an understanding of Care Coordination and Case Management in the Waiver environment.
2. Describe how coordination of care and case management activation lead to improved patient outcomes and experience of care.
3. Describe the key components of case management and who should perform these functions in your agency
4. Identify at least one care coordination or case management workflow to develop further in your agency
5. Identify barriers to full implementation of Care Coordination and Case Management services and develop strategies to reduce or eliminate these barriers.

Required Attendees

Clinical Supervisors and Program Managers

Continuing Education

CEs pending approval

Cost

The training is provided at no cost to participants. This training is made possible by a grant from the Department of Health Care Services (DHCS) to DBH.

Questions?

DBH Contracted Services Division – SUD Services:
(559) 600-6087, DMCwaiver@fresnocountyca.gov