

## FRESNO COUNTY MENTAL HEALTH PLAN

## OUTCOMES REPORT- Attachment A

### PROGRAM INFORMATION:

<b>Program Title:</b>	Supervised Child Care Services	<b>Provider:</b>	Reading and Beyond, Inc.
<b>Program Description:</b>	Reading and Beyond (RAB) provides supervised child-care services for children in two rooms of the County of Fresno Department of Behavioral Health (DBH): 1) the Heritage Centre, and 2) the West Fresno Regional Center. Reading and Beyond serves children 12 years of age and younger and services are provided only while persons served (parents/guardians/siblings) are in the building conducting business with DBH. Children will be offered nutritional snacks, filtered water, and age/developmentally-appropriate activities. The staff-to-child ratio will be no less than one staff person for each of the following; 3 infants (up to 1 year old); 9 children (ages 2 – 12); 2 infants and 5 children; and 1 infant and 7 children.	<b>MHP Work Plan:</b>	2-Wellness, recovery, and resiliency support Choose an item. Choose an item.
<b>Age Group Served 1:</b>	ADULT	<b>Dates Of Operation:</b>	July 1, 2020 – June 30, 2025
<b>Age Group Served 2:</b>	CHILDREN	<b>Reporting Period:</b>	July 1, 2020 - June 30, 2021
<b>Funding Source 1:</b>	Com Services & Supports (MHSA)	<b>Funding Source 3:</b>	Choose an item.
<b>Funding Source 2:</b>	Choose an item.	<b>Other Funding:</b>	Click here to enter text.

### FISCAL INFORMATION:

<b>Program Budget Amount:</b>	\$163,205	<b>Program Actual Amount:</b>	\$4,786.23 *
<b>Number of Unique Clients Served During Time Period:</b>	0		
<b>Number of Services Rendered During Time Period:</b>	0		
<b>Actual Cost Per Client:</b>	0		

\*Actual Program Costs were not \$0 due to keeping liability insurance and employee insurance paid in the beginning of the Covid-19 Pandemic, once we realized pandemic would continue, we took employees off furlough and discontinued paying employee insurance.

**CONTRACT INFORMATION:****Program Type:** [Contract-Operated](#)**Contract Term:** [Click here to enter text.](#)**Type of Program:** [Outpatient](#)**For Other:** Therapeutic Child Care Services**Renewal Date:** June 30, 2021**Level of Care Information Age 18 & Over:** [Choose an item.](#)**Level of Care Information Age 0- 17:** [Choose an item.](#)**TARGET POPULATION INFORMATION:****Target Population:** [Children 12 years of age and younger. This includes children receiving services from DBH as well as children of DBH persons served.](#)**CORE CONCEPTS:**

- **Community collaboration:** individuals, families, agencies, and businesses work together to accomplish a shared vision.
- **Cultural competence:** adopting behaviors, attitudes and policies that enable providers to work effectively in cross-cultural situations.
- **Individual/Family-Driven, Wellness/Recovery/Resiliency-Focused Services:** adult clients and families of children and youth identify needs and preferences that result in the most effective services and supports.
- **Access to underserved communities:** Historically unserved and underserved communities are those groups that either have documented low levels of access and/or use of mental health services, face barriers to participation in the policy making process in public mental health, have low rates of insurance coverage for mental health care, and/or have been identified as priorities for mental health services.
- **Integrated service experiences:** services for clients and families are seamless. Clients and families do not have to negotiate with multiple agencies and funding sources to meet their needs.

**Please select core concepts embedded in services/ program:***(May select more than one)*[Cultural Competency](#)[Integrated service experiences](#)[Individual/Family-Driven, Wellness/Recovery/Resiliency-Focused Services](#)**Please describe how the selected concept (s) embedded :**

The Supervised Children Rooms are open Monday-Friday from 8:00a.m.-5:00p.m. to enable persons served sufficient time to conduct their appointments. The childcare room is staffed with qualified bilingual staff.

Choose an item.

**PROGRAM OUTCOME & GOALS**

- **Must include each of these areas/domains:** (1) Effectiveness, (2) Efficiency, (3) Access, (4) Satisfaction & Feedback Of Persons Served & Stakeholder
- **Include the following components for documenting each goal:** (1) Indicator, (2) Who Applied, (3) Time of Measure, (4) Data Source, (5) Target Goal Expectancy

This fiscal year was a challenge as the Covid-19 Pandemic caused both center/rooms to completely close. The goal of the program is to provide DBH persons served with temporary, on-site child care so that they may have the ability to receive the necessary services from the Fresno County Department of Behavioral Health. We are also working towards complying with the CARF performance measures. Reading and Beyond (RAB) plans to incorporate monthly educational themes and stations into the daily schedule of the Supervised Childcare Sites in order to facilitate educational and enrichment activities. The value of this service has proven effective because without childcare services, parents have expressed that they would often have to miss their appointments due to lack of childcare in previous years.

The RAB Supervised Child Care Program was asked to close in April 2020 due to everyone being asked to telework due to the Covid-19 pandemic and did not re-open to provide any services during FY 2020-2021.

**DEPARTMENT RECOMMENDATION(S):**

Click here to enter text.