



FRESNO COUNTY DEPARTMENT OF BEHAVIORAL HEALTH

Problem List User Guide

- **Purpose:** To facilitate continuity of care through accessibility to an all-inclusive list of problems that will easily identify the person served's care needs.
 - Includes current diagnoses, along with key health and social determinants of health and wellness.
 - Will replace the treatment plan in most cases with the exception of some EPSDT services i.e. TBS, ICC, IHBS, STRTP,
 - SUD services will still require a treatment plan.
 - Exception: NTP/OTP services are exempt from problem list requirements.
- **Contents:** Contains a list of symptoms, conditions, diagnoses, and/or risk factors that will be identified through screening, assessment, psychiatric evaluation, crisis encounter, or other types of service encounters with treatment providers.
 - Diagnoses and corresponding codes identified by provider practicing within their scope.
 - Including Z-codes/diagnostic specifiers from the DSM-5, if applicable.
 - Problems or illnesses identified by provider, practicing within their scope, if any.
 - Problems or illnesses identified by individual or significant support person, if any.
 - Name, title of provider that identified, added, or resolved the problem **along** with the date the problem was identified, added, or resolved.
- **Who completes the Problem List:** Providers responsible for the individual's care create and maintain the Problem List.
 - This includes diagnoses identified by Licensed Practitioners of the Healing Arts (LPHA) (licensed/waivered clinicians, doctors, nurse practitioners, registered nurses, clinical pharmacists, clinical psychologists, physician assistants).
 - Identified concerns by the person served and/or significant support persons involved in care.
 - Issues identified by other service providers including those by non-LPHA staff, i.e. peer support specialists, AOD counselors, case managers, rehabilitation specialists. Which includes the use of ICD-10 codes **Z55-Z65**.
 - **Note: Only staff practicing within their scope and competence may update problems using ICD 10/SNOMED codes, both mental health/physical health. Entries into the problem list are based on direct identification by the provider or based on reports by another provider and/or person served or support persons that may be addressed as part of treatment. The problem list is not solely a list of diagnoses provided by the direct treatment provider.**
- **When to update the Problem List:**
 - Providers shall identify/add/resolve problems from Problem List when there are relevant changes for the person served.
 - Updated within a reasonable time frame after problem is identified.



FRESNO COUNTY DEPARTMENT OF BEHAVIORAL HEALTH

- **Where to update the Problem List:**

For Avatar users:

- The identified problems are added/resolved within the form named **Problem List**.
- The output of the form is located by entering **Problem List Viewer** in the search form field.

For non-Avatar users:

- The DBH Problem List is a standardized form which shall be used by all providers and cannot be altered/customized to fit each provider's needs and/or EHR.

- **How to update the Problem List:**

- 1) Problem List form is launched from the Forms Widget on the Clinical Home View, or within the chart view
- 2) To add a problem list, click '**Add New Item**'
- 3) Complete the following information:
 - a) problem/diagnosis using ICD-10 codes,
 - b) the identifying individual, AND
 - c) the provider type (If problem is identified by someone else besides provider, indicate relationship to person served (ex. self, mother, husband))

Note: When entering physical health diagnoses into the problem list, the corresponding ICD-10 codes and diagnostic description shall be included.

A screenshot of the "Problem list for multi iteration table" form. The form contains a table with columns: Problem, Begin Date, Identifying Individual, Resolve D..., and Identifying Individual. The table has four rows of data. Below the table are input fields for "Problem", "Begin Date", "Identifying Individual", and "Provider Type". A blue arrow points to the "Add New Item" button on the right side of the form.

Problem	Begin Date	Identifying Individual	Resolve D...	Identifying Individual
Adjustment disorder with mixed anx...	07/26/2022	Joe Therapist	08/04/2022	Jill Therapist
Sheltered homelessness	08/04/2022	Patient One V		
Diabetes	08/04/2022	Doris One		
Low income	08/08/2022	Suzy Woozy		

Problem: Sheltered homelessness

Begin Date: 08/04/2022 [Today] [Yesterday]

Identifying Individual: Patient One V

Provider Type: Self

Buttons: Add New Item, Edit Selected Item, Delete Selected Item



FRESNO COUNTY DEPARTMENT OF BEHAVIORAL HEALTH

- 4) To **resolve**, or **edit**, a currently identified problem, click '**Edit Selected Item**'
- 5) Complete the following information
 - a) Problem/diagnosis using ICD-10 codes,
 - b) The identifying individual, AND
 - c) The provider type (If identified by someone else besides provider indicate relationship to person served (ex. self, mother, husband))

Problem	Begin Date	Identifying Individ...	Resolve Date	Identifying Individ...
Post traumatic stress disorder (PTSD)	07/26/2022	Joe Therapist	08/04/2022	Jill Therapist
Sheltered homelessness	08/04/2022	Patient One V	08/05/2022	
Diabetes	08/04/2022	Doris One		
Low income	08/08/2022	Suzy Woozy		
Cannabis use disorder, moderate	10/01/2021	Patient One V		
Alcohol use disorder, severe, in early re...	10/01/2021	Joe Therapist		

[Add New Item](#)
[Edit Selected Item](#)

Problem
Post traumatic stress disorder (PTSD)

Begin Date
07/26/2022 Today Yesterday

Identifying Individual
Joe Therapist

Provider Type
LMFT


Resolve Date
08/04/2022 Today Yesterday

Identifying Individual
Jill Therapist



FRESNO COUNTY DEPARTMENT OF BEHAVIORAL HEALTH

d) For Avatar Users, the output for the entries is launched using **Problem List Viewer**



Department of Behavioral Health

Problem List viewer

Data Date: 8/30/2022

Problem list of person served.

Person served: ONE, PATIENT

Avatar ID: 1

Page 1 of

ICD10_Code	Diagnosis,Problem,Illness	Identifying Individual	Provider Type (Credentials, Title)	Begin Date	Resolve Date	Identifying Individual	Provider Type (Credentials, Title)
ICD 10: F12.20	Cannabis use disorder, moderate	Patient One V	self	10/1/2021			
ICD 10: F10.21	Alcohol use disorder, severe, in early remission	Joe Therapist	LMFT	10/1/2021			
ICD 10: F43.10	Post traumatic stress disorder (PTSD)	Joe Therapist	LMFT	7/26/2022	8/4/2022	Jill Therapist	LCSW
ICD 10: Z59.01	Sheltered homelessness	Patient One V	self	8/4/2022	8/5/2022		
ICD 10: E11.9	Diabetes	Doris One	mother of patient one	8/4/2022			
ICD 10: Z59.6	Low income	Suzy W oozy	Peer Support Specialist	8/8/2022			

e) There is also a Problem List widget that is available for adding to the Home View for quick reference.

Problem list						
Problem	Date added	Added by	Provider type	Date removed	Removed by	Provider type
Problem	Date added	Added by	Provider type	Date remove	Removed by	Provider type
Major depressive disorder	2022-09-06	Joe Therapist	Individual Therapist	2022-09-06	Joe Therapist	Individual Therapist
Cannabis use disorder, moderate	2022-09-06	Patient One V	self			
Low income	2022-08-08	Suzy Woozy	Peer Support Specialist			
Sheltered homelessness	2022-08-04	Patient One V	self	2022-08-05		
Diabetes	2022-08-04	Doris One	mother of patient one			
Post traumatic stress disorder (PTSD)	2022-07-26	Joe Therapist	LMFT	2022-08-04	Jill Therapist	LCSW
Alcohol use disorder, severe, in early remission	2021-10-01	Joe Therapist	LMFT			



FRESNO COUNTY DEPARTMENT OF BEHAVIORAL HEALTH

- f) For non-Avatar Users, the DBH Problem List is a standardized form which shall be used by all providers and cannot be altered/customized to fit each provider's needs and/or EHR.

FRESNO COUNTY DBH PROBLEM LIST							
Person Served: Patient One V				AVATAR ID: 1			
Code	Description (Diagnosis, Problem, Illness)	Identifying Individual	Provider Type (Credentials, Title)	Begin Date	Resolve Date	Identifying Individual	Provider Type (Credentials, Title)
F43.10	PTSD	Bob Therapist	LMFT	7/1/2021			
F93.0	Seperation Anxiety Disorder	Jane Smith	LCSW	7/1/2021	1/31/2022	Bill Cone	LMFT
Z63.3	Absence of family member	Doris One	mother of patient One	12/15/2021			
G35	Mulitple Sclerosis	Dr. Jones	MD	8/1/2021			
F12.20	Cannabis Use Disorder, Moderate	Patient One	self	10/1/2021			
F10.21	Alcohol Use Disorder, Severe, In Early Remission	Bob Therapist	LMFT	10/1/2021			