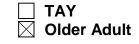
FRESNO COUNTY DEPARTMENT OF BEHAVIORAL HEALTH - OUTCOMES PROGRAM TITLE: Rural FSP PROVIDER: Turning Point

PROGRAM DESCRIPTION: Rural Mental Health (RMH) is a MHSA funded Full Service Partnership (FSP), Intensive Case Management (ICM), and Outpatient (OP) treatment program serving individuals who are 18 years or older with a Serious Mental Illness (SMI) diagnosis and who are referred by The County of Fresno (Department of Behavioral Health) from the Pinedale, Sanger, and Reedley communities. The RMH Program provides an opportunity for its consumers to receive comprehensive wrap around mental health treatment services, to secure and maintain affordable housing, financial resources, and social support systems. RMH is dedicated to empowering its consumers to recognize their strengths and abilities to successfully regain and achieve independence and self-sufficiency in the community. The FSP program serves 54 adults at any given time, the ICM program serves 371 adults annually, and the OP program serves 173 adults annually throughout the contract term.

Services Provided: RMH provides intensive case management services to help consumers access SSI benefits, housing assistance, Medi-cal benefits, transportation assistance, appropriate medical care, general relief assistance and other identified community resource needs. RMH provides individual life skills training and symptom management training for individuals and groups, individual and group therapy, psychiatric and nursing services and 24 hour Emergency Hotline assistance.

AGES SERVED:

☐ Children Adult



DATES OF OPERATION: October 2008 to current DATES OF DATA REPORTING PERIOD: Jan-Dec 2012

| Total RMH (since 10/2008) | FSP | ICM | OP |
|---------------------------|-----|-------|---------|
| Referral received | 153 | 1099* | None ** |
| Clients Served | 149 | 749 | 300 |
| Current Consumers | 56 | 265 | 138 |
| FSP Transitioned to ICM | 56 | | |

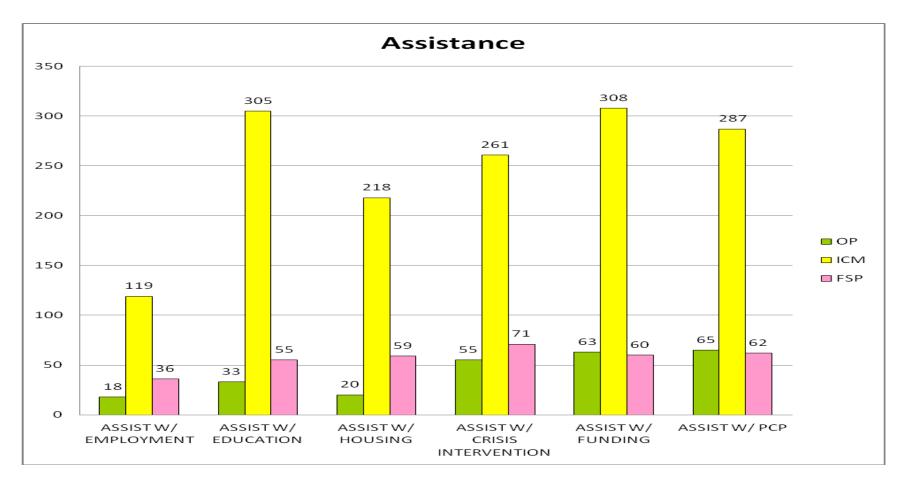
* 350 ICM referrals were discharged from our waitlist

** Referrals to RMH come in at the ICM Level of care (except for FSP referrals approved by Fresno Co. DBH)

38% of all FSP consumer's served have successfully transitioned down to lower level of care (ICM Services).

- Consumers are transitioned to a lower level of care either within the RMH clinics or into services within the community; ICM services are provided after sustaining the transition criteria of appropriate stable housing, food, clothing resources, stable medication management, and self-sustaining income for a minimum of 6 months.
- The average length of stay (to date) for a FSP is 2 years.

| Current Demographics | FSP | % | ICM | % | OP | % |
|-------------------------|-----|-----|-----|-----|-----|-----|
| Male | 32 | 57% | 118 | 44% | 68 | 49% |
| Female | 24 | 43% | 147 | 56% | 70 | 51% |
| Total | 56 | | 265 | | 138 | |
| Caucasian | 30 | 53% | 89 | 33% | 63 | 46% |
| Hispanic | 22 | 39% | 141 | 53% | 58 | 42% |
| Pacific Islander | 0 | 0% | 0 | 0% | 0 | 0% |
| African American | 2 | 4% | 7 | 3% | 3 | 2% |
| Asian | 1 | 2% | 13 | 5% | 10 | 7% |
| Other | 1 | 2% | 15 | 6% | 4 | 3% |



OP, ICM, FSP types of services provided in 2012

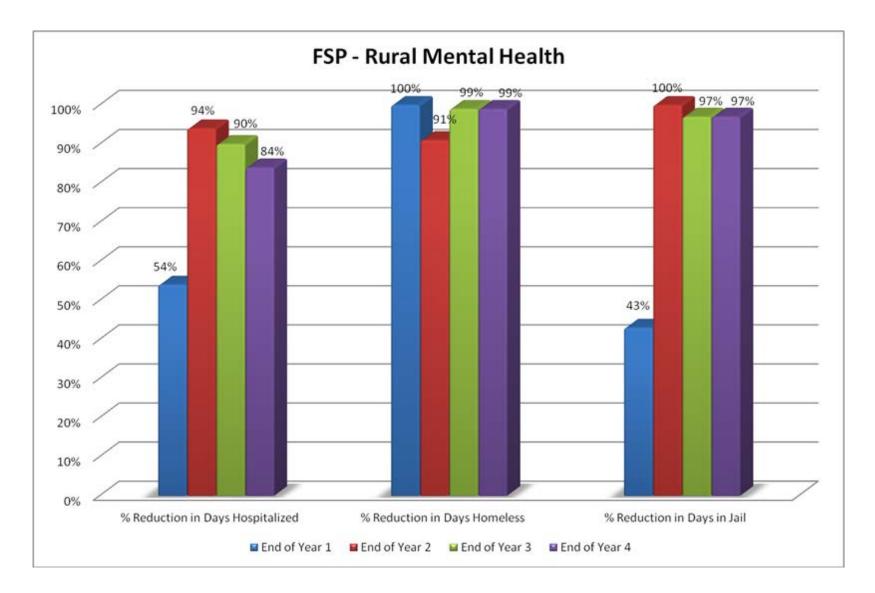
*data gathered was for every quarter in 2012 ** data unavailable for FSP in 1st and 2nd quarters in 2012

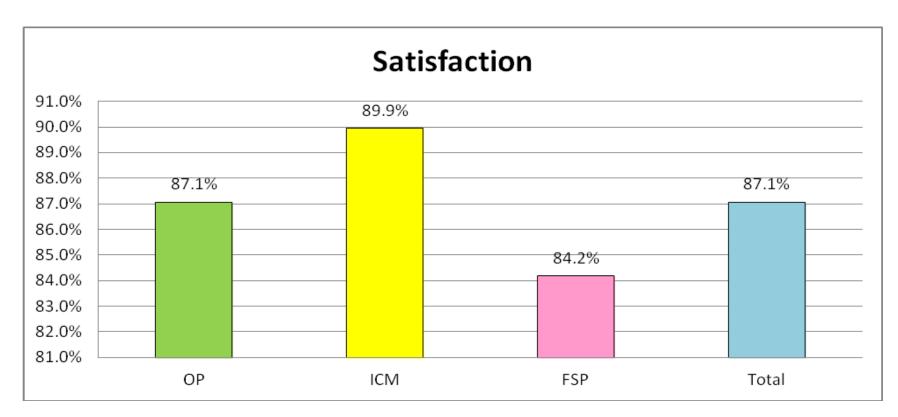
FSP Outcome Goals

| Reduce incidents of inpatient | psychiatric hospitalizations | Yr 1 – 54% Yr 2 – 94% Yr 3 - 90% Yr 4 – 84% reduction | | | |
|---------------------------------------------------|------------------------------|----------------------------------------------------------------------------|--------------|--|--|
| Reduce incidents of homelessness | | Yr 1 – 100% Yr 2 – 91% Yr 3 - 99% reduction Yr 4 – 99% reduction* | | | |
| *Clients are offered placement upon entry | to the program | | | | |
| • Reduce incidents of incarcera | ations | Yr 1 – 43% Yr 2 – 100% Yr 3 - 97% reduction Yr 4 – 97 % reduction | | | |
| Reduction of LOCUS Scores in | <u>1 2012:</u> | | | | |
| Total PAF LOCUS Score = | 680 | Average PAF LOCUS Score= | 27.2 | | |
| Total Current LOCUS Score* = *at 6 months | <u>592</u> | Average Current LOCUS Score= | <u>23.68</u> | | |
| | 00 (100) | | o =o | | |

Total LOCUS Reduction=88 (13%)Average LOCUS Score reduction=-3.52

The LOCUS scoring system starts with an initial entry at time of assessment for the program (the "Partner Assessment of Functioning" or PAF). That score is then updated quarterly. The higher the number, the lower the functioning. Therefore, a "reduction" in over-all LOCUS scores, translates to an "improvement" in over-all functioning. RMH program continually works toward program and client specific goals in relation to mental health, housing, and at risk areas which reflects LOCUS reduction scores.





Fresno County Consumer Satisfaction Surveys in 2012

Satisfaction surveys were performed quarterly for each level of care and averaged in calendar year 2012

DEPARTMENT RECOMMENDATION(S): Based on outcome and contract measurements reported, the Department recommends continuing MHSA funding for this program for FY 2013-14.