

AGENDA

In-Home Supportive Services Advisory Committee Meeting

Wednesday February 9, 2022

**** Video Conference ****

Dial: (559) 494-4226 Conference ID: 710 347 502#

Or click [here](#) to join via Microsoft Teams Video

The In-Home Supportive Services Advisory Committee (IHSSAC) welcomes the public to this meeting and encourages participation. This agenda contains a brief general description of each item to be considered. If you wish to speak to an individual item please do so during the time period and state your name for the record. If you wish to speak on a matter which does not appear on the agenda, you may do so during the Public Comments. Members of the public will have five (5) minutes per person to speak on each agenda item at that time. Requests for accessibility may be made at least three (3) business days prior to the meeting by calling (559) 600-2300 or emailing dssasu@fresnocountyca.gov.

Members of the public have the option of attending this meeting via conference call. The conference call telephone number is (559) 494-4226, and the conference ID is 710 347 502#.

Supporting documentation is available for public review on the committee's website: www.co.fresno.ca.us/IHSSAC.

PROGRAM ACCESSIBILITY AND ACCOMMODATIONS: The Americans with Disabilities Act (ADA) Title II covers the programs, services, activities, and facilities owned or operated by state and local governments like the County of Fresno ("County"). Further, the County promotes equality of opportunity and full participation by all persons, including persons with disabilities. Towards this end, the County works to ensure that it provides meaningful access to people with disabilities to every program, service, benefit, and activity, when viewed in its entirety. Similarly, the County also works to ensure that its operated or owned facilities that are open to the public provide meaningful access to people with disabilities.

To help ensure this meaningful access, the County will reasonably modify policies/procedures and provide auxiliary aids/services to persons with disabilities. If, as an attendee or participant at the meeting, you need additional accommodations such as an American Sign Language (ASL) interpreter, an assistive listening device, large print material, electronic materials, Braille materials, or taped materials, please contact the IHSS Advisory Committee staff as soon as possible during office hours at (559) 600-2300 or at dssasu@fresnocountyca.gov. Reasonable requests made at least **48 hours** in advance of the meeting will help to ensure accessibility to this meeting. Later requests will be accommodated to the extent reasonably feasible.

AGENDA

Call to Order at 10:00am: Chair

Introductions/Roll Call:

IHSSAC members and County staff will provide introductions.

A. Approval of Minutes – Chair

Approve January 11, 2022 regular meeting minutes.

B. Public Comments/Announcements

This portion of the meeting is reserved for persons desiring to address the IHSSAC on any matter not on this agenda, which is within the jurisdiction of the IHSSAC. Presentations are limited to five (5) minutes per person and no more than fifteen (15) minutes per topic.

C. IHSSAC Business

Member vote: make a finding that State and local officials continue to impose or recommend social distancing measures and; it is still necessary to conduct virtual meetings due to the state of emergency declared by Governor Newsom on March 4, 2020 which continues to directly impact the ability of members to meet safely in person.

New member: Welcome Karina Perez

D. Strategic Plan

Members to discuss future presentation to CSUF students.

E. Director's Report

PA Executive Director.

F. Next Meeting/Agenda Items

Discuss agenda items for the **March 9, 2022** meeting. All agenda items must be submitted to the Chair or the IHSSAC Liaison via email no later than **Monday February 28, 2022**. The Chair's email is available upon request and the IHSSAC Liaison can be reached by emailing dssasu@fresnocountyca.gov. If submitting via email, please include a brief description of the item and include your name on the submission.

G. Adjourn

Next Regular Meeting: **March 9, 2022 from 10:00am – 12:00pm via conference/video call.**

MINUTES

In-Home Supportive Services Advisory Committee Meeting

Wednesday January 11, 2022

Conference Call/Microsoft Teams

MINUTES

Call to Order 10:00am: Diana Kenderian, Chair

Attendance:

Members: Diana Kenderian – Chair; Ua Lugo – Vice Chair and Consortium Member; Lacey Lowry – Provider Member.

County Staff: Joy Moreno – Executive Director of IHSS PA and Deputy Director for DSS Adult Services; Joel Gurss – Program Manager for IHSS; Erica Hartsfield – Program Manager for IHSS Public Authority and IHSS Business Support; Julie Watts – DSS Staff Analyst.

A. Approval of Minutes – Chair

ACTION: Approve October 13, 2021 regular meeting minutes.

Motion by: Lacey Lowry
Ayes: All

Second by: Ua Lugo
Noes: None

B. Public Comments/Announcements

A new provider member may be appointed to the Committee before the next meeting.

C. IHSSAC Business

Member vote: make a finding that State and local officials continue to impose or recommend social distancing measures and; it is still necessary to conduct virtual meetings due to the state of emergency declared by Governor Newsom on March 4, 2020 which continues to directly impact the ability of members to meet safely in person.

Motion by: Lacey Lowry
Ayes: All

Second by: Ua Lugo
Noes: None

D. Strategic Plan

The Analyst's contact at CSUF does not think a presentation would work well for their class at this time due to hybrid scheduling. They asked for written information that can be passed on to other faculty. The Analyst will send a PDF of the recruitment flyer.

The committee voted to have the Analyst print more flyers to give to the IHSS SWs. They will provide information to clients during home visits and leave one if they show interest. 10,000 flyers will be ordered; if there are budget restraints, the committee agreed that a new amount can be discussed via email between committee meetings. Additionally, a survey is in the works for IHSS recipients. DSS can include a question asking if the participant is aware of the committee and include the Analyst's contact information.

E. Director's Report

Joy Moreno announced that she is retiring from the County at the end of March.

The State will send out IHSS Care Economy payments around the end of January. These \$500 payments will be given to providers who worked for at least two months during the period of March 2020 – March 2021. Eligibility for payment will be determined by analyzing data pulled directly from CMIPS. Providers do not need to request or apply for the payment; they will automatically receive it if they are eligible.

The State will also send out notices to providers and recipients regarding an update to the Public Health Order issued in December 2021 to will include booster shots. Providers can claim a medical or religious exemption, but that information will be kept between the provider and recipient; DSS will not collect any of that information.

IHSS

SWs continue to catch up on reassessments, and to make home visits to complete assessments while obtaining the majority of the application information by phone prior to the visit. The goal is to keep the visit as brief as possible to maintain the health and safety of the client and SW.

Due to the quick spread of the Omicron variant, County staff are again telecommuting. Please remember to leave a voice mail when contacting SWs and to allow 24 hours for a return call.

IHSS PA

PPE is still available for providers and recipients by calling PARCC at 600-6666, or the IHSS SW. Kits will be sent via U.S. mail. SWs also take kits with them on home visits.

IHSS PA staff continue to follow health and safety protocols with providers when they come to the office to turn in their ID and Social Security cards to complete the enrollment process. The average time providers spend in the office is 10 minutes.

PARCC is experiencing an increase in phone calls regarding W2s, which will be issued at the end of January. Providers can request a copy in ESP if they do not receive one. At this time, if providers fill out a change of address request it will not affect where their W2 is sent. They have already been processed using the address on file.

IHSS PA continues to enroll new providers, and reports that usage of secure document submission on their website is increasing.

Include vaccine legislation info too

F. Next Meeting/Agenda Items

- None submitted

G. Adjourn

List of Acronyms Used

Acronym	Definition
AB	Assembly Bill
ABD	Aged, Blind and Disabled
APS	Adult Protective Services
BBR	Board Briefing Report
BOS	Board of Supervisors
CAPA	California Association of Public Authorities
CAPI	Cash Assistance Program for Immigrants
CICA	California In-Home Supportive Services Consumer Alliance
CDSS	California Department of Social Services
CDPH	California Department of Public Health
CSUF	California State University Fresno
CVRC	Central Valley Regional Center
CWDA	County Welfare Directors Association
DOJ	Department of Justice
DSS	Department of Social Services
EPG	Essential Protective Gear
ESP	Electronic Services Portal
ETS	Electronic Timesheet System
EVV	Electronic Visit Verification
FMAAA	Fresno-Madera Area Agency on Aging
FY	Fiscal Year
HCBA (Waiver)	Home and Community-Based Alternatives Waiver
HICAP	Health Insurance Counseling & Advocacy Program
IHSSAC	In-Home Supportive Services Advisory Committee
MOE	Maintenance of Effort
OT	Overtime
PA	Public Authority
PARCC	Provider and Recipient Call Center
PACE	Program for All-Inclusive Care for the Elderly
PM	Program Manager
PPE	Personal Protective Equipment
QA/QI	Quality Assurance/Quality Integrity
SEIU	Service Employees International Union
SOC	Share of Cost (Medi-Cal)
SW	Social Worker
SWP	Social Work Practitioner
SWS	Social Work Supervisor
TTS	Telephonic Timesheet System