

## **AGENDA**

### **In-Home Supportive Services Advisory Committee Meeting**

**Wednesday February 14th, 2024 – 10:00 a.m.**

The In-Home Supportive Services Advisory Committee (IHSSAC) welcomes the public to this meeting and encourages participation. This agenda contains a brief general description of each item to be considered. If you wish to speak to an individual item, please do so during the time period and state your name for the record. If you wish to speak on a matter which does not appear on the agenda, you may do so during the Public Comments. Members of the public will have five (5) minutes per person to speak on each agenda item at that time. Requests for accessibility may be made at least three (3) business days prior to the meeting by calling (559) 600-2300 or emailing [dssasu@fresnocountyca.gov](mailto:dssasu@fresnocountyca.gov).

**Members of the public have the option of attending this meeting virtually or via conference call using the information above.**

Supporting documentation is available for public review on the committee's website: <https://www.fresnocountyca.gov/Departments/Social-Services/DSS-Administration/IHSS-Advisory-Committee>

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**PROGRAM ACCESSIBILITY AND ACCOMMODATIONS:** The Americans with Disabilities Act (ADA) Title II covers the programs, services, activities, and facilities owned or operated by state and local governments like the County of Fresno ("County"). Further, the County promotes equality of opportunity and full participation by all persons, including persons with disabilities. Towards this end, the County works to ensure that it provides meaningful access to people with disabilities to every program, service, benefit, and activity, when viewed in its entirety. Similarly, the County also works to ensure that its operated or owned facilities that are open to the public provide meaningful access to people with disabilities.

To help ensure this meaningful access, the County will reasonably modify policies/procedures and provide auxiliary aids/services to persons with disabilities. If, as an attendee or participant at the meeting, you need additional accommodations such as an American Sign Language (ASL) interpreter, an assistive listening device, large print material, electronic materials, Braille materials, or taped materials, please contact the IHSS Advisory Committee staff as soon as possible during office hours at (559) 600-2300 or at [dssasu@fresnocountyca.gov](mailto:dssasu@fresnocountyca.gov). Reasonable requests made at least **48 hours** in advance of the meeting will help to ensure accessibility to this meeting. Later requests will be accommodated to the extent reasonably feasible.

## **AGENDA**

### **Call to Order:**

### **Introductions/Roll Call:**

### **Members Present:**

### **County Staff Present:**

#### **A. Approval of Minutes – Chair**

Approve January 10th, 2024 regular meeting minutes.

Motion by:

Second by:

Ayes:

Noes:

#### **B. Public Comments/Announcements**

This portion of the meeting is reserved for persons desiring to address the IHSSAC on any matter not on this agenda, which is within the jurisdiction of the IHSSAC. Presentations are limited to five (5) minutes per person and no more than fifteen (15) minutes per topic.

#### **C. IHSSAC Business**

- Update on membership applications: District 2 has 3 applications.  
District 3 has 1 application.

As of 01/29/2024 no new appointments.

#### **D. Strategic Plan**

- Update on Board Agenda Item requesting ordinance change to allow stipends for committee members.
- Merch updates

#### **E. IHSS Updates**

IHSS Application Support – [ihsssupport.com](http://ihsssupport.com)

**F. Director's Report**

PA Executive Director.

**G. Next Meeting/Agenda Items**

Discuss agenda items for the **03/14/2024** meeting. All agenda items must be submitted to the Chair or the IHSSAC Liaison via email no later than **Tuesday February 27, 2024**. The Chair's email is available upon request and the IHSSAC Liaison can be reached by emailing [dssasu@fresnocountyca.gov](mailto:dssasu@fresnocountyca.gov). If submitting via email, please include a brief description of the item and include your name on the submission.

**H. Adjourn**

Next Regular Meeting: **March 13<sup>th</sup>, 2024 from 10:00am – 12:00pm**

**AGENDA- 01/10/2024**

**Call to Order at 10:15 am:** Chair- Diana Kenderian

**Attendance:**

**Members Present:** Diana Kenderian – Chair; Karina Perez – Provider Member; Ua Lugo – Consortium Member; Nick Lutton – Consortium Member- absent. Not in a meeting in 10/23, 11/23, 12/23, 01/2024

**County Staff Present:** Oralia Gomez – Deputy Director for Adult Services, and Executive Director of the IHSS Public Authority; Erica Hartsfield; Leannndra Malveaux; Jesse Ocegueda- Abarea. Bambi Heckmann, Elsa Bustos, Kimberly Balch, Christie Lee.

**I. Approval of Minutes – Chair**

Approve October 11, 2023 regular meeting minutes.

Motion by: Ua Lugo  
Ayes: All

Second by: Karina Perez  
Noes: None

**J. Public Comments/Announcements**

No public comments.

-Complaints calls are not being returned timely.

-Clients should call mainline not just direct social worker as they could be on leave or out sick.

-IHSS caseload growing pre-Covid levels.

-Erica has an item going to the BOS to add more positions for workers.

-Current social work vacancies- 7.

- Expansion of MC means anyone can apply. Citizenship no longer a factor.
- Property and resources are not being used in the current MC budget.
- Survey for IHSS clients/providers to rate satisfaction and areas to improve.

#### **K. IHSSAC Business**

- Update on membership applications (if necessary)  
No updates on applications or applicants.  
Ua plans to leave IHSS AC. Backup works in SEIU 2015 has been encouraged to apply.  
Per agenda from BOS a person was approved. Follow up required.  
**FOLLOW UP:** Minutes were reviewed for 01/09/2024 meeting, person not found.  
Email was sent to BOS clerk to find out if applications were submitted. How many if any and in what Districts? Contact information for current approvals.  
IDs for IHSS AC members. Notes all APS and IHSS should be in building 3 soon. Members will be able to access lobby once building is open.

Entering the building should get easier.

#### **L. Strategic Plan**

- Planning to go the board on 02/20/2024. Written statement from Advisory Board would be helpful and to read them in person.

#### **M. Director's Report**

No CAPA meeting.

MC expansion allows for everyone to apply for MC.

IHSS providers continues to have citizenship requirements.

SB 1126 allows providers to create a retirement.

One form for every recipient will be required.

Elimination as parents as providers requirement. Anyone can be a provider.

#### **N. Questions/Concerns:**

how do you report someone has passed away?

How soon will their case close?

Contact the social worker. If not getting through to the social worker contact mainline to report.

Bag with flyers, Notebook.

9 approved bags for committee members

**O. Next Meeting/Agenda Items**

Discuss agenda items for the **March 13<sup>th</sup>, 2024** meeting. All agenda items must be submitted to the Chair or the IHSSAC Liaison via email no later than **Tuesday February 27, 2024**. The Chair's email is available upon request and the IHSSAC Liaison can be reached by emailing [dssasu@fresnocountyca.gov](mailto:dssasu@fresnocountyca.gov). If submitting via email, please include a brief description of the item and include your name on the submission.

**P. Adjourn**

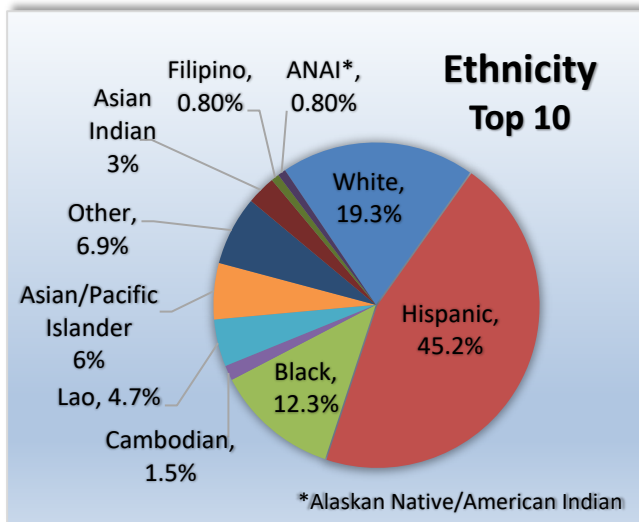
# IHSS Caseload Statistics at a Glance – DEC 2023

CASELOAD COUNT (ELIGIBLE & LEAVE) = 25,640 (↑142)    PENDING REFERRALS = 1,566(↓118)    NEW APPLICATIONS RECEIVED = 655 (↑76)

NEW APPS PENDING > 90 DAYS = 145 (↓7)    DENIED APPS (0- 45 DAYS) = 20 (↑7)    DENIED APPS (46-90 DAYS) = 350 (↑143)    DENIED APPS OVER 90 DAYS = 35 (↓14)

REASSESSMENT RATE (ALL PROGRAMS) = 81.7% (↓.1%)    OVERDUE REASSESSMENTS = 4702 (↑56)

AVERAGE AUTHORIZED HOURS PER CASE = 122.4 (↓.1)    AVERAGE PER SI CASES = 168.1 (N/C)    AVERAGE PER NSI CASES = 97.2 (↓.1)

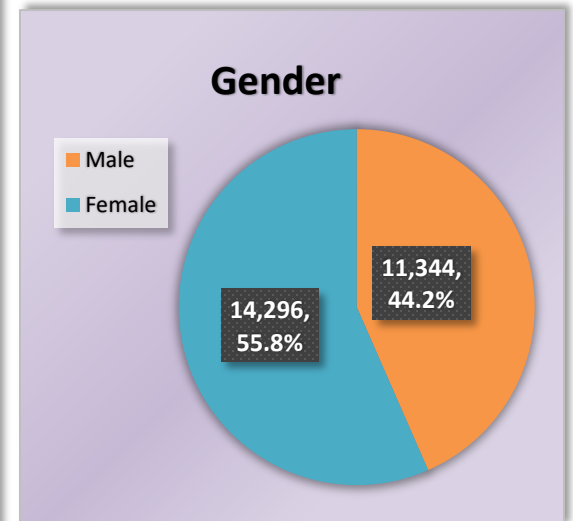
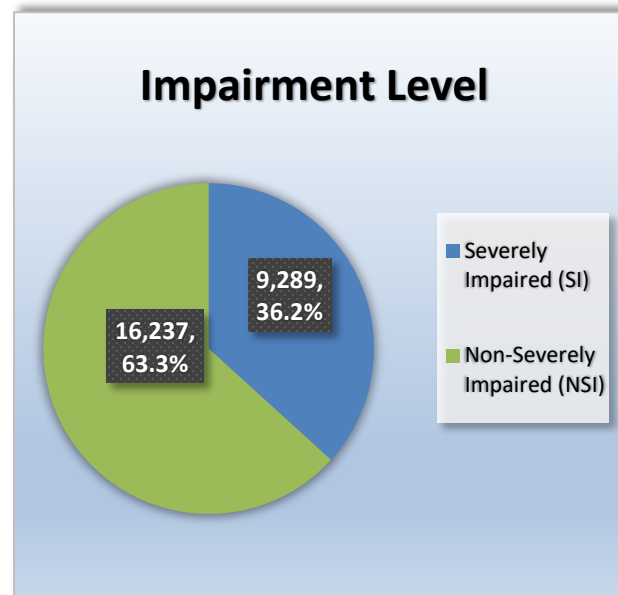
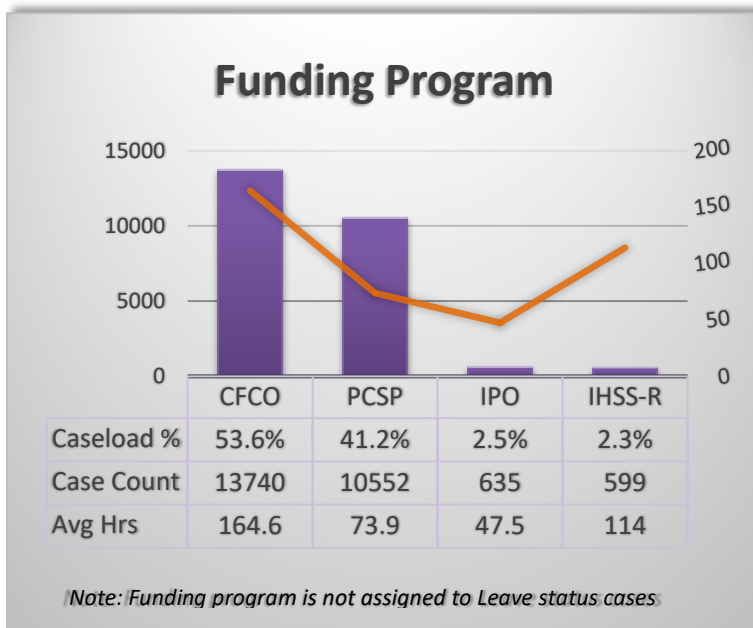


### Selected Service Category Counts & Percentages

SERVICE TYPE	CASES AUTH	% OF CASELOAD
Meal Preparation	20,840↑	81.3%
Meal Cleanup	20,587↑	80.3%
Feeding	7,709↑	30.1%
Bowel & Bladder Care	18,443↑	71.9%
Bathing, Grooming & Hygiene	22,223↑	86.7%
Protective Supervision	3,313↑	12.9%
Paramedical	4,914↑	19.2%

### Caseload Percentages by Age Groups

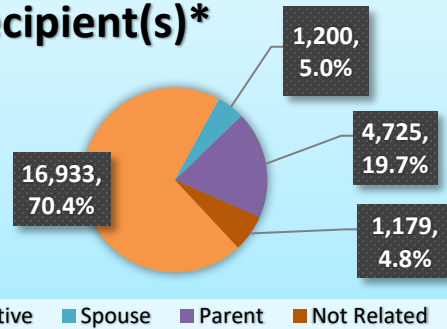
	Case Count	% of Caseload
<b>Minors</b>	<b>2922↑</b>	<b>11.4%</b>
0 to 17	2922	11.4%
<b>Disabled Adults</b>	<b>10674↑</b>	<b>41.6%</b>
18 to 44	4140↑	16.1%
45 to 64	6534↑	25.5%
<b>Elderly</b>	<b>12,044↑</b>	<b>47.0%</b>
65 to 74	5357↑	20.9%
75 to 84	4272↑	16.7%
85+	2415↓	9.4%
<b>Grand Total</b>	<b>25,640</b>	<b>100%</b>



### Of the Total Number of Providers (n=24,037)

- 13,587 Providers living with Recipient(s) – regardless of relationship
- 16,933 Providers are related to Recipient(s) – regardless of where they live
- 11,355 Providers are related and live with their Recipient(s)

### Provider Relationship to Recipient(s)\*



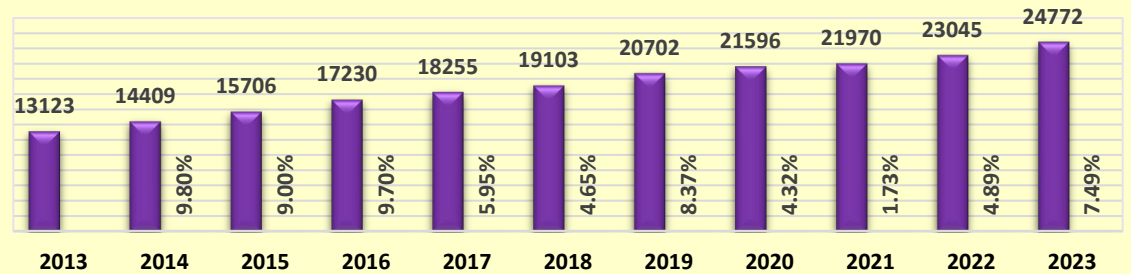
\*Parent of minors and adults combined

### Top 10 Spoken Languages

	RECIPIENTS	PROVIDERS
English	65.8%	81.7%
Spanish	18.5%	10.7%
Hmong	4.8%	2.1%
Lao	3.0%	.8%
Other Non-English	2.7%	1.4%
Cambodian	1.2%	.3%
Armenian	1.1%	.6%
Russian	.3%	.1%
Vietnamese	.4%	.2%
Arabic	.3%	.2%

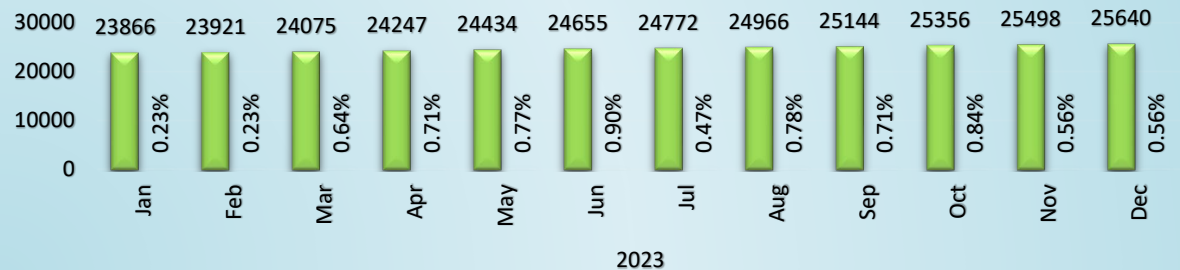
### IHSS Caseload Annual Growth\*

\*based on FY caseload in July



### Caseload Growth - Past 12 Months

Cumulative: 7.43% ↓ / Average per Mo: .62% ↓



### Provider Health Care Benefits

Month & Year	Providers Receiving HCB	Cost to County
OCT 2023	2275	\$2,577,986.54
NOV 2023	2236	\$2,656,613.96
DEC 2023	2239	\$2,660,484.09
FY 23/24 Cumulative Cost		<b>\$15,559,682.74</b>

Data Source: Dublin Billing Statements

### Monthly Caseload Hours Paid & Expenditures

DEC 2023 (AS OF 1/22/24)

Cases	23,037
Hours	2,991,546:21
Gross Wages	\$ 52,426,432.81

Data Source: CMIPS II Reporting – Monthly Caseload, Hours Paid and Expenditures – Total Report

Data Source: IHSS Management Statistics Monthly Report and Program Data from CDSS (<https://www.cdss.ca.gov/inforesources/ihss/program-data>) Dec 2023\*

\*Counts represent Eligible & Leave cases unless otherwise noted