## FRESNO COUNTY DEPARTMENT OF BEHAVIORAL HEALTH - OUTCOMES

**PROGRAM TITLE:** PEI First Onset Team (FOT) **PROVIDER:** Department of Behavioral Health

**PROGRAM DESCRIPTION:** The First Onset Team (FOT) provides mental health services to adult severely mentally ill (SMI) populations who have been identified as experiencing a first onset of mental illness with psychosis within the last 365 days. The program consists of a team that provides psychiatry, therapy, case management, and peer support services in a collaborative manner with a "whatever it takes" approach to engaging the consumer in appropriate and expedited mental health services. Referrals are generated through and received from various agencies, programs, hospitals and individuals. Outreach efforts involve educating the public in the availability of First Onset Program services, reducing stigma via education and presentations, and program explanation to potential referring sources and consumer contact. The program continues to review existing practices according to community responses/needs and requests as well as staffing reporting issues. During the reporting period, the First Onset Team served 266 unique clients.

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	Children	☐ TAY
$\boxtimes$	Adult	Older Adult

DATES OF OPERATION: Mar 2010 – Current DATES OF DATA REPORTING PERIOD: Jan- Dec 2012

## **OUTCOME GOAL**

## 1. Clients will maintain or have improved functioning over time as measured by LOCUS tool (Level of Care Utility System for Psychiatric and Addiction Services)

2. Overall positive customer satisfaction rating (Agree or Strongly Agree)

## **OUTCOME DATA**

Level of Functioning	%
Improved	42.5
Stable	30.5
Declined	27.0

Rating	%
Agree or Strongly Agree	91.3
Disagree or Strongly Disagree	0
Neutral or NA	8.7

**DEPARTMENT RECOMMENDATION(S):** Based on the outcome and contract measurements reported, the Department recommends continuing MHSA funding for this program for Fiscal Year 2013-14.