



FOR IMMEDIATE RELEASE

April 4, 2024

THE FRESNO COUNTY DEPARTMENT OF SOCIAL SERVICES WARNS ABOUT PHISHING SCAM ATTEMPTS

The Fresno County Department of Social Services (DSS) is warning the community about fraudulent "Notice of Action" letters going out in the mail. This notice will have a phone number listed that, if called, will connect them to a scammer.

The scammer will notify the caller they've won a prize, like a gift card or a free medical device. However, to claim the prize, the scammer will ask for personal information like Social Security numbers, bank account, or credit card details.

DSS urges clients to be aware of this phishing scam attempt targeting individuals who receive benefits. Currently, fraudulent efforts appear to target clients over 55; however, everyone is cautioned to remain vigilant.

Fresno County DSS emphasizes it will never ask residents for their credit card information or PIN. By being aware of these scams and following the tips below, residents can help keep their personal information safe.

Fraud Prevention Tips

- To verify the legitimacy of the Notice of Action, ensure the number is identical to **1-855-832-8082**
- Residents can find helpful tips on preventing fraud by visiting the [CDSS](https://www.cdss.ca.gov/inforesources/fraud/subprograms-and-info) website at <https://www.cdss.ca.gov/inforesources/fraud/subprograms-and-info>.

What to Do:

If you suspect you have fallen victim to this scam, the following steps are recommended:

- File a report with your local law enforcement department.
- Contact your bank or credit card company to secure your accounts.
- Contact the DSS fraud line at 559-600-3763 for further assistance.

At DSS, we're committed to protecting our clients from fraud. The proper authorities have been notified and actions have been taken to ensure the accuracy of our notices.

MEDIA CONTACTS:

To schedule media interviews, contact Maurice Ndole, Public Information Officer at DSS, mndole@fresnocountyca.gov, 559-600-1038.

For any other questions, contact Sonja Dosti, Communications Director at The County of Fresno, sdosti@fresnocountyca.gov, 559-600-1224.

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